## Ref: GPxx Employee Experience (Core Engagement)

Two yearly

| | 23/24 | 25/26 | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Target | 65% | 65% | | | | | | | | | | |
| Actual | 74% | 46% | | | | | | | | | | |
| Status | B | A | | | | | | | | | | |

| | |
|---|---|
| B | >65% |
| G | 55%-65% |
| A | 45%-55% |
| R | <45% |

| What is good |
|---|
| Higher is better |

| | |
|---|---|
| Description | This core engagement measure is taken from the RBFRS employee survey results which are completed every two years. |
| Owner | Joint Coordination Group |
| Data source | Supplier Staff Survey reports |

| | |
|---|---|
| Pattern | Annual Report |
| Comparison | Against target |
| Reference | GP1.5 |

## Ref: PSxx Fire Survival Guidance given - DEPARTMENTAL KPI - ANNUAL REPORT

Monthly

| | Apr | May | June | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Prev 5 year | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| 2025/26 | 0 | 2 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 |
| Status | B | G | B | B | B | G | B | B | B | B | B | B |

Cumulative

| | Apr | May | June | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Prev 5 year | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| 2025/26 | 0 | 2 | 2 | 2 | 2 | 7 | 7 | 7 | 7 | 7 | 7 | 7 |
| Status | | | | | | | | | | | | |

| | |
|---|---|
| B | 0 |
| G | 1-3 |
| A | 4-5 |
| R | >5 |

| What is good |
|---|
| Monitor |

| | |
|---|---|
| Description | This measure demonstrates how often fire survival guidance is given to the public - For monitoring purposes only |
| Owner | Joint Coordination Group |
| Data source | Vision |

| | |
|---|---|
| Pattern | Monthly & Annual Report |
| Comparison | Previous five year average |
| Reference | 1.12 |

## Ref: PSxx Safeguarding referrals made - DEPARTMENTAL KPI - ANNUAL REPORT

Monthly

| | Apr | May | June | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Prev 5 year | 10 | 14 | 11 | 14 | 10 | 11 | 11 | 15 | 15 | 15 | 14 | 14 |
| 2025/26 | 16 | 15 | 19 | 23 | 18 | 18 | 13 | 23 | 16 | 25 | 18 | 19 |
| Status | R | G | R | R | R | R | G | R | G | R | R | R |

Cumulative

| | Apr | May | June | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Prev 5 year | 10 | 24 | 35 | 49 | 59 | 70 | 81 | 96 | 111 | 126 | 140 | 154 |
| 2025/26 | 16 | 31 | 50 | 73 | 91 | 109 | 122 | 145 | 161 | 186 | 204 | 223 |
| Status | R | R | R | R | R | R | R | R | R | R | R | R |

| | |
|---|---|
| B | <10% |
| G | Within 10% |
| A | >10% |
| R | >20% |

| What is good |
|---|
| Monitor |

| | |
|---|---|
| Description | This measure demonstrates the number of occasions that the TVFCS is involved in safeguarding vulnerable people - for monitoring only |
| Owner | Joint Coordination Group |
| Data source | Vision |

| | |
|---|---|
| Pattern | Monthly & Annual Report |
| Comparison | Previous five year average |
| Reference | 1.13 |

## Ref: PSxx Threats of Arson dealt with - DEPARTMENTAL KPI - ANNUAL REPORT

Monthly

| | Apr | May | June | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Prev 5 year | 11 | 11 | 15 | 15 | 17 | 18 | 18 | 20 | 17 | 11 | 10 | 10 |
| 2025/26 | 19 | 18 | 15 | 19 | 14 | 18 | 18 | 12 | 15 | 15 | 16 | 21 |
| Status | R | R | G | R | G | G | G | B | G | R | R | R |

Cumulative

| | Apr | May | June | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Prev 5 year | 11 | 22 | 37 | 52 | 69 | 87 | 105 | 125 | 142 | 153 | 163 | 173 |
| 2025/26 | 19 | 37 | 52 | 71 | 85 | 103 | 121 | 133 | 148 | 163 | 179 | 200 |
| Status | R | R | R | R | R | A | A | G | G | G | G | A |

| | |
|---|---|
| B | <10% |
| G | Within 10% |
| A | >10% |
| R | >20% |

| What is good |
|---|
| Monitor |

| | |
|---|---|
| Description | This measure demonstrates the number of occasions that the TVFCS is involved in threats of arson - for monitoring only |
| Owner | Joint Coordination Group |
| Data source | Vision |

| | |
|---|---|
| Pattern | Monthly & Annual Report |
| Comparison | Previous five year average |

## Ref:PVxx - Number of reportable data breaches

Annual

| | 18/19 | 19/20 | 20/21 | 21/22 | 22/23 | 23/24 | 24/25 | 25/26 |
|---|---|---|---|---|---|---|---|---|
| Target | | | | | | | | |
| Actual | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| Status | G | G | G | G | G | G | R | G |

| | |
|---|---|
| B | |
| G | 0 |
| A | |
| R | >0 |

| What is good |
|---|
| Less is better |

| | |
|---|---|
| Description | This measure is to highlight any breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to, |
| Owner | Joint Coordination Group |
| Data source | Legal and Governance |

| | |
|---|---|
| Pattern | Annual |
| Comparison | Target |
| Reference | PV1.1 |