**Community Risk Management Plan**

**Have Your Say on the Future of Your Fire and Rescue Service**

**Please send this completed form to: CRMP Team, Newsham Court, Pincents Kiln, Calcot, Reading, Berkshire, RG31 7SD**

Thank you for taking the time to have your say on the future of Royal Berkshire Fire and Rescue Service (RBFRS).

 Through completing this survey, you are providing feedback on the draft Corporate Plan and Community Risk Management Plan (CRMP) for the years 2023 - 2027.

 Royal Berkshire Fire Authority has set out how it intends to meet its goals to create safer and more resilient communities by preventing incidents, protecting homes and businesses and responding to emergencies.

 The CRMP explains how all fire and rescue related risk in the community is evaluated and how resources are allocated to manage those risks. These risks include house fires, road traffic collisions and chemical spills, but they also include other less common hazards such as wide area flooding, terrorist attacks and building collapse.

 This consultation will run until 5pm on 27 March 2023.

 The consultation document and a short video are available on RBFRS’ website at [rbfrs.co.uk/haveyoursay](http://www.rbfrs.co.uk/haveyoursay).

 You can also provide feedback in the following ways:

·         Email: [Consultations@rbfrs.co.uk](mailto:Consultations@rbfrs.co.uk)

·         Call us on 0118 945 2888

·         Write to us at: Newsham Court, Pincents Kiln, Calcot, Reading, Berkshire, RG31 7SD

If you would like to access the information in an alternative format or language, you can contact us using any of the methods above.

We appreciate your feedback, which will be conscientiously considered by the Royal Berkshire Fire Authority after the consultation closes.

**Community Risk Management Plan**

**Data Protection and Confidentiality Information**

This survey is anonymous. You will not be asked for any information that will identify you personally, such as your name or address.  
   
We will not collect the IP address of your computer. There is a chance that for a small number of people some of your responses might allow you to be identified, for example, if you are a member of RBFRS staff and from an underrepresented group, or if your text responses include details about yourself or your experiences.  
   
We will only process this data for the purpose of assessing the public response to our proposals. All survey responses will be kept on secure IT systems at RBFRS and Survey Monkey servers (see below for more information) and will only be accessed by the team managing the consultation. When we analyse and report on the responses we have received, we will ensure no individual can be identified in any reports.  
   
You are not obliged to provide any personal information or to complete the demographic questions.  
   
You can find further information about how we will use any personal information you provide to us in our [Privacy Notice](https://www.rbfrs.co.uk/app/uploads/2023/01/Web-Privacy-Notice-Community-Risk-Management-Plan-2023-27-Consultation-Jan-2023.pdf).

1, To continue you must confirm you agree with the condition above

Yes

No

**Community Risk Management Plan**

**Our priorities for the next four years**

Our Corporate Plan and Community Risk Management Planning (CRMP) process has identified several areas where we can make improvements to deliver a more efficient and effective service to the communities of Berkshire.

In the following questions we will be asking you to answer a question on each of our six priorities.

If you would like to read more about what the aims and objectives of what Royal Berkshire Fire and Rescue Service (RBFRS) intends to achieve over the next four years, please read our [Corporate Plan and CRMP](https://www.rbfrs.co.uk/app/uploads/2023/01/Corporate-Plan-and-CRMP-Consultation-Document-Website.pdf).

**Priority 1**

**We will develop our Integrated Service Delivery Strategy to meet the changing profile of risk in Berkshire due to climate change, societal and technological shifts.**

An integrated service delivery strategy is a plan to use the services we provide (emergency response, education, and fire safety law) that best fits the risks that we identify. We want to develop this strategy to ensure we are fit for the future.

We anticipate that climate change and new technology will change the types of emergency incidents we attend. The summer heatwave of 2022 saw RBFRS attend a large number of fires across the county. Increasingly wet winters are predicted, leading to the potential for more frequent flooding. As society adapts to these changes through the increased use of alternative and renewable energy systems in vehicles, homes, and businesses, we must change how we work to reduce the risk. It is important to us to keep pace with these changes. Completing a review of risk in Berkshire each year will help us keep our CRMP current and relevant.

