



Information Requests Disclosure Log 2025

Information Requests received by Royal Berkshire Fire and Rescue Service

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Key:

EIR – Environmental Information Regulations 2004

FOI – Freedom of Information Act 2000

BAU – Business as Usual

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January 2025

Request Number 2024-0114 (Statistics – Station Callouts 2024)

Request received on 04 January 2025:

I request all call statistics per station for the calendar year 2024 from midnight on the 1st January 2024 to midnight on the 31st of December 2024. For example:

Egham - 1430

Godstone - 408

This is to include all standby moves, calls on other stations areas including over the border, e.g. if Godstone were mobilised to Biggin hill, and all reliefs, co responder calls and calls where they were stood down before arriving.

Response:

The following were the criteria applied to this request:

- All RBFRS mobilisations, including non-incidents and attendance OTB (over the border).
- Removed test, exercise and duplicate/repeat incident types.
- Mobilisation of appliances were only counted if there was either an assigned mobilisation time, or in the event of a blank mobile time, if there was an assigned on-scene time.
- Includes instances of accidental duplicates, e.g. MDT (Mobile Data Terminal) being pushed by accident.

Due to dynamic mobilising, we cannot produce information about the whereabouts of appliances when mobilised, as such appliances have been grouped based on their station of origin.



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Station Ground	Count of Mobilisations
Caversham Road	1853
Wokingham Road	1320
Newbury	1378
Hungerford	106
Lambourn	12
Wokingham	970
Mortimer	185
Ascot	516
Crowthorne	193
Bracknell	1042
Slough	2067
Langley	1103
Maidenhead	967
Whitley Wood	1171
Windsor	656
Theale	945



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Request Number 2024-0115 (Statistics – E-bike and E-scooter Fires)

Request received on 07 January 2025:

From 2022 to 2024, please would you tell me:

1. The TOTAL number of reported e-bike and e-scooter fires;
2. The TOTAL number of injuries as a result of e-bike and e-scooter fires;
3. The TOTAL number of fatalities as a result of e-bike and e-scooter fires.

<https://www.london-fire.gov.uk/media/8869/foi-response-foia84211.pdf>

<https://www.theguardian.com/news/2023/may/02/e-bike-e-scooter-battery-fires-uk-data>

Additionally, I wish this information to be broken down by year and provided in a spreadsheet format.

Response:

Calendar Year	No. of Incidents	No. of Individuals Injured	No. of Fatalities
2022	7	6	0
2023	16	5	0
2024	13	2	0
Total	36	13	0

- Data includes only RBFRS incidents that sit within Berkshire, no OTB (over the border) incidents are included.
- Summary data is based off manual text searches of keywords, e.g. bike, scooter, lithium, etc.



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Request Number 2024-0116 (Statistics – Student Residence)

Request received on 09 January 2025:

I am writing to request information under the Freedom of Information Act 2000. Please provide the following data for the period from January 1, 2019, to December 31, 2024:

1. The total number of callouts to fire incidents at student halls/student residences
2. The total number of callouts to student halls/student residences that were false alarms.
3. The total number of callouts to student halls that were the result of a real fire incident.

If possible, please provide this information broken down by year.

Response:

All data was filtered to include only the following property types:

- Residential - Student Halls Accommodation
- Residential - Boarding Schools Accommodation
- Residential School, College or University (Boarding School)
- Residential School, College or University (Other resi. accom.)

1. The total number of callouts to fire incidents at student halls/student residences

Year	Total
2019	59
2020	26
2021	37
2022	44
2023	47
2024	46
Grand Total	259



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Callout to either a fire incident or an unconfirmed fire via alarm system.

2. The total number of callouts to student halls/student residences that were false alarms.

Year	Total
2019	80
2020	36
2021	44
2022	54
2023	58
2024	60
Grand Total	332

Includes any incidents that occurred at these property types, that were false alarms.

3. The total number of callouts to student halls that were the result of a real fire incident.

Year	Total
2019	80
2020	36
2021	44
2022	54
2023	58
2024	60
Grand Total	332

All confirmed fire incidents attended at these property types.



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Request Number 2024-0117 (Emergency Securing Services)

Request received on 13 January 2025:

As part of this research, we would like to find out the following information about your fire department's practices and data in this area. Specifically, we are looking to cover the following:

Scenarios and Usage:

- In what scenarios do you use emergency securing services (i.e. when would you use forceable entries that require emergency securing services)? Are there standard guidelines or policies governing when these services are engaged?

Frequency:

- How many cases require emergency securing services annually (ideally from 2010 to 2024). If possible, please provide a breakdown of the cause of forced entry (i.e. executing search warrant, concern for welfare, to prevent property damage, etc.).

Service Providers:

- Who are the main providers or contractors engaged for emergency securing services?
- What proportion of emergency securing services does each contractor achieve?

Expenditure and remuneration:

- How are these services funded – is there a framework in place (if so, please provide detail)? Which parties are responsible for remunerating the emergency securing service contractor?
- What is the average cost per securing service?
- What has been the annual expenditure on emergency securing services for each year from 2010 to 2024?

If this information is already publicly available, please let me know where I can locate this data.

Response:

Scenarios and Usage:



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- In what scenarios do you use emergency securing services (i.e. when would you use forceable entries that require emergency securing services)? Are there standard guidelines or policies governing when these services are engaged?

We would make a forced entry to a vehicle or premises to prevent or extinguish a fire; rescue people or prevent harm coming to them; and to prevent or limit damage to property, as per Section 44 of The Fire and Rescue Services Act 2004.

In addition, we may force entry on behalf of the police or ambulance service, in which case they are responsible for securing the premises. We will not make entry unless they are in attendance, or the above legislation applies (i.e. it is an emergency).

We are not obligated to leave a premises in a secure state (this responsibility usually lies with the police or local authority) but will endeavour to do so where possible. The duty officer is likely to be contacted where an incident commander is unsure, and they are empowered to act as they see fit according to circumstances.

Please see the attached Operational Information Note for gaining access and securing premises.

Frequency:

- How many cases require emergency securing services annually (ideally from 2010 to 2024). If possible, please provide a breakdown of the cause of forced entry (i.e. executing search warrant, concern for welfare, to prevent property damage, etc.).

We have identified the following amount of incidents where boarding or securing premises was mentioned in the Incident Recording System, however we are unable to differentiate if this was RBFRS or other services taking action/responsibility. We can confirm that 49 of the 113 incidents were calls to assist another agency. We force entry in accordance with Section 44 of The Fire and Rescue Services Act 2004 and this covers reasons when we can force entry.

Calendar Year	Total
2012	1
2013	1
2015	5
2016	2
2017	12



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Calendar Year	Total
2018	15
2019	10
2020	17
2021	10
2022	13
2023	9
2024	18
Grand Total	113

Due to continuous development within our incident recording system, data prior to 2016 has a different standard of recording than that of incident data in the more recent years. As a result, the use of manual text searches past this point are less reliable due to standards of recording.

Service Providers:

- Who are the main providers or contractors engaged for emergency securing services?
- What proportion of emergency securing services does each contractor achieve?

Rapid Secure Ltd, previously known as Boing Rapid Secure Ltd

Expenditure and remuneration:

- How are these services funded – is there a framework in place (if so, please provide detail)?

RBFRS is not in contract and there is no framework for this service.

Which parties are responsible for remunerating the emergency securing service contractor?

Please refer to the attached Operational Information Note.

- What is the average cost per securing service?



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From recent invoices, cancellation charges have been between £90 and £120 plus VAT and the charge for securing premises has been between £200 and £220 plus VAT.

- What has been the annual expenditure on emergency securing services for each year from 2010 to 2024?

Please see the attached list of invoice payments to Rapid Secure since March 2022.

Prior to March 2022, payment was made via Service Procurement (credit) cards. Monthly procurement card payments are published on our website under [Procurement Card Transactions](#). Transactions date back to January 2015 and due to our Finance retention schedules, transactions prior to this month are no longer accessible i.e. destroyed/deleted/no longer exist. The transaction cost will indicate whether it was a cancellation charge or boarding up.



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Request Number 2024-0118 (Statistics – Chemical Incidents)

Request received on 13 January 2025:

1. Please can you confirm how many incidents that RBFRS have attended since January 2023, that involves the accidental mixing of chemicals in people's homes? Please can you confirm the range of chemicals, and which were the main ones that were identified?
2. Please can you confirm how many of these dangerous fumes incidents were caused by the mixing of domestic chemicals in the local sewage system? Again, which chemicals were identified?
3. Can you confirm has there been an increase in the last five years for these types of dangerous fumes incidents?
4. During these incidents was the water companies made aware of these incidents and what was their response and action?

Response:

1. The number of incidents that RBFRS has attended since Jan 2023, that involves the accidental mixing of chemicals in people's homes:

Calendar Year	Bleach, Dettol	Bleach, Limescale Remover	Unblock Fluid, Bleach	Unknown	Total
2023	1		2	1	5
2024	0		2	0	2

2. The number of dangerous fume incidents that were caused by the mixing of domestic chemicals in the local sewage system:

No incidents of this nature were reported.

3. Increase / Decrease in number of dangerous fume incidents within the last 5 years:

Cal Year	2019	2020	2021	2022	2023	2024	Total
-	0	2	0	1	5	2	10



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4. During these incidents was the water company informed, what was their response and actions?

Standard practice at incidents involving pollution is for the responsible FRS to inform the environment agency.

Notes:

- Incident data was identified via manual text search of: Chemical, Chemicals, Mix, Mixing, Bleach, Combination.
- Data will vary depending on if these specific phrases were found within the messages of an incident, and so we cannot guarantee that all applicable incidents have been included.



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Request Number 2024-0119 (Equality, Diversity and Inclusion)

Request received on 17 January 2025:

Please provide the latest inclusive language guide document for staff and other documents used for internal diversity training.

Response:

[33040_Inclusive Language Guide.pdf]

[Cultural Awareness Workbook – RBFRS – v1.pdf]

[Diversiti UK RBFRS EDICA Slides.pdf]

[LMS – An Introduction to Equality, Diversity and Inclusion.pdf]

Please see the attached relevant documents, including copies of externally sourced training by Diversiti UK and our internal Learning Management System course.

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Request Number 2024-0120 (Statistics – Incidents near RG6 7EL)

Request received on 17 January 2025:

I am writing to request any relevant information you may have regarding the location of our children's home as part of our ongoing commitment to ensuring the safety and well-being of the children in our care.

[Address provided - Earley, Reading RG6 7EL]

As per Regulation 46 of The Children's Homes (England) Regulations 2015, it is a requirement for registered providers to assess and review the suitability of the home's location to ensure that risks to children are effectively managed. Specifically, this regulation emphasizes the importance of consulting and working in partnership with local safeguarding agencies to identify any potential risks posed by the area or nearby establishments that may affect the safety of the children.

To comply with this regulation, I would appreciate it if you could share any information or insights regarding:

- Crimes or specific known incidents in the vicinity of the home.
- Local services, amenities, or risks that may impact the children.
- Any other relevant information to inform our location risk assessment.

Response:

[Incidents within 1 mile RG6 7EL.xlsx]



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Request Number 2024-0121 (High Rise Buildings)

Request received on 27 January 2025:

Can I check if the 148 premises [high-rise buildings, 18 metres or above] in your area are resi use?

Note: Follow on from FOI 2024-0101

Response:

Yes, I can confirm the 148 premises are residential use.



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Request Number 2024-0122 (ICT – UK AI Readiness)

Request received on 29 January 2025:

AI Strategy and Planning

1. To what extent does your department have a clearly defined and documented AI strategy? Please select one of the following options that applies.
 - a. No AI strategy in place.
 - b. Initial discussions or ideas about AI, but no concrete plan.
 - c. A basic AI strategy is in development or has been drafted.
 - d. A well-defined AI strategy is in place, but implementation is in the early stages.
 - e. The AI strategy is being actively implemented with measurable progress.
 - f. A fully defined and implemented AI strategy is driving significant impact.
2. To what extent does your AI strategy or goals align with the AI opportunities action plan? Please select one of the following options that applies.
 - a. Unaware of the AI opportunities action plan or no attempt to align with it.
 - b. General awareness of the AI opportunities action plan, but no specific efforts to align.
 - c. Some aspects of the AI strategy or goals are aligned with the AI opportunities action plan.
 - d. Conscious effort made to align the AI strategy with the key principles and directions of the AI opportunities action plan.
 - e. Strong alignment between the AI strategy or goals and the AI opportunities action plan, with clear connections and shared objectives.



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- f. AI strategy or goals are fully integrated with the AI opportunities action plan, contributing directly to its successful implementation.
3. What is the likelihood that your department's AI strategy will be fully implemented within the next two years? Please select one of the following options that applies.

 - a. Significant obstacles and uncertainties make full implementation unlikely in the next two years.
 - b. Implementation is in progress but faces challenges that may delay completion.
 - c. Moderate confidence in achieving full implementation within the timeframe.
 - d. High likelihood of full implementation, with most key elements in place.
 - e. Almost certain to achieve full implementation within the next two years.
4. How confident is your department that current AI governance structures are adequate for managing AI risks? Please select one of the following options that applies.

 - a. No AI governance structures in place or serious concerns about their adequacy.
 - b. Limited AI governance in place, with significant gaps and areas for improvement.
 - c. Moderate confidence in current AI governance, but some areas of uncertainty remain.
 - d. Generally confident in the adequacy of AI governance structures to manage most risks.
 - e. Strong confidence in AI governance, with robust processes and oversight in place.
 - f. Extremely confident that AI governance structures can effectively manage all foreseeable AI risks.
5. What percentage of your department's total budget is allocated to AI-related projects this fiscal year? How much is this?



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6. How does your department or agency assess the economic impact or cost-effectiveness of AI technologies? Please select one of the following options that applies and provide any relevant data or reports on AI's economic benefits.
 - a. **No formal assessment:** No systematic approach to evaluating the economic impact of AI.
 - b. **Qualitative assessment:** Relies on anecdotal evidence, case studies, or expert opinions to assess the impact of AI.
 - c. **Quantitative assessment:** Uses metrics, data analysis, and modelling to measure the economic benefits and costs of AI.
 - d. **Comprehensive evaluation:** Includes both qualitative and quantitative assessments, considering a wide range of economic factors and potential impacts.

AI Deployment and Use Cases

7. What is your department's current stage of AI deployment? Please select one of the following options that applies.
 - a. No AI use cases.
 - b. Exploring opportunities
 - c. Planning for at least one AI use case.
 - d. Piloting at least one AI use case.
 - e. At least one AI use case is fully deployed.
 - f. Multiple AI use cases fully deployed.
8. For your most significant AI use case, how confident are you that the expected benefits will be realised? Please select one of the following options that applies.
 - a. No clear expectations of benefits or serious doubts about achieving them.
 - b. Some anticipated benefits, but significant uncertainty about their realisation.



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- c. Moderate confidence in achieving some of the expected benefits.
- d. Confident that most of the expected benefits will be realised.
- e. Strong confidence that the AI use case will deliver significant benefits.
- f. Extremely confident that the AI use case will fully achieve or exceed its intended benefits.

Risk Management and Ethics

9. How thoroughly has your department assessed the risks associated with AI deployment? Please select one of the following options that applies.

- a. No formal risk assessment conducted for AI deployment.
- b. Initial discussions about AI risks, but no systematic assessment.
- c. Some areas of AI risk have been assessed, but gaps remain.
- d. A moderate risk assessment has been conducted, covering key areas.
- e. A comprehensive risk assessment is in place, addressing a wide range of potential risks.
- f. A thorough and ongoing risk assessment process is embedded in AI development and deployment.

10. How confident are you that your department is compliant with relevant data protection laws when using AI? Please select one of the following options that applies.

- a. Significant concerns about compliance with data protection laws.
- b. Limited understanding of data protection requirements for AI.
- c. Some measures in place to ensure compliance, but gaps may exist.



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- d. Reasonably confident in compliance with data protection laws.
- e. Strong confidence in data protection compliance, with robust processes in place.
- f. Fully confident in compliance with all relevant data protection laws and regulations.

11. How well does your department ensure transparency in the use of AI in public services? Please select one of the following options that applies.

- a. No efforts to ensure transparency in AI use.
- b. Limited information provided to the public about AI systems.
- c. Some transparency measures in place, but room for improvement.
- d. Reasonable transparency in AI use, with public information available.
- e. Strong commitment to transparency, with clear communication about AI systems.
- f. Full transparency in AI practices, including open data and explainable AI.

Data Residency and Sovereign Infrastructure

12. How does your department or public body ensure that its data storage complies with UK sovereignty and data residency requirements? Please outline any policies or regulations guiding data storage within UK borders.

13. Can you provide the proportion of data stored within UK-based infrastructure versus foreign cloud services (e.g., US-based providers) within your department/agency?

14. What measures are in place to ensure that your data storage solutions meet national security standards? Please provide details of relevant frameworks or protocols currently implemented.

Energy Consumption and Efficiency of AI



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15. What is the estimated carbon footprint of your department or agency's AI operations (e.g., training, deployment) over the past year? Please include energy consumption figures if available.
16. How do you track the energy usage of AI workloads, and are there any reporting mechanisms in place for sustainability goals? Please provide relevant metrics or guidelines.

Data and Infrastructure

17. How would you rate the quality of data used for your AI systems? Please select one of the following options that applies.
 - a. Data quality is poor and unreliable.
 - b. Data quality is a concern, with significant issues.
 - c. Data quality is adequate but could be improved.
 - d. Good data quality with regular validation processes.
 - e. High data quality with robust quality assurance measures.
 - f. Excellent data quality with continuous validation and improvement.
18. What is the level of confidence in your department's digital infrastructure's ability to support current and future AI initiatives? Please select one of the following options that applies.
 - a. Serious concerns about the infrastructure's ability to support AI.
 - b. Infrastructure limitations may hinder AI initiatives.
 - c. Moderate confidence in the infrastructure's capacity for AI.
 - d. Confident that the infrastructure can adequately support current and near-term AI needs.
 - e. Strong confidence in the infrastructure's ability to support ambitious AI projects.



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f. Extremely confident that the infrastructure is future-proof and ready for any AI challenge.

19. Does your department or agency currently use a hybrid infrastructure (i.e., a mix of on-premises and cloud services) for its digital operations, including AI applications? Please specify the proportion of services hosted on each type of infrastructure.

20. What factors influence your department's decision-making process when choosing between public cloud, private cloud, or on-premises infrastructure for AI-related projects or services?

21. What plans or initiatives are in place to ensure your department's digital infrastructure is scalable enough to meet future demands for AI-powered services or technologies over the next 5–10 years?

22. How does your department or agency ensure the quality of data used in AI-driven projects or services? Please provide any metrics, guidelines, or standards employed for data validation.

Skills and Training

23. How effectively is your department upskilling employees to use AI? Please select one of the following options that applies.

- a. No upskilling initiatives in place for AI.
- b. Limited training available, with little focus on AI skills development.
- c. Some training programs offered, but not comprehensive.
- d. Effective upskilling programs are in place, providing employees with essential AI skills.
- e. A strong focus on AI skills development, with comprehensive training and support.
- f. A culture of continuous learning and development, ensuring employees are equipped for the AI-powered future.

24. Will you be relying on in-house skills for AI strategy development and implementation or seeking third-party services/consultancy?

Future Ambitions



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25. How confident are you that your department will reach its AI ambitions? Please select one of the following options that applies.

- a. Significant doubts about achieving AI ambitions.
- b. Low confidence in reaching AI goals.
- c. Moderate confidence in achieving some AI ambitions.
- d. Confident in achieving most AI goals.
- e. Strong confidence in reaching AI ambitions, with clear plans in place.
- f. Extremely confident in achieving and exceeding AI ambitions.

Response:

It has not been possible to provide additional context when the Government's AI Opportunities Action Plan was only released recently.

AI Strategy and Planning

- 1. To what extent does your department have a clearly defined and documented AI strategy? Please select one of the following options that applies.
 - a. No AI strategy in place.
 - b. Initial discussions or ideas about AI, but no concrete plan.**
 - c. A basic AI strategy is in development or has been drafted.
 - d. A well-defined AI strategy is in place, but implementation is in the early stages.
 - e. The AI strategy is being actively implemented with measurable progress.



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f. A fully defined and implemented AI strategy is driving significant impact.

2. To what extent does your AI strategy or goals align with the AI opportunities action plan? Please select one of the following options that applies.

Information requested not recorded.

- a. Unaware of the AI opportunities action plan or no attempt to align with it.
- b. General awareness of the AI opportunities action plan, but no specific efforts to align.
- c. Some aspects of the AI strategy or goals are aligned with the AI opportunities action plan.
- d. Conscious effort made to align the AI strategy with the key principles and directions of the AI opportunities action plan.
- e. Strong alignment between the AI strategy or goals and the AI opportunities action plan, with clear connections and shared objectives.
- f. AI strategy or goals are fully integrated with the AI opportunities action plan, contributing directly to its successful implementation.

3. What is the likelihood that your department's AI strategy will be fully implemented within the next two years? Please select one of the following options that applies.

Information requested not recorded.

- a. Significant obstacles and uncertainties make full implementation unlikely in the next two years.
- b. Implementation is in progress but faces challenges that may delay completion.
- c. Moderate confidence in achieving full implementation within the timeframe.
- d. High likelihood of full implementation, with most key elements in place.



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e. Almost certain to achieve full implementation within the next two years.

4. How confident is your department that current AI governance structures are adequate for managing AI risks? Please select one of the following options that applies.

Information requested not recorded.

- a. No AI governance structures in place or serious concerns about their adequacy.
- b. Limited AI governance in place, with significant gaps and areas for improvement.
- c. Moderate confidence in current AI governance, but some areas of uncertainty remain.
- d. Generally confident in the adequacy of AI governance structures to manage most risks.
- e. Strong confidence in AI governance, with robust processes and oversight in place.
- f. Extremely confident that AI governance structures can effectively manage all foreseeable AI risks.

5. What percentage of your department's total budget is allocated to AI-related projects this fiscal year? How much is this?

N/A

6. How does your department or agency assess the economic impact or cost-effectiveness of AI technologies? Please select one of the following options that applies and provide any relevant data or reports on AI's economic benefits.

Evaluation of any purchases follows organisational procurement rules including The Green Book (2022) - publicly available.

- a. **No formal assessment:** No systematic approach to evaluating the economic impact of AI.
- b. **Qualitative assessment:** Relies on anecdotal evidence, case studies, or expert opinions to assess the impact of AI.
- c. **Quantitative assessment:** Uses metrics, data analysis, and modelling to measure the economic benefits and costs of AI.



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d. **Comprehensive evaluation:** Includes both qualitative and quantitative assessments, considering a wide range of economic factors and potential impacts.

AI Deployment and Use Cases

7. What is your department's current stage of AI deployment? Please select one of the following options that applies.

- a. No AI use cases.
- b. Exploring opportunities
- c. Planning for at least one AI use case.
- d. Piloting at least one AI use case.**
- e. At least one AI use case is fully deployed.
- f. Multiple AI use cases fully deployed.

8. For your most significant AI use case, how confident are you that the expected benefits will be realised? Please select one of the following options that applies.

Information requested not recorded.

- a. No clear expectations of benefits or serious doubts about achieving them.
- b. Some anticipated benefits, but significant uncertainty about their realisation.
- c. Moderate confidence in achieving some of the expected benefits.
- d. Confident that most of the expected benefits will be realised.
- e. Strong confidence that the AI use case will deliver significant benefits.



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f. Extremely confident that the AI use case will fully achieve or exceed its intended benefits.

Risk Management and Ethics

9. How thoroughly has your department assessed the risks associated with AI deployment? Please select one of the following options that applies.

Information requested not recorded.

- a. No formal risk assessment conducted for AI deployment.
- b. Initial discussions about AI risks, but no systematic assessment.
- c. Some areas of AI risk have been assessed, but gaps remain.
- d. A moderate risk assessment has been conducted, covering key areas.
- e. A comprehensive risk assessment is in place, addressing a wide range of potential risks.
- f. A thorough and ongoing risk assessment process is embedded in AI development and deployment.

10. How confident are you that your department is compliant with relevant data protection laws when using AI? Please select one of the following options that applies.

Information requested not recorded.

- a. Significant concerns about compliance with data protection laws.
- b. Limited understanding of data protection requirements for AI.
- c. Some measures in place to ensure compliance, but gaps may exist.
- d. Reasonably confident in compliance with data protection laws.



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- e. Strong confidence in data protection compliance, with robust processes in place.
- f. Fully confident in compliance with all relevant data protection laws and regulations.

11. How well does your department ensure transparency in the use of AI in public services? Please select one of the following options that applies.

Information requested not recorded.

- a. No efforts to ensure transparency in AI use.
- b. Limited information provided to the public about AI systems.
- c. Some transparency measures in place, but room for improvement.
- d. Reasonable transparency in AI use, with public information available.
- e. Strong commitment to transparency, with clear communication about AI systems.
- f. Full transparency in AI practices, including open data and explainable AI.

Data Residency and Sovereign Infrastructure

12. How does your department or public body ensure that its data storage complies with UK sovereignty and data residency requirements? Please outline any policies or regulations guiding data storage within UK borders.

We have a requirement in all projects and services to store our data within the UK, as part of our Procurement rules. Should a potential supplier have Data Centres elsewhere, the DPO undertakes further due diligence and makes a recommendation to the SIRO. DPO and SIRO make the decision.

13. Can you provide the proportion of data stored within UK-based infrastructure versus foreign cloud services (e.g., US-based providers) within your department/agency?



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UK - 98%

Foreign - 2%

14. What measures are in place to ensure that your data storage solutions meet national security standards? Please provide details of relevant frameworks or protocols currently implemented.

The Procurement process ensures all data storage solutions/suppliers comply with relevant national security standards.

Energy Consumption and Efficiency of AI

15. What is the estimated carbon footprint of your department or agency's AI operations (e.g., training, deployment) over the past year? Please include energy consumption figures if available.

Not stored this at this granular level.

16. How do you track the energy usage of AI workloads, and are there any reporting mechanisms in place for sustainability goals? Please provide relevant metrics or guidelines.

N/A - too early to tell.

Data and Infrastructure

17. How would you rate the quality of data used for your AI systems? Please select one of the following options that applies.

Information requested not recorded.

- a. Data quality is poor and unreliable.
- b. Data quality is a concern, with significant issues.
- c. Data quality is adequate but could be improved.
- d. Good data quality with regular validation processes.



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- e. High data quality with robust quality assurance measures.
- f. Excellent data quality with continuous validation and improvement.

18. What is the level of confidence in your department's digital infrastructure's ability to support current and future AI initiatives?
Please select one of the following options that applies.

Information requested not recorded.

- a. Serious concerns about the infrastructure's ability to support AI.
- b. Infrastructure limitations may hinder AI initiatives.
- c. Moderate confidence in the infrastructure's capacity for AI.
- d. Confident that the infrastructure can adequately support current and near-term AI needs.
- e. Strong confidence in the infrastructure's ability to support ambitious AI projects.
- f. Extremely confident that the infrastructure is future-proof and ready for any AI challenge.

19. Does your department or agency currently use a hybrid infrastructure (i.e., a mix of on-premises and cloud services) for its digital operations, including AI applications? Please specify the proportion of services hosted on each type of infrastructure.

On-prem = 50%

Cloud = 50%

20. What factors influence your department's decision-making process when choosing between public cloud, private cloud, or on-premises infrastructure for AI-related projects or services?

Home Office cloud first according to affordability and Procurement rules, The Green Book (2022).



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21. What plans or initiatives are in place to ensure your department's digital infrastructure is scalable enough to meet future demands for AI-powered services or technologies over the next 5–10 years?

Project currently in place to replace entire WAN/LAN Infrastructure as well as all server estate.

22. How does your department or agency ensure the quality of data used in AI-driven projects or services? Please provide any metrics, guidelines, or standards employed for data validation.

N/A

Skills and Training

23. How effectively is your department upskilling employees to use AI? Please select one of the following options that applies.

Training is available but requested Information not recorded.

- a. No upskilling initiatives in place for AI.
- b. Limited training available, with little focus on AI skills development.
- c. Some training programs offered, but not comprehensive.
- d. Effective upskilling programs are in place, providing employees with essential AI skills.
- e. A strong focus on AI skills development, with comprehensive training and support.
- f. A culture of continuous learning and development, ensuring employees are equipped for the AI-powered future.

24. Will you be relying on in-house skills for AI strategy development and implementation or seeking third-party services/consultancy?

Requested information not recorded.

Future Ambitions



Information Requests Disclosure Log 2025

25. How confident are you that your department will reach its AI ambitions? Please select one of the following options that applies.

Requested information not recorded.

- a. Significant doubts about achieving AI ambitions.
- b. Low confidence in reaching AI goals.
- c. Moderate confidence in achieving some AI ambitions.
- d. Confident in achieving most AI goals.
- e. Strong confidence in reaching AI ambitions, with clear plans in place.
- f. Extremely confident in achieving and exceeding AI ambitions.



Information Requests Disclosure Log 2025

Request Number 2024-0123 (Statistics – Incidents around Cold Ash, Thatcham)

Request received on 30 January 2025:

I am writing to request information regarding fire incidents in the locality surrounding a site in Cold Ash – [address provided], Cold Ash, RG18 9HU, West Berkshire. Specifically, I would like to know the following:

1. Incidence of arson in the locality (radius of 2 to 5 miles)
 - Number of incidences within the last 5, 10 and 20 years
 - Any instances of large fires reported within the last 10 years
2. Fires in schools in the locality (radius of 2 to 5 miles) in the last 5 years

(Applicant clarified request and agreed 2016 data onwards)

Response:

1. Incidences of arson in the locality:

Cal Year	Count of Incidents
2016	49
2017	34
2018	51
2019	56
2020	44
2021	29
2022	32
2023	22
2024	23
Grand Total	340



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There are no specific criteria to determine a primary / secondary fire as “large”, as such this has been left out.

2. Fires in schools in the locality:

Cal Year	Accidental	Deliberate	Not Known
2016	1	0	0
2017	3	0	0
2019	1	1	0
Grand Total	5	1	0

Criteria:

The following data is based off:

Where the fire cause was “deliberate” (filtered to all fires for the second question).

Within the 5-mile radius of the address provided.

Primary and Secondary Fires.

Second questions filtered to include property types of schools.



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February 2025

Request Number 2024-0124 (Contracts – Social Media Platform)

Request received on 05 February 2025:

The information that we require is as follows:-

1. Do you use a social media management platform?
2. If so, what tools do you use?
3. What is your annual spend on a Social media management tool?
4. What dates does your contract with your current supplier end (in the format of [month/year])
5. Do you use a social listening / media monitoring platform?
6. If so, what tools do you use?
7. What is your annual spend on a social listening / media monitoring tool?
8. What dates does your contract with your current supplier end (in the format of [month/year])
9. Who is the senior person responsible for managing these contracts?

Response:

The information that we require is as follows:-

1. Do you use a social media management platform?

Yes



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2. If so, what tools do you use?

Hootsuite.

3. What is your annual spend on a Social media management tool?

£1,068 per year

4. What dates does your contract with your current supplier end (in the format of [month/year])

01/2026

5. Do you use a social listening / media monitoring platform?

Yes

6. If so, what tools do you use?

Hootsuite (also used for social media management).

7. What is your annual spend on a social listening / media monitoring tool?

£1,068 per year

8. What dates does your contract with your current supplier end (in the format of [month/year])

01/2026

9. Who is the senior person responsible for managing these contracts?

Communications and Engagement Manager



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Request Number 2024-0125 (Statistics – Vape Fire Incident)

Request received on 10th February 2025:

- The total number of vape-related fires attended by the fire service for each of the past 5 years (2020-2024).
- If held, a breakdown of the causes of each vape-related fire, for example poor charging or disposal practices, or counterfeit or faulty products.

I would like you to provide the information in the following format:

Please provide the information in electronic format, preferably as an Excel spreadsheet or CSV file. Please find a template linked here for your convenience.

Please use this template where possible to ensure consistency and ease of data extraction. Please avoid sending PDFs or Word documents.

Response: Response provided using applicant's template

Year	Number of vape-related fires
2020	1
2021	1
2022	2
2023	2
2024	5

Date	2020 Reasons behind vape-related fire
04/09/2020	Battery within vape



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Date	2021 Reasons behind vape-related fire
29/12/2021	Malfunctioning vape

Date	2022 Reasons behind vape-related fire
26/06/2022	Possible E-cig fire
23/08/2022	Suspected deliberate fire using vape

Date	2023 Reasons behind vape-related fire
19/05/2023	Electric vape battery charger on fire
18/09/2023	Disposal of vape in rubbish truck

Date	2024 Reasons behind vape-related fire
02/04/2024	Suspected vape overheat
09/05/2024	Disposal of vape in rubbish truck
17/05/2024	Fault in equipment
22/07/2024	Disposal of vape in rubbish truck
12/10/2024	Deliberate fire using vape



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Request Number 2024-0126 (Statistics – Mobilisations from Stations)

Request received on 10 February 2025:

With regards to the above request between the dates of 01/08/24 to 31/01/25 can you please tell me how many times each of your fire stations were mobilised to an incident even if two appliances were sent from the same station just count as one mobilisation. Thank you I would like your reply in PDF format please.

Response:

Table 1:

Station	Count
Ascot	263
Bracknell	491
Caversham Road	847
Crowthorne	105
Hungerford	49
Lambourn	4
Langley	539
Maidenhead	427
Mortimer	75
Newbury	547
Slough	856
Theale	472
Whitley Wood	559
Windsor	320
Wokingham	452
Wokingham Road	658
Grand Total	6664



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Criteria:

Following the criteria specified by the FOI request, this table provides the number of mobilisations per station, only including one record of an incident per station. This means only one appliance will be counted towards an incident regardless of how many appliances from that station attended, including any re-mobilisations of the first appliance, e.g. if we were called back out to the incident at a later date/time.

Table 2:

Station	Count
Ascot	270
Bracknell	497
Caversham Road	896
Crowthorne	108
Hungerford	50
Lambourn	5
Langley	548
Maidenhead	462
Mortimer	78
Newbury	708
Slough	1071
Theale	496
Whitley Wood	606
Windsor	332
Wokingham	468
Wokingham Road	667
Grand Total	7262



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Criteria:

The alternative criteria provided in this table showcases the overall number of mobilisations per station, including all appliances (pumps/specials/command) and including re-mobilisations. However, this will also include instances of accidental re-mobilisations on our MDT system which we are not able to filter out, although this has a small impact.

Notes:

The data in both above tables is subject to:

- Due to our service using dynamic mobilisation we cannot determine where an appliance was mobilised from, as such we have assigned the appliance codes to their home stations for this request, e.g. if a Caversham Road appliance was at Wokingham Road at the time of mobilisation, it will be counted towards Caversham Road total.
- The tables only include a count of incidents where there was either a mobilisation time or, if not mobilisation time, then an arrival time.
- Test and exercise incidents were excluded from this count.
- Includes instances of RBFRS appliances going OTB.



Information Requests Disclosure Log 2025

Request Number 2024-0127 (Contracts – Facilities Management)

Request received on 12 February 2025:

I would like the organisation to review my freedom of information request below, that's focused around contract data for services around facilities management specifically around the services below:

- Office and building cleaning – Service contract that is focused around office, commercial and building cleaning services.
- Lift service and maintenance – Service contract for lift service and maintenance.
- Food – Service contract that is focused around catering services.
- General waste services contracts – The organisation's primary general waste service contract.
- Laundry services - where clothes and linen can be washed and ironed.

1. Contract profile questionnaire for each type of contract:
2. Supplier/Provider of the services
3. Total Annual Spend – The spend should only relate to each of the service contracts listed above.
4. A description of the services provided under this contract please includes information if other services are included under the same contract.
5. The number of sites the contract covers
6. [ONLY FOR LIFT CONTRACT] The Brand name of the type of lifts used by the organisation
7. The start date of the contract
8. The end date of the contract
9. The duration of the contract, please include information on any extensions period.
10. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.



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Response:

Our 'Contracts Register' can be found here - [Selling to RBFRS | Royal Berkshire Fire and Rescue Service](#)

1. Office and building cleaning – Service contract that is focused around office, commercial and building cleaning services.

1. Supplier/Provider of the services **Please see Contract Register, under ref 1309 – Nexgen Facilities Services Ltd**
2. Total Annual Spend – The spend should only relate to each of the service contracts listed above. **£240k**
3. A description of the services provided under this contract please includes information if other services are included under the same contract. **Provision of daily cleaning services to RBFS HQ, Stations and Training Centre.**
4. The number of sites the contract covers **18**
5. [ONLY FOR LIFT CONTRACT] The Brand name of the type of lifts used by the organisation
6. The start date of the contract **01/04/2024**
7. The end date of the contract **31/03/2027**
8. The duration of the contract, please include information on any extensions period. **Option to extend for two years**
9. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.
Facilities Manager – [contact details provided]

2. Lift service and maintenance – Service contract for lift service and maintenance.

1. Supplier/Provider of the services **Please see Contract Register, under ref 1295 – Eze Lifts Ltd**
2. Total Annual Spend – The spend should only relate to each of the service contracts listed above. **£4k**
3. A description of the services provided under this contract please includes information if other services are included under the same contract. **PPM and reactive services of lifts at HQ, Crowthorne Station, Theale Station and Hungerford Station.**
4. The number of sites the contract covers **4**



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5. [ONLY FOR LIFT CONTRACT] The Brand name of the type of lifts used by the organisation **Kone**
6. The start date of the contract **01/10/2022**
7. The end date of the contract **30/09/2026**
8. The duration of the contract, please include information on any extensions period. **No extension as yet**
9. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.
Facilities Manager – [contact details provided]

3. **Food – Service contract that is focused around catering services.**
 1. Supplier/Provider of the services **Corporate Catering**
 2. Total Annual Spend – The spend should only relate to each of the service contracts listed above. **£48k**
 3. A description of the services provided under this contract please includes information if other services are included under the same contract. **Provision of catering for RBFRS personnel attending training programmes**
 4. The number of sites the contract covers **4**
 5. [ONLY FOR LIFT CONTRACT] The Brand name of the type of lifts used by the organisation
 6. The start date of the contract **01/01/2025**
 7. The end date of the contract **31/12/2028**
 8. The duration of the contract, please include information on any extensions period. **Option to extend for one year**
 9. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.
Facilities Manager – [contact details provided]
4. **General waste services contracts – The organisation's primary general waste service contract.**



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1. Supplier/Provider of the services **Please see the Contracts Register, under ref 1065 – Veolia ES (UK) Ltd**
2. Total Annual Spend – The spend should only relate to each of the service contracts listed above. **£46k**
3. A description of the services provided under this contract please includes information if other services are included under the same contract. **Provision for the general and recycling waste to RBFS HQ, Stations and Training Centre.**
4. The number of sites the contract covers **18**
5. [ONLY FOR LIFT CONTRACT] The Brand name of the type of lifts used by the organisation
6. The start date of the contract **01/05/2021**
7. The end date of the contract **30/04/2026**
8. The duration of the contract, please include information on any extensions period. **Extended in 2024 for 2 years**
9. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.
Facilities Manager [contact details provided]

5. Laundry services - where clothes and linen can be washed and ironed.

Laundry – Overalls – Johnsons Workwear (no contract reference as not listed on the contract register)

- Annual spend 2023/24 - £2,071.00
- Clean & repair overalls
- One site covered
- January 2013 – on-going

Laundry – PPE – Bristol Uniforms Ltd - (Contract Register ref. 520)

It may be useful to know that the PPE for Firefighters contract includes a PPE cleaning service, which is highly specialised. The PPE cleaning service is washing only and is an integral part of the PPE supply contract rather than being a discrete contract. It is a service provided with each piece of PPE rather than a service that can be accessed to wash any item of PPE.



Information Requests Disclosure Log 2025

Request Number 2024-0128 (Statistics – Fires at Council-Owned Buildings)

Request received on 13 February 2025:

I am writing to you under the Freedom of Information Act 2000 to request the following information:

How many council-owned buildings, including dwellings, have been attended by Royal Berkshire Fire and Rescue because of a fire caused by faulty electrical appliances or faults in electrical wiring from 01/01/2021 to present?

Could you please break down the above information with the following detail:

1. Building function (e.g. dwelling, public building etc)
2. Address
3. Date of fire
4. Detail of fire cause (wiring or appliance, type of appliance [if applicable] etc)
5. Fatalities and non-fatalities

Please could the information above be provided in a table?

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice under the Section 16 obligations of the Act as to how I can refine my request.

Response:

When attending an incident, Royal Berkshire Fire and Rescue Service does not record details of who owns the property that we attend. As a consequence, I am unable to provide you with data relating to how many incidents we have attended at council-owned buildings as this information is not held.



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Request Number 2024-0129 (Fire Safety – Flammable Cladding)

Request received on 21 February 2025:

I would like to do a FOI on these questions, but I would like to know if there has been any changes to response to the FOI I sent back in September last year (2024-0074)

1. What are the addresses of the buildings that have flammable cladding in Berkshire? I understand there was five in Slough and three in Maidenhead but has that number changed?
2. If so, when has the fire service been called to those buildings since 15 June 2017
3. When did the fire service know there was flammable cladding on each of the buildings, as mentioned above
4. Were there any inspections carried out by the fire service at those buildings since 15 June 2017
5. Regarding those inspections, please list any issues raised, what was done to correct those and when they were implemented and re-inspected
6. Additionally, I would like to know how much it cost these companies to get rid of the cladding, if you have that information.

Response:

1. What are the addresses of the buildings that have flammable cladding in Berkshire? I understand there was five in Slough and three in Maidenhead but has that number changed?

There is no change to the previous response to this question.

High rise buildings (18 metres and over):

- Lexington Apartments, Railway Terrace, Slough, SL2 5GQ
- Rivington Apartments, Railway Terrace, Slough, SL2 5DH



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- Avon House, 3 Kidwells Close, Maidenhead, SL6 8FQ
- Mosaic Apartments (Block A), High Street, Slough, SL1 1EP
- Mosaic Apartments (Block B), High Street, Slough, SL1 1ER
- Nova House, 1 Buckingham Gardens, Slough, SL1 1AY
- West Central, 1A Stoke Road, Slough, SL2 5AH

Two of the buildings previously identified in the initial media enquiry are not provided in the below response. This is due to one of the buildings now being classed as a medium rise and the other due to the cladding now having been remediated.

