

Calling 999 in an Emergency

In an emergency we may need to call for help from the emergency services, by calling 999. If you experience an incident at home, it is really important to know your postcode and house number, so you can tell the Operator where you are.

If you are unsure of your location, do not worry, it is important to explain to the Operator what is going on around you and if outside, any landmarks that may be visible. This way, the Operator can send the right resources to help you.

Please use the boxes below to write down your postcode and house number, helping you to learn what they both are in case of an emergency. Colour in the picture and why not put it on display.

GET OUT
STAY OUT
AND CALL
999



Postcode:

House Number: