

## Hoax Calls

Each year, Royal Berkshire Fire and Rescue Service receives hundreds of malicious hoax calls.

Each call requires one, sometimes two fire appliances and fire crews to be mobilised.

Each hoax call wastes time, money and resources.

**More importantly, it could cost lives.**

It could mean that we are not available to protect the public when and where we should be.

It could mean that when you or your family need our help in an emergency, such as a fire or a road traffic collision, we are chasing thin air.

**STOP.  
THINK.  
DON'T MAKE THAT CALL.**

### We know who you are

Did you know that all 999 calls to the emergency services are recorded? We have the technology to trace all calls - even those made from mobile phones. If you make a hoax call we can have your phone cut off. If you continue to make hoax calls, we will pass your details to the police and you could be taken to court, fined and given a criminal record.

### Is it worth it?

We are here to help and protect the public. That includes you, your family and your friends. Help us to help you - don't make hoax calls.

For fire safety information... log on to [www.rbfrs.co.uk](http://www.rbfrs.co.uk), email [community.safety@rbfrs.co.uk](mailto:community.safety@rbfrs.co.uk), or call 0118 945 2888

**ROYAL BERKSHIRE**  
FIRE AND RESCUE SERVICE

PREVENTING PROTECTING RESPONDING

CS-020408-02

# fire safety advice Hoax Calls



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