

EAST HUB LOCAL SAFETY PLAN 2018- 2019

Serving the Royal Borough of
Windsor and Maidenhead and
Slough



Background

The Fire and Rescue Service national framework document provides overarching guidance for England's Fire and Rescue Services. The guidance requires all Fire and Rescue Services to produce an Integrated Risk Management Plan (IRMP), which provides detail on how it aims to improve public safety, reduce the number of emergency incidents, how it will work with partners and use resources in the most efficient way.

In 2015, Royal Berkshire Fire and Rescue Service published the [Corporate Plan and IRMP 2015-19](#), demonstrating changes we will need to make in the way it is set up, how it delivers services and the six strategic commitments made by the Fire Authority. Each year, the strategic objectives and performance measures are refreshed and published in the Annual Plan, which then feed into service plans.

Local Safety Plans support the delivery of these service plans to identify local risks and appropriate actions within each of its operational 'hub' areas. This document sets these out in respect of the East Hub, which covers the unitary authority areas of the Royal Borough of Windsor and Maidenhead (RBWM) and Slough.

One of our key focus areas is ensuring that our fire stations are at the heart of the community. This runs throughout the core of our community based activities and is evidenced in the sections that follow.

Key service objectives

Our teams will develop individual action plans in pursuit of our strategic objectives and in particular the following key objectives:

Prevention – we will educate people on how to prevent fires and other emergencies, and what to do when they happen

- » Deliver an effective fire, road and water safety education programme to schools.

Prevention – we will seek opportunities to contribute to a broader safety, health and wellbeing agenda

- » Deliver prevention initiatives for young people on a cost recovery basis.
- » Implement and deliver Safe and Well visits for the most vulnerable in Berkshire.



Protection – we will ensure appropriate fire safety standards in buildings

- » Promote and influence the fitting of appropriate sprinkler systems in residential and commercial properties.
- » Embed the risk-based inspection programme for fire safety audits, ensuring resources are focused where fire risk is greatest and there is evidence of continued non-compliance.
- » Work with our unitary authority partners to promote public confidence and provide reassurance by ensuring that building owners comply with Government guidance.

Response – we will ensure a swift and effective response when called to emergencies

Key Performance Indicators

To monitor our performance across Berkshire, we will use the following measures:

1. By April 2019 we aim to have delivered 10,700 Safe and Well visits to those who are at heightened risk of dying and/or being injured in the event of an accidental dwelling fire.
2. By April 2019 we aim to have completed 1,400 full fire safety audits, which will be carried out by our team of Fire Safety Inspecting Officers.
3. As a minimum, on 75% of occasions, we will strive to ensure our fire engines arrive at emergency incidents within 10 minutes of a call being received.
4. We aim to provide a suitably qualified crew for all our whole-time fire engines 100% of the time and will strive for 60% availability at our 'on-call' stations.



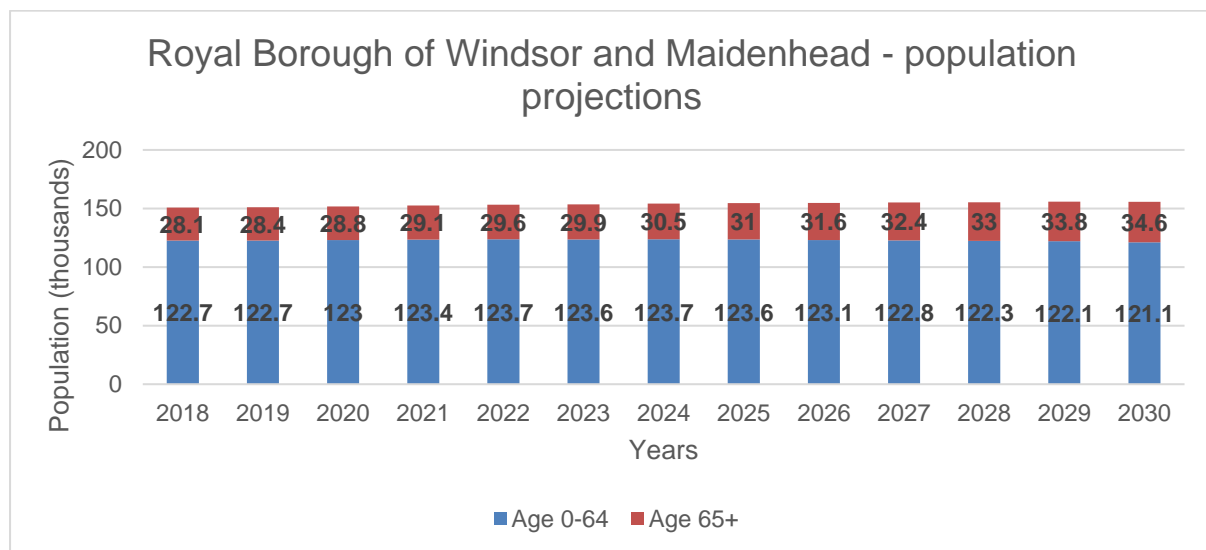
Identifying and understanding local risk – The Royal Borough of Windsor and Maidenhead

The Royal Borough of Windsor & Maidenhead (RBWM) comprises of 23 wards, stretching from Hurley and The Walthams in the west, to Datchet, Horton and The Etons in the east, and from Bisham and Cookham in the north, to South Ascot and Sunningdale in the south.

Whilst Ascot and Sunningdale fall within RBWM, it is the Central Hub, covering Bracknell and Wokingham that provides services to residents in that area. This is due to the way we provide emergency cover in Ascot, which is achieved on a daily basis via a second crew from nearby Bracknell Fire Station.

According to 2014 mid-year estimates, RBWM has 151,298 residents (RBWM Joint Strategic Needs Assessment (JSNA)).

In line with the national picture, the number of people aged 65 or over living in RBWM will continue to grow over the coming years, with an increase of approximately 38,000 by 2037 (RBWM JSNA).



Source: Office for National Statistics

The 2011 Census shows an increase in varied ethnicity in the Borough. We recognise the importance of understanding the ethnic composition of our Hub area, so that the preventative services we deliver are tailored according to differing cultural needs.

Healthy ageing and mental health are identified Public Health priorities for 2018-19, with the figure for those suffering with depression and dementia known to have increased. Consequently, we will work with partners and effectively contribute in ways to reducing the risk to these individuals from fire.



[Indices of Multiple Deprivation](#)¹ provides detail of 32,844 neighbourhoods across the country, which, in consideration of a number of varying factors, are ranked in order of identified deprivation.

Out of the 32,844 neighbourhoods categorised in the IMD, RBWM, as a whole, is ranked number 26,795, where one is the most deprived.

The information detailed in the IMD provides valuable information to us and assists in identifying specific 'social risks' that may be present within RBWM.

The above paragraphs provide an illustrative profile outline of the area. We will continue to further develop our understanding of the area, to enable us to accurately direct our resources to areas within the community of greatest need.

We recognise that people and communities facing health, wellbeing and other challenges are more likely to have fires in their homes. Consequently, we will align our activities and initiatives with an aim to reduce risk in these areas and address community based needs, as identified above. The sections that follow explain how we will endeavour to achieve this.

Local Safety Plan – Royal Borough of Windsor and Maidenhead

Prevention objectives

- » We will aim to deliver 1,400 Safe and Well home visits for those at heightened risk of dying in a fire in 2018-19. We will work with partner agencies to refine the data we use to reach those at highest risk.
- » We will aim to deliver 300 Safe and Well home visits for those at heightened risk of having a fire in their home and being injured as a result. We will continue to analyse the information and data available to us such as our own incident data, the Indices of Multiple Deprivation (IMD), and population information; allowing us to identify the areas and households in this category.
- » Using the NHS concept of 'Making Every Contact Count' as a guiding principle, we will work with other services to identify ways in which we can add value to our home safety visits. During these visits, our staff will consider wider potential risks to residents, such as falling, and work with partner agencies to develop appropriate referral pathways, to ensure help and assistance is forthcoming.

¹ The Indices of Multiple Deprivation, published by Government, is the official measure of relative deprivation for small areas (or neighbourhoods) in England.



- » Across the Borough, our fire crews and Safety Education Team will offer fire safety education sessions for all school children in Year 5, and water safety and road safety education to those in Year 7.
- » Working with the Dementia Action Alliance (DAA), Fire Station crews and our Hub teams will receive training to become 'Dementia Friends' and will strive to promote a Dementia Friendly Community (DFC) in RBWM, supporting associated activities and initiatives.