We will develop our prevention activities and response model to reduce the impact of wildfires and to support our response to flooding. This means closer work with people who may be affected by wildfires and floods and using new vehicles, equipment, and techniques to safely resolve incidents. These changes will improve the resilience of RBFRS and the community.

We will also aim to reduce the impact of incidents from alternative fuel sources, both to the Service and the people of Berkshire. We will research developments in new firefighting technology and safety advice to improve our ways of working.

Visit our website to find out more about [our priorities for the next four years](https://www.rbfrs.co.uk/corporate-plan-and-community-risk-management-plan-2023-2027-our-priorities-for-the-next-four-years/).

**2. Overall, do you agree or disagree with Priority 1 to develop an Integrated Service Delivery Strategy to meet the changing profile of risk in Berkshire?**

- Agree

- Disagree

**2.a. Do you have any other comments about Priority 1?**

**Priority 2**

**We will develop a Risk-Based Prevention Programme to target those most vulnerable and at risk from emergency incidents.**

People in Berkshire continue to be at risk from a range of emergency incidents. A risk-based prevention programme will help us identify those at the most risk in our community and enable us to provide advice and support to keep them safe. Developing this programme will help us make the most efficient and effective use of our resources.

We will work with partner agencies such as health and social care to identify those most vulnerable and to ensure that we target our prevention interventions effectively.

We will use data and local knowledge to improve our understanding of the communities we serve, helping to reduce the likelihood and severity of emergency incidents across Berkshire.

**3. Overall, do you agree or disagree with Priority 2 to develop a Risk-Based Prevention Programme to target those most vulnerable and at risk from emergency incidents?**

- Agree

- Disagree

**3.a. Do you have any other comments about Priority 2?**

**Priority 3**

**We will develop our response model to ensure that we are providing the most effective response to incidents within Berkshire, ensuring that it is sustainable and provides value for money.**

Our response model describes how we organise fire and rescue services in Berkshire. It explains the number of staff and fire stations we need, the shift patterns we operate, and the number and type of vehicles we need to meet the risk. A new response model will help us ensure our fire appliances, specialist vehicles, and personnel, are best placed to respond to emergencies.

We are entrusted with public money to provide our service and have a duty to spend it wisely. Our response model also needs to ensure that we are both efficient and effective when we respond to incidents. We propose to do this by matching our resources to the risks we manage.

In Berkshire, we aim for the first fire appliance to arrive at each emergency incident within 10 minutes on 75% of occasions. We want to maintain this standard when we review our response model.

**4. Overall, do you agree or disagree with Priority 3 to develop our response model to ensure that we are providing the most effective response to incidents within Berkshire, ensuring that it is sustainable and provides value for money?**

- Agree

- Disagree

**4.a. Do you have any other comments about Priority 3?**

**Priority 4**

**We will review the incidents we attend and reconsider whether we should continue to go to those that do not form part of our core statutory responsibilities**.

We have legal duties to attend emergencies such as fires, road traffic collisions, and decontaminating people who exposed to harmful chemicals. We also attend other incidents that are not part of our core responsibilities; automatic fire alarms, animal rescues, and searching for missing people. Guidance from the Government tells us that we should not do non-statutory work at the expense of the effective delivery of our statutory core fire functions.

We will work with partners such as Local Authorities, the Police, and the Ambulance Service to develop approaches to resolving incidents that currently are not part of our statutory duties.

We will support this change with targeted safety and prevention activities to assist us in developing an effective and efficient emergency response model as described in Priority 3. Ensuring we are using our resources to the best effect will help us to use our capacity to deliver our other priorities.