2. If so, when has the fire service been called to those buildings since 15 June 2017

There is an update to the response for this question.

Please see attached spreadsheet detailing incidents for relevant buildings since 20 September 2024–10 March 2025. There have not been any incidents during this timeframe at Avon House or West Central.

[Incidents from 20-Sept-2024 - 11-March-2025.xlsx]

3. When did the fire service know there was flammable cladding on each of the buildings, as mentioned above

There is no change to the previous response to this question.

Building	Date
Lexington Apartments	Report received from Responsible Person (RP) on 28/12/2019
Rivington Apartments	Report received from RP on 28/12/2019
Avon House	Report received from RP on 01/02/2022
Mosaic Apartments (Block A and B)	Report received from RP on 20/04/2023
Nova House	Report received from RP on 04/09/2017
West Central	Report received from RP on 19/08/2020



Information Requests Disclosure Log 2025

4. Were there any inspections carried out by the fire service at those buildings since 15 June 2017

The response to this question has been updated, please see audit dates in red below.

Building	Audit Dates Note: Audits below were those carried out by our Fire Safety Officers.
Lexington Apartments	<ul style="list-style-type: none">• 01/09/2017• 22/08/2018• 31/05/2019• 05/12/2019• 08/01/2020• 24/02/2020• 22/09/2021• Ongoing management of audit activity identified in below question response.• 11/11/2024
Rivington Apartments	<ul style="list-style-type: none">• 01/09/2017• 27/03/2019• 05/12/2019• 08/01/2020• 24/02/2020• 18/01/2021• 02/03/2021• Ongoing management of audit activity identified in below question response.• 11/11/2024
Avon House	<ul style="list-style-type: none">• 21/10/2020• 13/08/2021• 02/02/2022• 18/02/2023• 28/11/2023• Ongoing management of audit activity identified in below question response.



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Building	Audit Dates Note: Audits below were those carried out by our Fire Safety Officers.
Mosaic Apartments (Block A and B)	<ul style="list-style-type: none">• 04/07/2017• 05/08/2018• 07/04/2021• 14/02/2022• Ongoing management of audit activity identified in below question response.• 06/12/2024
Nova House	<ul style="list-style-type: none">• 29/06/2017• 03/07/2017• 11/07/2017• 08/08/2017• 27/09/2017• 10/11/2017• 25/05/2018• 12/09/2018• 01/05/2019• 13/06/2019• 01/08/2019• 17/09/2019• 25/10/2019• 23/12/2019• 13/02/2020• 11/03/2020• Ongoing management of audit activity identified in below question response.• 11/12/2024• 04/02/2025
West Central	<ul style="list-style-type: none">• 04/07/2017• 23/08/2018• 18/12/2018



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Building	Audit Dates
	<p>Note: Audits below were those carried out by our Fire Safety Officers.</p> <ul style="list-style-type: none">• 08/12/2020• 29/01/2021• 01/12/2021• 14/12/2021• 14/03/2022• 17/05/2023• 10/01/2024• 06/09/2024• 24/09/2024• Ongoing management of audit activity identified in below question response.• 15/11/2024• 04/12/2024 (remotely)• 04/03/2025

5. Regarding those inspections, please list any issues raised, what was done to correct those and when they were implemented and re-inspected

The response to this question has been updated, please see details in red below.

Building	Inspection Outcomes
Lexington Apartments	<p>Minor deficiency notice issued on 29/08/2018 related to the suitability of the fire risk assessment.</p> <p>Enforcement notice issued on 24/12/2019 relating to cladding.</p> <p>The RP was advised that to manage the risk to occupants, highlighted in the Enforcement Notice, they should put interim measures in place – a waking watch and change to evacuation strategy.</p>



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Building	Inspection Outcomes
	<p>A waking watch was confirmed as in place on 24/12/2019 and so the enforcement notice was withdrawn.</p> <p>Report received from RP on 28/12/2019 confirming External Wall System (EWS). Monthly visits carried out in 2020 to ensure suitable interim measures remained in place.</p> <p>Certificate received in May 2021 to confirm a fire alarm system had been put in place, removing the need for the waking watch.</p> <p>Monthly visits conducted during 2022 to ensure suitable interim measures remained in place.</p> <p>On 20/06/2023 RBFRS visited the building as part of ongoing management. Following this visit, a Deficiency notice was issued on 19/07/2023 to advise the RP to continue remediation works on the cladding.</p> <p>Quarterly visits conducted during 2023 and 2024 to monitor remediation.</p> <p>Following issue of the deficiency notice, RBFRS was advised by the person responsible for the building that remediation is anticipated in 2025.</p> <p>11/11/2024 quarterly interim measures visit carried out. Email sent to RP with notes of fire safety issues found on visit including fire stopping within riser cupboards, fire alarm panel faults, inaccurate evacuation signage, bin store fire stopping and means of escape storage.</p> <p>14/11/2024 fire alarm servicing certificates received.</p> <p>07/03/2025 email communication sent to RP to arrange next fire safety audit in March 2025.</p>
Rivington Apartments	Enforcement notice issued on 24/12/2019 relating to cladding.



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Building	Inspection Outcomes
	<p>The RP was advised that to manage the risk to occupants, highlighted in the Enforcement Notice, they should put interim measures in place – a waking watch and change to evacuation strategy.</p> <p>A waking watch was confirmed as in place on 24/12/2019 and so the enforcement notice was withdrawn.</p> <p>Report received from RP on 28/12/2019 confirming EWS.</p> <p>Monthly visits carried out in 2020 to ensure suitable interim measures remained in place.</p> <p>Certificate received in May 2021 to confirm a fire alarm system had been put in place, replacing the need for the waking watch.</p> <p>Monthly visits conducted during 2022 to ensure suitable interim measures remained in place.</p> <p>20/06/2023 visited the building as part of ongoing management. Following this visit, Deficiency notice issued on 19/07/2023 to advise RP to continue remediation works on the cladding.</p> <p>Quarterly visits conducted during 2023 and 2024 to monitor remediation.</p> <p>Following issue of the Deficiency notice, RBFRS was advised by the person responsible for the building that remediation is anticipated in 2025.</p> <p>11/11/2024 quarterly interim measures visit carried out. Email sent to RP with notes of fire safety issues found on visit including fire stopping within riser cupboards, fire alarm panel faults, inaccurate evacuation signage, bin store fire stopping and means of escape storage.</p> <p>14/11/2024 fire alarm servicing certificates received.</p> <p>07/03/2025 email communication sent to RP to arrange next fire safety audit in March 2025.</p>



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Building	Inspection Outcomes
Avon House	<p>Deficiency notice issued on 11/12/2020 requiring RP to investigate external wall system (appointing a Competent Person to undertake a suitable and sufficient assessment of the flammability/combustibility of the External Wall system and provide a copy of this report to RBFRS, compartmentation standards and general maintenance.</p> <p>This notice gave the person responsible for the building six months to comply.</p> <p>RBFRS reaudited 13/08/2021.</p> <p>Subsequently, an Action Plan issued on 16/09/2021 requiring investigation into external wall system.</p> <p>Report received from RP on 01/02/2022 confirming EWS.</p> <p>It was determined by the management company that based on the contents of the EWS report, that the risk was tolerable for a short interim period, while remediation works were completed and therefore no interim measures were introduced at this stage.</p> <p>Subsequently, remediation was not completed in estimated timeframe and therefore, a waking watch was put in place by the RP in October 2022. Quarterly meetings conducted since the introduction of the waking watch to monitor remediation.</p> <p>RBFRS advised that remediation is anticipated in 2024.</p>
Mosaic Apartments (Block A and B)	<p>Deficiency notice issued on 04/04/2018 related to the fire risk assessment.</p> <p>Reassurance provided on site to Fire Safety Inspecting Officer in relation to deficiencies, therefore no further follow up required at this stage. Deficiency notice issued on 08/06/2021 relating to compartmentation and issues with fire doors.</p> <p>On 08/06/2021, information to satisfy the deficiency notice was received.</p>



Information Requests Disclosure Log 2025

Building	Inspection Outcomes
	<p>Further Deficiency notice issued on 16/02/2022 relating to works on lower external wall system, however works were nearing completion. No ACM was stated at this stage.</p> <p>Letter sent on 16/02/2022 to confirm they had satisfied the deficiencies identified. A further suggested schedule of improvements was provided at this time; however, it was not a legal requirement to complete these. Report received from RP on 20/04/2023 confirming EWS.</p> <p>13/08/2024 joint site visit carried out with Slough Borough Council.</p> <p>RBFRS conducted a post-fire visit the building on 23/08/2024 to ensure interim measures were in place and a Waking watch was established by the RP on this date.</p> <p>Article 27 letter sent on 16/09/2024 to confirm the RP.</p> <p>Ongoing engagement with those on site continues to ensure appropriate additional fire safety measures remain in place.</p> <p>Case file meetings instigated with RBFRS Enforcement Lead on 15/10/2024 to investigate potential prosecution relating to the risk posed to life.</p> <p>Enforcement Notice issued on Block B 01/11/2024 relating to fire safety deficiencies for EWS, compartmentation, testing of smoke control system, wayfinding signage, checking of flat entrance doors and communal fire doors, exit and dry riser signage, storage on balconies and service riser door damage.</p> <p>Notification of Deficiencies issues on Block A on 12/12/2024 relating to fire safety deficiencies of EWS, compartmentation, exit signage, means of escape storage, covered smoke alarms and the faulty fire-fighting lift.</p>



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Building	Inspection Outcomes
	<p>Block A re-occupied post fire incident, apart from fire affected flats, as of 06/12/2024.</p> <p>ACM removal work to have commenced Monday 13th January 2025.</p>
Nova House	<p>Waking watch was put in place by the RP prior to audit on 03/07/2017.</p> <p>RBFRS visited the building on number occasions since 2017 to ensure that suitable interim measures (the waking watch) remain in place.</p> <p>Action Plan issued on 15/08/2017 relating to remediation of the external wall system and compartmentation issues.</p> <p>Report received from RP on 04/09/2017 confirming EWS.</p> <p>Follow up inspections completed on 27/09/2017 and 10/11/2017.</p> <p>Alteration notice issued on 11/01/2018 prohibiting the use of the car park due to risk of fire spread through EWS vents.</p> <p>Deficiency notice issued 06/03/2024 relating to external wall system and compartmentation.</p> <p>A new alteration notice was issued on 07/03/2024 to ensure the car park is not reinstated without prior agreement with the fire and rescue service.</p> <p>Ongoing works are being completed with construction teams confirmed on site. Compartmentations works have largely been completed, Fire doors have been replaced and flammable external balconies replaced. Additional works are being undertaken including sprinkler systems with a follow up inspection due to take place in November 2024.</p> <p>Update on 11/11/2024 visit states that ACM cladding and insulation remediation works have now been completed along with the completion of the new sprinkler system. Next planned remediation</p>



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Building	Inspection Outcomes
	<p>works are installing the sprinkler system into the basement car park which is confirmed to not be planned to have EV charging stations.</p> <p>17/11/2024 updated EWS1 report received giving an A1 classification.</p> <p>04/02/2025 visit notes stating the EWS and compartmentation project is close to finishing, the waking watch has been reduced to 1 x person. Waiting on the rear stair and external stair timber cladding removal works to be completed.</p>
West Central	<p>Deficiency notice issued on 27/12/2018 relating to compartmentation issues.</p> <p>Waking watch was put in place by the RP following the outcome of a compartmentation survey in December 2018.</p> <p>Report received from RP on 19/08/2020 for EWS.</p> <p>Deficiency notice issued on 01/11/2023 regarding external wall system.</p> <p>Following an audit on 06/09/2024, the RP enhanced the number of staff on the waking watch to four.</p> <p>Removal of the cladding was due to begin in 2024, however there are ongoing legal proceedings to resolve the funding.</p> <p>15/11/2025 site visit to check the interim measures, waking watch logs checked and received from RP, AOV fault code in hand according to waking watch supervisor.</p> <p>Remote (telephone) audit on 04/12/2025 had confirmation from the RP that remediation of the EWS to begin Q1 in 2025 and RP has gone for tender for a communal fire alarm system, the waking watch to be maintained in the meantime. RP states that spare parts of AOV availability is an ongoing issue for repairs.</p>



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Building	Inspection Outcomes
	04/02/2025 visit notes state that waking watch logbook again checked, AOV repairs have been completed and fire engineers on site to assess the EWS and cavity barriers ahead of remediation project and plans to install communal fire alarm system. RP have submitted information to BSR regarding remediation of EWS and compartmentation, hopeful of project kick off autumn 2025.

6. Additionally, I would like to know how much it cost these companies to get rid of the cladding, if you have that information.

Please note that RBFRS do not hold information relating to costs incurred by these companies for the removal of cladding.



Information Requests Disclosure Log 2025

Request Number 2024-0130 (Battery Energy Storage Systems)

Request received on 21 February 2025:

Please provide details of any incidents, including fires, associated with Battery Energy Storage Systems within your area over the past 10 years.

Clarification from applicant:

By Battery Energy Storage System (BESS) I am referring to stand alone Grid Scale Lithium Ion Battery Storage developed on a commercial scale to take power from the national grid at times of low demand, store it, then return power back to the national grid at times of higher demand. I attach the NFCC guidance on such developments by way of clarification.

The incident details you have listed would be exactly what I am looking for.

Response:

Following a response from the relevant department, I am pleased to be able to advise of a nil-return, Royal Berkshire Fire and Rescue Service do not have any incidents within scope of this request recorded.



Information Requests Disclosure Log 2025

Request Number 2024-0131 (Equality, Diversity and Inclusion)

Request received on 24th February 2025:

I am writing to submit a freedom of information request:

How many equality and diversity posts are employed in your authority?

What is the cost of such posts and any necessary direct admin support?

How many of these posts are filled by ethnic minority applicants?

What is the number and cost of external training bodies and courses for equality and diversity training?

Response:

How many equality and diversity posts are employed in your authority?

RBFRS currently has one employee in an equality and diversity post. There are no other positions within the structure.

What is the cost of such posts and any necessary direct admin support?

Current post Salary Band – £38,626 to £43,693 – Grade 5

How many of these posts are filled by ethnic minority applicants?

As we only have the one post, we are unable to disclose this information as it constitutes Personal Data (of which you are not the data subject) and to do so will contravene the Data Protection Principles and subsequently breach the Data Protection Legislation (UK GDPR and Data Protection Act 2018).

What is the number and cost of external training bodies and courses for equality and diversity training?

This financial year 13 EDI training sessions have been delivered with a further 7 courses planned to be delivered by the end of March 2025.

The overall cost for these 20 sessions is £19,000 with an additional £237.61 for expenses.



Information Requests Disclosure Log 2025

Request Number 2024-0132 (Incidents and costs for [house no.] Harris Close, Lambourn, RG17 8YX)

Request received on 27 February 2025:

Number of call outs to [house no.] Harris Close, Lambourn, RG17 8YX. I would like to know the cost - financially - of this.

Response:

I can confirm that Royal Berkshire Fire and Rescue Service have attended one (1) incident at the specified address of [house no.] Harris Close, Lambourn, RG17 8YX since 2015. One appliance attended and they were in attendance for under one hour.

Unfortunately, I must advise you that I am unable to provide you with the cost to Royal Berkshire Fire and Rescue Service as this detail is not recorded and there are too many factors involved to quantify or produce a meaningful estimate. That said, we publish the fee for an appliance and crew, per hour, on our website under [Cost and Fees](#) (hyperlink) and the nominal cost of a fire appliance and crew is currently charged at £418.50 (+VAT) per hour or part hour, inclusive of all equipment carried as normal complement (please note charges are updated every April).



Information Requests Disclosure Log 2025

Request Number 2024-0133 (Fires caused by ungrounded dust extraction system in wood workshops)

Request received on 27 February 2025:

Has there ever been any recorded event where RBFS have attributed the cause of the fire or explosion to an ungrounded dust extraction system in a wood workshop?

Response:

I can advise that we were unable to provide data relating to 'wood workshops' only as we do not record this as a specific property type category within our Incident Recording System, however, we do use the property type 'Workshop/Light Industrial (Bakery/Catering/Craft/Kitchen/Forge etc.)'. We have identified three (3) incidents since 2013 where there was a fire at a Workshop/Light Industrial (Bakery/Catering/Craft/Kitchen/Forge etc.) which include the mention of 'extraction unit', 'dust collection' or 'extractor'.

(Brief details of the three incidents provided)



Information Requests Disclosure Log 2025

Request Number 2024-0134 (Misconduct Cases – Number, Types and Outcomes)

Request received on 28 February 2025:

In the last five years, how many misconduct cases has the service dealt with? (Broken down by years 2020, 2021, 2022, 2023 and 2024, by gender and by type of misconduct i.e. sexual, racial, discrimination, harassment, bullying)

Of those, how many were categorised as gross misconduct?

Of those, can you provide the outcomes of the cases i.e. how many resulted in staff being dismissed from service, how many resulted in written warnings etc.

Can this be presented in PDF format?

Response:

Year	No of Misconduct Cases	Total Male	Total Female	Total Other Gender	Type	Total	Total Gross Misconduct	Outcomes	Total
2020	13	12	1	0	Behaviour Breach of Policy/Process Discrimination Performance	7 4 1 1	5	Dismissal Final Written Warning No Case to Answer Resigned/Retired Prior to Conclusion Written Warning	2 2 6 1 2
2021	6	6	0	0	Behaviour Breach of Policy/Process Bullying/Harassment	2 3 1	3	Dismissal Final Written Warning No Case to Answer Other Written Warning	1 1 2 1 1
2022	9	8	1	0	Behaviour Breach of Policy/Process Bullying/Harassment Discrimination	1 6 1 1	7	Dismissal Final Written Warning Other Resigned/Retired Prior to Conclusion	2 3 2 2
2023	14	9	4	1	Behaviour	7	10	Dismissal	5



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Year	No of Misconduct Cases	Total Male	Total Female	Total Other Gender	Type	Total	Total Gross Misconduct	Outcomes	Total
					Breach of Policy/Process Bullying/Harassment	4 3		No Case to Answer Other Written Warning	3 3 2
2024	12	9	3	0	Behaviour Breach of Policy/Process	6 6	8	Final Written Warning Other Written Warning TBC	2 4 2 4



Information Requests Disclosure Log 2025

March 2025

Request Number 2024-0135 (Statistics – Lithium-Ion & Electric Vehicle Fires)

Request received on 03 March 2025:

If possible, please provide the information in the provided Excel spreadsheet.

1. How many fires linked to lithium-ion batteries did you record in the following periods?
 - a. 1st Jan - 31st December 2022
 - b. 1st Jan - 31st December 2023
 - c. 1st Jan - 31st December 2024
2. How many fires linked to lithium-ion batteries took place in the following locations in 2024; commercial property, house or flat, outdoors?
 - a) Commercial property:
 - b) House or flat:
 - c) Outdoors:
3. How many fatalities as a result of lithium-ion fires did you record in the following periods?
 - a) 1st Jan - 31st December 2022:
 - b) 1st Jan - 31st December 2023:
 - c) 1st Jan - 31st December 2024:
4. How many fires involving an electric bike did you record in the following periods?
 - a) 1st Jan - 31st December 2022:
 - b) 1st Jan - 31st December 2023:
 - c) 1st Jan - 31st December 2024:



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5. How many fires involving an electric bike were from either of the following in 2024?
 - a) Converted battery e-bikes:
 - b) Officially manufactured e-bikes:
6. How many e-bike fires from 1st Jan to 31 Dec 2024 were caused for the following reasons?
 - a) manufacturing defect
 - b) overcharging
 - c) physical damage post-purchase
 - d) battery modification
7. What is the average financial cost for your fire service to suppress an e-bike fire?
 - a) £0 - £999
 - b) £1000 - £4999
 - c) £5,000- 9,999
 - d) £10,000 +
8. What is the average length of time to suppress an e-bike fire?
 - a) 0-1 hour
 - b) 1-5 hours
 - c) 6-10 hours
 - d) 10+ hours
9. How many fires involving an electric scooter did you record in the following periods?
 - a) 1st Jan - 31st December 2022:
 - b) 1st Jan - 31st December 2023:
 - c) 1st Jan - 31st December 2024:



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10. How many fires involving an electric car did you record in the following periods?

- a) 1st Jan - 31st December 2022:
- b) 1st Jan - 31st December 2023:
- c) 1st Jan - 31st December 2024:

11. What is the average length of time to suppress an electric car fire?

- a) 0-1 hour
- b) 1-5 hours
- c) 6-10 hours
- d) 10+ hours

12. How many fires involving an electric mobility scooter did you record in the following periods?

- a) 1st Jan - 31st December 2022:
- b) 1st Jan - 31st December 2023:
- c) 1st Jan - 31st December 2024:

13. How many fires involving an electric bus/ coach did you record in the following periods?

- a) 1st Jan - 31st December 2022:
- b) 1st Jan - 31st December 2023:
- c) 1st Jan - 31st December 2024:

Response:

Following a response from the relevant department, I am pleased to be able to provide you with the information you requested - please see the attached spreadsheet for details [RBFRS FOI 2024-135 Summary Response.xlsx].



Information Requests Disclosure Log 2025

Request Number 2024-0136 (Fire Service Claims)

Request received on 05 March 2025:

1. In the past 5 years, how many claims have been made against the service? (Broken down by years 2020, 2021, 2022, 2023, 2024.)
- 1a. Can this be broken down by reason for the claim (i.e. personal injury, negligence, property damage, etc) and whether an employee or member of the public submitted the claim? (Broken down by years 2020, 2021, 2022, 2023, 2024.)
2. Can you provide the number of claims that were settled with compensation? (Broken down by years 2020, 2021, 2022, 2023, 2024.)
- 2a. How much was paid out in compensation for successful claims against the service? (Broken down by years 2020, 2021, 2022, 2023, 2024.)

If possible, can this be presented in PDF format please.

Response:

1. In the past 5 years, how many claims have been made against the service? (Broken down by years 2020, 2021, 2022, 2023, 2024.)

2020	2021	2022	2023	2024
14	18	25	15	29

- 1a. Can this be broken down by reason for the claim (i.e. personal injury, negligence, property damage, etc) and whether an employee or member of the public submitted the claim? (Broken down by years 2020, 2021, 2022, 2023, 2024.)

Claim type	2020	2021	2022	2023	2024	Total
*Employers Liability						2
Motor (where RBFRS vehicles may have damaged a third-party vehicle)	13	16	24	14	29	96
*Public Liability – Injury						2



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Claim type	2020	2021	2022	2023	2024	Total
*Public Liability – Property						1
Total						101

*Due to the small numbers involved, it is not possible to provide the yearly breakdown for each claim type, as to do so would identify individuals and contravene the first and second Data Protection Principles and subsequently breach the Data Protection Legislation. Therefore, this response serves as a Part Refusal Notice, in accordance with Section 40 of the Freedom of Information Act 2000, as well as the Principles of the Data Protection Legislation.

2. Can you provide the number of claims that were settled with compensation? (Broken down by years 2020, 2021, 2022, 2023, 2024.)

2020	2021	2022	2023	2024
5	6	10	9	13

2a. How much was paid out in compensation for successful claims against the service? (Broken down by years 2020, 2021, 2022, 2023, 2024.)

2020	2021	2022	2023	2024
£11K	£8K	£48K	£41K	£38K

There have been 9 other employment related claims during this timeframe based on pension rights, discrimination, unfair dismissal, unlawful deduction. Only 1 claim settled with compensation amounting to £17k.

Again, due to the small numbers involved, it is not possible to provide the yearly breakdowns, as to do so would identify individuals and contravene the first and second Data Protection Principles and subsequently breach the Data Protection Legislation. Therefore, this response serves as a Part Refusal Notice, in accordance with Section 40 of the Freedom of Information Act 2000, as well as the Principles of the Data Protection Legislation.



Information Requests Disclosure Log 2025

Request Number 2024-0137 (Modern Technologies used by UK Fire and Rescue Services)

Request received on 06 March 2025:

1. Does your Fire and Rescue Service (FRS) use any of the following technologies:

- FReD (Fast Rescue Device), also known as 'Fasty'
- Rosenbauer RTE Robot
- Drones
- Emergency One Scorpion
- Rosenbauer Stinger
- Others

2. Does your service use any technologies not listed above and if so, what are they?

3. If your service does use any of the listed above, does your service require firefighters to undergo training to operate these pieces of technology?

Response:

1. Does your Fire and Rescue Service (FRS) use any of the following technologies: No

- FReD (Fast Rescue Device), also known as 'Fasty'
- Rosenbauer RTE Robot
- Drones
- Emergency One Scorpion
- Rosenbauer Stinger
- Others



Information Requests Disclosure Log 2025

2. Does your service use any technologies not listed above and if so, what are they? No
3. If your service does use any of the listed above, does your service require firefighters to undergo training to operate these pieces of technology? N/A



Information Requests Disclosure Log 2025

Request Number 2024-0138 (Policies and Governance)

Request received on 11 March 2025:

I am writing to submit a Freedom of Information request regarding the management of policies and standard operating procedures (SOPs) within your organisation. I would be grateful if you could provide the following information:

1. The total number of policies currently held by your organisation (if available/known).
2. The number of standard operating procedures (SOPs) and guidelines, broken down by category.
3. The percentage of policies that are currently in date.
4. The percentage of processes / SOPs / Guidelines that are currently in date.
5. The system or platform used to store, manage and access policies, SOPs and guidelines.
6. Whether your organisation has a method in place to track the usage and access of policies, SOPs and guidelines.

Response:

- 1. The total number of policies currently held by your organisation (if available/known).**

We currently have 169 documents that are titled 'policy'.

- 2. The number of standard operating procedures (SOPs) and guidelines, broken down by category.**

RBFRS no longer uses the terminology Standard Operating Procedures (SOP). Our Operational Information Notes (OIN) replaced all Standard Operating Procedures, Specific Incident Procedures and Tactical Operational Guidance. We currently have 155 Operational Information Notes and 12 Major Incident Accident Hazard guides. Additionally, Operational Bulletins are issued when necessary to provide advice, guidance and instruction, which are rescinded when no longer required or have been incorporated into existing Policy or Procedure. We currently have 31 Operational Bulletins in place. We also follow National Operational Guidance (NOG, NFCC) and Joint Organisational Learning (JOL, JESIP) guidance, which are held external to RBFRS.



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3. The percentage of policies that are currently in date.

Of those 169 documents labelled Policy, 69% are in date.

4. The percentage of processes / SOPs / Guidelines that are currently in date.

Of those Operational Information Notes, 90% are in date.

5. The system or platform used to store, manage and access policies, SOPs and guidelines.

SharePoint, Resilience Direct, Mobile Data Terminals.

6. Whether your organisation has a method in place to track the usage and access of policies, SOPs and guidelines.

Microsoft 365 and SharePoint provide various methods to track usage of sites, pages and files.



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Request Number 2024-0139 (Crewing and Appliances)

Request received on 12 March 2025:

1. Crew at each of 16 stations by rank station commander / manager all the way down to standard firefighter.
2. What appliances are primary, shared and alternate crewed
3. Can a crew manager be in charge of a watch if the watch manager is on leave
4. Normal and minimum crewing for each type of appliance by rank e.g.
 - Pump ladder; normal crew.= 5 (with either a watch manager or crew manager in charge)
 - Pump ladder; min crew.= 4 (with either a watch manager or crew manager in charge)
 - Incident command unit; normal crew.= 4 (with a watch manager in charge, crew manager and 2 firefighters)
 - Incident command unit; minimum crew.= 3 (with a watch manager in charge, crew manager and 1 firefighter)
5. On the attached below (pages 20-24) please can you advise what the abbreviations stand for in the type field.
[Royal-Berkshire-Fire-and-Rescue-Service-Fleet-and-Equipment-Strategy-2024-FINAL](#)
6. How many hours a week and what is the rota for a station officer. Please provide an example rota cycle.
7. How many pumps can a crew manager, watch manager, station officer take charge of.
8. How is the crewing level worked out for a watch. e.g.
 - If a station has one pump ladder only then the watch level will be a watch manager, crew manager, 5 firefighters.
 - If station has one pump ladder and one aerial ladder then the pump ladder gets a watch manager, crew manager, 5 firefighters and the aerial gets allocated a crew manager and 2 firefighters. Total for watch is 1 watch manager and 2 crew managers and 7 firefighters.
9. What appliances always get deployed with each other e.g. a urban search and rescue will always be deployed with a pump ladder



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10. Do you have a pump ladder and a pump like the London Fire Brigade.

11. Pay scales for each rank from firefighter to group commander

Follow up questions:

Regarding question 11 you sent me a link to the pay scales. I notice that the group manager and area manager have n/a. Does that mean that they get a 20% flexible duty allowance for the flexi duty officer rota on top of their standard annual salary? Does the station manager role not get a 20% flexible duty allowance for the flexi duty officer rota on top of their standard annual salary? I know at the London Fire Brigade they do.

Response:

Initial response: Please be advised that for question 11, pay scales can be found on our website under [Wholetime Pay Scales](#). Pay scales for on-call firefighters, control staff and professional services can also be found on our website, if you are interested.

Full response:

1. Crew at each of 16 stations by rank station commander / manager all the way down to standard firefighter.

Station	Crew
Caversham Road	4 x WBSM (Watch Based Station Manager) 4x CM (Crew Manager) 16 x FF (Firefighter)
Wokingham Road	4 x WM (Watch Manager) 4 x CM 12 x FF
Newbury	4 x WBSM 8 x CM



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Station	Crew
	32 x FF
Wokingham	4 x WM 4 x CM 16 x FF
Bracknell	4 x WBSM 4 x WM 8 x CM 28 x FF
Slough	4 x WBSM 8 x CM 32 x FF
Langley	4 x WM 4 x CM 12 x FF
Maidenhead	4 x WBSM 4 x WM 8 x CM 28 x FF
Whitley Wood	4 x WBSM 8 x CM 24 x FF



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Station	Crew
Theale	4 x WM 4 x CM 16 x FF

The above figures are across 4 watches. The figures can be divided by 4 for the establishment of each watch per station.

There is an additional 10 supernumerary Firefighter posts not permanent at a specific station.

2. What appliances are primary, shared and alternate crewed

Hungerford, Lambourn, Mortimer and Crowthorne are all on-call stations utilising an On-Call Duty System. Maidenhead also has an on-call appliance. All other fire appliances are primary crewed including an Ariel Ladder Platform. There are various special appliances that if required, will be crewed instead of the appliance at that station.

3. Can a crew manager be in charge of a watch if the watch manager is on leave

Yes, the Crew Manager has delegated responsibility on the day to day running of the Watch in the absence of the Watch Manager.

4. Normal and minimum crewing for each type of appliance by rank e.g.

-Pump ladder; normal crew.= 5 (with either a watch manager or crew manager in charge)

Pump ladder; min crew.= 4 (with either a watch manager or crew manager in charge)

-Incident command unit; normal crew.= 4 (with a watch manager in charge, crew manager and 2 firefighters)

Incident command unit; minimum crew.= 3 (with a watch manager in charge, crew manager and 1 firefighter)

All front-line appliances have a minimum crewing of 4, and a maximum of 6 with a minimum of Crew Manager (Incident Command Level 1) riding each appliance. Once all 14 whole-time appliances and the Ariel Ladder Platform are crewed, all addition operational staff will



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crew on-call appliances to increase the total number of available appliances. All 19 appliances would have to be available before any whole-time appliance has 6 riders.

ALP (Ariel Ladder Platform) 1 x ICS1 1, 1 x FF (Primary Crewed)

HVP (High Volume Pump) 1 x ICS1, 4 x FF (Switch Crewed)

Zetros 1 x ICS1, 2 x FF (Switch Crewed)

HRU (Heavy Rescue Unit) 1 x ICS1, 3 x FF (Switch Crewed)

Incident Command Unit Small 1 x ICS1, 1 x FF (Switch Crewed or On-call)

Incident Command Unit Large 1 x ICS, 3 x FF (Switch Crewed or On-call)

Water Rescue Unit / Boat 1 x ICS1, 3 x FF (Switch Crewed)

Water Rescue Unit 1 x ICS1, 3 x FF (Switch Crewed)

Operational Support Unit, 1 ICS1, 1 x FF (Switch Crewed)

DEPU (Decontamination & Environmental Protection Unit) 1 ICS1, 1 x FF (Switch Crewed)

MDU (Mass Decontamination Unit) 1 x ICS1, 1 x FF (Switch Crewed)

5. On the attached below (pages 20-24) please can you advise what the abbreviations stand for in the type field.

Type Acronym	Type
WRL	Water Tender Ladder – standard pumping appliance with a 13.5m ladder
WRU	Water Rescue Unit – 4 x 4 Mercedes Sprinter used for Water Rescue Response



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Type Acronym	Type
C/GPV	A small van with a crew cab to allow more than two personnel in it
GPV	General Purpose Van – used around the service
PICKUP	These are Ford Rangers with a 400ltr water tank and small pump for fires off road
BT	Boat Trailer
TRA	Horse Box – used for animal rescues
WR4	4 X 4 Water Tender Ladder with a 10.5m ladder instead of 13.5m
WRC	6 x 6 Water Carrier – 10000ltrs.
PM	Prime Mover
MRV	Multi Role Vehicle – small Command Unit
L4P	Light 4 x 4 pump either a Land Rover or the Iveco small pump
ICU	Incident Command Unit
ALP	Ariel Ladder Platform – 42 m
EPU	Environmental Protection Unit
OSU	Operational Support Unit
FLT	Forklift
RSV	Response Support Vehicle – now Heavy Rescue Unit (HRU)



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Type Acronym	Type
L4C	Light 4 x 4 car – a response vehicle for Officers to respond to incidents in
REC	Recovery Truck
CAR	An electric car
ECAR	Hybrid 4 x 4 response vehicle for officers
BOAT	A boat either inflatable or rigid

6. How many hours a week and what is the rota for a station officer. Please provide an example rota cycle.

The whole-time shift pattern is 2 days followed by 2 nights and 4 days off. This is an 8-day rota totaling 48 hours.

An example would be:

Monday 09:00 – 18:00

Tuesday 09:00 – 18:00

Wednesday 18:00 – 09:00 Thursday Morning

Thursday 18:00 – 09:00 Friday Morning

Saturday – Monday off Duty

Or:

Tuesday 09:00 – 18:00



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Wednesday 09:00 – 18:00

Thursday 18:00 – 09:00 Friday

Friday 18:00 – 09:00 Saturday

Sunday – Tuesday off Duty

Flexi Duty Station Managers typically work 09:00 -17:00 or 18:00 Monday to Friday, with a duty weekend every 6 weeks. The Monday and Tuesday before the duty weekend and the Monday after the weekend will be rota days off duty.

7. How many pumps can a crew manager, watch manager, station officer take charge of.

Crew and Watch Managers both hold Level 1 Incident Command. This is typically between 1-2 Appliances. A Station Manager who holds Incident Command Level 2 is typically between 3-5 Appliances. 6+ will be a Level 3 commander.

8. How is the crewing level worked out for a watch. E.g.

-if a station has one pump ladder only then the watch level will be a watch manager, crew manager, 5 firefighters.

If station has one pump ladder and one aerial ladder then the pump ladder gets a watch manager, crew manager, 5 firefighters and the aerial gets allocated a crew manager and 2 firefighters. Total for watch is 1 watch manager and 2 crew managers and 7 firefighters.

The crewing requirement starts with the minimum number of personnel and qualifications to keep the appliance available. Other policies are considered such as the annual leave policy.

On a watch that only has an appliance to crew, the minimum requirement for the appliance to be available is 1 x Incident Command Level 1 and 3 x Firefighters. (One of which must be a driver). Annual leave is required so a watch strength of 5 will allow 1 person to be on leave at any one time. If the ICS1 is on Annual Leave, there must be a second ICS1. To achieve this the watch strength is 5. We must also consider training and other requirements.



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In the example of the Ariel Ladder Platform, as this special appliance is primary crewed, we must have 6 on duty including 2 x ICS1. This must be maintained when a manager is on annual leave, therefor the watch has 3 ICS1 managers.

There are 6 Firefighters, 2 Crew Managers and 1 Watch Based Station Manager, 3 people can be on leave at any one time.

9. What appliances always get deployed with each other eg a urban search and rescue will always be deployed with a pump ladder

The Ariel Ladder Platform will be deployed with an appliance in support depending on the incident. All other specials do not require an additional appliance dedicated to support their operations.

10. Do you have a pump ladder and a pump like the London Fire Brigade.

Our pumps are similar to these appliances, however we don't carry all the same equipment, and all are designated as P1's or Water Tender Ladders.

11. and follow-up questions:

Regarding question 11 you sent me a link to the pay scales. I notice that the group manager and area manager have n/a.

The n/a relates to an overtime payment rate, which is not available for Group and Area Managers in line with the terms and conditions of employment (Grey Book). If Group Managers are recalled to duty the payment is capped at Station Manager Competent B double rate.

Does that mean that they get a 20% flexible duty allowance for the flexi duty officer rota on top of their standard annual salary?

Yes

Does the station manager role not get a 20% flexible duty allowance for the flexi duty officer rota on top of their standard annual salary? I know at the London Fire Brigade they do.

Watch Based Station Manager (i.e. those not conditioned to the flexible duty system) do not receive the 20% allowances. This only relates to those working the flexible duty system (Watch Based Station Managers work the whole-time 2,2,4 duty system and therefore does not attract this allowance).



Information Requests Disclosure Log 2025

Request Number 2024-0140 (Crewing)

Request received on 13 March 2025:

I want to understand the rank set up at your stations.

At the London Fire Brigade the standard setup is:

Station commander

Watch officer

Sub officer

lead firefighter

Firefighter

In the Berkshire fire service, I came across the below;

[RBFRS Information Request No.2020 0076 Station Crewing Levels \(www.whatdotheyknow.com\)](http://www.whatdotheyknow.com)

Could you advise why;

- some stations have 4 station managers and no watch managers. Does this mean that 4 station managers are in charge of one station.
- some stations have no station manager.
- do station managers manage more than one station and if so advise what station each station manager is in charge of
- how do the satellite stations work in terms of crewing at stations 14 and 21 and are these wholetime or retained stations.

Please provide station names in replacement of station number for first column called station

Response:

Could you advise why;

- some stations have 4 station managers and no watch managers. Does this mean that 4 station managers are in charge of one station.



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Yes, the typical responsibilities of a Station Manager are divided between the 4 Station Managers. They carry out the responsibilities of a Watch Manager, part of the Station Manager activity and provide Incident Command Level 2 at incidents.

- some stations have no station manager.

The stations that appear to have no Station Manager is because the station is paired with another station that does have a Station Manager. The Station Manager is for both watches.

An example is station 1 (Caversham Road) Station Managers will remotely manage station 2 (Wokingham Road).

All stations with the exception of station 10 (Wokingham) have a Station Manager within the line of management. Station 10's Watch Managers report to the Group Manager A. This is due to the nearest station with a Station Manager already being responsible for a satellite station.

- do station managers manage more than one station and if so advise what station each station manager is in charge of

Several do; however not all manage a second station.

Caversham Road (1) Station Managers line manage Wokingham Road, Reading (2).

Newbury (4) has no remote line management responsibility or satellite station.

Wokingham (10) – No Station Manager line management.

Bracknell crews all have a Station Manager. One appliance at the start of every shift will satellite to Ascot (14) Fire Station for the shift, then return to Bracknell. There are 4 watches who crew 2 appliances. 1 appliance will relocate to Ascot.

Slough (17) Station Managers line manage Langley (18).

Maidenhead has the same set up as Bracknell where Windsor satellite from Maidenhead at the start of each shift.

Whitley Wood (20) Station Managers line manage Theale (22).



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- how do the satellite stations work in terms of crewing at stations 14 and 21 and are these wholetime or retained stations.

Both stations are whole-time stations. Crew from Bracknell at the start of each shift make their way to Ascot (14) for the shift. This is the same for Maidenhead and crews making their way to Windsor (21) each shift. The main purpose of this due to the satellite module, the total watch strength can be reduced by 1 resulting in a cost saving across watches / stations.

Please provide station names in replacement of station number for first column called station

- 1 – Caversham Road Reading
- 2 – Wokingham Road Reading
- 3 – Changed location to Theale and is now called station 22
- 4 – Newbury
- 5 – Hungerford (On-call)
- 6 – Lambourne (On-call)
- 7 – This station has been closed
- 10 – Wokingham
- 11 – Mortimer (On-call)
- 14 – Ascot
- 15 – Crowthorne. Missed off the Spreadsheet attached – (On-call)
- 16 – Bracknell
- 17 – Slough
- 18 – Langley
- 19 – Maidenhead
- 19 – Maidenhead (On-call)
- 20 – Whitley Wood Reading
- 21 – Windsor



Information Requests Disclosure Log 2025

Request Number 2024-0141 (Fleet – Photos of Appliances)

Request received on 13 March 2025:

Please provide an example photo of each different appliance type held at your fire service and beneath it state what appliance it is and a brief description what its purpose is used for.

Response:

I am pleased to be able to advise you that the information you seek is already easily accessible to you and can be found on our website, under Vehicles.

This email serves as a refusal notice in accordance with Section 21 (Information reasonably accessible to the applicant by other means) of the Freedom of Information Act 2000 (The Act).



Information Requests Disclosure Log 2025

Request Number 2024-0142 (Fleet List)

Request received on 16 March 2025:

1. Please can you provide me with your most up to date fleet list for 2025 which includes the following:
 - Station/Station Number (e.g. 01 READING)
 - Callsign (e.g. JY01P1)
 - Make & Model (e.g. VOLVO FL)
 - Year (e.g. 2022)
2. Please can you also include any reserve appliances or Officer cars which are located at fire stations for operational use.

I would also like to know the following information:

3. Does RBFRS have any marked Officer cars?
4. Does RBFRS allow high ranking officers to respond from home to provide incident command at incidents?

Response:

Please see attached the most recent Fleet List for RBFRS. Please note the below responses to the last two questions.

