



In adopting this charter we commit to ensuring that Royal Berkshire fire Authority learns the lessons of the Hillsborough disaster and its aftermath, so that the perspective of the bereaved families is not lost.

We commit to Royal Berkshire Fire Authority becoming an organisation which strives to:

1. In the event of a public tragedy, activate its emergency plan and deploy its resources to rescue victims, to support the bereaved and to protect the vulnerable.
2. Place the public interest above our own reputation.
3. Approach forms of public scrutiny – including public inquiries and inquests – with candour, in an open, honest and transparent way, making full disclosure of relevant documents, material and facts. Our objective is to assist the search for the truth. We accept that we should learn from the findings of external scrutiny and from past mistakes.
4. Avoid seeking to defend the indefensible or to dismiss or disparage those who may have suffered where we have fallen short.
5. Ensure all members of staff treat members of the public and each other with mutual respect and with courtesy. Where we fall short, we should apologise straightforwardly and genuinely.
6. Recognise that we are accountable and open to challenge. We will ensure that processes are in place to allow the public to hold us to account for the work we do and for the way in which we do it. We do not knowingly mislead the public or the media.

Signed:

A handwritten signature in black ink, consisting of a large, stylized 'R' followed by a horizontal line that ends in a small upward tick.

Chair of Royal Berkshire Fire Authority

Signed:

A handwritten signature in black ink, appearing as a cursive 'C' followed by a long, sweeping horizontal line that curves upwards at the end.

Chief Fire Officer and Chief Executive