**5.** **Overall, do you agree or disagree with Priority 4 to review the incidents we attend and reconsider whether we should continue to go to those that do not form part of our core statutory responsibilities?**

- Agree

- Disagree

**5.a. Do you have any other comments about Priority 4?**

**Priority 5**

**We will develop our Fire Protection service to support the resilience of businesses. We will ensure the safety of all people using buildings covered by the Fire Safety Act 2021, Building Safety Act 2022, and Regulatory Reform (Fire Safety) Order 2005 to ensure that our enforcement role is effective and clear.**

Our Protection Teams enforce fire safety laws. Ensuring buildings comply with the law helps keep people safe if a fire occurs. We have a risk-based inspection programme that helps us identify buildings that are most likely to have a serious fire. Our risk-based inspection programme ensures that highly qualified officers are working in the right areas.

We will develop and build upon our Risk Based Inspection Programme so that we continue to target the buildings with the highest fire risk. This will help us to identify changes in the types of buildings at risk of fire and make people in those buildings safer.

We will review our operational response to unwanted fire signals (automatic fire alarms) to reduce the impact on the service and public. Whilst working with businesses to educate them on their responsibility under the Regulatory Reform (Fire Safety) Order 2005.

We will develop our ways of working to ensure we are as effective as possible when we enforce fire safety law. We will work with the Building Safety Regulator within our new capacity under the new Building Safety Act 2022.

We recognise that sprinkler systems are an effective initial intervention in reducing the impact of fires in commercial buildings. We will strengthen our campaign for introducing these in buildings where it is not currently a requirement.

**6. Overall, do you agree or disagree with Priority 5, that we should develop our Fire Protection service to support the resilience of businesses. Ensure the safety of all people using buildings covered by the Fire Safety Act 2021, Building Safety Act 2022, and Regulatory Reform (Fire Safety) Order 2005 to ensure that our enforcement role is effective and clear?**

- Agree

- Disagree

**6.a. Do you have any other comments about Priority 5?**

**Priority 6**

**We will provide a minimum of 14 frontline fire appliances utilising our wholetime and on-call staff as effectively as possible.**

Our fire appliances are crewed by full-time firefighters (known as wholetime) and on-call firefighters who train weekly and respond to emergencies from home or their place of work. All our staff are trained to the same standard and are paid the same hourly rate for their employment.

We want to utilise all our available resources to provide our response model and will look to achieve this by using both wholetime and on call crews effectively.

Royal Berkshire Fire and Rescue Service has 19 frontline appliances and we will aim to crew all 19 whenever possible. When it is not possible to crew all 19 appliances due to training and unforeseen short-term staff absences, we will provide a minimum service to Berkshire of 14 frontline fire appliances. These will be crewed either by wholetime or on-call firefighters. This will be our baseline service provision to communities in Berkshire.

We will work with our on-call fire stations to improve their availability and retention.

**7. Overall, do you agree or disagree with Priority 6 to provide a minimum of 14 frontline fire appliances utilising our wholetime and on-call staff as effectively as possible?**

- Agree

- Disagree

**7.a. Do you have any other comments about Priority 6?**

**Strategic commitments of Royal Berkshire Fire Authority**

Our strategic commitments explain how we achieve our purpose. Our CRMP should support these commitments.

**Prevention -**We will reduce the risk to our communities through our partnership duties and prevention activities, ensuring that our services are accessible to all.

**Protection -**We will support those with responsibility for premises to understand their duties in ensuring the safety of all people using buildings covered by the [Building Safety Act 2022](https://www.legislation.gov.uk/ukpga/2022/30/contents/enacted) and [Regulatory Reform (Fire Safety) Order 2005](https://www.legislation.gov.uk/uksi/2005/1541/contents/made), whilst ensuring that our services are accessible to all.

**Response** - We will ensure that our people are trained and resources are located to provide the most effective response and to have a positive impact on incidents in our communities.

**Resilience -**We will ensure our resilience and work with our partners to promote and build resilience in the communities we serve.

**Sustainability** - We will ensure that we provide a financially sustainable and environmentally friendly service to our communities.

**People** - We will support our staff by providing a safe and inclusive environment for them to thrive in, building a diverse organisation that is engaged with, and accessible to, our communities.