3. Does RBFRS have any marked Officer cars? **No**
4. Does RBFRS allow high ranking officers to respond from home to provide incident command at incidents? **Yes**



Information Requests Disclosure Log 2025

Request Number 2024-0144 (Electricity and Gas Consumption and Cost)

Request received on 17 March 2025:

For the period November 2024 which was invoiced by the supplier to you in December, we please require disclosure: -

- For your half-hourly meter portfolio, the grid Electricity kwh's consumed & the £-value spent excl-vat?
- The natural Gas kwh's consumed & the £-value spent excl-vat?
- Please do also indicate if the electricity is classed as being Green or Brown?

Response:

- For your half-hourly meter portfolio, the grid Electricity kwh's consumed & the £-value spent excl-vat? **74,269.3 KWH and £18,246.03**
- The natural Gas kwh's consumed & the £-value spent excl-vat? **215,681.2 KWH and £12,481.38**
- Please do also indicate if the electricity is classed as being Green or Brown? **Brown**



Information Requests Disclosure Log 2025

Request Number 2024-0145 (Skills and Payments - Fire Fighters)

Request received on 17 March 2025:

Are there any payments made for mod3/swift water swimmers, mod4/swift water boat operators or is there any other technical skill enhancement payable to firefighters doing additional skills?

If so, could I have a breakdown of the skill, payment amount and whether they are pensionable or not?

Clarification Requested: Whether Applicant is enquiring about technical skill enhancement that are obligatory by the service only or those that people can choose to do but are not necessarily required to do?

Clarification Provided: If any payments are made to firefighters for skills outside of role map. Ie. Technical rescue, rope, boat, swimming etc

Response:

RBFRS pay an Additional Responsibility Allowances (ARA's), this is a payment and allocation of specialist additional skills, over and above those described in the role map/job profile. Below is a list of the ARA's that we pay:

Current ARA list	Payment Type	Payment w.e.f 1 July 2024
ALP Instructor	Paid per annum	£671.21
Animal Rescue Specialist (AR3)	Paid per annum	£335.28
BA Instructor	Paid per annum	£671.21
Boat Crew	Paid per annum	£335.28
Boat Helmsman	Paid per annum	£671.21
Boat Instructor	Paid per annum	£671.21
MDU (Previously CBRN) Instructor	Paid per annum	£671.21
Heavy Rescue Unit Instructor (previously Disc Cutter)	Paid per annum	£671.21
Casualty Care Instructor	Paid per annum	£671.21



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Current ARA list	Payment Type	Payment w.e.f 1 July 2024
Forklift Instructor	Paid per annum	£671.21
HVP Hook Lift Instructor	Paid per annum	£671.21
HVP Instructor	Paid per annum	£671.21
PES (PE-SUPV)	Paid per annum	£335.28
Senior PES (ARA- SPES)	Paid per annum	£641.93
Water Rescue Instructor	Paid per annum	£671.21
Winch Instructor	Paid per annum	£671.21
Working at Height	Paid per annum	£671.21
Fire Investigation	Paid per Investigation	£268.48
Cava Assessor	Paid per annum	£1,073.88
Internal Quality Assurer	Paid per annum	£1,342.40

We do not pay anything additional for being MOD 3 or MOD 4.



Information Requests Disclosure Log 2025

Request Number 2024-0146 (Fleet List)

Request received on 18 March 2025:

Please can you send me an up-to-date copy of the vehicle fleet list, which includes the stations, reg no, models, are there new builds on order, please send a hard copy.

Response:

Please see the attached spreadsheet [RBFRS Fleet List – By Station – Mar 25.xlsx].

There are 5 new builds on order.



Information Requests Disclosure Log 2025

Request Number 2024-0143 (Radio Terminals and Infrastructure)

Request received on 17 March 2025:

I am submitting a Freedom of Information (FOI) request under the Freedom of Information Act 2000. Please provide information regarding the management of radio terminals and radio infrastructure within your organization.

1. Do you currently outsource the management and/or maintenance of your radio terminals (handheld/mobile devices) and/or radio infrastructure (base stations, networks, repeaters)?
2. If outsourced, who is the current provider for:
 - Radio terminals
 - Radio infrastructure
3. What are the contract end dates for these services?

Response:

1. Do you currently outsource the management and/or maintenance of your radio terminals (handheld/mobile devices) and/or radio infrastructure (base stations, networks, repeaters)? **No**
2. If outsourced, who is the current provider for:
Radio terminals. **Home office Firelink, Airwave (Motorola)**
Radio infrastructure. **Home office Firelink, Airwave (Motorola)**
3. What are the contract end dates for these services? **Dec 2029.**

This is a national mandated contract for all UK emergency services. The contract is held by the Home Office not individual services. The H.O. department is Firelink, the contract sits with Airwave which is now owned by Motorola.



Information Requests Disclosure Log 2025

Request Number 2024-0147 (Staff Absences – Long-term Sickness)

Request received on 20 March 2025:

We formally request under the FOI 2000 regulations Act data you hold in relation to your headline figures/estimates where people are still on full contractual paid but classed as long-term sick:

Number of days	Ave staff numbers	Est annual cost
>60 but less than 120		
>120 but less than 365		
> 1yr but less than 2yr		
> 2yr but less than 3yr		
more than 3yr's		

Clarification requested: In order for Royal Berkshire Fire and Rescue Service (RBFRS) to process your request, please can you confirm if you are referring to staff members currently on long-term sickness, which would mean providing an exact staff number instead of an average, or do you require the information for a particular timeframe (e.g. the last 3 years), which will mean we may be able to provide the average staff numbers?

Clarification provided: No response received.

Response: Request cancelled.



Information Requests Disclosure Log 2025

Request Number 2024-0148 (Statistics – BBQ Related Incidents)

Request received on 31 March 2025:

Under the Freedom of Information Act 2000, I would like to request the following information regarding fire brigade callouts related to BBQ use in your service area:

The total number of fire service callouts related specifically to BBQs for each of the calendar years:

- 2022
- 2023
- 2024

For each year, please categorise the BBQ-related incidents where possible into the following types:

- Smoke only (no fire present)
- Minor outdoor fire caused by BBQ use
- Fire resulting in structural or property damage linked to BBQ use
- False alarm triggered by BBQ smoke
- Incidents involving injuries or where medical attention was required due to BBQ use

How many of these incidents were linked to the use of disposable BBQs?

How many incidents were recorded where BBQs were used in inappropriate or unsafe locations (e.g. balconies, woodland, near flammable materials)?

How many repeat callouts (i.e. two or more incidents at the same location) for BBQ-related issues were recorded during this period?



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Please include any information captured in the free text sections of incident reports where relevant search terms such as "BBQ", "barbecue", "disposable BBQ", or "disposable barbecue" have been identified.

If available, please provide the data in spreadsheet format (e.g. CSV or Excel).

If one part of the request can be answered sooner than the others, please send that information first, followed by any subsequent data.

If it is not possible to provide any of this information due to exceeding the appropriate cost limit outlined in Section 12 of the Freedom of Information Act, please advise what information could be provided within the limit.

Response:

Following a response from the relevant department, I am pleased to be able to provide you with the information you requested - please see the attached spreadsheet for details [2024-0148 Response – BBQ Related Incident.xlsx].



Information Requests Disclosure Log 2025

April 2025

Request Number 2025-0001 (Employees – Non-disclosure Agreements (NDAs))

Request received on 10 April 2025:

For the period 1 April 2024 to 31 March 2025:

1. How many Non-Disclosure Agreements (NDAs), also referred to as confidentiality clauses were signed with staff (current or former) by your organisation?
2. Of those NDAs, how many were part of settlement agreements related to:
 - a. Complaints of bullying or harassment
 - b. Complaints of discrimination (on any protected characteristic)
 - c. Whistleblowing
 - d. Other reasons (please specify if possible)
3. What was the total amount of money paid out in settlement agreements that contained NDAs?
4. What is the highest individual settlement amount paid in this period as part of a settlement agreement that contained an NDA?

Please include any available breakdowns by department, staff role, or type of claim where possible.

If it is not possible to provide all of the information requested, please provide as much as you are able to within the appropriate cost and time limits.

Response:

1. How many Non-Disclosure Agreements (NDAs), also referred to as confidentiality clauses were signed with staff (current or former) by your organisation?



Information Requests Disclosure Log 2025

2. Of those NDAs, how many were part of settlement agreements related to:
 - a. Complaints of bullying or harassment
 - b. Complaints of discrimination (on any protected characteristic)
 - c. Whistleblowing
 - d. Other reasons (please specify if possible)
3. What was the total amount of money paid out in settlement agreements that contained NDAs?
4. What is the highest individual settlement amount paid in this period as part of a settlement agreement that contained an NDA?

In response to question 2-4, please note that due to the low number of staff involved, we are unable to disclose specific details of the NDA, as to do so would identify the individual and contravene the first and second Data Protection Principles and subsequently breach the Data Protection Legislation. Therefore, this email serves as a Part Refusal Notice, in accordance with Section 40 of the Freedom of Information Act 2000, as well as the Principles of the Data Protection Legislation.



Information Requests Disclosure Log 2025

Request Number 2025-0002 (Mobilisation-level Incident Data)

Request received on 10 April 2025:

Under the Freedom of Information Act 2000, I would like to request the following information for the period from **1 January 2009 to the most recent date available**:

1. **Mobilisation-level incident data** from your Computer Aided Dispatch (CAD) system, similar in structure and scope to the data published by London Fire Brigade here: <https://data.london.gov.uk/dataset/london-fire-brigade-mobilisation-records> I would like this data **at the level of individual appliance mobilisations**, not aggregated at the incident level. For example:
 - If two appliances are mobilised to the same incident, this should be represented as **two separate rows**, one for each appliance.
 - Each row should represent a single appliance being mobilised to a single incident.

The data should include:

- Incident number
- Date and time of call
- Date and time of mobilisation/ pump informed
- Date and time pump mobile
- Date and time of arrival
- Date and time of departure/ leaving
- Date and time of pump return to station
- Pump attending station
- Pump callsign
- Type of incident



Information Requests Disclosure Log 2025

2. The total number of appliances across the service, for context when interpreting the mobilisation data.

- I am not requesting information on when appliances were unavailable or off the run.
- I am simply requesting the total number of appliances that could be recorded in the mobilisation dataset referenced above (e.g. front-line fire engines, rescue units, etc., as relevant to your service).

This second point is similar in nature to the context provided in the following London Fire Brigade disclosure: <https://london-fire.disclosurelog.co.uk/disclosures/014a7f93-116f-4b99-9569-c592e3f8a1f4>

As this level of detail has already been made publicly available by London Fire Brigade, I do not foresee any issues with sharing equivalent data, provided it is appropriately anonymised where necessary.

If the request exceeds the appropriate cost limit, I would be happy to refine the scope (rather than the request being denied). Please let me know if any part of this request requires clarification.

Response:

1. Mobilisation-level incident data from your Computer Aided Dispatch (CAD) system, similar in structure and scope to the data published by London Fire Brigade here: <https://data.london.gov.uk/dataset/london-fire-brigade-mobilisation-records> I would like this data **at the level of individual appliance mobilisations**, not aggregated at the incident level. For example:
 - a. If two appliances are mobilised to the same incident, this should be represented as two separate rows, one for each appliance.
 - b. Each row should represent a single appliance being mobilised to a single incident.

The data should include:

- Incident number
- Date and time of call
- Date and time of mobilisation/ pump informed
- Date and time pump mobile
- Date and time of arrival



Information Requests Disclosure Log 2025

- Date and time of departure/ leaving
- Date and time of pump return to station
- Pump attending station
- Pump callsign
- Type of incident

Please see the attached x2 mobilisation data spreadsheets.

During 2015 our incident recording system was changed to a new model in which new fields and processes were put in place, as such any data before 2015 will be inconsistent with the standard of data recording after this point.

The data provided aims to standardise the differences as much as possible, as such you should only see this inconsistency within the incident type fields.

2. The total number of appliances across the service, for context when interpreting the mobilisation data.
 - a. I am not requesting information on when appliances were unavailable or off the run.
 - b. I am simply requesting the total number of appliances that could be recorded in the mobilisation dataset referenced above (e.g. front-line fire engines, rescue units, etc., as relevant to your service).

RBFRS only holds a live record of fleet information, therefore we cannot provide the information in a similar format to that of London Fire Brigade (i.e. total number of appliances per year). However, we have provided you with a list of all appliances in use (historic and current), should this be of interest.



Information Requests Disclosure Log 2025

Request Number 2025-0003 (Fire Safety – Buildings with Cladding)

Request received on 14 April 2025:

1. How many buildings within the area that you cover were identified following Grenfell as having potentially dangerous cladding?
2. How many of those still have the potentially dangerous cladding identified?
3. Can you provide a list of the buildings still affected?
4. Is anything in place to monitor these buildings?

Clarification Requested:

Please can you confirm if you are looking for data relating to **high-rise** buildings? If so, I am pleased to be able to advise you that most of the information you seek (question 2-4) is already easily accessible to you (via our published 'Information Requests disclosure logs') and can be found under [2024-0129](#) and [2024-0074](#).

Clarification Provided: None received

Response:

As previously advised, most of the detail requested is already easily accessible to you via our published '[Information Requests disclosure logs](#)' and can be found under requests 2024-0129 (Jan-Dec 2025) and 2024-0074 (Jan-Dec 2024). Please find further clarity below.

How many buildings within the area that you cover were identified following Grenfell as having potentially dangerous cladding?

In the initial work RBFRS carried out following the Grenfell fire, a team was put together to focus on auditing high rise residential premises within Berkshire with the main purpose looking into the safety of the external wall systems (EWS), specifically those that included Aluminium Composite Material (ACM). This team discovered 6 premises within Berkshire that had ACM installed. Of those 6 premises, 5 were since successfully remediated. One of those premises (Nova House, Slough) is still under interim measures and going through remediation processes to make safe.



Information Requests Disclosure Log 2025

Through the years following Grenfell, the subsequent enquiry and changes to testing methods, standards and Building Regulation guidance, further premises were notified to RBFRS to have external wall systems that were deemed as unsafe to support a stay put evacuation strategy and required remediation. These premises were not specific to those only that had ACM installed, other flammable materials within the overall makeup of an EWS were included in testing procedures such as the type of insulation installed or whether sufficient cavity barriers were installed.

Of premises that have been notified to RBFRS to have failed external wall system testing and/or risk appraisal processes, 7 of those are still under interim measures, had their evacuation strategy altered to simultaneous and going through the process of remediation (inclusive of the one premises initially found to have ACM installed).

How many of those still have the potentially dangerous cladding identified?

7 premises.

Can you provide a list of the buildings still affected?

These details are already easily accessible to you via our published '[Information Requests disclosure logs](#)' and can be found under requests 2024-0129 (Jan-Dec 2025) and 2024-0074 (Jan-Dec 2024).

Is anything in place to monitor these buildings

They have either a waking watch or have installed an automatic fire detection and alarm system installed to initiate a simultaneous evacuation strategy. RBFRS internally have a live document to monitor premises that are in interim measures and have processes in place through both our Operational and Fire Safety teams to periodically check these premises to ensure that the interim measures are in place and that the Responsible Person is proactively following the remediation processes. Once a premises has had its EWS fully remediated sufficiently, that premises is removed from RBFRS live document and is placed into our Risk Based Inspection Program.



Information Requests Disclosure Log 2025

Request Number 2025-0004 (Incidents – Wildfires)

Request received on 14 April 2025:

My request relates to the incidences of wildfires that have taken place over the last six weeks.

For the purposes of this request, I am defining wildfires as fires in “grassland, woodland and crops” or “wasteland”.

Please can you tell me the dates and GPS coordinates of all wildfires responded to by your fire service between Saturday March 1st and Saturday April 12th, 2025.

I would like the data presented in an Excel friendly format.

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.

If it's possible to obtain some of this information, but not all of it, please provide what is available rather than refusing my request altogether.

Response:

Please see the attached spreadsheet. RBFRS has provided a list of fires categorised as outdoor, as the specific property types requested are not used within our service. The Property Type Description can be filtered down further, should you wish but please note, these incidents cannot be confirmed as wildfires unless they meet the NFCC wildfire definition.

[FOI 2025-0004 Response.xlsx]



Information Requests Disclosure Log 2025

Request Number 2025-0005 (Contracts – Printing and ICT)

Request received on 15 April 2025:

Could you kindly provide information in response to the questions below?

A. Print Estate Overview

1. What is the total number of photocopiers, multi-functional devices (MFDs), single-function printers, and dedicated print room devices currently in use across the organisation? Please include:
 - The manufacturer of each device and models in use
 - The current supplier or service provider
 - Print management software in use: i.e., PaperCut, Vasion Print, HP Secure Print, SafeQ
2. Do you utilise any other types of printers such as the below list, and if yes, please provide details of the numbers, manufacturer and supplier details:
 - Wide format printers
 - Label printers
 - ID badge printers
 - Braille printers

B. IT and Print Supply Chain

3. Please list all Print and IT resellers or suppliers you currently engage with for:
 - Toners and consumables
 - Parts and servicing
 - Procurement of laptops, PCs, tablets, and other end-user devices
4. What are the contract durations (start and end dates) associated with each of the above suppliers?



Information Requests Disclosure Log 2025

C. Technology Refresh Cycles and Hardware Estate

5. When is your next scheduled refresh or renewal for:

- Print hardware
- End-user computing devices
- Core IT infrastructure

6. Who is your current supplier for print and MFD devices deployed across your estate?

7. Which brands of devices are currently deployed for print and end user computing (e.g. HP, Samsung, Epson, Dell, Apple, etc.)?

D. Procurement Routes

8. How were the above devices and services procured?

- Was this via a public sector framework, open tender, or another route?
- If procured via a framework, please specify the framework name and whether this was through a mini-competition or direct award.

E. Spend and Volumes

9. What is the annual spend on printing (including both hardware and ongoing costs such as consumables and servicing)?

10. What is your annual print/copy volume (approximate if necessary)?

11. What is your approximate annual spend on ICT hardware, including:

- Laptops and PCs
- Monitors, displays, and signage
- Audio visual equipment (including touch screens)
- Visitor management systems



Information Requests Disclosure Log 2025

- Tablets and mobile devices

F. Key Contacts

12. Who is responsible for managing your print/MFD estate and related contracts? - Please provide job title(s) and, where available, contact information.

13. Who is responsible for the procurement and management of end-user computing devices (laptops, PCs, Macs, tablets, etc.)?

- Please provide job title(s) and, where available, contact information.

Response:

A. Print Estate Overview

1. What is the total number of photocopiers, multi-functional devices (MFDs), single-function printers, and dedicated print room devices currently in use across the organisation? Please include:

- The manufacturer of each device and models in use
- The current supplier or service provider
- Print management software in use: ie, PaperCut, Vasion Print, HP Secure Print, SafeQ

Canon	Total
Option A - IR ADV C5860I	2
Option B - IR ADV C5860I	7
Option C - I-SENSYS X C1333I	17
Option F - IR ADV C259I	1



Information Requests Disclosure Log 2025

Software - UNIFLOW ONLINE

2. Do you utilise any other types of printers such as the below list, and if yes, please provide details of the numbers, manufacturer and supplier details:
 - Wide format printers - **No**
 - Label printers – **Yes, 1 for asset tagging with 1 spare, Zebra S4M**
 - ID badge printers - **No**
 - Braille printers - **No**

B. IT and Print Supply Chain

3. Please list all Print and IT resellers or suppliers you currently engage with for:
 - Toners and consumables – **Part of Canon contract**
 - Parts and servicing - **Part of Canon contract**
 - Procurement of laptops, PCs, tablets, and other end-user devices - **We do a 3 bids or tender process each time we purchase, via Softcat, Crown Commercial Service. Our last purchase was through CBC Computers Ltd.**
4. What are the contract durations (start and end dates) associated with each of the above suppliers?

Canon - 60 Months, please refer to contract ref 1389 on our published [Contracts Register](#).

There is no contract for user end devices, they are fresh supply via tender or 3 quotes each time.

C. Technology Refresh Cycles and Hardware Estate

5. When is your next scheduled refresh or renewal for:



Information Requests Disclosure Log 2025

- Print hardware – **60 months**
- End-user computing devices - **3–4-year cycle (1/3 of estate each year)**
- Core IT infrastructure – **10 years**

6. Who is your current supplier for print and MFD devices deployed across your estate? **Please see above.**

7. Which brands of devices are currently deployed for print and end user computing (e.g. HP, Samsung, Epson, Dell, Apple, etc.)?

Print – as above

Laptops – Lenovo

Tablets – Lenovo

Mobile Phones - Moto

D. Procurement Routes

8. How were the above devices and services procured?

- Was this via a public sector framework, open tender, or another route? **3 quotes or tender usually through a framework like Crown Commercial**
- If procured via a framework, please specify the framework name and whether this was through a mini-competition or direct award. **Crown Commercial, Mini competition, Everything ICT – Framework Agreement reference: OJEU 2022/S 000-008826**

E. Spend and Volumes

9. What is the annual spend on printing (including both hardware and ongoing costs such as consumables and servicing)?
£23569.00



Information Requests Disclosure Log 2025

10. What is your annual print/copy volume (approximate if necessary)? **1052104 - 2023 to 2024**

11. What is your approximate annual spend on ICT hardware, including:

- Laptops and PCs - **£105,916 (each year) + £78,400 Every 3 – 4 years**
- Monitors, displays, and signage - **£34,425 Every 3 – 4 years**
- Audio visual equipment (including touch screens) - **no specific budget as and when required**
- Visitor management systems - **None in use**
- Tablets and mobile devices - **Tablets £19,800, Mobile phones £56,100 every 2 years**

F. Key Contacts

12. Who is responsible for managing your print/MFD estate and related contracts? - Please provide job title(s) and, where available, contact information.

13. Who is responsible for the procurement and management of end-user computing devices (laptops, PCs, Macs, tablets, etc.)?

- Please provide job title(s) and, where available, contact information.

ICT Service Delivery Manager [contact details provided]

Please be advised that Royal Berkshire Fire and Rescue Service do not give permission to re-use the contact details provided for any commercial purposes and assert their rights under the Privacy and Electronic Communications (EC Directive) Regulations 2003 to opt-out of receiving any form of direct-marketing communication.



Information Requests Disclosure Log 2025

Request Number 2025-0006 (Cides – Use, Cost and Purchase)

Request received on 20 April 2025:

I would like to request the following:

1. A list of all - cides used by the Service. This is inclusive of, but not limited to: any and all avicides, biocides, fungicides, herbicides, insecticides, pesticides, and rodenticides.
2. The annual cost and volume of purchase of each of these - cides, broken down by - cide, from January 2014 to December 2024. Please list this on a spreadsheet (CSV), broken down by:
 - a. - Cide
 - b. Product Name
 - c. Volume Purchased
 - d. Price Paid
 - e. Purchase Date
3. A list of each of these - cides' use, by volume. Through this I am trying to ascertain whether the purchased volume is matched by the used volume, so if there is a record of expired or unused - cides too, that would be ideal. Please add this to the above CSV as an additional column, also on an annual basis over the same time period. Please list volume in either litres or kilograms, whichever is more appropriate.
4. Only if available and easily accessible, the location and purpose of each specific - cide's use. For the former, this may be classified by: location grouping, address, coordinate, or otherwise.

If any of the individual pieces of information listed above are not available but others are, like cost and volume, then please signal this while responding with the other available information. Additionally, if records are only available for a time period less than that specified above, please provide these instead of rejecting the request as a whole.

If this request goes beyond time and cost restrictions, please respond with its time and cost estimate and recommendations to cut this down so that I can effectively follow up.



Information Requests Disclosure Log 2025

Response:

Royal Berkshire Fire and Rescue Service (RBFRS) do not purchase cides or put cides to use.



Information Requests Disclosure Log 2025

Request Number 2025-0007 (Incident – Mosaic Apartments, Slough)

Request received on 21 March 2025:

I would like to obtain a copy of the report prepared by Bureau Veritas.

Response:

Please be advised that your request was dealt with in accordance with the Freedom of Information Act 2000 (the Act) and there is no charge being made for the report requested.

Please see the attached report and be aware that sensitive and confidential information has been redacted (removed) from the report along with all personal data.

[Mosaic Apartments BV Report - BV - Light Fitting Resistive Heating_REDACTED.pdf]

(delayed due to decision on whether this is a chargeable service or not)



Information Requests Disclosure Log 2025

Request Number 2025-0008 (Fire Safety – Emergency Lighting)

Request received on 22 April 2025:

I'm writing to request data under the Freedom of Information Act regarding the enforcement of emergency lighting regulations across UK organisations for the last 3 years between the period of April 2022 to March 2025?

Specifically, I would like to request the following information:

1. The number of public sector organisations and private businesses found to be in violation of emergency lighting requirements, under the Building Regulations and the Regulatory Reform (Fire Safety) Order 2005. Please provide details of the nature of the violations.
2. The number of statutory notices, fines, or prosecutions issued for non-compliance with emergency lighting regulations, with details of:
 - a. Whether the entity was a public sector organisation or private business.
 - b. The industry sector (e.g., healthcare, hospitality, education, retail) of the organisation.
3. The monetary value of fine issued for emergency lighting-related breaches for each organisation or business.

Please see the example table below which may assist you in providing the data I am looking for:



Information Requests Disclosure Log 2025

Name of Fire Authority	Year	Entity Type (Public/Private)	Organisation/Business location (no exact address required)	Industry Sector	Type of Violation	Statutory Notice Issued (Y/N)	Fine Issued (Y/N)	Prosecution (Y/N)	Fine Amount (£)	Notes
XX	2022 - 2023	Private	XX	Retail	Failed to install emergency lighting in escape route	Y	Y	N	£1,200	

Response:

Name of Fire Authority	Year	Entity Type	Organisation Location	Industry Sector	Type of Violation	Statutory Notice Issued	Fine Issued	Prosecution	Fine Amount	Notes
RBFRS	2022-23	Private	Maidenhead	Public Houses and Bars	Failure to maintain and service emergency lighting.	Y	N	N	N/A	Failure to service emergency lighting system one of many deficiencies. Enforcement Notice complied with and withdrawn in October 2022
RBFRS	2022-23	Private	Harrow	Hotels	Failure to maintain and service emergency lighting.	Y	N	N	N/A	Failure to test and service emergency lighting system one of many deficiencies. Enforcement Notice complied with and withdrawn in September 2022
RBFRS	2022-23	Private	Maidenhead	Hotels	Failure to provide	Y	N	N	N/A	Failure to provide emergency lighting to some



Information Requests Disclosure Log 2025

Name of Fire Authority	Year	Entity Type	Organisation Location	Industry Sector	Type of Violation	Statutory Notice Issued	Fine Issued	Prosecution	Fine Amount	Notes
					emergency lighting in some areas, and failing to maintain and service emergency lighting.					areas of the premises and failure to service emergency lighting system one of many deficiencies. Enforcement Notice complied with and withdrawn in April 2023
RBFRS	2022-23	Private	Newbury	Takeaway Food Shops	Failure to maintain and service emergency lighting.	Y	N	N	N/A	Failure to service emergency lighting system one of many deficiencies. Enforcement Notice complied with and withdrawn in June 2023
RBFRS	2023-24	Private	Slough	Takeaway Food Shops	Failure to provide emergency lighting in some areas, and failing to maintain and service emergency lighting.	Y	Y	Y	£20'000	Failure to provide emergency lighting to some areas of the premises and failure to service emergency lighting system one of many deficiencies that led to a Prohibition Notice being issued. The Prohibition Notice was withdrawn after two months due to completion of works.



Information Requests Disclosure Log 2025

Name of Fire Authority	Year	Entity Type	Organisation Location	Industry Sector	Type of Violation	Statutory Notice Issued	Fine Issued	Prosecution	Fine Amount	Notes
RBFRS	2022-23	Private	Guildford	Public Houses and Bars	Failure to maintain and service emergency lighting.	Y	N	N	N/A	Failure to service emergency lighting system one of many deficiencies. Enforcement Notice complied with and withdrawn in October 2023
RBFRS	2023-24	Private	Windsor	Takeaway Food Shops	Failure to provide emergency lighting in some areas, and failing to maintain and service emergency lighting.	Y	Y	Y	Case Ongoing	Failure to provide emergency lighting to some areas of the premises and failure to service emergency lighting system one of many deficiencies that led to a Prohibition Notice being issued. The Prohibition Notice was withdrawn after three months due to completion of works.
RBFRS	2023-24	Private	Slough	Residents Property Management	Failure to provide emergency lighting in some areas, and failing to maintain and service	Y	Y	N	N/A	Failure to provide emergency lighting to some areas of the premises and failure to service emergency lighting system one of many deficiencies. Enforcement Notice withdrawn March 2024 due to compliance.



Information Requests Disclosure Log 2025

Name of Fire Authority	Year	Entity Type	Organisation Location	Industry Sector	Type of Violation	Statutory Notice Issued	Fine Issued	Prosecution	Fine Amount	Notes
					emergency lighting.					
RBFRS	2024-25	Private	Hanwell	Development of Building projects	Failure to maintain and service emergency lighting.	Y	N	N	N/A	Failure to service emergency lighting system one of many deficiencies. Enforcement Notice currently ongoing.
RBFRS	2024-25	Private	Hanwell	Development of Building projects	Failure to maintain and service emergency lighting.	Y	N	N	N/A	Failure to service emergency lighting system one of many deficiencies. Enforcement Notice currently ongoing.
RBFRS	2024-25	Private	Maidenhead	Specialist Medical Practice Activities	Failure to maintain and service emergency lighting.	Y	N	N	N/A	Failure to service emergency lighting system one of many deficiencies. Enforcement Notice currently ongoing.
RBFRS	2024-25	Private	Shepherds Bush	Licensed Restaurants	Failure to maintain and service emergency lighting.	Y	N	N	N/A	Failure to service emergency lighting system one of many deficiencies. Enforcement Notice currently ongoing.



Information Requests Disclosure Log 2025

Name of Fire Authority	Year	Entity Type	Organisation Location	Industry Sector	Type of Violation	Statutory Notice Issued	Fine Issued	Prosecution	Fine Amount	Notes
RBFRS	2024-25	Private	Langley	Development of Building Projects and Management of Retail Estate	Failure to maintain and service emergency lighting.	Y	N	Y	Case Ongoing	Failure to service emergency lighting system one of many deficiencies. Enforcement Notice currently ongoing.



Information Requests Disclosure Log 2025

Request Number 2025-0009 (Statistics – Incidents in Donnington Area RG14 2JG (April 2024-Present))

Request received on 23 April 2025:

Please can you advise on the number of fire incidents recorded in the Donnington area RG14 2JG from April 24 until now [23/04/2025].

Response:

Following a response from the appropriate department, I am pleased to be able to advise you that there was no fire incidents recorded in the Donnington area RG14 2JG, during the requested timeframe.



Information Requests Disclosure Log 2025

Request Number 2025-0010 (Former Staff Member - Historic Records)

Request received on 21 April 2025:

Applicant is seeking family member staff record (historic)

Response:

No records found.



Information Requests Disclosure Log 2025

Request Number 2025-0011 (Statistics – Deliberate Fires)

Request received on 24 April 2025:

Please provide figures for fires the fire service recorded as 'started intentionally' between 2023 and 2025.

Response:

Fire Cause	2023	2024	2025	Grand Total
Deliberate – Others Property	137	88	35	260
Deliberate – Own Property	44	40	18	102
Deliberate – Unknown Owner	125	118	36	279
Grand Total	306	246	89	641

Additional Information:

- Information is based on Calendar Years of 2023 to 2025 (Data provided up to 01/05/2025).
- Information is based off Fire Cause Descriptions:
 - Deliberate – Other Property
 - Deliberate – Own Property
 - Deliberate – Unknown Owner
- Excluding:
 - Accidental
 - Unknown
- Information will only reflect incidents which have gone through an administrative process. Any incidents that are currently awaiting such checks, that meet these criteria, are not included (only impacts recent data).
- Information is limited to incident types of fires.



Information Requests Disclosure Log 2025

Request Number 2025-0012 (Fire Station Contact Details)

Request received on 27 April 2025:

As a Freedom of Information request, please can you provide me the contact details for all Fire Stations within your authority, including name, address, telephone number and email contact.

Response:

I am pleased to be able to advise you that some of the information you seek is already easily accessible to you and can be found under [Fire Stations](#) on our website. This page provides the Station names and addresses.

Royal Berkshire Fire and Rescue Service (RBFRS) and our Stations can be contacted using several methods depending on the purpose of contact. Please refer to the [RBFRS Contact Us](#) page on our website for the reception telephone number and email address. For out-of-hours, the Thames Valley Fire Control Service (TVFCS) non-emergency telephone number can be found here also. Your information and query will be forwarded to the relevant person/team if assistance cannot be provided initially.

All media enquiries should be directed to communications@rbfrs.co.uk. Information requests and Incident enquiries should be directed to the Information Governance Team on FOIR@rbfrs.co.uk and IncidentReports@rbfrs.co.uk. Please refer to the 'Submit an enquiry online' form on the [RBFRS Contact Us](#) page where you can select different query types, this includes our Fire Safety Offices.

There are various other contact details on our website depending on the area of interest, these can be found using the top bar navigation or the search tool in the top-right corner of the [RBFRS website](#).

If you believe your query should be directed to a particular Station, please contact our Reception team in the first instance and provide as much information as possible.



Information Requests Disclosure Log 2025

Request Number 2025-0013 (Policy – Secondary Employment)

Request received on 28 April 2025:

Regarding the services outside/secondary employment policy, does your service allow its uniformed employees, including its protection staff, to undertake fire safety work in a private capacity such as fire risk assessments, fire training and other fire consultancy work outside the boundaries of the service area?

Response:

Please see the below taken from our Outside Employment policy:

Employees should not, as a result of any work they undertake outside RBFRS, place themselves in a position which may actually, or in appearance, create a conflict between personal and RBFRS interests, or be detrimental to RBFRS's interests or reputation.

With further specific clarification on conflicts of interest:

Conflict of Interests

Outside employment and work must not be undertaken without clarification where there is potential for conflict of interest with their contract(s) of employment with RBFRS, including:

- Employment which impacts upon or conflicts with an employee's work for the Service or functions that the Service performs
- Any work of any kind in connection with the making of any planning, building regulation or other application for a decision from the Service
- Work involving the supply of goods or services to Royal Berkshire Fire Authority, or work which is in any way associated with fire safety, fire engineering or fire/risk management. No statutory roles of the Fire Authority should be undertaken within Berkshire. In such cases written approval must be sought through line managers to the Head of HR and L and D, and reference should be made to the Code of Employee Conduct



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- Undertaking any private trading, including the post and distribution of promotional material, on RBFRS premises or whilst on RBFRS duties. In all cases during the course of undertaking outside employment/work, there is a requirement not at any time to disclose any confidential information, use documentation which is the property of RBFRS or use RBFRS equipment or material.



Information Requests Disclosure Log 2025

May 2025

Request Number 2025-0014 (Contracts – Recruitment)

Request received on 07 May 2025:

1. Do you use recruitment agencies to source temporary and/or permanent staff?
 - If so, which roles or departments are typically covered?
2. Which procurement framework(s) do you currently use to engage recruitment agencies?
 - Examples: CCS RM6229, CCS RM6277, ESPO MSTAR, local authority agreements, etc.
3. Are you currently working with a Managed Service Provider (MSP) or Neutral Vendor for recruitment?
 - If yes, please provide the name of the provider and contract expiry/renewal date.
4. When is your current recruitment supply arrangement due for renewal or review?
5. Is there a named contact (or job title) responsible for agency recruitment and procurement within your organisation?

Response:

1. Yes, we use an agency to source temporary/permanent staff but rarely. We do not currently have a framework in place due to the lack of requirement. We have used Reed Agency. We may use other providers for work such as notetaking or admin but not one agency.
2. We do not have a procurement framework in place.
3. No, we are currently not working with a managed Service Provider or Neutral vendor for recruitment. We do have a framework for consultants but not for staff.
4. N/A
5. Senior HR Adviser for agency recruitment and Procurement Specialist.



Information Requests Disclosure Log 2025

Request Number 2025-0015 (Fleet List)

Request received on 09 May 2025:

I would like a copy of the fleet list including the Information about the new appliances which are on delivery from Emergency One, and if possible a date on when they are expected to enter service.

Also within I'd like the allocations, reg plate, callsigns and the date they entered service.

Response:

Following a response from the appropriate department, I am pleased to be able to provide you with the information you requested, our fleet list. Please note that we have included date of issue as requested, however, these details are not recorded in a format that is easily retrievable and consequently this was a manual process to inspect each fleet item's documentation to identify the date, if one was recorded.

[Copy of RBFRS Fleet List – By Station – May 25.xlsx]



Information Requests Disclosure Log 2025

Request Number 2025-0016 (Policy and Procedures – Procurement)

Request received on 14 May 2025:

Freedom of Information Request: The Procurement Act 2023 and Local Government Association Transformation Guidance

I am writing to request information under the Freedom of Information Act 2000 in relation to your organisation's response to:

1. The implementation of the Procurement Act 2023, and the National Procurement Policy Statement effective from 24 February 2025.
2. The Local Government Association's (LGA) Transformation Guidance and associated outcomes.

i. The Procurement Act 2023

We understand that, from 24 February 2025, all public sector bodies are required to align procurement activity with the Procurement Act 2023.

These core changes require contracting authorities to ensure that all procurement and tendering activity is undertaken in a manner that benefits prospective suppliers of all sizes, particularly small businesses, start-ups, and social enterprises.

Whilst we are aware that public sectors are required to formally publish Pipeline Notices, that detail forthcoming public contracts with an estimated value of over £2m, of which are accessible to prospective tenderers, in conjunction with their registration of the Central Digital Platform and various e-tendering services, for example, Pro-Contract, In-Tend, Coupa etc.,

In light of this, we request:

- a. Details of the preparations, processes, and procedures your organisation has implemented to specifically meet the requirements of inclusive procurement as outlined above.
- b. Contact details of the teams or individuals responsible for early engagement with small businesses, start-ups, and social enterprises, to ensure these groups are not disadvantaged in public procurement opportunities.
- c. Information on how your organisation plans to manage, monitor, and measure performance in these areas.



Information Requests Disclosure Log 2025

- d. Details of the e-tendering solution you use.

2. Local Government Association Transformation Guidance

The LGA is actively promoting transformational change in local government, with a focus on improving systems, processes, workforce skills, and overall service delivery. These efforts have strong links to procurement strategy and Pipeline Notice planning.

Please provide the following:

- a. Contact details of your key Transformation Leads.
- b. The processes and procedures these leads follow to ensure that small businesses, start-ups, and social enterprises are considered as potential support or delivery partners.
- c. Details of major transformation strategies and initiatives undertaken in the past 12 months, including whether any have upcoming additional or secondary delivery phases.
- d. Information on key transformation outcomes or milestones your organisation is targeting over the next two years.

Response:

1. The Procurement Act 2023

We understand that, from 24 February 2025, all public sector bodies are required to align procurement activity with the Procurement Act 2023.

These core changes require contracting authorities to ensure that all procurement and tendering activity is undertaken in a manner that benefits prospective suppliers of all sizes, particularly small businesses, start-ups, and social enterprises.

Whilst we are aware that public sectors are required to formally publish Pipeline Notices, that detail forthcoming public contracts with an estimated value of over £2m, of which are accessible to prospective tenderers, in conjunction with their registration of the Central Digital Platform and various e-tendering services, for example, Pro-Contract, In-Tend, Coupa etc.,

In light of this, we request:



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- a. Details of the preparations, processes, and procedures your organisation has implemented to specifically meet the requirements of inclusive procurement as outlined above. **We have published new contract standing order which can be accessed here: <https://www.rbfrs.co.uk/your-service/selling-to-rbfrs/regulations/>**
- b. Contact details of the teams or individuals responsible for early engagement with small businesses, start-ups, and social enterprises, to ensure these groups are not disadvantaged in public procurement opportunities. **The Authority is currently working on a project to engage with SMEs which is still in drafting process.**
- c. Information on how your organisation plans to manage, monitor, and measure performance in these areas. **The Authority is still in planning process.**
- d. Details of the e-tendering solution you use. **We use the In-Tend e-tendering portal.**

2. Local Government Association Transformation Guidance

The LGA is actively promoting transformational change in local government, with a focus on improving systems, processes, workforce skills, and overall service delivery. These efforts have strong links to procurement strategy and Pipeline Notice planning.

Please provide the following:

- a. Contact details of your key Transformation Leads. **Information not available. Currently working on a project to engage with SMEs which is still in drafting process.**
- b. The processes and procedures these leads follow to ensure that small businesses, start-ups, and social enterprises are considered as potential support or delivery partners. **The Authority is currently working on a project to engage with SMEs which is still in drafting process.**
3. Details of major transformation strategies and initiatives undertaken in the past 12 months, including whether any have upcoming additional or secondary delivery phases. **Not available. Currently working on the project to engage with SMEs.**



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d. Information on key transformation outcomes or milestones your organisation is targeting over the next two years. **Not available.**
Currently working on the project to engage with SMEs.



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Request Number 2025-0017 (Vehicle Disposal)

Request received on 19 May 2025:

1. In the last 12 months, how many vehicles have been sent to auction for sale?
 - Please provide the vehicle's registration number, make, and model and the disposal sale value for each vehicle received by you, is the value remitted different to the final amount you receive?
 - Do you receive information from the auction regarding the individual value achieved for each vehicle sold? If so, at which auction were the vehicle(s) sold?
2. Does your fire service have a policy or documentation on the disposal of fire service vehicles and their resale, including to private fire operators, other fire services and charities?
3. Does your service have a policy on removing markings from vehicles sold at auction and removing blue lights and emergency warning systems? If so, please provide a copy of the policy or any related documentation.
4. Do you send vehicles to Merthyr Motor Auctions? If so, do you have an agreement or contract with Merthyr Motor Auctions? If so, please provide a copy of the contract or agreement.
5. Has your service granted permission to Merthyr Motor Auctions to dispose of fire appliances and vehicles, such as cars/fire engines that are blue-light equipped and marked with Battenburg, to be sold still liveried and with the blue lights? If so, could you please provide a copy of any emails or correspondence related to the disposal of vehicles and whether a risk assessment was carried out?
6. Are you charged a fee for the disposal of the vehicles sent to Merthyr Motor Auctions? If so, how much are you charged for each vehicle sold?
 - In respect of the above, Question 5: Is the risk of potential reputation damage or illegal use assessed in terms of the sale and disposal of vehicles?
7. Do you have a contractual period for using Merthyr Motor Auctions, and if so, when does the contract expire?
8. Could you please provide a copy of your current fleet list and disposal criteria?