Protection objectives

- » We will continue to deliver our risk-based inspection programme focusing on buildings that pose the highest risk. This includes, for example, unlicensed houses in multiple occupation (HMOs)² and those where sleeping accommodation is located above commercial premises.
- » We will continue to develop relationships with partner agencies such as RBWM Council, to help us identify the highest risk premises for inspections.
- » We will conduct 200 audits (fire safety inspections) in business premises across RBWM by March 2019.
- » Following the Grenfell Tower incident in June 2017, working with colleagues we will focus on the risks presented by high-rise buildings. Using a collaborative approach, we will conduct a joint visit with the local housing authority to the identified 13 high-rise buildings in RBWM by the end of September 2018.

Response objectives

- » Using historical incident data and through continual analysis of our response performance, we will identify and implement changes to improve our attendance at incidents within our target time of 10 minutes.
- » We will work with local communities to maintain the appropriate number of 'on-call' firefighters at Maidenhead Fire Station, in turn ensuring the on-call fire engine remains available to support wholetime colleagues.

Community support initiatives

- » We will continue to host NHS Blood and Transplant sessions at Maidenhead Fire Station.
- » We will continue to run our Young Firefighters scheme from Maidenhead Fire Station.

² In simple terms houses in multiple occupation are single residences that have been subdivided into separate households (not from the same family) but retain shared amenities such as bathrooms, toilets or kitchens.

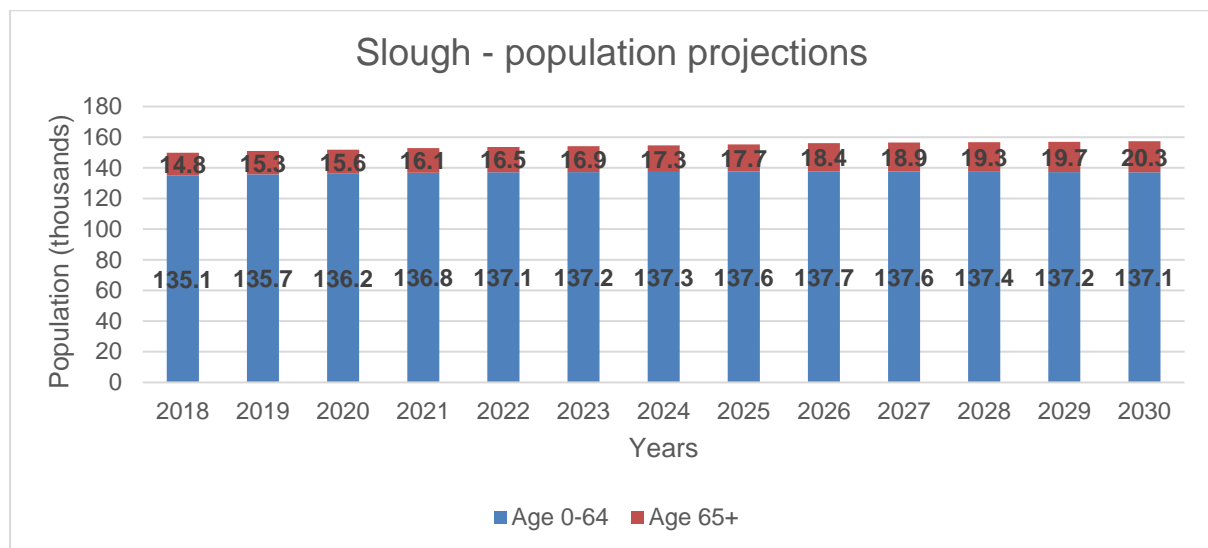


Identifying and understanding local risk – Slough

The Borough of Slough comprises of 14 wards, stretching from Haymill and Cippenham in the west, to Langley St, Mary and Foxborough in the east, and from Britwell in the north, to Colnbrook and Polyle in the south.

Based on trends, the population in Slough is estimated to be 149,400 (2016 figure) (Slough Borough Council (SBC) Joint Strategic Needs Assessment (JSNA).