Further information can be found on our website: The purpose of RBFA | [Royal Berkshire Fire and Rescue Service (rbfrs.co.uk)](https://www.rbfrs.co.uk/corporate-plan-and-community-risk-management-plan-2023-2027-purposerbfa)

**8. Overall, do you agree or disagree with Royal Berkshire Fire Authority’s strategic commitments?**

- Agree

- Disagree

**9. Do you agree that our Corporate Plan and Community Risk Management Plan will help to deliver our strategic commitments?**

Yes

No

**10. Do you have any other comments about our strategic commitments?**

**11. Please tell us about your views on the Corporate Plan and Community Risk Management Plan, including any local community risks you think are relevant:**

**Community Risk Management Plan**

**Equality and Diversity Monitoring**

In the next set of questions, we will ask for some basic information about you. This is to help us better understand how widely our website is being used.

You are not obliged to provide any personal information or to complete the demographic questions.

You can find further information about how we will use any personal information you provide to us in our [Privacy Notice](https://www.rbfrs.co.uk/app/uploads/2023/01/Web-Privacy-Notice-Community-Risk-Management-Plan-2023-27-Consultation-Jan-2023.pdf).

12, To continue you must confirm you agree with the condition above

Yes

No

**Demographics**

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **13: Are you responding to the survey as:**  An Organisation  A Resident  An employee of RBFRS  Prefer not to say  Other – Please state …………………………….  **14: If you are responding on behalf of a Group/Organisation please use this space to tell us who**  **15: How many people are you responding on behalf?**  0-5  6-15  16-30  31-50  51-75  76-100  101-200  If more than 200 please state; ………………………..   |  | | --- | | **16: What is your age?** | |  | | Under 16 | | 16-24 | | 25-34 | | 35-44 | | 45-54 | | 55-64 | | 65+ | |

|  |
| --- |
| **17: Do you consider yourself to have a disability or long-term health condition?** |
|  |
| Yes |
| No |
| Prefer not to say |

|  |
| --- |
| **17: Is the gender you identify with the same as your sex registered at birth?** |
|  |
| Yes |
| No |
| Prefer not to say |

|  |
| --- |
| **18: Which of the following best describes your gender identity?** |
|  |
| Female |
| Male |
| Non-Binary |
| Prefer not to say |
| I use another term (please indicate):………………………………………. |
| **19: Which of the following best describes your ethnic group?** |
|  |
| **Asian or Asian British** |
| Indian |
| Pakistani |
| Bangladeshi |
| Chinese |
| Any other Asian background |
| **Black, Black British, Caribbean or African** |
| Caribbean |
| African |
| Any other Black, Black British, or Caribbean background |
| **Mixed or Multiple Ethnic Groups** |
| White and Asian |
| White and Black African |
| White and Black Caribbean |
| Any other Mixed or multiple ethnic background |
| **White** |
| English, Welsh, Scottish, Northern Irish or British |
| Irish |
| Gypsy or Irish Traveller |
| Roma |
| Any other White background |
| **Other ethnic group** |
| Arab |
| Any other ethnic group |
| Unknown |
| Prefer not to say |
| I use another term (please indicate): |

|  |
| --- |
| **20: Which of the following best describes your religion or belief?** |
|  |
| Buddhist |
| Christian |
| Hindu |
| Jewish |
| Muslim |
| Sikh |
| No Religion/Belief |
| Prefer not to say |
| I use another term (please indicate): |

|  |
| --- |
| **21: Which of the following best describes your sexual orientation?** |
|  |
| Bi (here used as an umbrella term to describe romantic and/or sexual orientation towards more than one gender, including pan and queer identities) |
| Gay/Lesbian |
| Heterosexual/Straight |
| Prefer not to say |
| I use another term (please indicate): |

**22: How did you hear about this consultation? Please tick all that apply.**

Social Media

Website

Email

Flyer/Poster

Letter

Newspaper

TV/Radio

Friend/Relative

A member of RBFRS staff

Other – Please Specify …………………………………..