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I am seeking information about the last 12 months.

Response:

1. In the last 12 months, how many vehicles have been sent to auction for sale? **Two**
 - Please provide the vehicle's registration number, make, and model and the disposal sale value for each vehicle received by you, is the value remitted different to the final amount you receive? **RE08 VWW Fiat Ducato - £2,250, S71 EAP Landrover TD5 - £10,400**
 - Do you receive information from the auction regarding the individual value achieved for each vehicle sold? If so, at which auction were the vehicle(s) sold? **South West Auctions**
2. Does your fire service have a policy or documentation on the disposal of fire service vehicles and their resale, including to private fire operators, other fire services and charities? **Yes**
3. Does your service have a policy on removing markings from vehicles sold at auction and removing blue lights and emergency warning systems? If so, please provide a copy of the policy or any related documentation. **Yes, please see the attached [Disposal Form.docx]**
4. Do you send vehicles to Merthyr Motor Auctions? If so, do you have an agreement or contract with Merthyr Motor Auctions? If so, please provide a copy of the contract or agreement. **No**
5. Has your service granted permission to Merthyr Motor Auctions to dispose of fire appliances and vehicles, such as cars/fire engines that are blue-light equipped and marked with Battenburg, to be sold still liveried and with the blue lights? If so, could you please provide a copy of any emails or correspondence related to the disposal of vehicles and whether a risk assessment was carried out? **No permission granted to this auction.**
6. Are you charged a fee for the disposal of the vehicles sent to Merthyr Motor Auctions? If so, how much are you charged for each vehicle sold? **N/A**



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- In respect of the above, Question 5: Is the risk of potential reputation damage or illegal use assessed in terms of the sale and disposal of vehicles? **N/A**
- 7. Do you have a contractual period for using Merthyr Motor Auctions, and if so, when does the contract expire? **N/A**
- 8. Could you please provide a copy of your current fleet list and disposal criteria? **Yes, please see the attached [Copy of RBFRS Fleet List – By Station – May 25.xlsx].**



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Request Number 2025-0018 (Statistics – BBQ-related Incidents)

Request received on 21 May 2025:

Time Period: January 2022 to the most recent available month in 2025

Breakdown: Preferably by month and city/town or regional level

1. The number of call-outs where a BBQ was recorded as a cause or contributing factor.
2. The number of casualties or injuries linked to BBQ-related incidents.
3. The number of fatalities, if any, resulting from BBQ-related incidents.

If available, please include any additional contextual data that explains how BBQ-related incidents are logged.

If possible, please provide the information in an Excel (.xls or .xlsx) or CSV format.

Response:

Spreadsheet provided: [2025-0018 – Summary.xlsx]



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Request Number 2025-0019 (Fire Safety – Flammable Cladding)

Request received on 21 May 2025:

(See previous request 2024-0074 and 2024-129)

I just want to do another FOI to see if there has been any changes or updates on my previous questions.

1. What are the addresses of the buildings that have flammable cladding in Berkshire? I understand there was five in Slough and three in Maidenhead but has that number changed?
2. If so when has the fire service been called to those buildings since 15 June 2017
3. When did the fire service knew there was flammable cladding on each of the buildings, as mentioned above
4. Where there any inspections carried out by the fire service at those buildings since 15 June 2017
5. Regarding those inspections, please list any issues raised, what was done to correct those and when they were implemented and re-inspected
6. Additionally, I would like to know how much did it cost these companies to get rid of the cladding if you got that information.

Response:

Spreadsheet provided: [11-03-2025 to 28-05-2025.xlsx]

1. What are the addresses of the buildings that have flammable cladding in Berkshire? I understand there was five in Slough and three in Maidenhead but has that number changed?

There is no change to the previous response to this question.

High rise buildings (18 metres and over):

- Lexington Apartments, Railway Terrace, Slough, SL2 5GQ



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- Rivington Apartments, Railway Terrace, Slough, SL2 5DH
- Avon House, 3 Kidwells Close, Maidenhead, SL6 8FQ
- Mosaic Apartments (Block A), High Street, Slough, SL1 1EP
- Mosaic Apartments (Block B), High Street, Slough, SL1 1ER
- Nova House, 1 Buckingham Gardens, Slough, SL1 1AY
- West Central, 1A Stoke Road, Slough, SL2 5AH

2. If so, when has the fire service been called to those buildings since 15 June 2017

There is an update to the response for this question.

Please see attached spreadsheet detailing incidents for relevant buildings from 11 March 2025 to 28 May 2025. There have not been any incidents during this timeframe at Rivington Apartments, Avon House, Mosaic Apartments or West Central.

3. When did the fire service know there was flammable cladding on each of the buildings, as mentioned above.

There is no change to the previous response to this question.

Building	Date
Lexington Apartments	Report received from Responsible Person (RP) on 28/12/2019
Rivington Apartments	Report received from RP on 28/12/2019
Avon House	Report received from RP on 01/02/2022
Mosaic Apartments (Block A and B)	Report received from RP on 20/04/2023



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Building	Date
Nova House	Report received from RP on 04/09/2017
West Central	Report received from RP on 19/08/2020

4. Were there any inspections carried out by the fire service at those buildings since 15 June 2017

The response to this question has been updated, please see audit dates in bold below.

Building	Audit Dates
Lexington Apartments	<p>Note: Audits below were those carried out by our Fire Safety Officers.</p> <p>01/09/2017 22/08/2018 31/05/2019 05/12/2019 08/01/2020 24/02/2020 22/09/2021 Ongoing management of audit activity identified in below question response. 11/11/2024 15/05/2025</p>



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Building	Audit Dates Note: Audits below were those carried out by our Fire Safety Officers.
Rivington Apartments	01/09/2017 27/03/2019 05/12/2019 08/01/2020 24/02/2020 18/01/2021 02/03/2021 Ongoing management of audit activity identified in below question response. 11/11/2024 15/05/2025
Avon House	21/10/2020 13/08/2021 02/02/2022 18/02/2023 28/11/2023 Ongoing management of audit activity identified in below question response.



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Building	Audit Dates Note: Audits below were those carried out by our Fire Safety Officers.
	12/05/2025
Mosaic Apartments (Block A and B)	04/07/2017 05/08/2018 07/04/2021 14/02/2022 Ongoing management of audit activity identified in below question response. 06/12/2024 01/05/2025 27/05/2025
Nova House	29/06/2017 03/07/2017 11/07/2017 08/08/2017 27/09/2017 10/11/2017 25/05/2018 12/09/2018



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Building	Audit Dates Note: Audits below were those carried out by our Fire Safety Officers.
	01/05/2019 13/06/2019 01/08/2019 17/09/2019 25/10/2019 23/12/2019 13/02/2020 11/03/2020 Ongoing management of audit activity identified in below question response. 11/12/2024 04/02/2025 20/03/2025 04/04/2025 02/05/2025 16/05/2025
West Central	04/07/2017 23/08/2018



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Building	Audit Dates Note: Audits below were those carried out by our Fire Safety Officers.
	18/12/2018 08/12/2020 29/01/2021 01/12/2021 14/12/2021 14/03/2022 17/05/2023 10/01/2024 06/09/2024 24/09/2024 Ongoing management of audit activity identified in below question response. 15/11/2024 04/12/2024 (remotely) 04/03/2025 01/04/2025 19/05/2025



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5. Regarding those inspections, please list any issues raised, what was done to correct those and when they were implemented and re-inspected

The response to this question has been updated, please see details in bold below.

Building	Inspection Outcomes
Lexington Apartments	<p>Minor deficiency notice issued on 29/08/2018 related to the suitability of the fire risk assessment.</p> <p>Enforcement notice issued on 24/12/2019 relating to cladding.</p> <p>The RP was advised that to manage the risk to occupants, highlighted in the Enforcement Notice, they should put interim measures in place – a waking watch and change to evacuation strategy.</p> <p>A waking watch was confirmed as in place on 24/12/2019 and so the enforcement notice was withdrawn.</p> <p>Report received from RP on 28/12/2019 confirming External Wall System (EWS). Monthly visits carried out in 2020 to ensure suitable interim measures remained in place.</p> <p>Certificate received in May 2021 to confirm a fire alarm system had been put in place, removing the need for the waking watch.</p> <p>Monthly visits conducted during 2022 to ensure suitable interim measures remained in place.</p> <p>On 20/06/2023 RBFRS visited the building as part of ongoing management. Following this visit, a Deficiency notice was issued on 19/07/2023 to advise the RP to continue remediation works on the cladding.</p> <p>Quarterly visits conducted during 2023 and 2024 to monitor remediation.</p> <p>Following issue of the deficiency notice, RBFRS was advised by the person responsible for the building that remediation is anticipated in 2025.</p>



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Building	Inspection Outcomes
	<p>11/11/2024 quarterly interim measures visit carried out. Email sent to RP with notes of fire safety issues found on visit including fire stopping within riser cupboards, fire alarm panel faults, inaccurate evacuation signage, bin store fire stopping and means of escape storage.</p> <p>14/11/2024 fire alarm servicing certificates received.</p> <p>07/03/2025 email communication sent to RP to arrange next fire safety audit in March 2025.</p> <p>15/05/2025 fire crew attendance for interim measure checks, faults found on the fire alarm panel and sent to Fire Safety team who have contacted RP to arrange a follow up fire safety inspection. A deficiency notice was also sent regarding missing information required by FSER 2022.</p>
Rivington Apartments	<p>Enforcement notice issued on 24/12/2019 relating to cladding.</p> <p>The RP was advised that to manage the risk to occupants, highlighted in the Enforcement Notice, they should put interim measures in place – a waking watch and change to evacuation strategy.</p> <p>A waking watch was confirmed as in place on 24/12/2019 and so the enforcement notice was withdrawn.</p> <p>Report received from RP on 28/12/2019 confirming EWS.</p> <p>Monthly visits carried out in 2020 to ensure suitable interim measures remained in place.</p> <p>Certificate received in May 2021 to confirm a fire alarm system had been put in place, replacing the need for the waking watch.</p>



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Building	Inspection Outcomes
	<p>Monthly visits conducted during 2022 to ensure suitable interim measures remained in place.</p> <p>20/06/2023 visited the building as part of ongoing management. Following this visit, Deficiency notice issued on 19/07/2023 to advise RP to continue remediation works on the cladding.</p> <p>Quarterly visits conducted during 2023 and 2024 to monitor remediation.</p> <p>Following issue of the Deficiency notice, RBFRS was advised by the person responsible for the building that remediation is anticipated in 2025.</p> <p>11/11/2024 quarterly interim measures visit carried out. Email sent to RP with notes of fire safety issues found on visit including fire stopping within riser cupboards, fire alarm panel faults, inaccurate evacuation signage, bin store fire stopping and means of escape storage.</p> <p>14/11/2024 fire alarm servicing certificates received.</p> <p>07/03/2025 email communication sent to RP to arrange next fire safety audit in March 2025.</p> <p>15/05/2025 fire crew attendance for interim measure checks, faults found on the fire alarm panel and sent to Fire Safety team who have contacted RP to arrange a follow up fire safety inspection. A deficiency notice was also sent regarding missing information required by FSER 2022.</p>
Avon House	Deficiency notice issued on 11/12/2020 requiring RP to investigate external wall system (appointing a Competent Person to undertake a suitable and sufficient assessment of the



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Building	Inspection Outcomes
	<p>flammability/combustibility of the External Wall system and provide a copy of this report to RBFRS, compartmentation standards and general maintenance.</p> <p>This notice gave the person responsible for the building six months to comply.</p> <p>RBFRS reaudited 13/08/2021.</p> <p>Subsequently, an Action Plan issued on 16/09/2021 requiring investigation into external wall system.</p> <p>Report received from RP on 01/02/2022 confirming EWS.</p> <p>It was determined by the management company that based on the contents of the EWS report, that the risk was tolerable for a short interim period, while remediation works were completed and therefore no interim measures were introduced at this stage.</p> <p>Subsequently, remediation was not completed in estimated timeframe and therefore, a waking watch was put in place by the RP in October 2022. Quarterly meetings conducted since the introduction of the waking watch to monitor remediation.</p> <p>RBFRS advised that remediation is anticipated in 2024.</p> <p>12/05/2025 visit carried out to check waking watch, deficiency notice sent regarding missing information required by FSER 2022.</p>
Mosaic Apartments (Block A and B)	<p>Deficiency notice issued on 04/04/2018 related to the fire risk assessment.</p> <p>Reassurance provided on site to Fire Safety Inspecting Officer in relation to deficiencies, therefore no further follow up required at this stage. Deficiency notice issued on 08/06/2021 relating to compartmentation and issues with fire doors.</p> <p>On 08/06/2021, information to satisfy the deficiency notice was received.</p>



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Building	Inspection Outcomes
	<p>Further Deficiency notice issued on 16/02/2022 relating to works on lower external wall system, however works were nearing completion. No ACM was stated at this stage.</p> <p>Letter sent on 16/02/2022 to confirm they had satisfied the deficiencies identified. A further suggested schedule of improvements was provided at this time; however, it was not a legal requirement to complete these. Report received from RP on 20/04/2023 confirming EWS.</p> <p>13/08/2024 joint site visit carried out with Slough Borough Council.</p> <p>RBFRS conducted a post-fire visit the building on 23/08/2024 to ensure interim measures were in place and a Waking watch was established by the RP on this date.</p> <p>Article 27 letter sent on 16/09/2024 to confirm the RP.</p> <p>Ongoing engagement with those on site continues to ensure appropriate additional fire safety measures remain in place.</p> <p>Case file meetings instigated with RBFRS Enforcement Lead on 15/10/2024 to investigate potential prosecution relating to the risk posed to life.</p> <p>Enforcement Notice issued on Block B 01/11/2024 relating to fire safety deficiencies for EWS, compartmentation, testing of smoke control system, wayfinding signage, checking of flat entrance doors and communal fire doors, exit and dry riser signage, storage on balconies and service riser door damage.</p>



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Building	Inspection Outcomes
	<p>Notification of Deficiencies issues on Block A on 12/12/2024 relating to fire safety deficiencies of EWS, compartmentation, exit signage, means of escape storage, covered smoke alarms and the faulty fire-fighting lift.</p> <p>Block A re-occupied post fire incident, apart from fire affected flats, as of 06/12/2024.</p> <p>ACM removal work to have commenced Monday 13th January 2025.</p> <p>01/05/2025 Enforcement Notice extension granted by Fire Safety team to continue works currently being carried out regarding the external wall system and compartmentation.</p> <p>27/05/2025 fire crew visit to check on interim measures.</p>
Nova House	<p>Waking watch was put in place by the RP prior to audit on 03/07/2017.</p> <p>RBFRS visited the building on number occasions since 2017 to ensure that suitable interim measures (the waking watch) remain in place.</p> <p>Action Plan issued on 15/08/2017 relating to remediation of the external wall system and compartmentation issues.</p> <p>Report received from RP on 04/09/2017 confirming EWS.</p> <p>Follow up inspections completed on 27/09/2017 and 10/11/2017.</p> <p>Alteration notice issued on 11/01/2018 prohibiting the use of the car park due to risk of fire spread through EWS vents.</p>



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Building	Inspection Outcomes
	<p>Deficiency notice issued 06/03/2024 relating to external wall system and compartmentation.</p> <p>A new alteration notice was issued on 07/03/2024 to ensure the car park is not reinstated without prior agreement with the fire and rescue service.</p> <p>Ongoing works are being completed with construction teams confirmed on site. Compartmentations works have largely been completed, Fire doors have been replaced and flammable external balconies replaced. Additional works are being undertaken including sprinkler systems with a follow up inspection due to take place in November 2024.</p> <p>Update on 11/11/2024 visit states that ACM cladding and insulation remediation works have now been completed along with the completion of the new sprinkler system. Next planned remediation works are installing the sprinkler system into the basement car park which is confirmed to not be planned to have EV charging stations.</p> <p>17/11/2024 updated EWS1 report received giving an A1 classification.</p> <p>04/02/2025 visit notes stating the EWS and compartmentation project is close to finishing, the waking watch has been reduced to 1 x person. Waiting on the rear stair and external stair timber cladding removal works to be completed.</p> <p>20/03/2025 deficiency notice issued regarding information yet to be received regarding FSER 2022 requirements.</p>



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Building	Inspection Outcomes
	<p>04/04/2025 updated emergency response pack received due to sprinkler system installation being close to completion.</p> <p>02/05/2025 RP emails received stating sprinkler system is 2-3 weeks from completion, at which point the premises will no longer be in interim measures.</p> <p>16/05/2025 fire crew visit to check on interim measures.</p>
West Central	<p>Deficiency notice issued on 27/12/2018 relating to compartmentation issues.</p> <p>Waking watch was put in place by the RP following the outcome of a compartmentation survey in December 2018.</p> <p>Report received from RP on 19/08/2020 for EWS.</p> <p>Deficiency notice issued on 01/11/2023 regarding external wall system.</p> <p>Following an audit on 06/09/2024, the RP enhanced the number of staff on the waking watch to four.</p> <p>Removal of the cladding was due to begin in 2024, however there are ongoing legal proceedings to resolve the funding.</p> <p>15/11/2025 site visit to check the interim measures, waking watch logs checked and received from RP, AOV fault code in hand according to waking watch supervisor.</p>



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Building	Inspection Outcomes
	<p>Remote (telephone) audit on 04/12/2025 had confirmation from the RP that remediation of the EWS to begin Q1 in 2025 and RP has gone for tender for a communal fire alarm system, the waking watch to be maintained in the meantime. RP states that spare parts of AOV availability is an ongoing issue for repairs.</p> <p>04/02/2025 visit notes state that waking watch logbook again checked, AOV repairs have been completed and fire engineers on site to assess the EWS and cavity barriers ahead of remediation project and plans to install communal fire alarm system. RP have submitted information to BSR regarding remediation of EWS and compartmentation, hopeful of project kick off autumn 2025.</p> <p>26/03/2025 deficiency notice sent to RP regarding information not received as required by FSER 2022.</p> <p>01/04/2025 email communication received from RP following fire safety audit stating that external wall system and compartmentation works scheduled to be completed by 30 June 2027. RP stated there has been verbal confirmation that works are to commence this Autumn.</p>



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Request Number 2025-0020 (Statistics – Football Stadium Callouts)

Request received on 22 May 2025:

I am writing to request the following under the Freedom of Information Act 2000 regarding emergency response to football stadiums during the 2023/24 season and any available 2024/25 data:

1. Number of fire service call-outs to Premier League stadiums.
2. The nature of the incident (e.g., fire, false alarm, crowd issue, public safety concern).
3. If possible, specify:
 - Which stadium
 - Date of incident

Please break down the data by month or event, where available.

If possible, please provide the information in an Excel (.xls or .xlsx) or CSV format.

Clarification requested:

Please be advised, we do not have a Premier League football stadium within our Service area. In Reading, there is the Select Car Leasing Stadium (formerly known as The Madejski Stadium) which may be of interest to you.

For Royal Berkshire Fire and Rescue Service (RBFRS) to process your request, please can you confirm if you require data on any football stadiums in Berkshire and if so, please provide the names of the football stadiums.

Clarification provided: Not provided.

Response: Request cancelled.



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Request Number 2025-0021 (Training – Suicide Prevention)

Request received on 23 May 2025:

I'd like to make a request under the Freedom of Information Act 2000 for data/information about the number of callouts to mental health and suicide incidents attended by your service.

To build our national understanding of suicide prevention in emergency services across England, we are submitting FOI requests to ambulance trusts, police forces and fire and rescue services across the country.

1. Please briefly outline any training your staff receive on the below areas, including what the training covers and the named training provider if externally delivered:
 - a. Suicide prevention
 - b. Suicide postvention
2. If there is suicide prevention training in place, is it currently mandatory for all staff? If the training is not mandatory, please indicate which staff it is offered to.
3. If there is suicide prevention training in place, please indicate how many staff members received training in 2024 in
 - a. Number of total staff who received training
 - b. Percentage of total staff who received training

Please provide any detail you are able to. If it is not possible to provide all the information requested, please provide advice and assistance, under the Section 16 obligations of the Act, as to how we can refine our request.

Response:

Spreadsheet provided [Suicide Prevention and Postvention 2024.xlsx]



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Request Number 2025-0022 (Fire Safety – Gyms)

Request received on 23 May 2025:

Over the last 10 years (since April 2015):

- How many complaints have been made to this authority against gyms?
- How many separate gyms have had complaints made against them?
- What was the nature of these complaints?
- What action was taken by the enforcement authority?
- How many formal notices were issued (enforcement, prohibition, etc)?
- How many gyms were fined?
- What was the value of each fine?
- Was there any further legal action taken and if so, how many instances and what was the outcome?
- How many Fire Authority visits to gyms have been made to check Fire Safety?
- What was the outcome of each of these visits?

Response:

1. We have had two complaints against gyms.
2. Two gyms.
3. One regarding a faulty turnstile system preventing exit via one of the exits and the other complaint was regarding poor evacuation procedures when the fire alarm actuated.
4. Fire safety audits carried out following both complaints.



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5. No formal notices.
6. No gyms fined.
7. We have carried out 7 other fire safety audits of gyms.
8. All of these fire safety audits resulted in a satisfactory outcome.



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Request Number 2025-0023 (Statistics – Mobilisation)

Request received on 24 May 2025:

Could I please get the 2024 call data for each station and their appliances (including specials), including the callsigns, in the following format: number of calls mobilising to incidents, number of calls mobilising to standby, and then the total calls? For example:

Station: Broughton

Appliance: JC13P1

Mobilising Calls: 1084

Standby Calls: 0

Total Calls: 1084

Clarification requested: Please can you confirm if you require the data for the calendar year 2024 or the stats year 2024/2025 (Apr-Mar)?

Clarification provided: Number of calls from: 01/01/2024 - 31/12/2024

Response:

Following a response from the appropriate department, I am pleased to be able to provide you with the information you requested. Please see the attached document.

[FOI 2025-0023 - Mobilisations (Summary).docx]



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Request Number 2025-0024 (Multi-Agency Exercises)

Request received on 24 May 2025:

Under the provisions of the Freedom of Information Act 2000, I am writing to request the following information:

1. How many multi-agency exercises have been conducted by your organisation within the last 3 years (1st May 2022 to 30th April 2025 inclusive).
2. What proportion of these multi-agency exercises were:
 - i. Tabletop / Scenario Based
 - ii. Live Exercises
 - iii. Other (please state).
3. Please detail how post-exercise findings are fed back into the organisation and how any changes to policies and procedures are implemented as a result of this feedback.
4. What proportion of multi-agency exercises in the last 3 years:
 - i. Involved more than two CCA 2004 category one responder organisations (please detail)
 - ii. Involved CCA 2004 category two responders (please detail)
 - iii. Involved organisations from the voluntary and faith based sectors (please detail).
5. Please detail how the aims and objectives of the exercise are determined and communicated to the parties involved.

Response:

1. How many multi-agency exercises have been conducted by your organisation within the last 3 years (1st May 2022 to 30th April 2025 inclusive).



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Year	Total
2022-23	19
2023-24	18
2024-25	32

2. What proportion of these multi-agency exercises were:

- a. Tabletop / Scenario Based
- b. Live Exercises
- c. Other (please state).

All live exercises.

3. Please detail how post-exercise findings are fed back into the organisation and how any changes to policies and procedures are implemented as a result of this feedback.

We actively seek feedback from both internal and external stakeholders to enhance our practices. All input is carefully reviewed and used to inform improvements, which are presented to the Operational Learning and Assurance Board for consideration of any necessary adjustments to policy or procedure.

Any approved changes undergo validation through the Station Assurance process, where crews are assessed on their understanding of the latest updates.

4. What proportion of multi-agency exercises in the last 3 years:

- a. Involved more than two CCA 2004 category one responder organisations (please detail)



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Year	Proportion	Detail
2022-23	5/19 - 26%	SCAS, TVP Drone Unit, Surrey FRS & LFB 1 SCAS, HART & DWFRS 1 SCAS, TVP & HIOWFRS 1 SCAS, TVP & LA EPO 1 TVP, Surrey FRS & NHS Security (Secure Hospitals, Broadmoor) 1
2023-24	2/18 - 11%	TVP, HART & OXFRS 1 TVP, EPO, EA 1
2024-25	9/32 – 28%	TVP, SCAS & LFB 1 TVP, SCAS & OXFRS 1 TVP, SCAS & Royal Military Police 1 LFB, Met Police, London Ambulance, Heathrow Fire and Ambulance 1 TVP, SCAS & OXFRS 1 TVP, SCAS, OXFRS & BFRS 2 TVP, Met Police, SCAS, CTP 1 Police, HART, Ambulance & Surrey FRS 1
	Overall, 23%	

b. Involved CCA 2004 category two responders (please detail)

Year	Proportion	Detail
2022-23	3/19(16%)	Crown Rangers 1 Royal Household Security and Fire Response 1 Tesco Site Specialist 1



Information Requests Disclosure Log 2025

Year	Proportion	Detail
2023-24	1/18 (6%)	Kidlington Line Rescue 1
2024-25	10/32 (31%)	Network Rail 2 Thatcham Research (EV) 2 Crown Rangers 2 Kidlington Line Rescue 1 Community Ambulance 2 RAF 1
	Overall, 20%	

c. Involved organisations from the voluntary and faith-based sectors (please detail).

Year	Proportion	Detail
2022-23	0	N/A
2023-24	2/18 (11%)	Berkshire Lowland Search & Rescue (BLSAR) 2
2024-25	10/32 (31%)	Berkshire Lowland Search & Rescue (BLSAR) 3 BLSAR Dog Team 2 Casualty Union 3 REACT Volunteers 1 Surrey Urban Search & Rescue 1
	Overall, 17%	

5. Please detail how the aims and objectives of the exercise are determined and communicated to the parties involved.



Information Requests Disclosure Log 2025

A comprehensive plan is developed for each planned exercise, outlining all learning objectives and conducting necessary risk assessments. This plan is then distributed via email to the relevant stakeholders and the planning team. Before the exercise begins, key details are communicated verbally through a formal Safety Brief.

The outcomes and findings are promptly discussed during a 'hot debrief' at the scene, ensuring immediate reflection and analysis. These insights are then formally reported through established feedback channels to support ongoing learning and assurance.



Information Requests Disclosure Log 2025

Request Number 2025-0025 (Statistics – Refracted Sunlight Fires)

Request received on 28 May 2025:

I would like to request the following information:

The number of fires, if any, that Royal Berkshire Fire and Rescue Service attended that were caused by sunlight being magnified by or reflected off glass or mirrored surfaces in the last five years.

I would like you to provide this information in the format of a statistics table if possible.

Response:

Stats Year	Count of General Cause – Sunlight
2020	21
2021	8
2022	22
2023	9
2024	13
2025	4
Total	77

Additional Notes:

Data is based off stats years 2020 to current month in 2025 (01/04/2020 – 31/05/2025).

Data is based on General Cause category:

Sunlight – Refraction/Heat



Information Requests Disclosure Log 2025

Request Number 2025-0026 (Statistics – Chimney Fires)

Request received on 31 May 2025:

Could you possibly provide me with the number of Chimney Fires you attended in 2024?

Response:

Table 1:

Incidents recorded with revised incident type of:

- F4.3.0.P Fire – Chimney
- F4.3.1.P Fire – Chimney Thatched Roof

Month	1	2	3	4	5	6	7	8	9	10	11	12	Total
Chimney Fires	5	2	1	1	0	0	2	0	1	6	7	6	31

Table 2:

Incidents recorded with revised incident type of:

- F4.3.0.P Fire – Chimney
- F4.3.1.P Fire – Chimney Thatched Roof

Incidents recorded with incident category of fire only, excluding false alarms, special service, etc.



Information Requests Disclosure Log 2025

Month	1	2	3	4	5	6	7	8	9	10	11	12	Total
Chimney Fires	4	1	1	1	0	0	1	0	1	3	5	4	21

Notes:

- Data provided covers 2024 calendar year.
- Table 1 provides you with a breakdown of callouts to chimney fires, table 2 provides you with a breakdown of callouts to chimney fires that were confirmed as fires on arrival.



Information Requests Disclosure Log 2025

June 2025

Request Number 2025-0027 (Flammable Storage – BMW Reading, Drake Way, Reading RG2 0GH)

Request received on 03 June 2025:

We are currently undertaking an environmental assessment of BMW Reading, Drake Way, Reading, Berkshire RG2 0GH and would be grateful if you could provide us with any details that you hold regarding flammable storage (past and present) located at this site.

Details that would be of interest to us include:

- Any historic or current records of fuel tanks on the site, including Bulk Fuel Installations (BFI);
- The fuel types stored in the tanks;
- The tank sizes and construction details;
- A plan indicating the location of the tanks;
- Any results of tests undertaken to confirm the integrity of the tanks;
- Any reported spillages or pollution incidents: and
- Current status of the tanks and details of decommission (if applicable).

Response:

No information was found to be recorded within the requested parameters. Records were searched for the address BMW Reading, Drake Way, Reading RG2 0GH, as well as addresses within the perimeter of the site plan, as provided.



Information Requests Disclosure Log 2025

Request Number 2025-0028 (Policy & Procedures – Protection Technical Guidance Notes)

Request received on 03 June 2025:

Under the Freedom of Information Act 2000, I request the following information:

1. Electronic copies of versions of Protection Technical Guidance Notes (TGNs) that were published and in-force (live) on **22 AUGUST 2024**. Please provide the versions of the following internal Technical Guidance Notes relating to fire safety enforcement procedures that were published and in-force (live) on **22 AUGUST 2024**:
 - Protection TGN 001 Enforcement Policy and Guidance
 - Protection TGN 002 Powers of Signature
 - Protection TGN 003 Contemporaneous Notes and Notebooks
 - Protection TGN 007 Prohibition Notice
 - Protection TGN 009 Fire Safety Concern Complaint Procedure
 - Protection TGN 012 Formal Investigations Prosecutions and Legal Advice
 - Protection TGN 017 Collecting Information – Article 27
 - Protection TGN 018 Digital Photography
 - Protection TGN 020 Inspection Types
 - Protection TGN 021 Protection Activities Prioritisation and Time Limits
 - Protection TGN 022 Witness Statement
 - Protection TGN 023 Working with Victims and the Victims Personal Statement (VPS) Scheme
 - Protection TGN 024 Multi Occupied Low, Medium and High-Rise Residential Buildings



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2. Subsequent published/reviewed versions

For each of the above TGNs, please provide any subsequent reviewed and published final versions from 22 AUGUST 2024 to the present. For example, if v.1 was replaced with v.2, and the v.3, please provide v.1 in request number 1. above, and then, v.2 and v.3 (to date) to comply with request 2.

3. Consultation documents and comments

For each subsequent review or update, please provide the final consultation documents, including:

- Consultation summaries (final)
- Stakeholder or internal/external comments or feedback (final)
- Final consultation reports or outcomes (final)
- Preferred format: Electronic copies (PDF or Word) via email.

Response:

Please see the attached documents, including a contents table. It should be noted that formal consultation is not performed for these guidance documents, therefore RBFRS has provided any copies of documents/ correspondence on file that show changes and comments made to each document. In this case, RBFRS holds some of the TGN tracked changes documents and these have been presented to you showing all markups.

Please note, confidential and service information has been redacted along with all personal data.

Document	Type	Date
TGN 001	Version 7	Published 13/11/2023
	Version 8	Published 03/04/2025
	Tracked Changes	



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Document	Type	Date
TGN 002	Version 5	Published 10/02/2023
	Version 6	Published 28/01/2025
	Tracked Changes	
TGN 003	Version 5	Published 06/02/2023
	Version 6	Published 22/04/2025
	Tracked Changes	
TGN 007	Version 10	Published 29/08/2023
	Version 11	Published 02/09/2024
	Version 12	Published 08/10/2024
	Tracked Changes	
TGN 009	Version 4	Published 27/11/2023
TGN 012	Version 8	Published 06/11/2023
TGN 017	Version 3	Published 30/08/2023
	Version 4	Published 10/09/2024
	Tracked changes 1	
	Tracked changes 2	
TGN 018	Version 2	Published 13/02/2024
TGN 020	Version 4	Published 03/11/2023
TGN 021	Version 7	Published 30/11/2023



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Document	Type	Date
	Version 8	Published 15/01/2025
	Tracked changes	
TGN 022	Version 4	Published 04/07/2023
TGN 023	Version 4	Published 18/07/2024
TGN 024	Version 2	Published 02/01/2024
	Version 3	Published 23/04/2025
	Tracked changes	



Information Requests Disclosure Log 2025

Request Number 2025-0029 (Contracts- Firewall, Anti-virus, Microsoft Enterprise Agreement & Power BI)

Request received on 04 June 2025:

I would be grateful if you could provide the most recent contract information you hold for the following areas:

- a. Standard Firewall (Network)

Firewall services that protect the organisation's network from unauthorised access and other internet security threats.

- b. Anti-virus Software Application

Programs designed to prevent, detect, and remove viruses, malware, trojans, adware, and related threats.

- c. Microsoft Enterprise Agreement

A volume licensing agreement that may include:

- Microsoft 365 (Office, Exchange, SharePoint, Teams)
- Windows Enterprise
- Enterprise Mobility + Security (EMS)
- Azure services (committed or pay-as-you-go)

- d. Microsoft Power BI

Or any alternative business intelligence platform used for data connectivity, dashboards, and reporting.

For each of the above areas, I kindly request the following:

1. Who is the existing supplier for this contract?
2. What is the annual spend for each contract?



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3. What is the description of the services provided?
4. Primary brand (where applicable)
5. What is the start date of the contract?
6. What is the expiry date of the contract?
7. What is the total duration of the contract?
8. Who is the responsible contract officer?
 - Please include at least their job title, and where possible, name, contact number, and direct email address
9. How many licences or users are included (where applicable)?

Important Notes

- I do not request any technical specifications such as device models, serial numbers, IP ranges, or site-level infrastructure details that may pose a security or operational risk.
- If full disclosure of named personnel is not possible under Section 40 of the FOI Act, I would still appreciate disclosure of job titles and generic contact information, such as a team inbox or switchboard extension.
- If any commercial sensitivities under Section 43 apply, I respectfully request a clear explanation of the specific harm expected from disclosing aggregated annual spend or supplier names, especially where the contract has already been awarded.
- This request is made in line with the principles of the Procurement Act 2023, which reinforces the importance of transparency and public access to contract information, particularly around supplier identity, contract value, and duration.

Response:

1. Standard Firewall (Network)



Information Requests Disclosure Log 2025

Firewall services that protect the organisation's network from unauthorised access and other internet security threats.

Firewall services are self maintained with software support to ensure that devices are kept up to date.

2. Anti-virus Software Application

Programs designed to prevent, detect, and remove viruses, malware, trojans, adware, and related threats.

MS defender part of main enterprise agreement.

3. Microsoft Enterprise Agreement

A volume licensing agreement that may include:

- Microsoft 365 (Office, Exchange, SharePoint, Teams)
- Windows Enterprise
- Enterprise Mobility + Security (EMS)
- Azure services (committed or pay-as-you-go)

1. Who is the existing supplier for this contract? **Softcat PLC**
2. What is the annual spend for each contract? **£250 k M365**
3. What is the description of the services provided? **Microsoft E3 & E5 Security Licences**
4. Primary brand (where applicable) **Microsoft**



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5. What is the start date of the contract? **01/10/2023**
6. What is the expiry date of the contract? **01/10/2026**
7. What is the total duration of the contract? **3 years**

4. Microsoft Power BI

Or any alternative business intelligence platform used for data connectivity, dashboards, and reporting.

1. Who is the existing supplier for this contract? **Softcat PLC**
2. What is the annual spend for each contract? **£3k**
3. What is the description of the services provided? **Power BI Pro Sub Per User Licences**
4. Primary brand (where applicable) **Microsoft**
5. What is the start date of the contract? **01/10/2023**
6. What is the expiry date of the contract? **01/10/2026**
7. What is the total duration of the contract? **3 years**

1. Who is the responsible contract officer?
 - Please include at least their job title, and where possible, name, contact number, and direct email address

ICT Service Delivery Manager [contact details provided]

2. How many licences or users are included (where applicable)? **M365 x 735 / Power BI x 35**



Information Requests Disclosure Log 2025

Please note that the person named in response to this request wishes to exercise their individual right/s not to receive direct marketing under the Data Protection Act 2018 (DPA) and the Privacy and Electronic Communications (EC Directive) Regulations 2003 (PECR). As such any form of marketing approach made to this person/these people will constitute a breach of either the DPA or PECR and could be reported to the Information Commissioner's Office for them to take the appropriate regulatory action.



Information Requests Disclosure Log 2025

Request Number 2025-0030 (Contact – Formal Legal Correspondence)

Request received on 06 June 2025:

After reviewing your website and other publicly available information, I have not been able to identify the appropriate contact details for third parties (such as suppliers or service providers) to send formal legal correspondence to your organisation.

Please could you confirm the following:

1. Whether your organisation has one or more specific teams, departments, or named individuals responsible for receiving formal legal correspondence from third parties.
2. The relevant postal address(es), email address(es), and telephone number(s) that such correspondence should be directed to. If responsibility differs by type of issue (e.g. contractual, procurement-related, legal) or by region, please provide the details for each as applicable.
3. If this information is already published, please confirm where it can be found.

This request is made in the public interest to ensure there are clear and transparent routes for formal engagement with public authorities.

Response:

The Royal Berkshire Fire and Service (RBFRS) contact information can be found on our [website](#), under the [contact us](#) page.

RBFRS Headquarters contact information is below and on our contact page:

Royal Berkshire Fire and Rescue Service
Newsham Court
Pincent Kiln
Reading
RG31 7SD

Reception@rbfrs.co.uk



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01189 589333

Formal legal correspondence can be received by various teams/departments depending on the subject matter. The online enquiry form on our Contact page can be used for specific query types or alternatively, formal legal correspondence can be sent via post/email to our Headquarters reception team to be forwarded to the correct department.



Information Requests Disclosure Log 2025

Request Number 2025-0031 (Body Worn Cameras)

Request received on 10 June 2025:

- Does the service currently use body worn cameras?
- If yes, how many devices, from which vendor and when does the contract run until?
- If no, are you considering deploying body worn cameras? Please explain the reason you are or are not deploying them.

Response:

- 1) Does the service currently use body worn cameras?

We do not currently use body worm cameras. We have only trialled them during exercise.

- 2) If yes, how many devices, from which vendor and when does the contract run until?

N/A

- 3) If no, are you considering deploying body worn cameras? Please explain the reason you are or are not deploying them.

We are considering this. The barrier to deployment is capacity to do the work required to deploy them into service.



Information Requests Disclosure Log 2025

Request Number 2025-0032 (Pre-Determined Attendances)

Request received on 11 June 2025:

Request the Thames Valley Fire PDA (Pre-Determined Attendance) information for various incident types. Specifically, I'm looking for the standard number of pumping appliances, officers, and any special appliances that would typically be mobilised to each type of incident.

Response:

Please see the response sheet docx 2025-0032

We can confirm that we do hold Pre-Determined Attendance (PDA) for all incident types attended by Royal Berkshire Fire and Rescue Service.

Having considered your request, we are able to provide you with most of the information you have requested, however, some detail has been removed.

This information is not being provided as we believe it to be risk sensitive and is exempt from disclosure in accordance with Section 24 (National Security) of the Freedom of Information Act 2000 (The Act).

Section 24(1) is a qualified exemption, which means that it is subject to a public interest test.

Whilst we acknowledge there is a public interest in knowing that Royal Berkshire Fire and Rescue Service (RBFRS) has adequate procedures in place to deal with any emergency incident, we believe it is not in the public interest to know the specific details concerning some incident types. Disclosure of these details would or would be likely to provide anyone wanting to carry out acts of terrorism with a detailed plan of our predetermined emergency response to cause maximum disruption and in turn could place the UK, and its citizens, more vulnerable to a security threat.



Information Requests Disclosure Log 2025

In addition, the international security landscape is increasingly complex and unpredictable, and the threat from terrorism should not be ignored. Since 2006, the UK Government have published the terrorism threat level, which is based on available intelligence and is under regular review. The current threat to the UK from all forms of terrorism is "SUBSTANTIAL", meaning that an attack is likely.

Disclosing details of RBFRS's capability to respond to certain types of incident could increase the risk of a sophisticated future attack. RBFRS considers that possessing the information requested could provide any individual or organisation in planning a targeted attack, with the confidence and knowledge that could be used to enhance the chances of a successful attack, or attacks, by understanding the emergency response and planning accordingly.

Consequently, this email serves as a part Refusal Notice in accordance with Section 24 of the Freedom of Information Act 2000. In considering the application of this exemption, it has been determined that in all the circumstances of the case, the public interest in maintaining the exemption outweighs the public interest in disclosing the information.

We would like to reassure you that RBFRS has adequate capability and procedures in place to deal with any relevant incident.

Concerning your request for 'Thames Valley Fire PDA', even though Royal Berkshire, Buckinghamshire and Oxfordshire share an emergency call handling, mobilising and resource management function, Thames Valley Fire Control Service (TVFCS); we are unable to provide information relating to the other FRS 'pre-determined attendance' as this is their information, concerning the levels of response they have determined for their county. So, you would need to make your request directly to them –

[Making a request for information - Buckinghamshire Fire & Rescue Service](#)

[Making a request for information | Oxfordshire County Council](#)



Information Requests Disclosure Log 2025

Request Number 2025-0033 (Contract Register, Procurement Strategy (2025))

Request received on 11 June 2025:

1. Contract Register

Please provide a complete and current extract of your organisation's contract register or equivalent database. We are not asking you to compile new information or manually populate missing fields – we simply request the register in its existing form, preferably in Excel or CSV format.