Between the period of 2012 to 2021, the Borough's population is predicted to increase by 18,154 people. It is expected that the majority of age groups will increase in size, with the older population increasing at the greatest rate. Very few age groups are estimated to decrease in size over this period (SBC JSNA).



Source: Office of National Statistics

The 2011 Census showed Slough to be one of the most ethnically diverse local authorities outside London. We recognise the importance of understanding this, so that the preventative services we deliver are tailored according to differing cultural needs across the Borough.

Slough was the 29th most densely populated local authority in 2011 and the population is known to have grown since, leading to overcrowding in many households (SBC JSNA). Coupled with the anticipated growth of the Borough through the development of its physical environment, such as 'Cross Rail', the council's increasing housing stock plans and the arrival of new hotels and re-designed shopping complex, it is recognised that Slough's communities will continue to grow over the coming years.

Set in 486 acres and home to approximately 500 businesses, Slough Trading Estate is the largest industrial estate in single private ownership in Europe. Presenting a variety of risks, we will continue to work with SEGRO (the owners) and the council to ensure our Prevention, Protection and Response activities target these risks,



effectively contributing to the maintenance of a healthy business economy for the area.

Health and wellbeing around nutrition and obesity, particularly in children, are identified Public Health priorities. Therefore, we will work with partners and colleagues in our Safety Education Team and effectively contribute in ways to reducing this issue.

The Indices of Multiple Deprivation 2015 (IMD) provides detail of 32,844 neighbourhoods across the country, which, in consideration of a number of varying factors, are ranked in order of identified deprivation.

Out of the 32,844 neighbourhoods categorised in the IMD, Slough, as a whole, is ranked number 24,185, where one is the most deprived. However, some individual neighbourhoods are ranked far higher up the table and appear in the top 10%.

The information detailed in the IMD provides valuable information to us and assists in identifying specific 'social risks' that may be present within Slough's neighbourhoods, which in-turn could increase the risk of fire.

The above paragraphs provide an illustrative profile outline of the area. We will continue to further develop our understanding of the area, to enable us to accurately direct our resources to areas within the community of greatest need.

People and communities facing health, wellbeing, financial and other challenges are more likely to have fires in their homes and become casualties. Consequently, we will align our prevention activities and initiatives to target risk in these areas.

Local Safety Plan - Slough

Prevention objectives

- » We will deliver 1,300 Safe and Well home visits for those at heightened risk of dying in a fire in 2018-19.
- » We will deliver 1,000 Safe and Well home visits for those at heightened risk of having a fire in their home and being injured as a result. We will continue to analyse the information and data available to us such as our own incident data, the Indices of Multiple Deprivation, and population information; allowing us to identify the areas and households in this category.
- » We will work with other services to identify ways in which we can add value to our Safe and Well home visits. During these visits, our staff will consider



wider potential risks to residents, such as falling, and work with partner agencies to develop appropriate referral pathways, to ensure help and assistance is forthcoming.

- » Across the Borough, our crews and Safety Education Team will offer fire safety education sessions for all school children in Year 5, and water safety and road safety education to those in Year 7.
- » Fire Station crews will aim to work with our Safety Education Team, Fitness Advisor and Slough 'Get Active' and seek to run nutrition, health and wellbeing initiatives at our Fire Stations, including the Service's 'FireFit' programme.

Protection Objectives

- » We will continue to deliver our risk based inspection programme focusing on the buildings which pose the highest risk, for example, unlicensed houses in multiple occupation, care homes and sleeping accommodation above commercial premises.
- » We will continue to develop relationships with partner agencies such as Slough Borough Council by April 2019, to help us identify the highest risk premises for inspections.
- » We will conduct 360 audits (fire safety inspections) in business premises across Slough Borough by March 2019.
- » Following the Grenfell Tower incident in June 2017, working with colleagues we will focus on the risks presented by high-rise buildings. Using a collaborative approach, we will conduct a joint visit with the local housing authority to the 42 high-rise buildings in Slough Borough by the end of September 2018.

Response Objectives

- » Using historical incident data, and through continual analysis of our response performance, we will identify and implement changes to improve our attendance at incidents within our target time of 10 minutes.

Community Support Initiatives

- » We will continue to host NHS Blood and Transplant sessions at Slough and Langley Fire Stations.