Where available, we are particularly interested in the following fields (though this is not a strict requirement):

- Contract Title
- Supplier Name
- Estimated Spend (Total or Annual)
- Contract Duration and Total Period (including extensions)
- Contract Start and Expiry Dates
- Review Date
- Contract Description
- Contract Owner (Name, Job Title, Contact Details if available)
- Contract Notes
- Managing Department
- Award Date
- Participating Organisations
- Procurement Category
- Framework or Tender References
- Central Purchasing Body
- Classification Codes (CPV, Pro-Class, etc.)



Information Requests Disclosure Log 2025

Please don't spend time populating these fields if they aren't readily available – we welcome receiving the raw register as it exists in your system.

2. Total Number of Active Contracts

Please confirm the total number of contracts currently listed as active.

3. Procurement Strategy (2025/2026)

Please provide your organisation's Procurement Strategy for 2025/2026.

- If this is part of a multi-year strategy (e.g., 2024–2028), please provide the most recent version covering 2025/2026 or indicate when this will be available.
- If any parts are redacted, please identify the redacted sections and the reason.

4. Contact Information

If possible, please provide the name, job title, phone number, and email address for the following roles:

- Responsible officer for API access or data sharing (if applicable)
- Individual managing the contract register
- Finance Director
- Head/Director of Procurement or Purchasing
- Head/Director of ICT
- Head of Estates and Facilities
- Relevant Committee Member, Councillor, or Board Member for Procurement/Finance

If direct contact details are restricted due to GDPR, please indicate the best department or method of contact.



Information Requests Disclosure Log 2025

5. Additional Notes

- If your contract register is available via an online portal, please ensure all records are accessible (as some portals may only show summary data).
- If your organisation uses a contract management system or CRM, please confirm whether it allows for data exports.
- If you intend to withhold spend figures, please note that we are requesting an overall total or indicative spend only – not a line-by-line financial breakdown.

Response:

1. Contract Register

I am pleased to be able to advise you that the information you seek is already easily accessible to you and can be found within our Contracts Register on our website under [Selling to RBFRS](#).

2. Total Number of Active Contracts

Please confirm the total number of contracts currently listed as active.

132 contracts.

3. Procurement Strategy (2025/2026)

Please provide your organisation's Procurement Strategy for 2025/2026.

- If this is part of a multi-year strategy (e.g., 2024–2028), please provide the most recent version covering 2025/2026 or indicate when this will be available.
- If any parts are redacted, please identify the redacted sections and the reason.



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Please find attached the Procurement & Contract Management Strategy 2022 to 2025. However, this strategy is in the process of being updated and will be published in Autumn 2025.

4. Contact Information

If possible, please provide the name, job title, phone number, and email address for the following roles:

- Responsible officer for API access or data sharing (if applicable)

Person responsible for API: ICT Service Delivery Manager [contact details provided]

Person responsible for data sharing: Information Governance Manager & Data Protection Officer [contact details provided]

- Individual managing the contract register

Technical Procurement Specialist [contact details provided]

- Relevant Committee Member, Councillor, or Board Member for Procurement/Finance

Cllr Jeff Brooks, via Committee Services.

Please find the link to the RBFRS website where you can access the remaining contact details you requested.

[Organisation Chart | Royal Berkshire Fire and Rescue Service](#)

Please note that the persons named in response to this request wish to exercise their individual rights not to receive direct marketing under the Data Protection Act 2018 (DPA) and the Privacy and Electronic Communications (EC Directive) Regulations 2003 (PECR). As such any form of marketing approach made to these people will constitute a breach of either the DPA or PECR and could be reported to the Information Commissioner's Office for them to take the appropriate regulatory action.

If direct contact details are restricted due to GDPR, please indicate the best department or method of contact.



Information Requests Disclosure Log 2025

5. Additional Notes

- If your contract register is available via an online portal, please ensure all records are accessible (as some portals may only show summary data).
- If your organisation uses a contract management system or CRM, please confirm whether it allows for data exports.

RBFRS does not use a contract management system.



Information Requests Disclosure Log 2025

Request Number 2025-0034 (Fire & Rescue Service Data Collection)

Request received on 27 May 2025:

Every five years we collect data from the UK's Fire & Rescue Services on fire station locations, resources and crewing on behalf of the Insurance Industry. This year we have completed the 2025 collection of fire station data and are now in the process of collecting (1) hydrant data and (2) Automated Fire Alarm Policy.

Response:

Dealt with as business as usual by the Intelligence, Risk and Performance Team



Information Requests Disclosure Log 2025

Request Number 2025-0035 (Information on late payments)

Request received on 21 June 2025:

Request

With the above points in mind, we request under FOIA that you provide, (preferably in Microsoft Excel or an equivalent machine-readable format) the following information in respect of suppliers which were not paid in within 30 days for the period starting 1 April 2022 to the date of this request:

1. Supplier Name
2. Invoice Date
3. Gross Invoice Value
4. Payment Date
5. Late Payment Compensation or Interest Paid (if any)

Response:

Requested information provided [Copy of Supplier late payment fees Apr 2022- July 2025.xlsx]



Information Requests Disclosure Log 2025

Request Number 2025-0036 (Fire service Involvement at Reading Festival)

Request received on 24 June 2025:

Under the Freedom of Information Act 2000, I would like to request information relating to Royal Berkshire Fire and Rescue Service (RBFRS) personnel who have supported the Reading Festival over the last five years (2020–2024):

Departments and Roles

- a. Please list all departments that have sent personnel to the Reading Festival (e.g., Operational Response, Technical Rescue, Medical, Community Safety, Command Support, etc.).
- b. What roles were represented (e.g., firefighters, incident commanders, crew managers, medics, trainers, logistics personnel, etc.)?

Selection Process

- a. How are staff selected for deployment to Reading Festival?
- b. Are there published or internal criteria or policies on how staff apply or are chosen?
- c. Is this based on seniority, skillset, volunteering, availability, or any other factors?

Repeat Attendance

- a. How does RBFRS manage repeat attendance by the same personnel over multiple years?
- b. Are there any efforts to rotate attendance opportunities or limit repeat participation?

Off-Duty Conduct and Festival Access

- a. Are personnel deployed to Reading Festival allowed to consume alcohol during their designated off-duty hours?
- b. Are they permitted or expected to stay within the site boundaries during time off?



Information Requests Disclosure Log 2025

c. Is it standard practice, allowed, or discouraged for personnel to attend festival music events or use amenities during off-duty time while still considered part of the operational deployment?

Please include any policies, procedures, codes of conduct, or internal documents that outline the expectations and rules regarding off-duty conduct while deployed to festivals.

If any part of this request is refused, please cite the relevant exemption and explain its application.

Response:

Departments and Roles

a. Please list all departments that have sent personnel to the Reading Festival (e.g., Operational Response, Technical Rescue, Medical, Community Safety, Command Support, etc.).

Teams, on the whole attend in a Business As Usual work capacity only - Service Delivery, Fire Safety and Response and Resilience Support may visit to liaise with partners or familiarise themselves but only the Events and Emergency Planning Officer would expect to be deployed resource during the event.

b. What roles were represented (e.g., firefighters, incident commanders, crew managers, medics, trainers, logistics personnel, etc.)?

Flexi Duty Officers, Fire Safety Officers and Response and Resilience Support

Selection Process

a. How are staff selected for deployment to Reading Festival?

Staff, if required only attend Reading Festival in a work capacity based on on-call availability and roles specifically identified as required for the event.

b. Are there published or internal criteria or policies on how staff apply or are chosen?



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Staff do not apply, they attend according to business need and availability, alongside any qualification requirements.

- c. Is this based on seniority, skillset, volunteering, availability, or any other factors?

N/A

Repeat Attendance

- a. How does RBFRS manage repeat attendance by the same personnel over multiple years?

N/A – only ongoing attendance is the events and emergency planning officer as fire cover for the event, is provided by a private entity.

- b. Are there any efforts to rotate attendance opportunities or limit repeat participation?

Attendance is based on on-duty availability only.

Off-Duty Conduct and Festival Access

- a. Are personnel deployed to Reading Festival allowed to consume alcohol during their designated off-duty hours?

N/A

- b. Are they permitted or expected to stay within the site boundaries during time off?

N/A

- c. Is it standard practice, allowed, or discouraged for personnel to attend festival music events or use amenities during off-duty time while still considered part of the operational deployment?

N/A



Information Requests Disclosure Log 2025

Request Number 2025-0037 (Statistics for Annual Report 2024-25)

Request received on 26 June 2025:

The Scottish Fire and Rescue Service (SFRS) create a published Annual Safety and Assurance Performance Report and as part of this progress we consider our performance against other UK Fire Services.

We are looking to obtain the following information:

- Total No. of uniformed employees as of 1 April 2024
- Total No. of non-uniformed employees as of 1 April 2024
- Total No of Near Misses 1 April 2024 to 31 March 2025
- Total number of accident/injuries (including RIDDOR but not Covid) 1 April 2024 to 31 March 2025
- Number of injuries (not RIDDOR reportable) 1 April 2024 to 31 March 2025
- Number of injuries (RIDDOR reportable but not Covid related) 1 April 2024 to 31 March 2025
- No of operational incidents 1 April 2024 to 31 March 2025
- Total number of vehicle accidents reported in relation to service vehicles 1 April 2024 to 31 March 2025
- Number of vehicle accidents associated with attendance at operational incidents 1 April 2024 to 31 March 2025
- Total number of Acts of Violence against staff and of these how many were physical; how many were verbal and how many occurred during Operational activities 1 April 2024 to 31 March 2025



Information Requests Disclosure Log 2025

Response:

- Total No. of uniformed employees as of 1 April 2024

There were 483 uniformed employees on 1 April 2024. This consists of Whole time, On-Call and Control employees.

Control	41
On-Call	60
Wholetime	382
Grand Total	483

- Total No. of non-uniformed employees as of 1 April 2024

There were 196 non-uniformed employees on 1 April 2024.

Non-Uniformed	196
Grand Total	196

- No of operational incidents 1 April 2024 to 31 March 2025

No. of operational incidents attended for stats year 2024 is shown as: 7549

This is an emergency incident only as per the criteria of CM13 – Response in 10, the same figures we use for our own annual reporting.



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- Total No of Near Misses 1 April 2024 to 31 March 2025 = 47
- Total number of accident/injuries (including RIDDOR but not Covid) 1 April 2024 to 31 March 2025 = 52
- Number of injuries (not RIDDOR reportable) 1 April 2024 to 31 March 2025 = 49
- Number of injuries (RIDDOR reportable but not Covid related) 1 April 2024 to 31 March 2025 = 3
- Total number of vehicle accidents reported in relation to service vehicles 1 April 2024 to 31 March 2025 = 31
- Number of vehicle accidents associated with attendance at operational incidents 1 April 2024 to 31 March 2025 = 19
- Total number of Acts of Violence against staff and of these how many were physical; how many were verbal and how many occurred during Operational activities 1 April 2024 to 31 March 2025

Total 4

Physical = 1

Verbal = 4

Ops activities = 3



Information Requests Disclosure Log 2025

Request Number 2025-0038 (Maidenhead Fire Station Contact)

Request received on 23 June 2025:

Despite searching for a direct email address for Maidenhead fire and rescue I can't find one, I can see various "social media" things and don't subscribe to any at all. If you could, please replay with such an email address.

Response:

The Royal Berkshire Fire and Service (RBFRS) contact information can be found on our website, under the [contact us](#) page. Please note we do not have a direct email address for the Maidenhead Fire Station.

RBFRS Headquarters contact information is below and on our [contact page](#):

Royal Berkshire Fire and Rescue Service
Newsham Court
Pincent's Kiln
Reading
RG31 7SD

Reception@rbfrs.co.uk

01189 589333

For general enquiries, please contact our Headquarters initially and your email will be signposted to the correct department/team/person. Our online contact form also allows you to select the 'query type' which will send your request to the appropriate team for processing.

Please also refer to the [Access to Information](#) page on our website, which may be of interest to you.



Information Requests Disclosure Log 2025

Request Number 2025-0039 (Electricity and Gas Consumption and Cost)

Request received on 30 June 2025:

We formally request under the FOI 2000 regulations Act and EIR 2004 regulations Act data you hold, and which is already or will be in the public domain.

For the year to 31-Mar-25 for all sites within your control, we please require the below to be disclosed:

1. Organisation Name:
2. Your grid Electricity kwh's consumed & the £-value spent excl-vat?
3. The natural Gas kwh's consumed & the £-value spent excl-vat?
4. Please do also indicate if the electricity is classed as or % from renewable sources or traditional Brown?

Response:

Electricity

1,788,484 kwh

£471,157

Gas

2,006,135 kwh

£148,693

I can confirm that the electricity is traditional brown.



Information Requests Disclosure Log 2025

Request Number 2025-0040 (Boat Fires)

Request received on 27 June 2025:

With reference to the above between the dates of 01 01 25 to 31 05 25 have you attended any boat fires on the K&A or the Thames if so when and what was the attending station if possible would like reply if any in PDF format.

Response:

Summary:

Month	Day	River	Incident Type	Property Type	Attending Stations	First in Attendance
May	26	Kennet	T5.0.0.P TRANSPORT - BOAT ON FIRE	Houseboat (permanent dwelling)	Theale, Newbury, Caversham Road	Theale Pump

Note:

- Data based off filters to Primary Fires.
- Data based off filters to property types of boat / boat related properties.
- Incidents were mapped to ensure they took place at the requested locations.
- 1 incident matched all three criteria in the requested timeframe.



Information Requests Disclosure Log 2025

July 2025

Request Number 2025-0041 (Computerised Maintenance)

Request received on 01 July 2025:

Please provide the following information regarding the use of Computerized Maintenance Management Systems (CMMS) by your Fire and Rescue Service:

1. Does your service currently use a CMMS or asset management system (AMS) to manage assets, PPE, maintenance schedules, or facilities?
2. If yes, please provide:
 - The name(s) of the (removed CMMS) platform(s) in use
 - The primary functions used (e.g., equipment maintenance, vehicle tracking, PPE issue, facilities management)
 - The duration and terms of any current contracts or licenses
 - The number of users on the system
 - Annual costs related to the CMMS over the last three financial years
 - Any internal documentation, policy, or standard operating procedures related to the use of the CMMS
 - Which framework do you currently procure via?

If no CMMS is in use, a simple confirmation of that would be appreciated.

Response:

1. Does your service currently use a CMMS or asset management system (AMS) to manage assets, PPE, maintenance schedules, or facilities?



Information Requests Disclosure Log 2025

Yes, for equipment and fleet.

2. If yes, please provide:

- The name(s) of the (removed CMMS) platform(s) in use

Firewatch, Infographics

- The primary functions used (e.g., equipment maintenance, vehicle tracking, PPE issue, facilities management)

Asset tracking for operational equipment (in the process of being introduced)

- The duration and terms of any current contracts or licenses

Please refer to contract ref. 1206 on our Contracts Register, this can be found on our website under [Selling to RBFRS](#).

- The number of users on the system

Approx 650 users

- Which framework do you currently procure via?

Please refer to contract ref. 1206 on our Contracts Register, this can be found on our website under [Selling to RBFRS](#).

- Annual costs related to the CMMS over the last three financial years

Please refer to contract ref. 1206 on our Contracts Register, this can be found on our website under [Selling to RBFRS](#).

- Any internal documentation, policy, or standard operating procedures related to the use of the CMMS

We do not hold any formal standard operating procedures or policies that relate directly to these systems.



Information Requests Disclosure Log 2025

- The name(s) of the (removed CMMS) platform(s) in use

MSA Bristol

- The primary functions used (e.g., equipment maintenance, vehicle tracking, PPE issue, facilities management)

Structural firefighting PPE management

- The duration and terms of any current contracts or licenses

Please refer to contract ref. 520 on our Contracts Register, this can be found on our website under [Selling to RBFRS](#).

- The number of users on the system

Approx 500 users

- Which framework do you currently procure via?

NFCC National Framework

- Annual costs related to the CMMS over the last three financial years

Please refer to contract ref. 520 on our Contracts Register, this can be found on our website under [Selling to RBFRS](#).

- Any internal documentation, policy, or standard operating procedures related to the use of the CMMS

We do not hold any formal standard operating procedures or policies that relate directly to these systems.

3. The name(s) of the (removed CMMS) platform(s) in use

Tranman



Information Requests Disclosure Log 2025

4. The primary functions used (e.g., equipment maintenance, vehicle tracking, PPE issue, facilities management)

Vehicle management system

5. The duration and terms of any current contracts or licenses

Joint working agreement with another FRS (Hampshire and Isle of Wight Fire & Rescue Service), this system is managed by them.

6. The number of users on the system

Approx 80 users.

7. Which framework do you currently procure via?

This system is about to be replaced, but no details are available yet – HIWFRS is running the procurement.

8. Any internal documentation, policy, or standard operating procedures related to the use of the CMMS

We do not hold any formal standard operating procedures or policies that relate directly to these systems.



Information Requests Disclosure Log 2025

Request Number 2025-0042 (Ethnic Minorities Employees Statistics)

Request received on 02 July 2025:

I am writing to request the answer to the following questions please:

1. In the last 5 years, how many wholetime job opportunities have been made available exclusively to on-call firefighters (fixed term or permanent)?
2. During your last recruitment campaign, how many applications were received in total? How many of those were from ethnic minority backgrounds?
3. How many of those ethnic minority applicants were successful in getting a wholetime job as a firefighter?

Response:

1. In the last 5 years, how many wholetime job opportunities have been made available exclusively to on-call firefighters (fixed term or permanent)?

Transfer processes run over the last 5 years have accepted both on-call and whole-time applicants there have therefore been no job opportunities that are exclusively open to on-call.

2. During your last recruitment campaign, how many applications were received in total? How many of those were from ethnic minority backgrounds?

Completed applications received – 254

Completed applications from Ethnic Minorities – 20% (53)

3. How many of those ethnic minority applicants were successful in getting a wholetime job as a firefighter

Number of Ethnic Minority applicants successful – 8% of total jobs offered (1)



Information Requests Disclosure Log 2025

Request Number 2025-0043 (Sleep Related Incidents)

Request received on 03 July 2025:

The purpose of this request is to gather data on the number of fire service callouts where sleep was a factor in the incident.

Specifically, I am seeking anonymised data on the following:

The total number of incidents attended by your service where sleep was recorded as a factor for each of the past five calendar years

Incidents could include, but are not limited to: Fires caused by unattended cooking due to falling asleep, fires started by cigarettes or candles left unattended while asleep, smoke inhalation injuries sustained while asleep, rescues involving people asleep or unconscious due to fatigue, carbon monoxide incidents affecting sleeping occupants, etc

2020, 2021, 2022, 2023, 2024 and partial data for 2025 if available

If held, the causes and number of reports linked to each sleep-related incident

I.E. 150 reports of fires caused by unattended cooking due to falling asleep, 1,500 reports of fires started by cigarettes or candles left unattended while asleep, etc

2020, 2021, 2022, 2023, 2024 and partial data for 2025 if available

Response:

Summary:

The total number of incidents attended by your service, where sleep was recorded as a factor:

Cal Year	2020	2021	2022	2023	2024	2025	Total
Count	5	5	7	6	4	3	30



Information Requests Disclosure Log 2025

If held, the causes and number of reports linked to each sleep-related incident:

Cal Year	2020	2021	2022	2023	2024	2025	Total
BBQ Materials	1	0	0	0	0	0	1
Candle/Incense Sticks	1	0	1	3	0	0	5
Cooking – hob	0	2	0	1	1	1	5
Cooking - Oven	1	1	1	0	1	0	4
Electrical – Other	0	0	0	1	0	0	1
Smoking Materials	2	1	4	1	1	1	10
Not Known	0	1	0	0	0	1	2
NULL	0	0	1	0	1	0	2

Additional Details:

- Data provided has been generated using our MainCauseDescriptor of:
 - Careless Handling – Due to Sleep or Unconsciousness
- Usually incidents recorded as “Careless Handling – Due to Sleep or Unconsciousness” are a result of the individual(s) being asleep/unconscious and this being cause of the incident via in-action, e.g. leaving the stove on.
- This does not include instances of individual(s) asleep and said individual(s) not causing the incident, e.g. vehicle arson outside house and smoke inhalation injuries of sleeping individuals through windows.
- RBFRS does not record the state a casualty is in prior to the incident, unless it is the direct cause for the incident.
- Data based on Calendar Year.



Information Requests Disclosure Log 2025

Request Number 2025-0044 (Provision of Mobile, Voice & Data Services at RBFRS)

Request received on 03 July 2025:

I would be grateful if you could provide the following information:

1. Current Mobile, Voice & Data Services

- Total number of active SIMs.
- Description of current tariffs/allowances.
- Name of the current service provider(s).

2. Requirements for the Next Contract

- Planned budget.
- Contract length.
- Estimated total number of SIMs (Voice & Data, and Data-only).
- Distribution of SIMs across networks (e.g. 50 on Vodafone, 100 on EE, etc.).
- Description of required UK tariffs/allowances, and EU & Rest of World (RoW) roaming bundles.
- Total number of Mobile Device Management (MDM) licences.
- Total number of Mobile Lifecycle Management subscriptions.
- Total number and types of Microsoft 365 licences.
- Total fund for mobile devices.

3. Managed IT Services

- Are all your IT & Telecoms services managed in-house or is anything outsourced?
- If outsourced, who do you use?
- Is this contract managed by the same officer at {Name of Council}?



Information Requests Disclosure Log 2025

4. Contract Review
 - Date of the next review for the Mobile, Voice & Data services contract.
5. Responsible Officer(s)
 - Name and contact details of the officer(s) responsible for the contract review at ROYAL BERKSHIRE FIRE AUTHORITY

Clarification Requested: Awaiting clarification of question 2. "Total number of Mobile Lifecycle Management subscriptions".

Clarification Provided: Clarification not received from the applicant, so this question is unanswered.

Response:

1. Current Mobile, Voice & Data Services

- Total number of active SIMs.

335

- Description of current tariffs/allowances.

Unlimited UK calls, texts and shared 500Gb data.

- Name of the current service provider(s).

Daisy / Wavenet

2. Requirements for the Next Contract



Information Requests Disclosure Log 2025

- Planned budget.

£22,400 per year

- Contract length.

3 years

- Estimated total number of SIMs (Voice & Data, and Data-only).

335

- Distribution of SIMs across networks (e.g. 50 on Vodafone, 100 on EE, etc.).

Not defined

- Description of required UK tariffs/allowances, and EU & Rest of World (RoW) roaming bundles.

UK unlimited calls and texts, shared 1Tb data per month or better.

- Total number of Mobile Device Management (MDM) licences.

None.

- Total number of Mobile Lifecycle Management subscriptions.

Clarification not received from applicant, so this question is unanswered

- Total number and types of Microsoft 365 licences.

680 (variable with number of employees)

Total fund for mobile devices.



Information Requests Disclosure Log 2025

£60,000 over the life of the contract term.

These figures are estimated as we have not set budget or requirements for new contract yet.

3. Managed IT Services

- Are all your IT & Telecoms services managed in-house or is anything outsourced?

Mostly in-house, external contracts for software assurance on products like Cisco and Avaya

- If outsourced, who do you use?

IP Netix Limited for Avaya

- Is this contract managed by the same officer at {Name of Council}?

ICT manager, we are not a council.

4. Contract Review

- Date of the next review for the Mobile, Voice & Data services contract.

November 2025

5. Responsible Officer(s)

- Name and contact details of the officer(s) responsible for the contract review at ROYAL BERKSHIRE FIRE AUTHORITY.

ICT Service Delivery Manager [contact details provided]



Information Requests Disclosure Log 2025

Request Number 2025-0045 (Fire Safety – Prohibition Notices)

Request received on 07 July 2025:

The number of prohibition notices issued by your authority, under Article 31 of the Regulatory Reform (Fire Safety) Order, for residential buildings in each financial year from 2020/21 to 2024/25

Response:

Please be advised that Royal Berkshire Fire and Rescue Service (RBFRS) has issued **one** Prohibition Notice to a residential premise, in the time frame requested.

Financial Year	No. of Prohibition Notices issued to Residential Premises
2020-21	0
2021-22	0
2022-23	0
2023-24	0
2024-25	1

Please be informed that all notices are published publicly on the [Enforcement Register](#), where notices are held for 3 years unless still in force, deemed not complied with, or withdrawn by the serving authority.



Information Requests Disclosure Log 2025

Request Number 2025-0046 (Statistics – Wholetime Firefighters with Undergraduate Degree)

Request received on 07 July 2025:

In the last 5 years, how many whole-time firefighters have been employed that held an undergraduate degree (or equivalent, or greater qualification)?

Response:

Regretfully, I have to advise you that I am unable to comply with your request for Information as the information you seek is not readily identifiable or locatable.

I have to inform you that we are unable to comply with your Request, as it has been estimated that the cost of complying with your Request - in time spent to identify, locate and retrieve the information - would exceed the appropriate limit, namely £450.

This message therefore serves as a REFUSAL NOTICE in accordance with the provisions of Section 12 of the Freedom of Information Act 2000.

However, Royal Berkshire Fire and Rescue Service advises that you refine your request for a timeframe of up to 3 years. Should you wish to refine your request, as suggested, please contact us with the timeframe you wish to request the information for.



Information Requests Disclosure Log 2025

Request Number 2025-0047 (Fleet)

Request received on 08 July 2025:

Please could you provide the following information:

1. How many vehicles are currently in your operational fleet?
2. Of those, how many are:
 - Fully electric vehicles (EVs)?
 - Plug-in hybrid electric vehicles (PHEVs)?
 - Non-plug-in hybrids?

Response:

I am pleased to be able to advise you that the information you seek is already easily accessible to you and can be found on our website. The Fleet List is provided at the top of [Our Fleet](#) page and this is updated quarterly.

To clarify, all electric vehicles are marked with either "E", Elec" or "Electric". There is currently one "PHEV" and all other vehicles marked with "Hybrid" are non-plug-in hybrids.



Information Requests Disclosure Log 2025

Request Number 2025-0048 (Contracts – WAN, LAN, Wireless Networks)

Request received on 09 July 2025:

I am writing to request information regarding the contracts held by the Council for the provision of the following network services:

1. Wide Area Network (WAN)
2. Local Area Network (LAN)
3. Wi-Fi and Wireless Networks
4. Internet Connectivity For each of the above services

I would be grateful if you could provide the following information:

- Supplier: The name of the company or organisation currently providing the service.
- Service Details: A brief description of the services currently being provided under the contract (e.g., number of sites, bandwidth, technology used, number of access points, etc.). Please provide as much detail as possible without disclosing commercially sensitive information.
- Contract Cost: The total cost of the current contract (annual or contract term, whichever is readily available). If this information is commercially sensitive and exempt from disclosure, please explain the legal basis for the exemption.
- Contract End Date: The date on which the current contract expires with any details of any remaining extension options
- Who the senior officer or manager is for the service outside of procurement

If the information is held in multiple contracts, please provide the details for each relevant contract.

Response:

- Supplier: The name of the company or organisation currently providing the service.



Information Requests Disclosure Log 2025

BT for WAN , no contracts in place to provide LAN or Wi-Fi.

- Service Details: A brief description of the services currently being provided under the contract (e.g., number of sites, bandwidth, technology used, number of access points, etc.). Please provide as much detail as possible without disclosing commercially sensitive information.

We have 17 sites linked through an MPLS network for WAN which also provides internet breakout.

- Contract Cost: The total cost of the current contract (annual or contract term, whichever is readily available). If this information is commercially sensitive and exempt from disclosure, please explain the legal basis for the exemption.

The BT WAN is a contract of approximately £180,000 per year.

- Contract End Date: The date on which the current contract expires with any details of any remaining extension options.

Previous contract in place extended for a final year and until the delivery of recently re-tendered contract which was awarded to BT for a period of 3 years from date of delivery, upon old contract will be cancelled with appropriate notice.

- Who the senior officer or manager is for the service outside of procurement

[Name provided] ICT Service Delivery Manager



Information Requests Disclosure Log 2025

Request Number 2025-0049 (Employment – Firefighters)

Request received on 15 July 2025:

How many wholetime firefighters were employed within the last 5 years, please provide these details for each calendar year. Of those employed please provide further information and details of those who had prior fire service experience.

Response:

Month/Year of recruitment	Number of WT Employed	Total for year	Number of those with Fire Service Experience
2020	No recruitment	0	N/A
2021 – Transfer process	16	16	16
Feb 2022 – Wholetime Recruitment	18	28	No information available (beyond 2 years)
2022 – Transfer process	10		10
Jan 2023 – Wholetime Recruitment	24	32	No information available (beyond 2 years)
Aug 2023 - Wholetime Recruitment	8		0
Jan 2024 - Wholetime Recruitment	18	38	2 from Fire Control
July 2024 - Wholetime Recruitment	17		0
June 2024 – Transfer Process	3		3



Information Requests Disclosure Log 2025

Month/Year of recruitment	Number of WT Employed	Total for year	Number of those with Fire Service Experience
Feb 2025 – Wholetime Recruitment	12	12	1 from non-operational
Grand Total		126	

Those without prior operational and technical experience can undertake FF Apprenticeships, this is what is referred to above in relation to Wholetime Recruitment. Transfer numbers reflect those individuals who have come into the Service from another UK Fire and Rescue Service.



Information Requests Disclosure Log 2025

Request Number 2025-0050 (Building Maintenance)

Request received on 16 July 2025:

The request:

1. I would like to request additional information relating to the design, installation, inspection and maintenance of any of the following systems:
 - Fall Arrest
 - Fall Protection
 - Horizontal & vertical safety line / safety wire systems
 - Safety eyebolts & ladder ties
 - Fixed ladders
 - Guardrails (fixed and counterweight)
 - Walkways & platforms
 - Roof access systems
 - Abseil systems
 - Anchor Points

Please could you provide the following information:

- i. Who currently provides the above-mentioned services?
- ii. Is there an existing contract in place that governs the provision of these services?
- iii. If so, when is the current contract due to expire?
- iv. Is there an extension clause in the current contract?
- v. What is the current contract value annually?



Information Requests Disclosure Log 2025

- vi. How was the contract awarded?
- vii. Who oversaw the contract award? Please provide a phone number / email address.
- viii. Is there any intention to release a tender for the above-mentioned services in the foreseeable future? If so, kindly provide an estimated timeline or relevant details.
- ix. If unable to provide details for these specific services, please provide information of which main contractor provides Hard FM services, along with relevant contact details for the main site contact

2. I would like to request additional information relating to the inspection and maintenance of any of the following systems:

- Building Maintenance Units (BMUs) and cradles
- Mobile traversing gantry systems and travelling ladders.
- MEWP's
- Materials hoists, lifting beams and accessories.

Please could you provide the following information:

- i. Who currently provides the above-mentioned services?
- ii. Is there an existing contract in place that governs the provision of these services?
- iii. If so, when is the current contract due to expire?
- iv. Is there an extension clause in the current contract?
- v. What is the current contract value annually?
- vi. How was the contract awarded?



Information Requests Disclosure Log 2025

- vii. Who oversaw the contract award? Please provide a phone number / email address.
- viii. Is there any intention to release a tender for the above-mentioned services in the foreseeable future? If so, kindly provide an estimated timeline or relevant details.
- ix. If unable to provide details for these specific services, please provide information of which main contractor provides Hard FM services, along with relevant contact details for the main site contact

3. I would like to request additional information relating to the design, installation, inspection and maintenance of any of the following systems:
 - Lightning protection
 - Surge protection
 - Earthing

Please could you provide the following information:

- i. Who currently provides the above-mentioned services?
- ii. Is there an existing contract in place that governs the provision of these services?
- iii. If so, when is the current contract due to expire?
- iv. Is there an extension clause in the current contract?
- v. What is the current contract value annually?
- vi. How was the contract awarded?
- vii. Who oversaw the contract award? Please provide a phone number / email address.



Information Requests Disclosure Log 2025

- viii. Is there any intention to release a tender for the above-mentioned services in the foreseeable future? If so, kindly provide an estimated timeline or relevant details.
- ix. If unable to provide details for these specific services, please provide information of which main contractor provides Hard FM services, along with relevant contact details for the main site contact

Response:

1. I would like to request additional information relating to the design, installation, inspection and maintenance of any of the following systems:

- Fall Arrest
- Fall Protection
- Horizontal & vertical safety line / safety wire systems
- Safety eyebolts & ladder ties
- Fixed ladders
- Guardrails (fixed and counterweight)
- Walkways & platforms
- Roof access systems
- Abseil systems
- Anchor Points

Please could you provide the following information:

Who currently provides the above-mentioned services?

Altas & Height of Safety

Is there an existing contract in place that governs the provision of these services?

No this is procured on an ad hoc basis in accordance with our contract regulations as the contract value is small



Information Requests Disclosure Log 2025

If so, when is the current contract due to expire?

N/A

Is there an extension clause in the current contract?

N/A

What is the current contract value annually?

£375 with Altas & £5,200 with Height of Safety

How was the contract awarded?

No award due to small value as per earlier response – a 3 quote process is used.

Who oversaw the contract award? Please provide a phone number / email address.

[Name provided] – No longer working for RBFRS

Is there any intention to release a tender for the above-mentioned services in the foreseeable future? If so, kindly provide an estimated timeline or relevant details.

Yes, this will be included in our Hard FM contract in 2026

If unable to provide details for these specific services, please provide information of which main contractor provides Hard FM services, along with relevant contact details for the main site contact

2. I would like to request additional information relating to the inspection and maintenance of any of the following systems:

- Building Maintenance Units (BMUs) and cradles
- Mobile traversing gantry systems and travelling ladders.
- MEWP's
- Materials hoists, lifting beams and accessories.



Information Requests Disclosure Log 2025

Please could you provide the following information:

Who currently provides the above-mentioned services?

Corrigenda Facilities Services

Is there an existing contract in place that governs the provision of these services?

Yes

If so, when is the current contract due to expire?

July 2026

Is there an extension clause in the current contract?

Already in extension

What is the current contract value annually?

£30,000

How was the contract awarded?

Competitive Tender

Who oversaw the contract award? Please provide a phone number / email address.

[Name provided] – No longer working for RBFRS

Is there any intention to release a tender for the above-mentioned services in the foreseeable future? If so, kindly provide an estimated timeline or relevant details.

We are preparing data and setting requirements from September 2025 and the new tender is planned to be published in January 2026

If unable to provide details for these specific services, please provide information of which main contractor provides Hard FM services, along with relevant contact details for the main site contact



Information Requests Disclosure Log 2025

3. I would like to request additional information relating to the design, installation, inspection and maintenance of any of the following systems:

- Lightning protection
- Surge protection
- Earthing

Please could you provide the following information:

Who currently provides the above-mentioned services?

Corrigenda Facilities Services

Is there an existing contract in place that governs the provision of these services?

Yes

If so, when is the current contract due to expire?

July 2026

Is there an extension clause in the current contract?

Already in extension

What is the current contract value annually?

£80,000

How was the contract awarded?

Competitive Tender

Who oversaw the contract award? Please provide a phone number / email address.



Information Requests Disclosure Log 2025

[Name provided] – No longer working for RBS

Is there any intention to release a tender for the above-mentioned services in the foreseeable future? If so, kindly provide an estimated timeline or relevant details.

We are preparing data and setting requirements from September 2025 and the new tender is planned to be published in January 2026.



Information Requests Disclosure Log 2025

Request Number 2025-0051 (Events – Pride 2025)

Request received on 19 July 2025:

NB If the events are planned in the future, please provide the information with that in mind.

Whether your organisation ORGANISED any events for Pride 2025. If so, please provide the date, title/topic of the event, whether employees were being paid whilst they attended (and how many employees if they were being paid whilst in attendance), and whether employees attended in uniform or any clothing identifying them as employees of your service.

Whether your organisation participated in any events ORGANISED BY OTHERS for Pride 2025. If so, please provide the date, title/topic of the event, whether employees were being paid whilst they attended (and how many employees if they were being paid whilst in attendance), and whether employees attended in uniform or any clothing identifying them as employees of your service.

Whether your organisation has organised any themed merchandise for Pride 2025. If so please provide me with information on what has been purchased, the process undertaken to find a supplier, and the cost.

Please provide a copy of any internal or external communications concerning Pride 2025.

Response:

NB If the events are planned in the future, please provide the information with that in mind.

RBFRS will be attending Reading Pride on August 30th. It is not yet clear who will be representing RBFRS at this event.

Whether your organisation ORGANISED any events for Pride 2025. If so please provide the date, title/topic of the event, whether employees were being paid whilst they attended (and how many employees if they were being paid whilst in attendance), and whether employees attended in uniform or any clothing identifying them as employees of your service.

No Pride specific events were organised by RBFRS for 2025.



Information Requests Disclosure Log 2025

Whether your organisation participated in any events ORGANISED BY OTHERS for Pride 2025. If so please provide the date, title/topic of the event, whether employees were being paid whilst they attended (and how many employees if they were being paid whilst in attendance), and whether employees attended in uniform or any clothing identifying them as employees of your service.

RBFRS has participated in a number of Pride events across the county to provide fire safety advice and engage with the community.

Saturday 7th June, Bracknell Forest Pride. The duty crew from Bracknell Fire Station which included 4 members of staff were in attendance and all attended as part of their normal paid shift. All 4 employees wore their RBFRS uniform.

Saturday 12th July, Newbury Pride. The two duty crews from Newbury Fire Station which included 8 members of staff were in attendance and all attended as part of their normal paid shift. All 8 employees wore their RBFRS uniform.

Saturday 12th July, Wokingham Pride. The duty crews from Wokingham Fire Station which included 4 members of staff were in attendance and all attended as part of their normal paid shift. In addition, 1 further employee attended in uniform on a volunteer basis.

Whether your organisation has organised any themed merchandise for Pride 2025. If so please provide me with information on what has been purchased, the process undertaken to find a supplier, and the cost.

No additional themed merchandise was purchased for Pride 2025.

Please provide a copy of any internal or external communications concerning Pride 2025.

Copy of both internal and external comms has been attached. [Celebrating Pride Month 2025 – Internal and External Comms.docx]



Information Requests Disclosure Log 2025

Request Number 2025-0052 (Software and AI)

Request received on 20th July 2025:

I'm wondering if you're able to share any information regarding the text-to-speech or AI-generated voice system used at stations across Berkshire when being mobilised to a call, specifically the one that announces messages such as: JY 1 9 PAPA 1 CREW YOUR APPLIANCE.

I'm particularly interested in the software or system behind this voice announcement (e.g., the type of text-to-speech engine, provider, or whether it's developed in-house), as I have been working on a game project to replicate a realistic Fire and Rescue Service.

Response:

We do not use AI or text to speech service or application for mobilising notifications.



Information Requests Disclosure Log 2025

Request Number 2025-0053 (Contracts – Contact Centre/Inbound Network Services)

Request received on 22 July 2025:

I wish to submit to the organisation a freedom of information request relating to the organisation's ICT contracts, specifically around:

- A. contact centre contract(s)
- B. inbound network services contract (s)

The first part of my request relates to contact centre service contracts which could relate to one of the following:

- Advanced call distribution to control the flow of calls and maximise customer experience
- Email, website live chat and integrations with popular social media apps like Facebook and Instagram
- Performance monitoring tools to track performance, customer satisfaction and other key sales metrics

This could be part of a whole package or separate service applications.

Please send me the following information for each provider:

1. Incumbent Supplier: For each of the contract(s) please can you provide me with the supplier of the contract.
2. Annual Average Spend: For each supplier, please state the annual average (over 3 years) spend for each supplier
3. Contract Duration: For each supplier, please state the contract duration of the contract expires. If available please also include any contract extensions.
4. Contract Expiry: For each supplier, please state the date of when the contract expires.
5. Contract Review: For each supplier, please state the date of when the contract will be reviewed.
6. Contract Description: For each supplier, please state a brief description of the services provided of the overall contract.



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7. Contact Details: For each supplier, please state the person from within the organisation responsible for the contract. Please provide me with their full name, actual job title, contact number and direct email address. At the very least please provide me with their actual job title.
8. Number of Agents; please provide me with the total number of contact centre agents;
9. Number of Sites; please can you provide me with the number of sites the contact centre covers.
10. Manufacturer of the contact centre: Who is the manufacturer of the contact centre system that you operate?
11. Do you use Microsoft Exchange 2003 as your email server? If not, then which products do you use?
12. Number of email users: Approximate number of email users across the organisations.

The second part of my request relates to the use of inbound network services contracts which could relate to one of the following:

0800, 0845, 0870, 0844, 0300 number

- Routing of calls
- Caller Identifier
- Caller Profile- linking caller details with caller records
- Interactive voice response (IVR)

For a contract relating to the above please can you provide me with?

1. Incumbent Supplier: For each of the contract(s) please can you provide me with the supplier of the contract.
2. Annual Average Spend: For each supplier, please state the annual average (over 3 years) spend for each supplier



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3. Contract Expiry: For each supplier, please state the date of when the contract expires.
4. Contract Review: For each supplier, please state the date of when the contract will be reviewed.
5. Contract Description: For each supplier, please state a brief description of the services provided of the overall contract.
6. Contact Details: For each supplier, please state the person from within the organisation responsible for the contract. Please provide me with their full name, actual job title, contact number and direct email address.

Response:

I wish to submit to the organisation a freedom of information request relating to the organisation's ICT contracts, specifically around:

- A. contact centre contract(s) **NA - We do not have a contact centre.**
- B. inbound network services contract (s)

The first part of my request relates to contact centre service contracts which could relate to one of the following: **NONE OF THE FOLLOWING**

- Advanced call distribution to control the flow of calls and maximise customer experience
- Email, website live chat and integrations with popular social media apps like Facebook and Instagram
- Performance monitoring tools to track performance, customer satisfaction and other key sales metrics

This could be part of a whole package or separate service applications.

Please send me the following information for each provider: **NA**

1. Incumbent Supplier: For each of the contract(s) please can you provide me with the supplier of the contract.
2. Annual Average Spend: For each supplier, please state the annual average (over 3 years) spend for each supplier



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3. Contract Duration: For each supplier, please state the contract duration of the contract expires. If available please also include any contract extensions.
4. Contract Expiry: For each supplier, please state the date of when the contract expires.
5. Contract Review: For each supplier, please state the date of when the contract will be reviewed.
6. Contract Description: For each supplier, please state a brief description of the services provided of the overall contract.
7. Contact Details: For each supplier, please state the person from within the organisation responsible for the contract. Please provide me with their full name, actual job title, contact number and direct email address. At the very least please provide me with their actual job title.
8. Number of Agents; please provide me with the total number of contact centre agents;
9. Number of Sites; please can you provide me with the number of sites the contact centre covers.
10. Manufacturer of the contact centre: Who is the manufacturer of the contact centre system that you operate?
11. Do you use Microsoft Exchange 2003 as your email server? If not, then which products do you use?
12. Number of email users: Approximate number of email users across the organisations.

The second part of my request relates to the use of inbound network services contracts which could relate to one of the following:

0800, 0845, 0870, 0844, 0300 number

- Routing of calls
- Caller Identifier
- Caller Profile- linking caller details with caller records



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- Interactive voice response (IVR)

For a contract relating to the above please can you provide me with?

We have 1. 0800 number for in bound Safe and Well calls.

1. Incumbent Supplier: For each of the contract(s) please can you provide me with the supplier of the contract. **BT**
2. Annual Average Spend: For each supplier, please state the annual average (over 3 years) spend for each supplier. **Cannot identify but low cost, average 5 calls per day.**
3. Contract Expiry: For each supplier, please state the date of when the contract expires. **Rolling contract**
4. Contract Review: For each supplier, please state the date of when the contract will be reviewed. **At renewal/refresh.**
5. Contract Description: For each supplier, please state a brief description of the services provided of the overall contract. **0800 number for in-bound Safe and Well calls.**
6. Contact Details: For each supplier, please state the person from within the organisation responsible for the contract. Please provide me with their full name, actual job title, contact number and direct email address.

ICT Service Delivery Manager [contact details provided]

Please note that the person named in response to this request wishes to exercise their individual right/s not to receive direct marketing under the Data Protection Act 2018 (DPA) and the Privacy and Electronic Communications (EC Directive) Regulations 2003 (PECR). As such any form of marketing approach made to this person will constitute a breach of either the DPA or PECR and could be reported to the Information Commissioner's Office for them to take the appropriate regulatory action.



Information Requests Disclosure Log 2025

Request Number 2025-0054 (Fleet List)

Request received on 22 July 2025:

Please can you send me an up-to-date copy of the vehicle fleet list, which includes the Stations, reg no, make and model and new builds on order. Please send a hard copy.

Response:

I am pleased to be able to advise you that the information you seek is already easily accessible to you and can be found on our website. The Fleet List is provided at the top of [Our Fleet](#) page and this is updated quarterly.



Information Requests Disclosure Log 2025

Request Number 2025-0055 (Mobile Phone Contracts)

Request received on 22 July 2025:

I am writing to request the following information under the Freedom of Information Act 2000 regarding your organisation's mobile phone contract(s).

If your organisation uses more than one provider, please provide a breakdown for each provider individually.

I am aware that similar requests may have been submitted previously, but I would appreciate the most recent and up-to-date information available as of today's date.

1. Network Provider(s)

Please confirm the name(s) of the current mobile network provider(s) (e.g. EE, Vodafone, O2/Telefonica, Three).

2. Annual Average Spend

Please provide the annual average spend for each mobile network provider. If a new contract has been awarded recently, an estimated annual spend is sufficient.

3. Number of Connections

Please provide the total number of mobile connections, broken down by:

Voice-only devices

Voice and data devices

Data-only devices

4. Contract Duration

Please confirm the length of each contract and whether any extension options are included.



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5. Contract Start Date

Please provide the actual contract start date(s) for each provider. (Please do not include the framework start date unless it is also the date of the signed agreement.)

6. Contract Expiry Date

Please confirm the expiry date(s) of the current agreement(s). If the contract is rolling, please specify.

7. Contract Review Date

Please indicate when the organisation intends to review or retender the mobile phone contract(s).

8. Responsible Officer

Please provide the name, job title, direct phone number and email address of the individual(s) responsible for managing this contract. If full contact details cannot be disclosed, the job title will suffice.

If the service was purchased through a procurement framework, please also provide the name of the framework and its reference number.

9. Managed Service Provider (if applicable)

If the mobile phone services are managed via a third-party provider, please confirm the name of the network provider, the number of connections, and the name/job title of the person responsible internally.

10. Aggregation

Is this mobile phone contract part of a wider aggregation exercise with other organisations? If so, please specify.

11. Current Tendering or Future Plans



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If the current contract has expired or is operating on a rolling basis, please confirm the organisation's intentions moving forward. If your organisation is currently out to tender, please provide the anticipated award date and any available details.

12. Recent Contract Award (if applicable)

If this contract was awarded within the past three months, please provide the shortlist of suppliers who submitted bids.

I would be grateful if the information could be provided in a structured format such as Word, Excel or PDF.

Response:

1. Network Provider(s)

Please confirm the name(s) of the current mobile network provider

Daisy / Wavenet.

2. Annual Average Spend

Please provide the annual average spend for each mobile network provider. If a new contract has been awarded recently, an estimated annual spend is sufficient.

£22,400 per year

3. Number of Connections

Please provide the total number of mobile connections, broken down by:

Voice-only devices

Voice and data devices **335**

Data-only devices



Information Requests Disclosure Log 2025

4. Contract Duration

Please confirm the length of each contract and whether any extension options are included.

3 years to April 2026

5. Contract Start Date

Please provide the actual contract start date(s) for each provider. (Please do not include the framework start date unless it is also the date of the signed agreement.)

April 2023

6. Contract Expiry Date

Please confirm the expiry date(s) of the current agreement(s). If the contract is rolling, please specify.

April 2026

7. Contract Review Date

Please indicate when the organisation intends to review or retender the mobile phone contract(s).

November 2025

8. Responsible Officer

Please provide the name, job title, direct phone number and email address of the individual(s) responsible for managing this contract. If full contact details cannot be disclosed, the job title will suffice.

ICT Service Delivery Manager [contact details provided]

If the service was purchased through a procurement framework, please also provide the name of the framework and its reference number.



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Framework Ref: RM380

9. Managed Service Provider (if applicable)

If the mobile phone services are managed via a third-party provider, please confirm the name of the network provider, the number of connections, and the name/job title of the person responsible internally.

N/A

10. Aggregation

Is this mobile phone contract part of a wider aggregation exercise with other organisations? If so, please specify.

N/A

11. Current Tendering or Future Plans

If the current contract has expired or is operating on a rolling basis, please confirm the organisation's intentions moving forward. If your organisation is currently out to tender, please provide the anticipated award date and any available details.

N/A

12. Recent Contract Award (if applicable)

If this contract was awarded within the past three months, please provide the shortlist of suppliers who submitted bids.

I would be grateful if the information could be provided in a structured format such as Word, Excel or PDF.

N/A



Information Requests Disclosure Log 2025

Request Number 2025-0056 (Statistics – Religious, Heritage and Listed Buildings Incidents)

Request received on 23 July 2025:

1. The number of callouts to religious buildings (e.g. churches, mosques, temples, synagogues) in each of the past three calendar years (2022, 2023, 2024 and 2025 so far if available), broken down by year.
2. The number of callouts to heritage buildings or listed buildings (Grade I, II, II* or local equivalents), for the same time period.
3. A breakdown of the primary cause of the incident where recorded (e.g. fire, arson, smoke, structural collapse, vandalism, false alarm, etc.).
4. If possible, any data on whether the incident was linked to civil unrest, protest, or riot-related activity.

If it's not possible to provide all the requested information due to cost or format, I'd appreciate anything available that is closest in scope.

Please could I have this information provided in an Excel format.

Response:

Question 1-3

Callouts to Requested Incidents:

Calendar Year	Heritage/Listed Buildings	Religious Buildings	Grand Total
2022	45	13	58
2023	82	13	95
2024	68	6	74
2025	30	2	32
Grand Total	225	34	259



Information Requests Disclosure Log 2025

Breakdown of Cause - Revised Incident Type:

Row Labels	2022	2023	2024	2025	Grand Total
False Alarm	49	72	61	29	211
A1.0.0.P ALARM - INDUSTRIAL / COMMERCIAL	12	15	15	3	45
A2.0.0.P ALARM - RETAIL / PUBLIC ASSEMBLY	19	25	18	9	71
A3.0.0.P ALARM - RESIDENTIAL	14	31	25	14	84
A4.1.0.P ALARM - SMOKE ALARM ACT				1	1
F1.0.0.P FIRE - INDUSTRIAL / COMMERCIAL	1		1		2
F1.1.6.P FIRE - ROOF COMMERCIAL BUILDING	1				1
F2.0.0.P FIRE - RETAIL/ PUBLIC ASSEMBLY	1			2	3
F4.0.0.P FIRE - DOMESTIC			1		1
M11.0.0.P MOBILISING - HOAX CALL	1	1	1		3
Fire	3	8	2	2	15
A2.0.0.P ALARM - RETAIL / PUBLIC ASSEMBLY		1			1
F1.0.0.P FIRE - INDUSTRIAL / COMMERCIAL	1				1
F1.1.0.P FIRE - COMMERCIAL BUILDING			1		1
F10.1.0.P FIRE - FIRE NOW OUT		1			1
F2.0.0.P FIRE - RETAIL/ PUBLIC ASSEMBLY	1	1		1	3
F2.3.0.P FIRE - SCHOOL/COLLEGE		1			1
F3.0.0.P FIRE - RESIDENTIAL		1			1
F3.0.2.P FIRE - ROOF RESIDENTIAL			1		1
F4.0.0.P FIRE - DOMESTIC	1			1	2
F4.3.0.P FIRE - CHIMNEY		2			2
F6.0.0.P FIRE - OTHER BUILDINGS		1			1
Special Service	6	15	11	1	33
H2.1.0.P HAZMAT - GAS / RELEASE / LEAKS		1	1		2
H3.1.0.P HAZMAT - SMALL	1				1
R1.0.0.P RESCUE - RESCUE FROM HEIGHTS	1				1



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Row Labels	2022	2023	2024	2025	Grand Total
S1.0.0.P SPECIAL SERVICE - ASSIST OTHER AGENCY		2			2
S1.2.5.P ASSIST SCAS - EFFECTING ENTRY		1	1		2
S10.0.0.P SPECIAL SERVICE - RELEASE		2			2
S3.0.0.P SPECIAL SERVICE - PERSON SHUT IN LIFT	3	6	5	1	15
S4.1.0.P SPECIAL SERVICE - PERSON(S) LOCKED IN		1	2		3
S6.0.0.P SPECIAL SERVICE - INTERNAL FLOODING	1	1	1		3
S9.0.0.P SPECIAL SERVICE - DANGEROUS STRUCTURE			1		1
T12.0.0.P TRANSPORT - RTC SCENE SAFETY		1			1
Grand Total	58	95	74	32	259

Notes:

- Heritage and Listed buildings have been identified via one of our internal reports on property risk where there is a mention of key phrases, "listed", "heritage" and "grade". These property ID's were then checked for incident data.
- Religious building incidents were identified using religious building property types.
- Primary cause of these incidents is referencing the Incident Category of Fire, Special Service or False Alarm against Revised Incident Type.

Question 4

This information is not held.



Information Requests Disclosure Log 2025

Request Number 2025-0057 (Procurement & Contracts)

Request received on 25 July 2025:

1. Upcoming Procurement Activities
 - Schedule of major procurements planned for the next 18 months
 - Estimated contract values and procurement timelines
 - Service categories to be procured
2. Contract Renewal Schedule
 - List of significant contracts (over £50,000 annual value) due for renewal in the next 24 months
 - Contract expiry dates and review periods
 - Current contract holders where this information is publicly available

Scope: Please provide information from [current date] covering the next 24 months. If certain commercial details cannot be disclosed, please provide available public information.

Response:

1. Upcoming Procurement Activities
 - Schedule of major procurements planned for the next 18 months –

Hard FM, contract refs 1228, 1248 and 1313

Fire House Maintenance, contract ref 473

Waste Disposal, contract ref 1065



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TVFCS technical refresh, contract ref 217

Please see the Contract Register published on our website, under [Selling to RBFRS](#).

- Estimated contract values and procurement timelines – **The Authority is currently reviewing the contracts and the spend data to determine estimated contract value. The current contract value is available on the contract register. The procurement timeline for these projects is to start in Q2, Q3 and Q4 of 2025/2026 for go live date of mid to late 2026.**
- Service categories to be procured – **Services, Works and Goods.**

2. Contract Renewal Schedule **Available on the contract register.**

- List of significant contracts (over £50,000 annual value) due for renewal in the next 24 months - **Hard FM contracts, Fire House Maintenance, Waste Disposal and TVFCS technical refresh.**
- Contract expiry dates and review periods – **Information accessible on the contract register.**
- Current contract holders where this information is publicly available

Hard FM – Estate Manager

Waste Disposal – Estate Manager

Fire House Maintenance – Facilities Manager and Estate Manager

TVFCS Technical refresh – ICT Service Delivery Manager

Scope: Please provide information from [current date] covering the next 24 months. If certain commercial details cannot be disclosed, please provide available public information. **All public information is available on the contract register.**



Information Requests Disclosure Log 2025

Request Number 2025-0058 (Events – Pride 2025)

Request received on 28 July 2025:

This is an information request relating to Pride month 2025

Please include the following information:

- Whether any events have been organised for Pride month. If so please provide the date, start and end time, and title/topic of the event
- Whether any LGBT themed merchandise has been purchased for Pride month. i.e. since the beginning of the 2025/26 financial year. If so, please provide me with information on what has been purchased and the cost
- Whether the organisation have sponsored any Pride events. If so which events and please provide details of the nature of the sponsorship (particularly the financial value)

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.

Response:

- Whether any events have been organised for Pride month. If so please provide the date, start and end time, and title/topic of the event

No specific Pride events were organised for Pride month by RBFRS in 2025.

- Whether any LGBT themed merchandise has been purchased for Pride month. i.e. since the beginning of the 2025/26 financial year. If so please provide me with information on what has been purchased and the cost

No LGBT themed merchandise was purchased for Pride month since the beginning of the 2025/26 financial year.



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- Whether the organisation have sponsored any Pride events. If so which events and please provide details of the nature of the sponsorship (particularly the financial value)

No financial sponsorships were made to Pride related events in 2025.



Information Requests Disclosure Log 2025

Request Number 2025-0059 (Statistics – Employment)

Request received on 31 July 2025:

How many on-call firefighters have been given whole time jobs through the transfer process in the last five years please?

Response:

Month/Year of recruitment	Number of WT Employed from On-call contracts
2020	No Transfer Process
2021 – Transfer process	15
2022 – Transfer process	8
2023	No Transfer Process
2024 – Transfer Process	3
2025 (up to present)	No Transfer Process
Grand Total	26



Information Requests Disclosure Log 2025

August 2025

Request Number 2025-0060 (Fleet List)

Request received on 01 August 2025:

I am writing to you under the Freedom of Information Act 2000 to request information regarding your current and recently decommissioned vehicle fleet.

Please could you provide the following details for all vehicles (owned or leased) currently operated by your Fire and Rescue Service:

- Make and Model
- Registration Mark (VRM)
- Type of Body/Use (e.g. RED/WHITE fleet, fire engine, rescue unit, support vehicle, etc.)
- Date of Acquisition
- Date of Disposal, for vehicles that have been decommissioned between 2020 and 2025

Response:

I am pleased to be able to advise you that the information you seek is already easily accessible to you and can be found on our website. The Fleet List is provided at the top of [Our Fleet](#) page and this is updated quarterly.



Information Requests Disclosure Log 2025

Request Number 2025-0061 (Statistics – Balcony Fires)

Request received on 05 August 2025:

Please can you also supply a count of any Balcony fire related deaths for time periods 1st August 2022 to 31st July 2023 1st August 2023 to 31st July 2024 1st August 2024 to 31st July 2025

Please supply me with data relating to fires on balconies on residential buildings in your area, as follows;

- How many fires involving balconies occurred in total between 1st August 2024 and 31st July 2025?
- In the same period, how many fires occurred where balconies were found to have contributed to the spread of the fire across the external walls?
- Please provide data on the causes of any fires that started on balconies in the period (ie; barbecue, discarded cigarette, electrical appliance fault, etc) and please provide the number of occurrences for each cause.

If your incident recording system does not include "balcony" as a recorded location, could you please perform a search on free text fields in your database for the term, as I have found in the past that this often returns useable data.

Response:

1. There are no recorded balcony fire related deaths for the time period 1st August 2022 to 31st July 2025
2. There were 5 recorded fire incidents involving balconies, on residential buildings, between 1st of August 2024 to 31st of July 2025
3. In that time period there was 1 fire recorded that Balconies contributed to the spread across the external walls
- 4.

Cause	Total
Accidental – Not known	2



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Cause	Total
Accidental – External balcony light fitting	1
Accidental – Smoking materials	1
Accidental – Sunlight – refraction/heat	1
Total	5

N.B The Fires recorded in this report are only fires which started in the external balconies of the properties. These incidents were identified through manual text search of the phrase "Balcony".



Information Requests Disclosure Log 2025

Request Number 2025-0062 (Statistics – Carbon Monoxide Incidents)

Request received on 05 August 2025:

Could you please provide the following information, from the Berkshire Fire and Rescue Service, for the periods:

1st August 2019 to 31st July 2020:

The total number of carbon monoxide (CO) incidents reported to your service during this period.

The total number of carbon monoxide related incidents your service attended, where carbon monoxide was suspected or confirmed, during the same timeframe.

1st August 2020 to 31st July 2021:

The total number of carbon monoxide (CO) incidents reported to your service during this period.

The total number of carbon monoxide related incidents your service attended, where carbon monoxide was suspected or confirmed, during the same timeframe.

1st August 2021 to 31st July 2022:

The total number of carbon monoxide (CO) incidents reported to your service during this period.

The total number of carbon monoxide related incidents your service attended, where carbon monoxide was suspected or confirmed, during the same timeframe.

1st August 2022 to 31st July 2023:

The total number of carbon monoxide (CO) incidents reported to your service during this period.



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The total number of carbon monoxide related incidents your service attended, where carbon monoxide was suspected or confirmed, during the same timeframe.

1st August 2023 to 31st July 2024:

The total number of carbon monoxide (CO) incidents reported to your service during this period.

The total number of carbon monoxide related incidents your service attended, where carbon monoxide was suspected or confirmed, during the same timeframe.

1st August 2024 to 31st July 2025:

The total number of carbon monoxide (CO) incidents reported to your service during this period.

The total number of carbon monoxide related incidents your service attended, where carbon monoxide was suspected or confirmed, during the same timeframe.

If possible, I would be grateful to receive this information in an electronic Excel spreadsheet format please (I have attached an example in case helpful).

Response:

1. The total number of carbon monoxide (CO) incidents reported to your service during this period.

	August 2019 - July 2020	August 2020 - July 2021	August 2021 - July 2022	August 2022 - July 2023	August 2023 - July 2024	August 2024 - July 2025	Grand Total
Count of Incident	79	74	104	109	153	179	698



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2. The total number of carbon monoxide (CO) related incidents your service attended, where carbon monoxide was suspected or confirmed, during this timeframe.

	August 2019 - July 2020	August 2020 - July 2021	August 2021 - July 2022	August 2022 - July 2023	August 2023 - July 2024	August 2024 - July 2025	Grand Total
Count of IncidentNo	103	88	125	138	201	217	872

This includes any incidents in which the original incident type was Carbon Monoxide Alarm, these incidents may not have resulted in CO incidents, however this is what they were originally reported as.

Please note that a carbon monoxide incident doesn't necessarily show as Carbon Monoxide alarm, however there is no way of identifying these incidents.

Notes:

- Fire incidents have been excluded from this criteria, as almost all fires will generate CO at some point during burning when incomplete combustion occurs.
- As a result, Special Service and False Alarms are the only criteria included.



Information Requests Disclosure Log 2025

Request Number 2025-0063 (Training and Exercising – On-call Firefighters)

Request received on 05 August 2025:

I am investigating the barriers to practical training and exercising within UK fire service control rooms, with a particular focus on the comparative prioritisation of control room training versus that of operational firefighters.

In accordance with the Freedom of Information Act 2000, I would be grateful if you could provide the following information:

(For the purpose of this request, “practical training” refers to scenario-based, simulation, or live exercise activities, as opposed to purely theoretical or classroom-based training)

Staffing and Roles

1. What is the total number of retained firefighting staff in your brigade, including ranks?
2. Do you have a designated training and exercising manager for retained firefighting crews (or a general operational firefighting training and exercising manager)?
 - a. If yes, what are their relevant training qualifications?
 - b. When was this role established?
 - c. Is this a permanent, full-time position?
3. Is there a designated budget for training and exercising for retained crews?
 - a. If yes, what percentage of the overall department budget does this represent?

Training Policy

4. Are there policies or procedures to ensure uninterrupted practical training for retained crews (e.g., operational cover during exercises)?



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- a. If yes, please provide a copy of the relevant policy if possible.
- b. If not, is training generally conducted during on-call periods with potential for interruptions?
5. Has your service piloted or implemented any digital/simulation-based tools for retained firefighter training or exercising, including virtual reality technologies? Please give details if yes.

Practical Training Participation

Between 31st July 2023 to 31st July 2025:

6. How many times have retained crews participated in practical training involving only their own station?
7. How many times have retained crews participated in practical training involving other teams/departments within your brigade?
8. How many times have retained crews participated in practical training with other fire brigades?
9. How many times have retained crews participated in practical training with other agencies, such as Police or Ambulance services?

Response:

Staffing and Roles

1. What is the total number of retained firefighting staff in your brigade, including ranks?

On-Call	59
Crew Manager	9
Firefighter	46
Watch Manager	4



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2. Do you have a designated training and exercising manager for retained firefighting crews (or a general operational firefighting training and exercising manager)?

We have one Watch Manager who works with On-Call to provide learner support and helps to arrange exercises for the On-Call, to aid learner development. The Learning and Development team also provide training sessions for the On-Call (they also ensure that On-Call receive their core skill re-validation assessments within the specified timeframes)

- a. If yes, what are their relevant training qualifications?

The Watch Manager On-Call Learner Support role requires a Teaching training / qualification (e.g. AET qualification or equivalent suitable training), Assessor training / qualification (e.g. CAVA qualification or equivalent suitable training) and Internal Quality Assurance training (e.g. IQA qualification or equivalent (after training))

Learning and Development staff have recognised qualifications for training, instructing and assessment applicable to the disciplines they teach.

- b. When was this role established?

The Watch Manager On-Call Learner Support role has been in place for 3 years

- c. Is this a permanent, full-time position?

Permanent

3. Is there a designated budget for training and exercising for retained crews?

There is training budget for the whole service. The On-Call have a budget allocated to each station, how this is spent is down to response management team.

- d. If yes, what percentage of the overall department budget does this represent? N/A



Information Requests Disclosure Log 2025

Training Policy

4. Are there policies or procedures to ensure uninterrupted practical training for retained crews (e.g., operational cover during exercises)?
 - A. If yes, please provide a copy of the relevant policy if possible.
 - b. If not, is training generally conducted during on-call periods with potential for interruptions?

Most training occurs on a drill night and as such the On-Call are available for fire calls. Only if the training is part of an assessment (to maintain core skills qualifications are personnel made unavailable).

5. Has your service piloted or implemented any digital/simulation-based tools for retained firefighter training or exercising, including virtual reality technologies? Please give details if yes.

The service has Effective Command and XVR that are available for incident commanders – to simulate real life training – crews can be involved in the Effective Command sessions, to help raise awareness of command decisions and to carryout Q&A etc. The Service has acquired Virtual Reality but hasn't yet employed it to train the On-Call. Currently, it is predominantly for Fire Safety and community engagement.

Practical Training Participation

Between 31st July 2023 to 31st July 2025:

6. How many times have retained crews participated in practical training involving only their own station?

Hungerford 112

Lambourn 106

Mortimer 118

Crowthorne 105



Information Requests Disclosure Log 2025

Maidenhead Retained 187

These are just the occasions that training is recorded against the station. Maidenhead Retained has a second drill night a week and this is predominately assigned for training involving the incident control unit.

7. How many times have retained crews participated in practical training involving other teams/departments within your brigade?

On average, On-Call stations train with other crews/teams once a month.

8. How many times have retained crews participated in practical training with other fire brigades?

5 occasions have been recorded as part of exercise tracker for larger size exercises, although this doesn't include locally arranged exercises. Please note, due to retention schedules, this figure refers to the start of 2024 to 31st July 2025.

9. How many times have retained crews participated in practical training with other agencies, such as Police or Ambulance services?

3 occasions have been recorded against our exercise tracker for larger size exercises, although this doesn't include locally arranged exercises. Please note, due to retention schedules, this figure refers to the start of 2024 to 31st July 2025.



Information Requests Disclosure Log 2025

Request Number 2025-0064 (Information Asset Ownership and Data Governance)

Request received on 06 August 2025:

I'd like to request the following information please for each organisation that operates under this FOI email (if the answers are different for each organisation/there are multiple organisations).

1. Name of organisation SIRO (Senior Information Risk Owner) or similar post (Chief Information Governance Officer etc), or responsible person for SIRO duties. There may be more than one SIRO.
2. Contact email of person or persons named in question 1.
3. Name of organisation DPO (Data Protection Officer) or responsible person for DPO duties.
4. Contact email of DPO.
5. Have you appointed, or do you plan on appointing or delegating the position of IAO to any employees?
6. Who is responsible for the leading IAO structure, I.E. the SIRO/'Lead' IAO/Head of Governance/Head of Corporate Services etc?
7. Who is responsible for reviewing and implementing any training needs for the IAO's?
8. In relation to questions 6 and 7, can we please be provided with the contact email address of the appropriate person?
9. Is IAO training delivered by an external third party or internally?
10. Are you or have you considered becoming ISO 27001 compliant or certified? If so when?
11. Following on from Q10, If so whom is/would be responsible for implementation or exploration of ISO 27001? (as in, the person/job title/email address)
12. Who is the person responsible for the physical security controls in your estate e.g. CCTV, Lighting, barriers, intrusion detection and fencing.



Information Requests Disclosure Log 2025

13. In relation to question 12 when was the effectiveness of these controls last reviewed?
14. In relation to question 12 can we please be provided with the name/job title and email address of this person?
15. Who would be the person responsible for the organisation of external training within your organisation. E.g. Head of learning and development / HR Manager.
16. Can you please provide the name/job title and email address for the person in question 15?

I would prefer to receive this information in electronic format (e.g. Word or Excel), if available.

Response:

1. Name of organisation SIRO (Senior Information Risk Owner) or similar post (Chief Information Governance Officer etc), or responsible person for SIRO duties. There may be more than one SIRO.

Our Senior Information Risk Owner (SIRO) is Nikki Richards

2. Contact email of person or persons named in question 1.

Our SIRO is our Deputy Chief Executive and Director of Corporate Services, contact details are on our website, [Organisation Chart | Royal Berkshire Fire and Rescue Service](#) [email address provided].

3. Name of organisation DPO (Data Protection Officer) or responsible person for DPO duties.

The details of our Data Protection Officer and their contact details can be found on our website - [Privacy and Data Processing | Royal Berkshire Fire and Rescue Service](#)

4. Contact email of DPO.

The link above has full contact details of our DPO.

5. Have you appointed, or do you plan on appointing or delegating the position of IAO to any employees?



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We have Information Asset Owners for all Departments. These are all the 'Heads of' and 'Area Managers' in the Organisation Chart linked above.

6. Who is responsible for the leading IAO structure, I.E. the SIRO/'Lead' IAO/Head of Governance/Head of Corporate Services etc?

There is no lead per say, Information Governance provide oversight and guidance, with our SIRO as the accountable person.

7. Who is responsible for reviewing and implementing any training needs for the IAO's?

This was done at the time the IAO role came into being, and as such there is no longer any specific IAO training, beyond what we have covered in our internal policies and procedures that they adhere to.

8. In relation to questions 6 and 7, can we please be provided with the contact email address of the appropriate person?

Not applicable

9. Is IAO training delivered by an external third party or internally?

Not applicable

10. Are you or have you considered becoming ISO 27001 compliant or certified? If so when?

There are no plans in place.

11. Following on from Q10, If so whom is/would be responsible for implementation or exploration of ISO 27001?

N/A

12. Who is the person responsible for the physical security controls in your estate e.g. CCTV, Lighting, barriers, intrusion detection and fencing.

[Name provided]

13. In relation to question 12 when was the effectiveness of these controls last reviewed?



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August 2025

14. In relation to question 12 can we please be provided with the name/job title and email address of this person?

(Facilities) Estates Manager, [contact details provided].

15. Who would be the person responsible for the organisation of external training within your organisation. E.g. Head of learning and development / HR Manager.

16. Can you please provide the name/job title and email address for the person in question 15?

For question 15 and 16, please see the Head of HR and L&D on the published [Organisation Chart](#). The email address is [email address provided].

Please note that the persons named in response to this request wish to exercise their individual rights not to receive direct marketing under the Data Protection Act 2018 (DPA) and the Privacy and Electronic Communications (EC Directive) Regulations 2003 (PECR). As such any form of marketing approach made to these people will constitute a breach of either the DPA or PECR and could be reported to the Information Commissioner's Office for them to take the appropriate regulatory action.



Information Requests Disclosure Log 2025

Request Number 2025-0065 (Statistics – Air Fryer Fires)

Request received on 07 August 2025:

1. How many instances of air fryers were recorded in your Incident Reporting System (IRS) logs OR were mentioned in the 'stop message' or additional information free text for the years: 2022, 2023, 2024, and 2025 to date?
2. The number of callouts to fires where "air fryer" is named as the cause in each of the following calendar years: 2022, 2023, 2024, and 2025 to date.
3. Please include any available details on the number/type of injuries or deaths, the number of your appliances attending, and the length of time needed to declare the scene safe.
4. Does your Fire and Rescue Service consider air fryers an emerging fire risk?
5. Should air fryers be given a category in the IRS checklist?
6. What approximate amount of air fryer incidents you responded to were caused by faulty or dangerous appliances, and what amount as a result of user error? (i.e. more than 50% user error?)

Response:

1. How many instances of air fryers were recorded in your Incident Reporting System (IRS) logs OR were mentioned in the 'stop message' or additional information free text for the years: 2022, 2023, 2024, and 2025 to date?

	Count of IncidentNo
2022	1
2023	8
2024	2
2025	5
Grand Total	16



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This data has been generated using a manual text search of "airfry" & "fryer", in which each record was manually checked to see if it matched the criteria of this FOI.

Any mention of specifically air fryer related in the incident details has been included, regardless of cause, incident type or description.

2. The number of callouts to fires where "air fryer" is named as the cause in each of the following calendar years: 2022, 2023, 2024, and 2025 to date.

	Count of IncidentNo
2023	4
2025	2
Grand Total	6

This data has been generated off information from the STOP and Additional messages, to identify if the airfryer was the suspected or confirmed cause of the incident.

As airfryer is not a standard field within our incident reporting cause criteria, general assumptions have been made against the detail of the incident, e.g. fire investigation note of airfryer as suspected cause.

3. Please include any available details on the number/type of injuries or deaths, the number of your appliances attending, and the length of time needed to declare the scene safe.

A. Number and Types of Injuries:

	Rescue Without Injury	Rescue With Injury	Fatal
2023	0	0	0
2025	0	0	0
Grand Total	0	0	0



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B. Number of Appliances Attending:

	Sum of AppliancesCount
2023	10
2025	8
Grand Total	18

C. Length of time needed to declare the scene safe:

	Average of Time at Incident - Scene Safe
2023	0:30:13
2025	0:43:22
Grand Total	0:34:36

Data is based on the fire incidents in which airfryer was the cause - from the time of call to time of STOP.

4. Does your Fire and Rescue Service consider air fryers an emerging fire risk?

We consider air fryers to present no greater fire risk than any other cooking appliance. As a relatively new appliance, the full scope of associated hazards and incident frequency is still being established.

5. Should air fryers be given a category in the IRS checklist?

Air fryer incidents take up a very small proportion of our fire incidents.

The implementation of this category to the IRS field would assist RBFRS in the ability to accurately record incident data and target specific risk within our service area, although the criteria for this cause description is controlled via the Ministry of Housing, Communities & Local Government (MHCLG) and so RBFRS does not have direct control of such development.

6. What approximate amount of air fryer incidents you responded to were caused by faulty or dangerous appliances, and what amount as a result of user error? (i.e. more than 50% user error?)



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	Count of IncidentNo
2023	4
Cooking - other cooking	2
Negligent use of equipment or appliance (heat source)	1
Overheating, unknown cause	1
2025	2
Fault in equipment or appliance	2
Grand Total	6

Data is based off MainCause Descriptor.



Information Requests Disclosure Log 2025

Request Number 2025-0066 (Workplace Bullying, Harassment and Sexual Harm)

Request received on 08 August 2025:

1. What data does your organisation collect about incidents or concerns related to workplace bullying, harassment or sexual harm? For clarity, this includes requests for advice, assistance, informal notifications or formal complaints relating to these types of behaviour.
2. Please provide a list or schema of all data fields used to record or track information about workplace bullying, harassment or sexual harm, at any stage of the process your organisation follows (from initial contact to case closure). Please include an explanation of the classifications used in each data field and any specific terminology, so it can be easily understood by someone from outside your organisation.
3. Please provide a list of all reports produced by your organisation that relate to workplace bullying, harassment or sexual harm?
 - Please include a brief explanation for each report of:
 - who is responsible for its creation (i.e. the job title/role, not individual names)
 - how often they are produced
 - the purpose of the report, and
 - the information and any data fields contained in each report.
 - to whom they are distributed (job titles/roles)
 - whether the reports are shared externally (e.g. with elected members, Local Authority governance bodies, HMICFRS or other regulators, unions and associations, the general public)

Please provide responses to Q4-7 for the period 2020-2025 (inclusive), broken down by calendar year and listed under the headings of

- (a) workplace bullying
- (b) harassment
- (c) sexual harm



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4. The total number of incidents recorded.

Please also break these down according to any sub-categorisations you use internally to differentiate types of bullying, harassment or sexual harm incidents.

5. The number of incidents that involved a formal investigation, broken down to show:

- a. internal investigations (i.e. those conducted by people employed by your organisation)
- b. independent external investigations (i.e. external lawyers, investigators or other 3rd parties engaged for the purpose of conducting the investigation)

6. The outcomes of the investigations completed in Q5 (using whatever categorisations your organisation records internally against cases).

7. The number of people who have left your organisation who were:

- a. complainants (i.e. people who raised any inquiry or complaint)
- b. respondents (i.e. people who were the subject of any inquiry or complaint allegations)

Please provide responses to Q8-9 for the period 2020-2025 (inclusive), broken down by calendar year:

8. The number of settlement agreements (or other legal agreements containing any form of non-disclosure requirement) signed by people leaving your organisation who were:

- a. complainants who raised any inquiry or complaint about workplace bullying, harassment or sexual harm.
- b. respondents who were the subject of any inquiry or complaint about workplace bullying, harassment or sexual harm.

9. The amount spent by your organisation on external legal advice for:

- a. legal services or advice provided in conducting independent investigations in Q5 (ii)
- b. other advice provided about any other matters involving workplace bullying, harassment or sexual harm



Information Requests Disclosure Log 2025

Clarification requested:

Please can you confirm if question 4 onwards refers to just complaints, or disciplinary action?

Clarification provided:

By 'incidents', I am referring to complaints that have been made and any subsequent disciplinary action so it would include both please.

I am looking at instances where people come forward and report bullying, harassment or any instance of sexual harm and action is taken forward by the organisation in that.

Q 4 onwards is asking for the data on the number of instances where this has occurred and information about the outcomes, consequences and legal costs.

Response:

Following a response from the relevant departments, I am pleased to be able to provide you with the information you requested - please see the attached document for details. [2025~0066 FOI Response.docx]



Information Requests Disclosure Log 2025

Request Number 2025-0067 (Water Mains Issue)

Request received on 12 August 2025:

I would like to submit a freedom of information request in relation to the following data:

1. The number of incidents relating to burst or blocked water mains each year since 2016
2. The number of incidents relating to sewage incidents or spills each year since 2016
3. The average time spent on burst or blocked water mains each year since 2016
4. The estimated cost to your file service of callouts relating to burst or blocked water mains each year since 2016

Clarification requested: Do you require incidents that relate to underground main water distribution systems, or do you require internal household water pipes as well?

Clarification provided: Underground main water distribution systems only.

Response:

1. The number of incidents relating to burst or blocked water mains each year since 2016

Water	2016	2017	2018	2019	2020	2021	2022	2023	2024	Grand Total
Count of Incidents	2	2	2	1	3	3	3	1	1	18

2. The number of incidents relating to sewage incidents or spills each year since 2016



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Sewage	2016	2017	2018	2019	2020	2021	2023	2024	2025	Grand Total
Count of Incidents	2	2	0	1	1	1	1	1	2	11

3. The average time spent on burst or blocked water mains each year since 2016

Water Timings	2016	2017	2018	2019	2020	2021	2022	2023	2024	Grand Total
Average of Final time	01:03:19	00:20:46	01:12:05	00:53:12	01:06:24	00:47:11	00:59:18	04:11:36	00:57:54	01:06:19

The time taken for an incident is calculated as the duration between the initial call time and the Stop Message time.

4. The estimated cost to your file service of callouts relating to burst or blocked water mains each year since 2016

Appliance Timings	2016	2017	2018	2019	2020	2021	2022	2023	2024	Grand Total
Sum of Total Time Spent	02:10:46	00:43:32	06:26:17	01:10:59	09:51:31	03:41:53	04:41:15	21:51:50	01:02:09	03:40:12

RBFRS is unable to calculate the exact cost of attending such incidents nor is this information usually recorded, provided instead is the approximate amount of time RBFRS appliances have spent attending such incidents (Time Mobile – Time of Return). We publish the fee for an appliance and crew, per hour, on our website under [Cost and Fees](#). This could provide an approximate cost for the attendance of our appliances and crews.



Information Requests Disclosure Log 2025

Request Number 2025-0068 (Training and Exercising – Wholetime Firefighters)

Request received on 13 August 2025:

I am investigating the barriers to practical training and exercising within UK fire service control rooms, with a particular focus on the comparative prioritisation of control room training versus that of operational firefighters.

In accordance with the Freedom of Information Act 2000, I would be grateful if you could provide the following information:

(For the purpose of this request, “practical training” refers to scenario-based, simulation, or live exercise activities, as opposed to purely theoretical or classroom-based training)

Staffing and Roles

1. What is the total number of wholetime firefighting staff in your brigade, including ranks?
2. Do you have a designated training and exercising manager for wholetime operational staff (or a general operational firefighting training and exercising manager)?
 - a. If yes, what are their relevant qualifications or training credentials?
 - b. When was the role established?
 - c. Is it a permanent, full-time position?
3. Is there a designated budget for wholetime crew training and exercising?
 - a. If yes, what percentage of the overall department budget does this represent?

Training Policy

4. Are there policies or procedures in place to ensure operational cover for uninterrupted training for wholetime crews (e.g., operational cover during exercises)?



Information Requests Disclosure Log 2025

- a. If yes, please provide a copy of the relevant policy if possible.
- b. If not, is training typically conducted during normal working shifts with potential for interruptions?
5. Has your service piloted or implemented any digital/simulation-based tools for wholetime firefighting training or exercising, including virtual reality technologies? Please give details if yes.

Practical Training Participation

Between 31st July 2023 to 31st July 2025:

6. How many times have wholetime crews participated in practical training exercises involving only their own station?
7. How many times have wholetime crews participated in practical training exercises involving other departments or teams within your brigade?
8. How many times have wholetime crews participated in practical training with other fire brigades?
9. How many times have wholetime crews participated in practical training with other agencies, such as Police or Ambulance services?

Response:

Staffing and Roles

What is the total number of wholetime firefighting staff in your brigade, including ranks?

Wholetime	376
Area Manager	3
Chief Fire Officer	1
Crew Manager	62



Information Requests Disclosure Log 2025

Deputy Chief Fire Officer	1
Firefighter	225
Group Manager	13
Station Manager	9
Station Manager (Watch Based)	24
Watch Manager	38

Do you have a designated training and exercising manager for wholetime operational staff (or a general operational firefighting training and exercising manager)?

We have a Group Manager Learning and Development who oversees and is responsible for the Operational Competence of operational staff. Additionally, local and hub-based managers oversee and organise training and exercising in regards to Maintenance of Knowledge & Skills (MOKS) against the Operational Training Planner.

If yes, what are their relevant qualifications or training credentials?

The post holder is expected to have a level of training and qualification including teaching, assessing and internal quality assurance qualifications. Additionally, anyone in post, if not already 'competent' will go onto a development and assessment pathway at Group Manager level.

When was the role established?

This exact detail is not recorded; however, this role has been in place for over 20 years.

Is it a permanent, full-time position?

Yes, it is a permanent and full-time position.



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Is there a designated budget for wholetime crew training and exercising?

There is a training budget for the whole Service. There is no specific set budget for just wholetime crew training and exercising.

If yes, what percentage of the overall department budget does this represent?

N/A

Training Policy

Are there policies or procedures in place to ensure operational cover for uninterrupted training for wholetime crews (e.g., operational cover during exercises)?

Yes, there are policies such as the Operational Competence policy which describes what Acquisition of Operational Qualifications, Revalidation and Monitoring of Operational Qualifications, Maintenance of Knowledge & Skills (MOKS) (Refresher training whilst operationally competent) and the Operational Training Planner (OTP) is and operational staff responsibilities are.

RBFRS also have a Delayed, Second, Third- and Fourth-Line Appliance and Officer Availability policy which describes the on-going daily management of fire cover and resource availability to be able to partake in planned learning and development activities and community safety initiatives are a fundamental part of operational readiness.

RBFRS also has an Operational Exercise Guidance document. Royal Berkshire Fire and Rescue Service (RBFRS) is committed to delivering excellent services to the people of Royal Berkshire. To ensure that its response arrangements are safe, effective and efficient we need to have robust operational exercise guidance in place to test tactical plans and maintain competence and skills. The purpose of this guidance is to provide clear organisational guidelines enabling our operational staff to plan and carry out exercises effectively. This guidance aligns to National Fire Chiefs Council (NFCC) guidance.

If yes, please provide a copy of the relevant policy if possible.

Please see the attached redacted policies. (*Operational Competence Policy_Redacted.pdf*, *Operational Exercise Guidance_Redacted.pdf*, *TVFCS - Delayed Second and Third Line Appliance and Officer Availability.pdf*)



Information Requests Disclosure Log 2025

If not, is training typically conducted during normal working shifts with potential for interruptions?

Most station-based training is conducted while 'on shift'. There are occasions where training is attended off shift. As per the above, the Delayed, Second, Third- and Fourth-Line Appliance and Officer Availability policy can be utilised by operational staff so that station based / hub exercising and training can be completed reducing the chances of interruptions. There are occasions where delays can't be utilised as resources won't permit or the permissible amount of delays are already in use, where training is still taking place. On occasions this might get interrupted due to fire calls. Revalidation of qualifications and initial acquisition courses delivered either at the training centre or externally are protected in mostly all cases.

Has your service piloted or implemented any digital/simulation-based tools for wholetime firefighting training or exercising, including virtual reality technologies? Please give details if yes.

We utilise a virtual reality simulation platform for our incident command training to supplement and support practical and theory-based training.

Practical Training Participation

Between 31st July 2023 to 31st July 2025:

How many times have wholetime crews participated in practical training exercises involving only their own station?

From a training station-based perspective, this information is not readily identifiable or locatable as it would entail going into individual training records for the whole operational workforce, which we estimate would exceed the appropriate limit under the Freedom of Information Act 2000. However, as discussed above, staff need to train to maintain knowledge, skills and understanding against the Operational Training Planner. This puts expectations on managers and staff to train regularly which is recorded against the National Occupational Guidance module within the Operational Training Planner. The Operational Exercise Guidance outlines expectations for operational staff in relation to station/hub and multi-agency exercising.

How many times have wholetime crews participated in practical training exercises involving other departments or teams within your brigade?

As above.



Information Requests Disclosure Log 2025

How many times have wholetime crews participated in practical training with other fire brigades?

21

How many times have wholetime crews participated in practical training with other agencies, such as Police or Ambulance services?

64



Information Requests Disclosure Log 2025

Request Number 2025-0069 (Fire Safety Enforcement Notice)

Request received on 15 August 2025:

I am requesting information about the Fire Safety Enforcement Notice issued for:

Premises: Buckingham court, slough, sl1 1gg

Responsible person / owner: [Name redacted]

Approximate date issued: February 2024

Please provide:

- A copy of the enforcement notice (with necessary redactions)
- The actions required and deadlines
- The current status (complied, withdrawn, outstanding, etc.)
- Any follow-up inspections or enforcement actions taken

Response:

- **A copy of the enforcement notice (with necessary redactions)**

Please see the attached files.

- **The actions required and deadlines**

All actions are detailed in the enforcement notice along with the deadline. The original notice was extended from 16th May 2025 to 15th August 2025 (extension letter attached).

- **The current status (complied, withdrawn, outstanding, etc.)**



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The current status is Active (outstanding).

- **Any follow-up inspections or enforcement actions taken**

The case is under active review.

With regard to redactions, this applies to Data Protected material in accordance with Regulations 12(3) and 13 of the Environmental Information Regulations 2004, as well as the Principles of Data Protection Legislation.



Information Requests Disclosure Log 2025

Request Number 2025-0070 (Systems – Citizen Engagement Platform)

Request received on 18 August 2025:

The information that we require, under the Freedom of Information Act, is as follows:

1. Do you use a Citizen Engagement platform?
2. If so, what tools do you use?
3. How much do you spend annually on a Citizen Engagement tool?
4. Which month & year does your contract with your supplier end?

A citizen engagement platform is a digital tool or system designed to facilitate communication, interaction, and participation between citizens and government or public institutions. Its goal is to make civic involvement easier, more transparent, and more effective.

These platforms can be used by governments, cities, or organisations to:

- Collect feedback on policies, services, or community issues
- Conduct surveys and polls
- Enable reporting of local issues, like potholes or graffiti
- Share updates, news, and documents with the public
- Encourage participatory budgeting or co-creation of solutions

Examples include tools like Granicus (EngagementHQ), CitizenSpace, SurveyMonkey, Qualtrics or Commonplace. They can play a major role in increasing transparency, accountability, and trust in public decision-making.



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Response:

1. Do you use a Citizen Engagement platform?

We use SurveyMonkey to collect information using online surveys.

2. If so, what tools do you use?

SurveyMonkey

3. How much do you spend annually on a Citizen Engagement tool?

£1,770

4. Which month & year does your contract with your supplier end?

28 Feb 2026



Information Requests Disclosure Log 2025

Request Number 2025-0071 (Statistics – Incident Data 01/08/2024-31/07/2025)

Request received on 18 August 2025:

To assist with the efficient processing of this request, I would be grateful if you could provide the following information covering 1st August 2024 – 31st July 2025:

1. The total number of call outs, broken down by month
2. The incident category (e.g. Special service, fire, false alarm)
3. The property category that the call out was made to (e.g. dwelling, outdoors, vehicle, non-residential)
4. The property type that the call out was made do (e.g. house, car, office, restaurant, hospital)
5. The cause of fire (e.g. cooking appliance, tumble dryer, candle)

I would prefer to receive the information in electronic format, preferably as a CSV or Excel spreadsheet. If this is not possible, please provide the information in the most accessible format available.

Response:

Requested data supplied (Summary - 2025-0071.xlsx)



Information Requests Disclosure Log 2025

Request Number 2025-0072 (Misconduct Cases)

Request received on 19 August 2025:

1. In the last five years, how many misconduct cases has the service dealt with? (Broken down by years 2020-21, 2021-22, 2022-23, 2023-24 and 2024-25, by gender and by type of misconduct i.e. discriminatory behaviour (sexual, racial, etc..) harassment, bullying)
2. Of those, how many were categorised as gross misconduct?
3. Of those, can you provide the outcomes of the cases – e.g. dismissal, written warnings or no case to answer
4. Of those, how many were awarded compensation?
5. How much compensation has been awarded in total?

Response:

1. In the last five years, how many misconduct cases has the service dealt with? (Broken down by years 2020-21, 2021-22, 2022-23, 2023-24 and 2024-25, by gender and by type of misconduct i.e. discriminatory behaviour (sexual, racial, etc..) harassment, bullying)

Please see the attached XL file.

2. Of those, how many were categorised as gross misconduct?

Please see the attached XL file.

3. Of those, can you provide the outcomes of the cases – e.g dismissal, written warnings or no case to answer

Please see the attached XL file.

4. Of those, how many were awarded compensation?



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Information regarding 'Exit Packages and Termination Benefits' can be found in the Statement of Accounts for each year, on our Website under [Financial Transparency | Royal Berkshire Fire and Rescue Service](#)

5. How much compensation has been awarded in total?

Information regarding 'Exit Packages and Termination Benefits' can be found in the Statement of Accounts for each year, on our Website under [Financial Transparency | Royal Berkshire Fire and Rescue Service](#)



Information Requests Disclosure Log 2025

Request Number 2025-0073 (Fire Safety – Flammable Cladding)

Request received on 21 August 2025:

- How many properties that have flammable/unsafe cladding in Berkshire? If you can include the name and address and when the RBFRS found out there was flammable cladding.
- How many properties that have flammable cladding in Reading and the name of those properties?

Response:

Please see the below list of residential properties with flammable/unsafe cladding, that we (RBFRS) are aware of.

Please note, information on properties previously provided to you included high-rise residential properties only, the below list includes all residential properties.

Building	Date
Lexington Apartments, Railway Terrace, Slough, SL2 5GQ	Report received from Responsible Person (RP) on 28/12/2019
Rivington Apartments , Railway Terrace, Slough, SL2 5DH	Report received from RP on 28/12/2019
Avon House, 3 Kidwells Close, Maidenhead, SL6 8FQ	Report received from RP on 01/02/2022
West Central, 1a Stoke Road, Slough, SL2 5AH	Report received from RP on 19/08/2020
Evenlode, Maidenhead, SL6 8AU	Report received from RP on 01/02/2024
Indigo Apartments, 45 Crown Street, Reading, RG1 2SE	Report received from RP on 03/06/2025
St James Wharf, Forbury Road, Reading, RG1 3JJ	Report received from RP on 29/11/2024



Information Requests Disclosure Log 2025

Request Number 2025-0074 (Statistics – Household/Dwelling Fires)

Request received on 22 August 2025:

Under the Freedom of Information Act, please provide anonymised data on household/dwelling fires your service attended:

Timeframe: 1 Jan 2023–present. If not available, the two most recent full calendar years.

Data requested:

- Date of incident (Month or Year if can't provide full date)
- General location (non-identifying)
- Cause/source of ignition (as detailed as recorded, e.g. appliance type, product, smoking materials, vape, etc.)
- Item first ignited
- Casualties/fatalities (numbers only)

If you don't hold specific product/appliance details, please split by category type.

Format: Please supply in CSV or XLSX, including code descriptions if coded.

Response:

Please see the attached spreadsheet [FOI 2025-0074 – Summary.xlsx].

Please note, incident data for ongoing investigations and personal data has been redacted (removed) from the attached spreadsheet.



Information Requests Disclosure Log 2025

Request Number 2025-0075 (Illegal Bonfires)

Request received on 26 August 2025:

Under the Freedom of Information Act 2000, I would like to request the following information for the period 1 January 2023 – 22 August 2025:

1. The total number of illegal bonfires attended and extinguished by your service.
2. Of these, how many occurred on business premises.
3. Of these, how many were started using or involved POPs (Persistent Organic Pollutants) waste.
4. The date and time of each incident.
5. Whether any enforcement action, penalty, or prosecution resulted.

If possible, please provide the information in a tabular format or as a breakdown by year in an electronic spreadsheet format (CSV or Excel).

Clarification requested:

Please be advised that we do not record if a bonfire is illegal. We can provide a total number of incidents of Bonfires where there was police involvement, but this may not have been recorded and may be inconsistent data. Can you please confirm if you would like the total number of bonfires, or bonfires where there was police involvement?

Regarding question 3, bonfires are classed as secondary fires and cause details are not recorded for these. It is only if these types of fires become primary fires that we will collect cause details. Would you like us to continue with question 3 on the basis that we will only search for Persistent Organic Pollutant where the fire became a primary fire?

Clarification provided: Clarification provided: Please provide the total number of bonfires where there is police involvement and if you could continue with question 3 on the basis that you will only search for Persistent Organic Pollutant where the fire became a primary fire too, please.

Response: [2025-0075 – Summary.xlsx] Document provided.



Information Requests Disclosure Log 2025

Request Number 2025-0076 (Solar Panel Fires)

Request received on 26 August 2025:

If possible, please provide the information in the Excel spreadsheet attached. If you are unable to answer any questions, please complete the questionnaire as best as possible and share any available relevant data.

1. How many fire incidents involving solar panels (photovoltaic) systems were recorded in the following time periods?
 - a) 01/01/2022 - 31/12/2022
 - b) 01/01/2023 - 31/12/2023
 - c) 01/01/2024 - 31/12/2024

2. In 2024, how many fire incidents involving solar panels occurred in each of the following locations?
 - a) Residential properties
 - b) Commercial properties
 - c) Industrial properties
 - d) Solar farms (ground-mounted solar installations)

3. In 2024, how many solar-panel related fires originated in the following settings?
 - a) Solar panel
 - b) DC cabling/ connectors
 - c) Invertor
 - d) Battery bank

4. In 2024, how many solar panel fires involved solar panels in the following size ranges;
 - a) 10-30 m² (metres squared)
 - b) 31-100 m²
 - c) 101-250 m²
 - d) 251-1000 m²
 - e) Larger than 1000 m²



Information Requests Disclosure Log 2025

5. In 2024, how many solar panel-related fires required activation of a fireman's switch?
 - a. Of those not activated, how many were due to concerns about the risk of using water on an energised system?
6. In 2024, during solar-panel fire incidents at properties with rooftop installations, how many times were firefighters unable to access the roof to suppress the fire?
 - a. Where roof access was not possible, how many times was the reason recorded as one of the following:
 - i. Inadequate access to roof walkway
 - ii. Electrical hazard/live electrical risk
 - iii. Lack of suitable PPE (e.g., non-conductive protective clothing)
7. In 2024, how many solar-panel related fires occurred where the panels were installed on roofing constructed with combustible materials (e.g. timber decking, bitumen felt, EPS/PUR insulation, or similar)?
 - a) If recorded, please specify the types of combustible roofing materials involved.

Response:

Notes:

This data includes all incidents attended within our service area, covering the six unitary authorities. Any incidents classified as OTB (over the border) were excluded from this report.

The data provided is given in calendar year.

1. How many fire incidents involving solar panels (photovoltaic) systems were recorded in the following time periods?



Information Requests Disclosure Log 2025

S/N	Date	Number of Fire Incidents
1	01/01/2022 - 31/12/2022	0
2	01/01/2023 - 31/12/2023	3
3	01/01/2024 - 31/12/2024	2

2. In 2024, how many fire incidents involving solar panels occurred in each of the following locations?

S/N	Location	Number of Fire Incidents
1	Residential properties	2
2	Commercial properties	0
3	Industrial properties	0
4	Solar farms (ground-mounted solar installations)	0

3. In 2024, how many solar-panel related fires originated in the following settings?

S/N	Setting	Number of Fire Incidents
1	Solar panel	1
2	DC cabling/connectors	0
3	Inverter	0
4	Battery bank	1



Information Requests Disclosure Log 2025

4. In 2024, how many solar panel fires involved solar panels in the following size ranges;

We do not record the size of solar panel installations as part of our fire incident reporting. There is currently no dedicated field in our reporting system to capture this level of detail.

5. In 2024, how many solar panel-related fires required activation of a fireman's switch?

We do not record whether a fireman's switch is present or activated at incidents. However, it is standard practice to isolate all utilities where possible, based on an analytical risk assessment.

6. In 2024, during solar-panel fire incidents at properties with rooftop installations, how many times were firefighters unable to access the roof to suppress the fire?

This is not data we record. Firefighting actions at all incidents are guided by an analytical risk assessment to determine the safest and most effective approach.

7. In 2024, how many solar-panel related fires occurred where the panels were installed on roofing constructed with combustible materials (e.g. timber decking, bitumen felt, EPS/PUR insulation, or similar)?

We do not record the individual construction materials of roofing in our incident reports. Only broad categories are captured in line with the Incident Recording System (IRS).



Information Requests Disclosure Log 2025

Request Number 2025-0077 (Energy Supply)

Request received on 27 August 2025:

1. A copy of the most recent gas and electricity accounts, or alternatively a site list for your energy supplies.
2. The name and contact details of the person responsible for energy procurement within your organisation.

Response:

1. A copy of the most recent gas and electricity accounts, or alternatively a site list for your energy supplies.

Redacted invoices provided.

2. The name and contact details of the person responsible for energy procurement within your organisation.

Finance Manager, [contact details provided].

Please be advised that the person named above does not give permission to re-use the contact details provided for any commercial purposes and assert their rights under the Privacy and Electronic Communications (EC Directive) Regulations 2003 to opt-out of receiving any form of direct-marketing communication.



Information Requests Disclosure Log 2025

Request Number 2025-0078 (Blue Light Vehicles and Callouts)

Request received on 28 August 2025:

I am writing to request data from your systems that provide details of how often 'blue light' vehicles are sent on emergency callouts, and the subsequent waiting times experienced for these units to arrive on scene.

If it is available separately, I am also hoping to receive insights into the quantity of relevant 'blue light' vehicle units in each fleet, and current vehicle status.

Notes:

- When defining 'emergency callouts', please focus on fire incidents only [or equivalent, if other categorisation], not including special service
- When defining 'blue light' vehicles, please consider all relevant vehicle types (e.g. fire engines and other specialist fire response vehicles) which might be sent to these emergency callouts

Therefore, I would like to request the following information under the Freedom of Information Act 2000:

Please provide the below data, specifically in relation to relevant 'blue light' vehicles for emergency callouts for the entity:

1. Call out quantities // the number of emergency call outs that resulted in a 'blue light' vehicle being sent to scene (e.g. fire incidents only, not including special service) - broken down for each individual date in a recent 12-month period
2. Average wait times // the average wait time for emergency call outs, duration between receiving the call to a 'blue light' vehicle arriving on scene (e.g. fire incidents only, not including special service) - broken down for each individual date in a recent 12-month period
3. Vehicle units in fleet // the total number of 'blue light' vehicles in the current fleet (as of 27/08/2025) and how many were in the fleet on 27/08/2024



Information Requests Disclosure Log 2025

4. Units out of action // the total number of 'blue light' vehicles in the current fleet that have been 'out of action' at any point and for any reason during 2025 to date (up to 27/08/2025), plus the total number that were 'out of action' on 27/08/2025 (if any)

Date considerations:

- If 'a recent 12-month period' has been requested, please use 28/08/2024-27/08/2025 where possible *If this date range is not available, please use the most recent consecutive 12-month period with data available (and confirm what range has been used in this case)

**Note: If a 12-month range is 'out of scope' due to cost limitations, please provide the information for Q4 2024 only (01/10/2024-31/12/2024)

- If 27/08/2025 and/or 27/08/2024 has been specifically requested, please use these dates where possible *If this date is not available for these specific dates, please use the most recent date with data available (and confirm what date has been used in this case))

If it is not possible to provide all of the above due to cost limits or exemptions, please provide as much as you are able within the cost threshold and let me know what could be provided with a refined request.

I am happy to discuss file types if needed but would prefer to receive as CSV file where possible.

Response:

Spreadsheet provided [2025-0078 – Summary.xlsx].



Information Requests Disclosure Log 2025

September 2025

Request Number 2025-0079 (Residential Gas Explosions From 2020 - Present)

Request received on 02 September 2025:

I would like to request the following information relating to residential explosions within your area, confirmed or believed to be caused by a gas leak which occurred from 2020 to present:

- Total number of incidents.
- Number of deaths and casualties.
- Number of people evacuated from their homes.

If this information could be returned to me at this email address, in whatever form is easiest for you, that would be very much appreciated.

Response:

Please see attached spreadsheet for details [2025-0079 – Summary].



Information Requests Disclosure Log 2025

Request Number 2025-0080 (Training and Exercising – Fire Control Personnel)

Request received on 29 August 2025:

I am investigating the barriers to practical training and exercising within UK fire service control rooms, with a particular focus on the comparative prioritisation of control room training versus that of operational firefighters.

In accordance with the Freedom of Information Act 2000, I would be grateful if you could provide the following information:

(For the purpose of this request, “practical training” refers to scenario-based, simulation, or live exercise activities, as opposed to purely theoretical or classroom-based training)

Staffing and Roles

1. What is the total number of Fire Control staff in your brigade, including ranks?
2. Do you have a designated training and exercising manager for the Fire Control department?
 - a. If yes, what are their relevant qualifications or professional training related to the role?
 - b. When was this role established?
 - c. Is this a permanent, full-time position?
3. Is there a designated training and exercising budget specifically for the Fire Control department?
 - a. If yes, what percentage of the overall department budget does this represent?

Training Policy

4. Are there policies or procedures in place to ensure uninterrupted training for Fire Control teams (e.g., operational cover during exercises)?
 - a. If yes, please provide a copy of the relevant policy if possible.
 - b. If not, is training typically conducted during normal working shifts with potential for interruptions?



Information Requests Disclosure Log 2025

- Has your service piloted or implemented any digital/simulation-based tools for Fire Control training or exercising, including virtual reality technologies? Please give details if yes.

Practical Training Participation

Between 31st July 2023 to 31st July 2025:

- How many times have Fire Control staff participated in practical training exercises involving only Fire Control?
- How many times have Fire Control staff participated in practical training exercises with other teams or departments within your brigade?
- How many times have Fire Control staff participated in practical training exercises with other fire brigades?
- How many times have Fire Control staff participated in practical training exercises with other agencies, including Police or Ambulance?

If any of the requested information is not held, or only partially held, please state this clearly. If fulfilling this request exceeds the cost limit, please advise on how it can be refined.

Response:

Staffing and Roles

- What is the total number of Fire Control staff in your brigade, including ranks?

Control - Rank	Total
Control Crew Manager	12
Control Firefighter	20
Control Group Manager	1
Control Station Manager	2
Control Watch Manager	4
Grand Total	39



Information Requests Disclosure Log 2025

2. Do you have a designated training and exercising manager for the Fire Control department?

Yes.

- If yes, what are their relevant qualifications or professional training related to the role?

The individual's qualifications are personal data. The qualification requirements for the role are;

Preparing to Teach in a Lifelong Learning Sector (PTTLLS) qualification

A1 Assessor

Internal Quality Assurer.

- When was this role established?

2014.

- Is this a permanent, full-time position?

Yes.

3. Is there a designated training and exercising budget specifically for the Fire Control department?

No.

- If yes, what percentage of the overall department budget does this represent?

N/A.

Training Policy

4. Are there policies or procedures in place to ensure uninterrupted training for Fire Control teams (e.g., operational cover during exercises)?

No.

- If yes, please provide a copy of the relevant policy if possible.

- If not, is training typically conducted during normal working shifts with potential for interruptions?



Information Requests Disclosure Log 2025

We do not record this information; however, every effort is made to train Control staff away from the Control room environment to prevent disturbance.

5. Has your service piloted or implemented any digital/simulation-based tools for Fire Control training or exercising, including virtual reality technologies? Please give details if yes.

No.

Practical Training Participation.

Between 31st July 2023 to 31st July 2025:

6. How many times have Fire Control staff participated in practical training exercises involving only Fire Control?

Information not held.

7. How many times have Fire Control staff participated in practical training exercises with other teams or departments within your brigade?

Information not held.

8. How many times have Fire Control staff participated in practical training exercises with other fire brigades?

Information not held.

9. How many times have Fire Control staff participated in practical training exercises with other agencies, including Police or Ambulance?

4.



Information Requests Disclosure Log 2025

Request Number 2025-0081 (Statistics – Lift Entrapments)

Request received on 05 September 2025:

Please could you let me know if the fire brigade has attended any lift entrapments at Mulberry House, 2 Carey Road, Wokingham. RG40 2NP in the last 12 months?

Response:

Following a response from the relevant department, I am pleased to be able to confirm that we do not have any records of lift entrapments at this address (Mulberry House, 2 Carey Road, Wokingham RG40 2NP) in the last 12 months.



Information Requests Disclosure Log 2025

Request Number 2025-0082 (Call-off Contracts)

Request received on 05 September 2025:

I am doing a research project investigating call-off contracts in the public sector. I have identified four potential call-off contracts awarded by Royal Berkshire Fire & Rescue Service, but I can't find details of the framework agreements they were awarded from.

I have attached an Excel file that contains the information I am looking at. The last two columns ("Title of framework used" and "Further framework info") is where I am missing information. Please could you provide the name of the specific framework agreements or DPS agreements used here. If there is any further info which you think would help me locate the framework agreements (e.g., a link to the framework's Contract Finder or FTS listing, the framework provider, or a widely-used reference number such as CCS's RM codes), please use the final column for this.

Please note that I have identified these contracts as possible call-off contracts, so some of them might not be. Some could be, for instance, procured directly (without being called off from a framework agreement), or could be themselves notices of the establishment of a framework agreement. Therefore, I would kindly ask you to specify in these incidences what kind of procurement was used in the "Title of framework used" column.

I have provided the title, description, the publication date, and procedure type used to award each potential call-off, as well as a URL link to the call-off in question and a unique reference ID for each potential call-off. Please let me know if there is anything else you need to complete the request.

Response:

Following a response from the relevant department, I am pleased to be able to provide you with the information you requested - please see the attached spreadsheet for details [Royal Berkshire Fire & Rescue Service - Call-off Contracts.xlsx].



Information Requests Disclosure Log 2025

Request Number 2025-0083 (Data Centres in Slough Trading Estate)

Request received on 08 September 2025:

We're working with Kao Data Centres and Segro on a report regarding data centres located on the Slough Trading Estate.

Whilst we have a good idea on the actual numbers, we are aware that some may be redacted on the various portals and the variance is of concern to us, ranging from 13 to 32.

We wondered if RBFRS had a list or could provide an accurate number?

Response:

Currently, RBFRS Ibis building information system does not have a dedicated category for "Data Centre." As a result, these facilities have been recorded under the Warehouse classification. This may cause some discrepancies in reporting, as these sites are not conventional warehouses but serve a specialist function as critical IT and cloud infrastructure hubs. Below is a record of known data centres located in Slough.

Name	Address	Post code
Equinix LD7	1-8 1 Banbury Avenue	SL1 4LH
Equinix LD10	13 Liverpool Road	SL1 4QZ
Equinix LD4	2 Buckingham Avenue	SL1 4NB
Equinix LD6	352 Buckingham Avenue	SL1 4PF
Equinix	767 Henley Road	SL1 4JW
Equinix	Building 1 Oxford Avenue	SL1 4LH
Equinix LD5	8 Buckingham Avenue	SL1 4AX
Cyrus One	12 Liverpool Road	SL1 4QZ
NTT Data Centre. Gyron Internet	670 Ajax Avenue	SL1 4BG
LD14	Bay 10 Building, 1 Banbury Avenue	SL1 4LH
Iron Mountain Data Centre	724-729 Dundee Roadside	SL1 4JU



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Name	Address	Post code
Data Centre	110 Buckingham Avenue	SL1 4PF
Data Centre	225 Bath Road.	SL1 4AA
Virtus London 12	485 Berkshire Avenue	SL1 4PL
Data Centre	613 Ajax Avenue	SL1 4DG
Data Centre	470 Malton Avenue This is a power switch house for two data centres	SL1 4QZ



Information Requests Disclosure Log 2025

Request Number 2025-0084 (Regulatory (Fire Safety) Order 2005 & Deficiency/Enforcement)

Request received on 10 September 2025:

1. The number of low, medium and high-rise residential buildings in your area (or your current/best estimate of them) covered by the Regulatory Reform (Fire Safety) Order 2005.
2. The total number of deficiency and/or enforcement notices served to the owners of these buildings relating to means of escape (Articles 14(2)(b) & 15 (1)(b)), since the 30th October 2019 to the date of this FOI.
3. The number of deficiency and/or enforcement notices served to the owners of these buildings specifically relating to the identification of vulnerable and disabled residents, and planning for their escape (Articles 14(2)(b) & 15 (1)(b)), since the 30th October 2019 to the date of this FOI.
4. Copies of the notices referred to in (3).
5. The fire authority's current policy covering the evacuation of disabled people from multi-occupancy buildings during a fire.

Response:

1. **The number of low, medium and high-rise residential buildings in your area (or your current/best estimate of them) covered by the Regulatory Reform (Fire Safety) Order 2005.**
2. **The total number of deficiency and/or enforcement notices served to the owners of these buildings relating to means of escape (Articles 14(2)(b) & 15 (1)(b)), since the 30th October 2019 to the date of this FOI.**



Information Requests Disclosure Log 2025

Description	FSEC CODE	Count of Properties by FSEC	Breakdown of non-compliance for articles 14 and 15	
			Number of Premises known	Emergency routes and exits (Article 14)
Houses in Multiple Occupation (HMO)	C	1685	41	14
Purpose built flats 1-3 storeys	D	23	3	1
Purpose built flats 4-9 storeys	D	1174	287	87
Purpose built flats >=10 storeys	D	38	19	16
G, Houses converted to flats	G	960	74	41

- This count of properties includes data from 01/10/2019 - 29/09/2025. Count of properties for Q1 was run as at 29/09/2025 and so will reflect properties registered up to this point.
- This breakdown of non-compliance is by article (minor/major deficiency) however, it does not specify what was included in the official notice.
- RBFRS does not breakdown properties by categorisation of low and medium rise, as such, FSEC codes have been provided as an alternative.
- All data for HMO's and House Converted to Flats has been included however, cannot be categorised based on high, medium or low rise buildings.
- This is for residential properties only.
- Details on the last 3 years can also be found on the [NFCC enforcement register](#).
- Home Office / MHCLG reports can be found on the Government website relating to deficiency and enforcement notices. Breakdown provided fits with the current MHCLG annual data returns.



Information Requests Disclosure Log 2025

3. The number of deficiency and/or enforcement notices served to the owners of these buildings specifically relating to the identification of vulnerable and disabled residents, and planning for their escape (Articles 14(2)(b) & 15 (1)(b)), since the 30th October 2019 to the date of this FOI.

Regretfully, with regards to your third and fourth questions, I have to advise you that we are unable to comply with your request for Information as the information is not recorded in the format that is readily identifiable or locatable. It has been estimated that the cost of complying with your Request - in time spent to identify, locate and retrieve the information which is contained within individual files - would exceed the appropriate limit, namely £450.

To answer this part of your request would require us to look through the records of the 583 premises identified that have a deficiency under article 14 and 15 to identify if any actions were determined on the very specific basis outlined – vulnerable/disabled. In addition, the legislation governing the need for personal emergency evacuation plans (PEEPS) in high rise buildings is only just being introduced, therefore the chances of vulnerable/disabled residents being recorded as a contributory factor under Article 14 at this time would be low. Given we would issue any actionable outcome based on a number of factors creating an accumulative score, those parameters might only be a contributory factor to the overall outcome and not the main reason. This would involve looking through the files of each of the 583 premises, then locating the outcome letters of each inspection to understand the reasoning behind the said deficiency and if it applied to this request. This would be a significant undertaking and one that would need skilled resourcing and substantial time. We estimate that with an approximate 10 minutes per premises, this would require almost 100 hours of time to provide the information and documentation requested.

Consequently, this therefore serves as a refusal in accordance with the provisions of Section 12 of the Freedom of Information Act 2000. We have determined that, to provide the information you seek would be an inappropriate use of public resources, as we could not justify the cost of identifying, locating and retrieving the information given the conflicting priorities for expenditure upon the Service.

4. Copies of the notices referred to in (3).

As 3 above.

5. The fire authority's current policy covering the evacuation of disabled people from multi-occupancy buildings during a fire.



Information Requests Disclosure Log 2025

We don't have a specific policy dealing with the evacuation of disabled people. We do have some guidance that may be of interest. Please see the attached [OIN-TV-226 Evacuation Commander], which includes under Responsibilities 'Gather and interrogate all available sources of information relating to numbers of, and mobility and vulnerability of, persons at risk, including the use of site plans and occupancy type if applicable', and [OIN-TV-625 Evacuation and Rescue of Persons] which includes under Evacuation Strategies '...mobility-impaired and non-ambulant people may be evacuated based on personal emergency evacuation plans (PEEPs), which may involve, for example, evacuation of all mobility-impaired and non-ambulant people in the building to a place of ultimate safety at an early stage'.



Information Requests Disclosure Log 2025

Request Number 2025-0085 (Windsor Castle Fire 1992)

Request received on 11 September 2025:

Request for an Appliance list.

Response:

It may assist you to know that some detail about Windsor Castle Fire is available via our [website](#), with a recent update remembering the fire: [Royal Berkshire Fire and Rescue Service remembers the Windsor Castle Fire on its 30th anniversary | Royal Berkshire Fire and Rescue Service](#).

[2025-0085 - Windsor Castle Incident - Appliance List.pdf]



Information Requests Disclosure Log 2025

Request Number 2025-0086 (Local differences in pay and conditions from national deal)

Request received on 11 September 2025:

For your local fire service, I would like to ask the following questions:

- 1) Are there any differences in pay from the National Pay Deal? Specifically, this pay deal - <https://www.fbu.org.uk/pay-rates/pay-settlement-2025>
- 2) If yes, can you specify what these differences in the pay are? If there is a different grade structure, can I have a copy of the grade structure.
- 3) Are there any local conditions i.e. maternity leave, holiday, hours agreements that differ from or improve upon the National Pay Deal?
- 4) If yes, can I have original copies of any local condition documents, please send these over, as I would prefer to review the full details. If full documents are not available explaining local differences will suffice.
- 5) Do you have any employees on a separate pay deal from the Fire Service National Pay deal? If so, could you specify who they are?
- 6) If yes, can you specify if they have, have a union recognised to barging on their behalf?
- 7) If yes, can you give the union, the date of the last settlement was implemented from and the % pay rise given.

Clarification requested: Awaiting clarification from applicant concerning what National Pay Deal is being referred to, i.e. is this for Green Book, Grey Book, or Gold Book staff.

Clarification provided: No response received.

Response: Request cancelled.



Information Requests Disclosure Log 2025

Request Number 2025-0087 (Premises – Estate Surveys and Asset Information)

Request received on 16 September 2025:

Please treat this as a request for recorded information under the Freedom of Information Act (or EIR where applicable). For your non-residential estate (stations, hubs, HQ, control rooms, workshops, training centres), please provide:

Definitions: "Estate" = buildings you own/lease/operate for service delivery (exclude private residential addresses of staff and covert locations). "Access audit" = accessibility audit under Equality Act guidance. Timeframe anchor date: 16/09/2025

1. Condition surveys: most recent estate-wide or building-level condition survey conducted since 1 Jan 2019: dates, sites covered, and any summary/executive report. If none since that date, give the last known survey date or confirm none held.
2. Access audits (1 Jan 2022–present): dates, report titles/refs, and number of sites audited per year. If tracked in a register, a summary export (counts per year) is sufficient.
3. Site plans currency: name of the system/repository (e.g., [CAD package]/[GIS]/[CAFM]); the documented policy on keeping plans current (provide the policy if held); and the date of the last recorded review/update confirming currency/accuracy.
4. M&E asset register: confirm existence; system name; date last updated; whether condition and/or criticality fields are recorded; approx. total count of maintainable assets; and any field list/data dictionary (if held).

(I am not requesting detailed asset locations or security-sensitive content.)

Response:

1. Condition surveys: most recent estate-wide or building-level condition survey conducted since 1 Jan 2019: dates, sites covered, and any summary/executive report. If none since that date, give the last known survey date or confirm none held.

Sites: 12 Wholetime Stations, 4 On-call Stations, 1 Training Centre, 1 x void station and 1 Headquarters



Information Requests Disclosure Log 2025

Condition surveys completed: Denton Road Fire Station and Langley Fire Station - April 2024, Caversham Fire Station – July/August 2025, Training Centre is a new build completed July 2025

Outstanding: For all other sites – strategic level information held in the Property Asset Management Strategy 2024 and Strategic Asset Investment Framework (SAIF) 2025 (both public documents). RBFRS plan to complete a 100% asset verification survey exercise using a professional consultant (already engaged) by December 2025. Further detailed surveys will follow in accordance with the SAIF.

2. Access audits (1 Jan 2022–present): dates, report titles/refs, and number of sites audited per year. If tracked in a register, a summary export (counts per year) is sufficient.

We do not have any Access Audits in place however, we are committed to ensuring that our buildings and services are accessible and inclusive for all visitors, staff, and members of the public. Our new facilities have been designed and are maintained in accordance with the requirements of the Equality Act 2010 and Part M of the Building Regulations (Access to and Use of Buildings). Our older buildings and facilities will be brought up to an appropriate standard, subject to funding and site ergonomics and practicability.

3. Site plans currency: name of the system/repository (e.g., [CAD package]/[GIS]/[CAFM]); the documented policy on keeping plans current (provide the policy if held); and the date of the last recorded review/update confirming currency/accuracy.

Site plan currency varies from 0 – 10 years old and they are updated when projects are initiated or if a condition survey dictates.

4. M&E asset register: confirm existence; system name; date last updated; whether condition and/or criticality fields are recorded; approx. total count of maintainable assets; and any field list/data dictionary (if held).

The extant M&E asset data is managed by our hard services contractor (Corrigenda Ltd), with approx. 900 mechanical and 2000 electrical items requiring planned maintenance under the contract and managed through the contractor's asset management system. As indicated in question 1 - 100% asset checks are to be completed by the end of December 2025. NOTE – any procurement activity is carried out in accordance with the RBFA Contract Rules and public sector regulations using competitive processes and/or compliant framework and we do not take up any cold calls or unsolicited approaches.



Information Requests Disclosure Log 2025

Request Number 2025-0088 (Bulk Fuel Purchases)

Request received on 17 September 2025:

Please provide the following information regarding The Fire Authority's bulk fuel purchases:

1. The types of bulk fuel purchased by the authority for the fire stations under your jurisdiction (e.g. diesel, petrol, heating oil, etc.).
2. The frequency and volume of these bulk fuel purchases over the past 12 months.
3. The price per litre paid for the most recent purchase of each fuel type.
4. The name, job title, and contact details of the procurement lead or officer responsible for bulk fuel purchasing.

I would prefer to receive the information electronically in a spreadsheet or similar format if possible.

Response:

1. Diesel BS EN 590 is purchased in bulk. We do not buy petrol or heating oil in bulk for the fire stations.
2. We buy, on average, 3.25 bulk purchases per month, at an average volume of 4,200 litres per purchase = 163,800 litres in the last 12 months.
3. The most recent purchase cost was 108.66p per litre.
4. The Procurement lead for bulk fuel purchase contract is Senior Procurement Specialist [contact details given].

Please note that the person named in response to this request wishes to exercise their individual right not to receive direct marketing under the Data Protection Act 2018 (DPA) and the Privacy and Electronic Communications (EC Directive) Regulations 2003 (PECR). As such any form of marketing approach made to this person will constitute a breach of either the DPA or PECR and could be reported to the Information Commissioner's Office for them to take the appropriate regulatory action.



Information Requests Disclosure Log 2025

Request Number 2025-0089 (Statistics – Hot Work Fires)

Request received on 17 September 2025:

Can you please share the statistics for the following points:

1. The number of fires in buildings under construction in the financial year 2023/2024 and 2024/2025
2. The number of fires caused by hot works buildings under construction in 2023/24 and 2024/25
3. The main causes of hot works incidents buildings under construction in 2023/24 and 2024/25
4. The number of injuries and fatalities caused by hot work incidents in the construction industry in 2023/24 and 2024/25
5. In total, how many fires were related to hot works including and excluding buildings under construction in 2023/24 and 2024/25

For the avoidance of doubt, 'hot works' defines any activity that involves using open flames or heat-producing equipment, such as welding, cutting, grinding, or soldering, and poses a significant fire risk.

Response:

Notes:

- A manual text search was conducted to identify relevant fire incidents using the following keywords: "hot works", "welding", "spark", "cutting", "solder", "grinding", "construction", "new build".
- RBFRS has included gas-related incidents, including those involving LPG cylinders, within the scope of hot works in this report.
- This classification is based on the fact that such equipment can serve as heat-producing sources, thereby posing a significant fire risk consistent with the definition of hot works.
- Additional notes and closure messages within incident records were manually reviewed to confirm relevance.
- Incidents involving derelict buildings and buildings under demolition were included in this result



Information Requests Disclosure Log 2025

- For consistency, the IRS (Incident Recording System) general cause field was used to classify incidents.
- Records with unfilled or empty cause fields were excluded from this result, as the cause could not be determined.
- Data has been provided based on stats year.

1. The number of fires in buildings under construction in the requested year is shown in the table below.

Year	Number of Incidents
2023/2024	4
2024/2025	2
Total	6

2. The Number of fires caused by hot works buildings under construction is shown below:

Year	Number of Incidents
2023/2024	3
2024/2025	0
Total	3

3. The main causes of hot work incidents in building under construction are Welding/cutting equipment/blowtorch. This is a reported field in the IRS system. The breakdown of the number of incidents caused by these is shown in the table below:

General Cause	2023/2024	2024/2025	Grand Total
Welding/cutting equipment/blowtorch	3	0	3
Grand Total	3	0	3



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4. There were no recorded fatalities and casualties caused by hot work incidents across the years.

The total number of fires related to hot works including and excluding buildings under construction

General Cause	2023/2024	2024/2025	Grand Total
Gas related or LPG cylinder	2	0	2
Welding/cutting equipment/blowtorch	5	6	11
Grand Total	7	6	13



Information Requests Disclosure Log 2025

Request Number 2025-0090 (Bariatric Incidents)

Request received on 18 September 2025:

The purpose of this request is to gather data on the costs of bariatric equipment and bariatric rescues for the previous six calendar years.

Specifically, I am seeking anonymised data on the following from **January 2020 to September 2025**:

Rescue Incidents Involving Bariatric Assistance

- a) The number of incidents attended by your service where bariatric equipment was required (i.e., incidents involving the movement, evacuation, or rescue of obese individuals)
- b) The total cost incurred for each incident and the approximate duration of the rescue (including staff hours, equipment usage, etc).

Bariatric Equipment and Fleet Expenditure

- c) The total amount spent on bariatric rescue equipment (e.g., stretchers, evacuation chairs, lifting/hoisting equipment, cranes, specialist vehicles, or similar | including the cost of improving, maintaining or upgrading existing equipment e.g. vehicle modifications).

Example reporting:

Date	Duration	Cost	Notes
January 2020	3.5 hours	£11,525	XXX
February 2022	1.4 hours	£6,123	XXX

(For illustration only. Please use the format your service holds data in.)

I confirm that I am not seeking any personal or identifying information about individuals involved in these cases.

I would like you to provide the information in the following format:



Information Requests Disclosure Log 2025

Please provide the information in electronic format, preferably as an Excel spreadsheet or CSV file. Please avoid sending PDFs or Word documents if possible.

Response:

[2025-0090 - Summary Response.xlsx]

RBFRS is unable to calculate the exact cost of attending these incidents, nor is this information usually recorded. However, we have provided the number of appliances and an approximate amount of time the appliances were in attendance (Time of arrival – Time of return). We publish the fee for an appliance and crew, per hour, on our website under [Cost and Fees](#). This could provide an approximate cost for the attendance of our appliances and crews.



Information Requests Disclosure Log 2025

Request Number 2025-0091 (Fleet – Appliances Availability)

Request received on 22 September 2025:

1. How many operational appliances are based at each station? (Please break this down for retained/on-call appliances at each station.)
2. How many times in the last 12 months (to August 31st 2025) have you had any of your fire appliances off the run?
3. What is the most number of appliances you've had off the run at any one time in the last 12 months (to August 31st 2025)?

Please provide such data electronically, ideally as a spreadsheet.

Response:

1. How many operational appliances are based at each station? (Please break this down for retained/on-call appliances at each station.)

I am pleased to be able to advise you that the information you seek for question 1 is already easily accessible to you. This can be found on our [website](#) by navigating to the Fleet List at the top of [Our Fleet](#) or by clicking on the relevant [Fire Station](#) where the appliances are listed for each.

2. How many times in the last 12 months (to August 31st 2025) have you had any of your fire appliances off the run?

For this request we have only provided you with availability data for our 19 fire appliances (14 whletime appliances and 5 on-call appliances) as these are our frontline appliances.

A breakdown of appliance unavailability is as follows:

Appliance Type	Count of Unavailable status codes
JY01P1	288
JY02P1	194



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Appliance Type	Count of Unavailable status codes
JY04P1	98
JY04P2	245
JY05P1	430
JY06P1	81
JY10P1	185
JY11P1	478
JY14P1	273
JY15P1	618
JY16P1	205
JY17P1	172
JY17P2	421
JY18P1	262
JY19P1	159
JY19P2	415
JY20P1	183
JY21P1	216
JY22P1	166
Grand Total	5089

3. What is the most number of appliances you've had off the run at any one time in the last 12 months (to August 31st 2025)?

In the past 12 months, the highest number of appliances that were simultaneously off the run during a single shift was 8. This reflects the maximum level of degradation recorded within a single shift period.

This figure has been generated based off recorded wholetime degradation, per shift, where no on-call cover could be provided.

Notes:



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The figures provided are based on appliance availability during defined shift periods. Each appliance's availability is assessed separately for the day shift (09:00 AM to 06:00 PM) and the night shift (06:00 PM to 09:00 AM).

The reported numbers represent the total instances in which appliances were either degraded or unavailable during these shift periods over the past 12 months.



Information Requests Disclosure Log 2025

Request Number 2025-0092 (Statistics – Christmas Fires)

Request received on 22 September 2025:

1. The total number of fire-related callouts attended by your service for each of the last five calendar years (broken down by year, and if available, by day/month).
2. The number of fires in the last five calendar years during December and January, where the recorded cause was:
 - Christmas lights
 - Christmas decorations
 - Christmas trees
 - Cooking-related fires
 - Candles
3. For each of the above categories, where possible, please also provide the number of:
 - Accidents (non-injury incidents)
 - Injuries
 - Fatalities
4. The total number of callouts attended by your service for incidents involving fireworks, during December and first week of January over the last five years.
5. The number of fires in the last five calendar years during December and January where the event was:
 - Public firework display
 - Residential firework display



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If the above is not available in exactly this format, please provide the closest available data you hold.

I would prefer to receive the information in an electronic format, such as CSV or Excel.

Response:

Spreadsheet provided: [2025-0092 – Summary Response.xlsx]



Information Requests Disclosure Log 2025

Request Number 2025-0093 (Fleet – Vehicle Glass Maintenance)

Request received on 23 September 2025:

1. Please provide the name, job title, email address, and phone number of the person(s) responsible for procurement or contracts for vehicle fleet maintenance and / or vehicle glass replacement?
2. Please can you advise the number of cars, LCV's and HGV's on your fleet?
3. Please also provide the annual volume of glass items that you; replace or repair, and also the number of ADAS recalibrations that you undertake each year?
4. Please provide the £ value that you spent on vehicle glass replacement, repair and recalibration over the past 12 months?
5. Please can you advise when you will be looking to go to tender for vehicle glass replacement, repair and recalibration services?

Response:

1. Please provide the name, job title, email address, and phone number of the person(s) responsible for procurement or contracts for vehicle fleet maintenance and / or vehicle glass replacement?

GM of Fleet and Equipment [contact details provided]

Please note that the person named in response to this request wishes to exercise their individual right not to receive direct marketing under the Data Protection Act 2018 (DPA) and the Privacy and Electronic Communications (EC Directive) Regulations 2003 (PECR). As such any form of marketing approach made to this person will constitute a breach of either the DPA or PECR and could be reported to the Information Commissioner's Office for them to take the appropriate regulatory action.

2. Please can you advise the number of cars, LCV's and HGV's on your fleet?

I am pleased to be able to advise you that the information you seek is already easily accessible to you and can be found on our website. The Fleet List is provided at the top of [Our Fleet](#) page and this is updated quarterly.



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3. Please also provide the annual volume of glass items that you; replace or repair, and also the number of ADAS recalibrations that you undertake each year?

5 Replacements, 1 Repair and 1 Recalibration

4. Please provide the £ value that you spent on vehicle glass replacement, repair and recalibration over the past 12 months?

£3705.50

5. Please can you advise when you will be looking to go to tender for vehicle glass replacement, repair and recalibration services?

The contract is due for renewal 30/04/2028.



Information Requests Disclosure Log 2025

Request Number 2025-0094 (ICT Contracts)

Request received on 26 September 2025:

1. Can you please list the number of devices deployed by your organisation for the following?

Device Type	Number of Devices
Desktop PCs	
Laptops	
Mobile Phones	
Printers	
Multi Functional Devices (MFDs)	
Tablets	
Physical Servers	
Storage Devices (for example: NAS, SAN)	
Networking Infrastructure (for example: Switches, Routers, Interfaces, Wireless Access Points)	
Security Infrastructure (for example: Firewalls, Intrusion Detection Systems (IDS), Virus Monitoring Tools)	

2. Does your organisation have plans to procure any of the below services, if yes then please provide information in the below format?

Service	2025/26 Spend/Budget	2026/27 Spend/Budget	27/28 Spend/Budget	28/29 Spend/Budget
a. Cloud computing Services				
b. Cloud migration consultancy services				
c. Customer Platform as a Service (PaaS)				



Information Requests Disclosure Log 2025

Service	2025/26 Spend/Budget	2026/27 Spend/Budget	27/28 Spend/Budget	28/29 Spend/Budget
d. Consultancy services to assist with local government reorganisation				
e. Artificial Intelligence development services				
f. Fully Managed IT Services				
g. Digital Transformation and Strategy consultancy services				

3. Does your organisation have any plans to procure the below solutions if yes then please provide required information in the below format?

Solutions	2025/26 Spend/Budget	2026/27 Spend/Budget	27/28 Spend/Budget	28/29 Spend/Budget
a. Software Licences				
b. Telephony Solutions				
c. Digital Asset Management solutions				
d. Housing Management Solutions				
e. ERP, Payroll and/or HR solutions				
f. CRM and/or case management solutions				

4. Can your organisation provide planned ICT procurement plans across software, hardware or services for the mentioned years? (Software Applications/Hardware Devices/mobile services)



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(Software Applications/Hardware Devices/mobile services)	2025/26 Spend/Budget	2026/27 Spend/Budget	27/28 Spend/Budget	28/29 Spend/Budget
a. Infrastructure Hardware/MFDs/Laptops Refresh				
b. Physical security systems or access control software				
c. Network Infrastructure (WAN, LAN, etc.)				
d. End user devices				
e. Mobiles, voice and data services				
f. Server and/or Storage				

Response:

1. Can you please list the number of devices deployed by your organisation for the following?

Device Type	Number of Devices
Desktop PCs	125
Laptops	596
Mobile Phones	331
Printers	4
Multi Functional Devices (MFDs)	27
Tablets	102
Physical Servers	6
Storage Devices (for example: NAS, SAN)	3
Networking Infrastructure (for example: Switches, Routers, Interfaces, Wireless Access Points)	AP = 80 switches = 25 Routers = 23
Security Infrastructure (for example: Firewalls, Intrusion Detection Systems (IDS), Virus Monitoring Tools)	Defender Firewalls = 4



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2. Does your organisation have plans to procure any of the below services, if yes then please provide information in the below format?

Service	2025/26 Spend/Budget	2026/27 Spend/Budget	27/28 Spend/Budget	28/29 Spend/Budget
a. Cloud computing Services	£115,000 (includes setup costs)	Est £58,000	TBC	TBC
b. Cloud migration consultancy services	None	TBC	TBC	TBC
c. Customer Platform as a Service (PaaS)	None	None	None	None
d. Consultancy services to assist with local government reorganisation	None	None	None	None
e. Artificial Intelligence development services	In house	TBC	TBC	TBC
f. Fully Managed IT Services	None	None	None	None
g. Digital Transformation and Strategy consultancy services	In house	TBC	TBC	TBC

3. Does your organisation have any plans to procure the below solutions if yes then please provide required information in the below format?

Solutions	2025/26 Spend/Budget	2026/27 Spend/Budget	27/28 Spend/Budget	28/29 Spend/Budget
a. Software Licences	£275,000	TBC	TBC	TBC
b. Telephony Solutions	£60,000 est.	TBC	TBC	TBC
c. Digital Asset Management solutions	£57,000 Firewatch	TBC	TBC	TBC



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Solutions	2025/26 Spend/Budget	2026/27 Spend/Budget	27/28 Spend/Budget	28/29 Spend/Budget
d. Housing Management Solutions	None	None	None	None
e. ERP, Payroll and/or HR solutions	£146,219	£66,493	£53,760	TBC
f. CRM and/or case management solutions	£45,000	TBC	TBC	TBC

4. Can your organisation provide planned ICT procurement plans across software, hardware or services for the mentioned years?
(Software Applications/Hardware Devices/mobile services)

(Software Applications/Hardware Devices/mobile services)	2025/26 Spend/Budget	2026/27 Spend/Budget	27/28 Spend/Budget	28/29 Spend/Budget
a. Infrastructure Hardware/MFDs/Laptops Refresh	£105,000	£105,000	£105,000	£105,000
b. Physical security systems or access control software (facilities Budget)	£3,896.26	£4,052.11	TBC	TBC
c. Network Infrastructure (WAN, LAN, etc.)	£178,000	TBC	TBC	TBC
d. End user devices (already covered by laptops and Mobiles.)	N/A	N/A	N/A	N/A
e. Mobiles, voice and data services	£58,000	£58,000	TBC	TBC
f. Server and/or Storage (covered by Cloud costs) remaining hardware due decommission.	TBC	TBC	TBC	TBC



Information Requests Disclosure Log 2025

October 2025

Request Number 2025-0095 (Statistics – Battery Fires)

Request received on 01 October 2025:

1. How many fires in the previous three financial years (2022/23, 2023/24 and 2024/25) have batteries listed as their cause?
2. From fires with batteries listed as a cause, can you provide a breakdown of injuries and fatalities for each of these years?
3. From fires with batteries listed as a cause, can you provide a breakdown of location for each of these years and whether it was business or residential
4. How many fires in the previous three financial years (2022/23, 2023/24 and 2024/25) have faulty electrical goods listed as their cause?
5. From fires with faulty electrical goods listed as a cause, please provide a breakdown of injuries and fatalities.
6. From fires with batteries listed as a cause, can you provide a breakdown of location for each of these years and whether it was business or residential

Response:

Spreadsheet provided [2025-0095 – Summary.xlsx].



Information Requests Disclosure Log 2025

Request Number 2025-0096 (Facilities – Pest Control Services)

Request received on 02 October 2025:

Please provide the following information for the period 1 April 2020 to 31 March 2025, broken down by financial year:

1. Total expenditure by the Service on pest control services, including both in-house provision and external/contracted services.
2. If any services are contracted out, please provide the supplier name(s) and the contract value(s).
3. The number of call-outs/treatments by species category (e.g. rats, mice, pigeons, gulls, foxes, grey squirrels, wasps, bedbugs, cockroaches—please use your own categories if recorded differently).
4. For any lethal control commissioned or carried out by the Service, the number of animals killed by species and, where recorded, the method used (e.g. trapping, poisoning, shooting).
5. A copy of any policy, guidance, or standard operating procedure relating to the Service's pest control service or contractors.

Please also provide the information in CSV, Excel, or another machine-readable format where possible.

Response:

1. Total expenditure by the Service on pest control services, including both in-house provision and external/contracted services.

Financial Year	Total Expenditure (excl VAT)
2020-21	£7074.00
2021-22	£3480.00
2022-23	£4900.00
2023-24	£4270.00
2024-25	£4758.00



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2. If any services are contracted out, please provide the supplier name(s) and the contract value(s).

Bracknell Pest Control – £5k per annum

3. The number of call-outs/treatments by species category (e.g. rats, mice, pigeons, gulls, foxes, grey squirrels, wasps, bedbugs, cockroaches—please use your own categories if recorded differently).

Category	2020-21	2021-22	2022-23	2023-24	2024-25	Grand Total
Pigeon	5	3	1	1	2	12
Bee	1		1			2
Cockroach	1					1
Wasp	3		1			4
Earwig	1					1
Rat	2	1	1	4	2	10
Ants	2					2
Mice		1				1
Unknown/Not recorded				1		1
Grand Total	15	5	4	6	4	34



Information Requests Disclosure Log 2025

4. For any lethal control commissioned or carried out by the Service, the number of animals killed by species and, where recorded, the method used (e.g. trapping, poisoning, shooting).

This information is not recorded/held. However, we can confirm that the only animals destroyed have been rats, by poisoning via traps.

5. A copy of any policy, guidance, or standard operating procedure relating to the Service's pest control service or contractors.

N/A



Information Requests Disclosure Log 2025

Request Number 2025-0097 (Procurement & Contract Management Strategy)

Request received on 06 October 2025:

Procurement Strategy: I have reviewed the Procurement Strategy Plan last updated in 2022. I am writing to request the most recent version of this document, specifically the 2025 edition, if it has been published. If the 2025 version is not yet available, I would appreciate confirmation of its expected release date.

Response:

The Procurement Strategy Plan for 2025 has not yet been published and the Authority is still in the reviewing and drafting process. Due to the change in the legislation, we are taking into consideration all the obligations of the Act to draft a new document before finalising and publishing the new strategy document.



Information Requests Disclosure Log 2025

Request Number 2025-0098 (Fleet List)

Request received on 06 October 2025:

I'd like to request a list including the vehicle registration number, make and model of all vehicles currently on your fleet (both owned and leased) and all vehicles sold, between the dates of 01/11/2024 to 30/09/2025, within your fire and rescue service.

Response:

I am pleased to be able to advise you that some of the information you seek is already easily accessible to you and can be found on our Fleet List, found on our website, under [Our Fleet](#). This is updated approximately every 3 months.

I can confirm that one vehicle was sold in this time frame - Landrover Freelander RX12 JTZ.



Information Requests Disclosure Log 2025

Request Number 2025-0099 (On-call Availability)

Request received on 08 October 2025:

For each of the Berkshire on-call stations, could you give data for how many minutes a month the station was logged as unavailable for despatch in the period:

Jan 2022 - Dec 2022

Jan 2023 – Dec 2023

Jan 2024 – Dec 2024

Response:

[2025-0099 – Summary Response.xlsx]



Information Requests Disclosure Log 2025

Request Number 2025-0100 (Fire Safety – The Quarters (Foundation House), Bracknell)

Request received on 09 October 2025:

I am requesting full disclosure of all information held by Royal Berkshire Fire and Rescue Service (RBFRS) relating to The Quarters development (also known as Foundation House) situated at Fleming Place, Bracknell RG12 2GL and RG12 2GN, covering Blocks A–D, for the period 1 January 2017 to present.

1. Scope of request

Please include, but do not limit to, all information concerning:

a. Article 27 FSO Notices

- All Article 27 notices issued to **Anthem Management Ltd**, **QDime Group Ltd**, **Fell Reynolds Ltd**, or any successor or associated brand acting as managing agent for The Quarters (Foundation House).
- Schedules or annexes listing the information requested; any correspondence confirming what was supplied or outstanding; and any internal RBFRS notes or compliance records.

b. Inspections, visits and reports (2017–present)

- All inspection records, audit reports, site visit notes, photographs, internal memos and officer communications (emails or letters) concerning **Blocks A–D of The Quarters / Foundation House**.
- Records of any **post-Grenfell inspections or risk assessments**, particularly for **Blocks C and D (≈15 metres)**.
- Copies of any **Fire Safety Matters letters**, **Deficiency Notices**, **Enforcement Notices**, or similar correspondence issued for the premises.

c. RBFRS correspondence with managing agents / responsible persons



Information Requests Disclosure Log 2025

- All emails, letters or meeting notes between RBFRS officers and representatives of **Fell Reynolds, QDime, or Anthem Management**, including records of telephone calls or site meetings.
- Any references to **The Quarters Bracknell Management Company Ltd**, its Directors, or leaseholders.

d. RBFRS correspondence with me [description redacted]

- All emails, letters and internal notes relating to my contacts with RBFRS in **late 2017 and 2018**, [details redacted].
- Any follow-up actions, inspections, or outcomes recorded as a result of those early communications.

e. Enforcement and follow-up actions

- Records of compliance checks, re-visits and closure or escalation of actions since 2017.
- Documents indicating which party was recognised as the **Responsible Person** at different stages (developer, managing agent, or Management Company Director).
- All records connected to the **May 2025 investigation**, which resulted in enforcement directed at **Anthem Management** as the Responsible Person.

Response:

Information held by RBFRS was disclosed (albeit redacted in accordance with Regulations 12(3) and 13 of the Environmental Information Regulations 2004, as well as the Principles of the Data Protection Legislation). Applicant advised that some documentation may be subject to intellectual property right or copyright laws and belongs to the companies printed/stated on the documentation. Authorisation to re-use copyright material belonging to any third parties should be sought from the copyright holders concerned.



Information Requests Disclosure Log 2025

Request Number 2025-0101 (Statistics – Cigarette Fires)

Request received on 09 October 2025:

1. The number of fires attended by your service in 2023 that were caused by cigarettes.
2. The total number of fires attended by your service in 2023.
3. The number of fires attended by your service in 2024 that were caused by cigarettes.
4. The total number of fires attended by your service in 2024.

Response:

1. The number of fires attended by your service in 2023 that were caused by cigarettes.

122

2. The total number of fires attended by your service in 2023.

1,524

3. The number of fires attended by your service in 2024 that were caused by cigarettes.

107

4. The total number of fires attended by your service in 2024.

1,507

Please note:

- RBFRS does not have a specific general cause category for “cigarettes.” However, we do record incidents under the broader category of “smoking materials.”



Information Requests Disclosure Log 2025

- This category has been used to identify and report the total number of cigarette-related fires. Please note that while many of these incidents may involve cigarettes directly, the category can also include other items such as e-cigarettes, vapes, tobacco, and lighters.
- As such, some incidents may not be exclusively caused by cigarettes but are still related to smoking materials.
- The data has been provided according to calendar years, running from January 1st to December 31st.



Information Requests Disclosure Log 2025

Request Number 2025-0102 (Fire Safety Audits – Slough High Street)

Request received on 12 October 2025:

Please answer all questions below from 2021 through to 2025

1. How many blocks of flats, in Slough High Street, have been visited by RBFRS, to check Fire Safety requirements?
2. How many Commercial properties in Slough Highstreet have been inspected by RBFRS?
3. How many HMOS in Slough High Street have been inspected by RBFRS?
4. How many reports have RBFRS made to Slough Borough Council about any commercial properties, in Slough High Street, that had a Deficiency Notice?
5. Have many accommodations above the commercial property in Slough Highstreet, have also been checked as they are attached to the commercial properties so should be counted as the commercial building in its entirety?
6. How many commercial properties, in Slough High Street, have had Fire Safety Inspection failed by RBFRS?
7. How many Commercials properties, in Slough High Street, have been issued with enforcement notices?
8. How many Slough Councillor's sit on the fire brigade panel as representatives for slough please name also?

Response:

Question 1-4, 6-7 on [2025-0102 – Summary.xlsx]

5. Have many accommodations above the commercial property in Slough Highstreet, have also been checked as they are attached to the commercial properties so should be counted as the commercial building in its entirety?

The RRO (Regulatory Reform (Fire Safety) Order 2005) does not cover the fire safety requirements for single private dwellings, this is covered under the Housing Act which is enforced by the local authority (the council).



Information Requests Disclosure Log 2025

If RBFRS (Royal Berkshire Fire and Rescue Service) inspect a commercial premises under the RRO and we subsequently find an associated sleeping risk where the living quarters are not deemed to be the occupants “home” (e.g. it is sleeping accommodation provided as part of their working contract and they only sleep at the premises on work days, while they “live” at another address”), we will include such sleeping areas within our fire safety inspection. In this instance, the commercial areas and accommodation areas would be considered as one premises which would be inspected as a whole.

If the accommodation linked to a commercial premises is occupied as a single private dwelling (e.g. the pub owner lives in the flat on the first floor) or the accommodation is a separate premises (e.g. an HMO (Houses in Multiple Occupation) or block of flats on the floors above a commercial unit), RBFRS would not include this as part of the commercial premises inspection because those sleeping/living areas are not covered by the RRO and therefore RBFRS do not have enforcing authority over those areas (these may be subject to inspection by the local council under the Housing Act).

Our internal property database does not specify and/or record the above-mentioned property type (block of flats above a commercial unit, for example), therefore this information is not held/identifiable.

8. How many Slough Councillor's sit on the fire brigade panel as representatives for slough please name also?

I am pleased to be able to advise you that the information you seek is already easily accessible to you and can be found at [Your Councillors | Royal Berkshire Fire and Rescue Service.](#)



Information Requests Disclosure Log 2025

Request Number 2025-0103 (Statistics – False Alarms in Student Halls of Residence)

Request received on 15 October 2025:

Please provide data on fire service callouts to student halls of residence in your area, broken down as follows:

1. The **number of callouts for false fire alarms** in student halls of residence in your area (i.e., incidents where no fire was present or no firefighting action was required) Please provide the data **month by month** for the **past three calendar years** (from **January 2022 to the most recent month available in 2025**).
2. If available, please include:
 - o The **total number of false alarm callouts** in that period (for context); and
 - o The **definition or incident codes** used for “student halls of residence” or “purpose-built student accommodation” within your incident recording system.

If any of the data is exempt or not recorded separately, please state this clearly and provide any available summary or explanation of recording practices.

I am happy to receive the information in spreadsheet (CSV or Excel) format.

Response:

1.

Month	2022	2023	2024	2025	Grand Total
January	1	1	3	0	5
February	2	3	1	0	6



Information Requests Disclosure Log 2025

Month	2022	2023	2024	2025	Grand Total
March	1	4	8	0	13
April	0	0	2	0	2
May	1	3	0	2	6
June	2	1	3	4	10
July	2	3	0	1	6
August	0	2	2	0	4
September	3	3	5	0	11
October	4	5	3	0	12
November	5	0	0	0	5
December	5	4	1	0	10
Grand Total	26	29	28	7	90

2.

Month	2022	2023	2024	2025	Grand Total
January	264	283	381	300	1228
February	268	262	313	248	1091



Information Requests Disclosure Log 2025

Month	2022	2023	2024	2025	Grand Total
March	281	277	346	300	1204
April	276	245	310	259	1090
May	315	313	324	274	1226
June	297	360	333	265	1255
July	387	343	348	325	1403
August	375	379	340	290	1384
September	324	371	355	282	1332
October	302	440	315	0	1057
November	335	354	279	0	968
December	410	365	259	0	1034
Grand Total	3834	3992	3903	2543	14272

2b. In our incident recording system, student halls of residence and purpose-built student accommodation are recorded under the "Other Residential" category in the IRS property classification. That's the main label used when logging incidents. There's also a secondary field that gives a more detailed description, and that's where we specify them as "Residential – Student Halls of Residence." So while the primary category is broad, the additional description helps us clearly identify these types of properties.

Note: We have only included incidents that we responded to within our unitary. Any incident we attended outside our unitary has been excluded.



Information Requests Disclosure Log 2025

Request Number 2025-0104 (Statistics – False Alarms at Medium and High Rise Purpose-Built Residential Flats)

Request received on 15 October 2025:

I would like to receive the number of fire service callouts for false fire alarms to medium- and high-rise purpose-built residential flats at the same address in your area. Specifically:

1. The number of callouts per building where multiple incidents have occurred. Please note, I do not require the specific addresses. I understand calls may relate to different flats within the same block, but I am interested only in the total number of callouts per building.
2. A month-by-month breakdown of these callouts for the past three years (January 2022 to the most recent month available)

I am not requesting full incident reports or personal details, only the total numbers of callouts.

Please provide the information in spreadsheet format (CSV or Excel) if possible.

Response:

[2025-0104 – Summary.xlsx]

Please note:

- Data has been submitted by month for each premises (which have been made anonymous), for each requested year.
- RBFRS cannot breakdown flats by Medium and High, as such we have given the following:
 - Primary Description = Flats/Maisonettes 4 to 9 Storeys & Flats/Maisonettes 10 or more Storeys
- Incident data has been provided to show only instances of False Alarms that RBFRS attended, this does not include instances of mobilisations that didn't result in either action or arrival at scene.



Information Requests Disclosure Log 2025

Request Number 2025-0105 (Statistics – Fire Causes by Property Type)

Request received on 16 October 2025:

I am writing under the **Freedom of Information Act 2000** to request information on **accidental primary fires** attended between **1 August 2020 and 31 August 2025**, classified by **Property Type** using the most detailed IRS categories or equivalent local systems. This data is routinely recorded and is reasonably held.

Fields requested (counts per Property Type):

1. Source of Ignition (*IRS: “What was the source of ignition?”*)
2. Item First Ignited (*IRS: “What item/material was damaged first?”*)
3. Item Responsible for Spread (*IRS: “What item, if any, was mainly responsible for the spread?”*)
4. Cause of Ignition (*IRS: “What was the cause of the fire?”*)
5. Location of Origin (*IRS: “What type of room/compartment did the fire start in?”*)

Data preferences:

- Preferably split by month and year; otherwise, aggregated totals for the full period are acceptable.
- **Incident counts only**, ideally in **machine-readable format (CSV/XLSX or equivalent)**. If this is not possible, please provide the most usable format and indicate the format provided.
- Include full text and IRS codes; if IRS codes are not used, provide equivalent local classifications. Clearly indicate missing fields or periods.

Response:

[2025-0105 – Summary.xlsx]

Following a response from the appropriate department, I am pleased to be able to provide you with the information you requested. Please see the attached XL Spreadsheet. Please note, due to the size of the returned data and possible issues with readability, we have opted to provide you with the unfiltered data.



Information Requests Disclosure Log 2025

Request Number 2025-0106 (Firefighter's Maternity Pay)

Request received on 17 October 2025:

We are collecting information about maternity pay for competent wholifetime women firefighters in your fire and rescue service. Below is the information we would like to obtain from you under the Freedom of Information Act.

1. Please send your fire and rescue service maternity policy or other relevant policy document, in place on 1 July 2025.
2. If your maternity pay arrangements have changed between 1 July 2025 and 17 October 2025, please send the revised policy as well as the previous one.
3. Please confirm that the fire and rescue service has implemented the National Joint Council pay agreement 2024, which means that competent wholifetime women firefighters on maternity leave receive 26 weeks full pay?
4. How many weeks full pay maternity leave did your fire and rescue service pay on 1 July 2025? Please also tell us if this has improved since then and by how much.

Response:

[Maternity, Paternity, Shared Parental and Adoption Policy v15 (15-May-24)_Redacted.pdf]

[Maternity, Paternity, Shared Parental and Adoption Policy v16 (14-Jul-25)_Redacted.pdf]

1. Please send your fire and rescue service maternity policy or other relevant policy document, in place on 1 July 2025.

Please see attached policy published in May 2024, in place on 01 July 2025.

2. If your maternity pay arrangements have changed between 1 July 2025 and 17 October 2025, please send the revised policy as well as the previous one.



Information Requests Disclosure Log 2025

Please see attached policy drafted in June 2025 but published on 14 July 2025. Whilst our pay provisions remained unchanged, this policy was updated following publication of the 7th edition of the Grey Book terms and conditions and includes clarification on how on-call pay and payment for KIT days will be calculated.

3. Please confirm that the fire and rescue service has implemented the National Joint Council pay agreement 2024, which means that competent wholetime women firefighters on maternity leave receive 26 weeks full pay?

Under our policy eligible employees (those with at least one year's continuous local government service at the 11th week before the expected week of childbirth) are entitled to 45 weeks full pay, made up of both statutory and enhanced maternity pay.

4. How many weeks full pay maternity leave did your fire and rescue service pay on 1 July 2025? Please also tell us if this has improved since then and by how much.

As above – 45 weeks full pay for eligible employees has been in policy since 01 April 2024.



Information Requests Disclosure Log 2025

Request Number 2025-0107 (Statistics – Car Fires)

Request received on 23 October 2025:

Under the Freedom of Information Act 2000, please provide me with the following information:

1. Total number of car fires attended by the Fire and Rescue service over the past 5 years with a yearly breakdown if possible
2. Total number of car fires attended by the Fire and Rescue service over the past 5 years with a breakdown by fuel type if possible

Please can you also share any details of the make and model of these cars and model year, if you have this information.

Response:

1. The total Number of car fires attended by RBFRS over the past 5 years is shown below

Month	2020	2021	2022	2023	2024	2025	Grand Total
Jan	0	9	21	21	17	11	79
Feb	0	6	10	10	13	13	52
Mar	0	13	11	12	12	10	58
Apr	0	15	11	9	16	13	64
May	0	12	14	13	12	11	62
Jun	0	10	12	12	17	8	59
July	0	6	14	15	19	19	73
Aug	0	10	10	14	13	6	53
Sep	0	15	9	14	10	7	55
Oct	15	14	19	11	20	10	89
Nov	14	15	20	13	15	0	77
Dec	13	10	30	9	4	0	66
Grand Total	42	135	181	153	168	108	787



Information Requests Disclosure Log 2025

2. Car fires attended by RBFRS over the past 5 years with a breakdown by fuel type is shown below

Fuel Type	2020	2021	2022	2023	2024	2025	Grand Total
Diesel / other oil	14	48	66	52	60	25	265
Electric	1	1	1	1	1	0	5
Hybrid electric	0	2	2	4	3	5	16
LPG	0	0	1	0	0	0	1
Petrol	14	55	73	61	67	51	321
Petrol- fuel injected	6	15	9	15	8	8	61
Petrol- not known	5	11	21	18	22	12	89
(blank)	2	3	8	2	7	7	29
Grand Total	42	135	181	153	168	108	787

- Filtered to property type of: car
- Any mention of multiple vehicles has not been included as cannot confirm if it was a car
- Only provided Berkshire incidents
- Only provided Fire incidents
- This does not include car fires that occurred within garages or buildings, as when a fire is affecting a property this will override the property type to the building rather than the vehicle



Information Requests Disclosure Log 2025

Request Number 2025-0108 (Fire Incidents in Crowthorne)

Request received on 24 October 2025:

Re vacant site next to Bucklers Park Hub in Crowthorne, RG45 6NB.

1. A report on any incidences of arson in the locality over the last 20 years.
2. Details of any fires that have occurred in other schools within the last 5 years.

Response:

Notes:

- Data based on stats years broken down by cause description.
- Data has been provided based on incidents of Deliberate Fires, RBFRS does record Arson Suspected however this is not applicable for all incidents.
- Data on our incident recording system dates back to 2009 and this system was updated again in 2015 which brought in new mandatory fields, as such data before 2009 is non-existent and data before 2015 is less reliable.
- Incident data on school fires has been provided under fires in property types including:
 - School – Secondary
 - Pre School/Nursery/Creche
 - Education – Primary School (includes Infant, Junior, Middle & Private Prep)
 - Education – College
 - Education – Secondary/High School
- Data has been provided for Deliberate Fires in a 3 mile radius of the request post code area, data on Fires in Schools has been limited to the Unitary of Bracknell Forest.



Information Requests Disclosure Log 2025

Deliberate Fires 3-Miles

Cause Description	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025	Grand Total
Deliberate – others property	35	52	46	35	13	12	19	18	16	19	15	33	14	17	21	15	16	396
Deliberate – own property	5	1	2		2	1	3	4	3	4	6	3	2	1	3	6	2	48
Deliberate – unknown owner	50	41	16	16	7	6	10	18	25	7	12	18	15	18	17	10	10	296
Grand Total	90	94	64	51	22	19	32	40	44	30	33	54	31	36	41	31	28	740

Fires in Schools

Cause Description	2012	2013	2014	2015	2020	2021	2022	2023	2024	2025	Grand Total
Accidental	2	1	1		1	2	2	1	2	1	13
Deliberate – others property				1							1
Grand Total	2	1	1	1	1	2	2	1	2	1	14



Information Requests Disclosure Log 2025

Request Number 2025-0109 (Mobilising System - Audio)

Request received on 27 October 2025:

I am writing to you to request information regarding the mobilising system you use to turn-out crews. It is to my understanding that an automatic voice system is used to announce the appliances attached. I would like to ask which site provides this audio, as it is a digitally generated voice.

Response:

We do the turnout by using a digitised synthetic audio voice application. We type into the application what we want it to say and save the result as a .WAV file. The door audible sounders are part of the door manufacturers system and is an electronic sounder.

Unfortunately, we have not recorded (nor can it be recalled) which site has been used to generate these .WAV files. However, there are many freely available sites that can be found using any online search engine.



Information Requests Disclosure Log 2025

Request Number 2025-0110 (Fleet List)

Request received on 29 October 2025:

Please can you provide an updated fleet list as the only one I can find, and access easily, is from 2024. Also please can you inform me of the station its attached to, appliance and callsigns used and/or the format of callsigns used by the brigade for their fleet.

If possible, please include the area the station belongs to.

I.E

(Station Name) - North Division

(Station 2 Name) - South Division.

Response:

I am pleased to be able to advise you that some of the information you seek is already easily accessible to you. Our Fleet List can be found on our website, under [Our Fleet](#). This is updated approximately every 3 months.

We publish information requests and their responses on our website, under [Request Disclosure Logs](#). We have previously provided the structure/format of our callsigns, please open the 'Jan-Dec 2024' PDF and navigate to request number '2024-0110', on page 280.

RBFRS has three Hub areas. West Hub covering West Berkshire and Reading Borough, Central Hub covering Wokingham Borough and Bracknell Forest, and East Hub covering Slough Borough and the Royal Borough of Windsor and Maidenhead.

West Hub	Central Hub	East Hub
01 Caversham Road	10 Wokingham	17 Slough
02 Wokingham Road	14 Ascot	18 Langley
04 Newbury	15 Crowthorne	19 Maidenhead



Information Requests Disclosure Log 2025

West Hub	Central Hub	East Hub
05 Hungerford	16 Bracknell	21 Windsor
06 Lambourn		
11 Mortimer		
20 Whitley Wood		
22 Theale		



Information Requests Disclosure Log 2025

Request Number 2025-0111 (Statistics – Outdoor Fires)

Request received on 29 October 2025:

My request concerns outdoor fires.

Could you please send me the following information:

A list of all outdoor fires recorded by Royal Berkshire Fire & Rescue Service in the period March 2022 to August 2025 inclusive, with the following categories of information:

- a) Location (as detailed as possible within the data available)
- b) Month
- c) Day
- d) Outdoor location type (e.g. Loose refuse; Grassland, woodland & crops; Outdoor structures)
- e) Primary fire (yes or no)
- f) Accidental or deliberate
- g) Outdoor damage area description

These are all categories that I know are recorded by fire services and which correspond with the categories in the outdoor fires dataset, which is published periodically by the Ministry of Housing, Communities & Local Government

(<https://www.gov.uk/government/statistics/fire-statistics-incident-level-datasets>).

Please send the data in the form of an Excel sheet if possible.

If any of this information is already in the public domain, please can you direct me to it, including website links as appropriate.

Response:

I am pleased to be able to advise you that most of the information you seek is already easily accessible to you and can be found via the link you have provided - <https://www.gov.uk/government/statistics/fire-statistics-incident-level-datasets>. Please navigate to both 'Outdoor



Information Requests Disclosure Log 2025

fires dataset 2017-18 to 2022-23' and 'Outdoor fires dataset 2023-24 to present' and filter the column FRS_NAME_TERRITORY to 'Berkshire' for data up to, and including, March 2025.

[2025-0111 – Summary.xlsx] for April 2025 – August 2025.



Information Requests Disclosure Log 2025

Request Number 2025-0112 (Fire Safety – Venetian House, Maidenhead)

Request received on 31 October 2025:

I am writing to request information under the Freedom of Information Act 2000.

Royal Berkshire Fire and Rescue Service recently inspected:

Venetian House
The Colonnade
Maidenhead
SL6 1DQ

I have been informed by your [Name and job title redacted] that fire safety deficiencies were identified in relation to fire doors and compartmentation and that a Notice of Deficiencies was issued to the Responsible Person.

For clarity in this request:

- “Fire risk assessment” refers to the written assessment required by the Regulatory Reform (Fire Safety) Order 2005 setting out the significant findings and recommended remedial actions for this premises.
- “Compartmentation / fire door survey” refers to any technical report you reviewed or received which records the condition of fire-resistant construction (walls, floors, risers, penetrations) and fire doors and which informed, supported, or was referenced in your inspection.

I would be grateful if you could provide:

1. A copy of the Notice of Deficiencies issued for Venetian House, including the compliance / completion date you specified.
2. The name and organisation recorded by RBFRS as the Responsible Person for this premises at the time of inspection.
3. Copies of, or the relevant extracts from, the fire risk assessment and compartmentation / fire door survey that RBFRS relied on or referred to when identifying the deficiencies.
4. Any covering correspondence sent to the Responsible Person with the notice.



Information Requests Disclosure Log 2025

If you are unable to release the full reports, please provide the parts you can disclose (for example, the significant findings, action plan, or schedules of non-compliance), together with the exemption(s) you are relying on for any redactions.

Response:

[FSA_2025_10_31 Informal Action - FSM Deficiencies Revisit-Venetian House_REDACTED.pdf]

1. A copy of the Notice of Deficiencies issued for Venetian House, including the compliance / completion date you specified.

Please see the attached letter. A reinspection will be carried out within six months from the date of the fire safety deficiencies letter.

2. The name and organisation recorded by RBFRS as the Responsible Person for this premises at the time of inspection.

HML Group

3. Copies of, or the relevant extracts from, the fire risk assessment and compartmentation / fire door survey that RBFRS relied on or referred to when identifying the deficiencies.

RBFRS do not hold the fire door survey for this building. This document should be available from the responsible person.

Under the Fire Safety (England) Regulations 2022, communal fire doors are required to be checked every six months and flat entrance doors annually.

There is no requirement under the FSER 2022 for the responsible person to share fire door survey reports with the fire authority; therefore, we do not normally receive these documents.

RBFRS do not hold a copy of the Fire Risk Assessment for the building.

4. Any covering correspondence sent to the Responsible Person with the notice.

N/A



Information Requests Disclosure Log 2025

November 2025

Request Number 2025-0113 (Statistics – Construction Site Fires)

Request received on 05 November 2025:

I am writing to request information under the Freedom of Information Act 2000 regarding fires attended at construction sites.

Please provide the following information for the past three calendar years (2022, 2023, and 2024):

1. The total number of fires attended at premises classified as “Construction site”, “Building under construction” or any other equivalent property type recorded under the Incident Recording System (IRS).
2. For each recorded incident, where available:
 - a. The date or month and year of the incident
 - b. The recorded cause of fire as entered in the IRS (e.g. deliberate, electrical fault, misuse of equipment, etc.)
 - c. The extent of damage (for example, confined to room of origin, spread to whole building, or other IRS category)
 - d. Any recorded cost of response or property damage, if held

If possible, please provide this data in an Excel or CSV format.

Response:

[2025-0113 - Summary.xlsx] Document provided.



Information Requests Disclosure Log 2025

Request Number 2025-0114 (Ex-Employee)

Request received on 31 October 2025:

I would like to request information on [name and role redacted] who was [role redacted] at Langley, Slough and Windsor.

[Further personal data redacted].

Response:

Regretfully, I have to advise you that I am unable to comply with your request for Information. I am unable to provide you with any personal records of [name redacted] as it constitutes Personal Data (of which you are not the data subject) and to do so will contravene the Data Protection Principles and subsequently breach the Data Protection Legislation (UK GDPR and Data Protection Act 2018).

Likewise, the information that is most relevant to your request is no longer stored and/or recorded due to our retention schedule. This information has a retention period of 12 years after the employee has left employment with other information having a retention period of only 2 years. Therefore, we do not hold the information you seek.

This e-mail therefore serves as a Refusal Notice in accordance with Section 1(1)(a) and Section 40 of the Freedom of Information Act 2000, as well as the Principles of the Data Protection Legislation.



Information Requests Disclosure Log 2025

Request Number 2025-0115 (Survey Platforms)

Request received on 10 November 2025:

The information that we require, under the Freedom of Information Act, is as follows:

1. Do you use a survey platform?
2. If so, what tools do you use?
3. How much do you spend annually on a survey platform?
4. Which month & year does your contract with your supplier end?

Surveys may be utilised to gather public perceptions, inform policy, gain general understanding and drive further decisions internally.

These platforms can be used by governments, cities, or organisations to:

- Collect feedback on policies, services, or community issues Conduct surveys and polls
- Enable reporting of local issues, like potholes or graffiti Share updates, news, and documents with the public
- Encourage participatory budgeting or co-creation of solutions

Examples include tools like Granicus (EngagementHQ), CitizenSpace, SurveyMonkey, Qualtrics or Commonplace

They can play a major role in increasing transparency, accountability, and trust in public decision-making.

Response:

1. Do you use a survey platform? **Yes**
2. If so, what tools do you use? **We use SurveyMonkey and we use an external company called People Insight who manage our annual internal staff survey**



Information Requests Disclosure Log 2025

3. How much do you spend annually on a survey platform? **We spend £1770 on Survey Monkey and with People Insight our spend is approx. 4k per year**
4. Which month & year does your contract with your supplier end? **For SurveyMonkey this is Feb 2026 and for People Insight is May 2026**



Information Requests Disclosure Log 2025

Request Number 2025-0116 (Statistics – Fire Safety Audits, Notices and Prosecutions)

Request received on 10 November 2025:

Under the Freedom of Information Act 2000, I would like to request the following information for Royal Berkshire Fire and Rescue Service, covering the financial years 2022/23, 2023/24, and 2024/25.

Please provide the data separately for each financial year (not grouped together) and, if possible, in an Excel or Google Sheets document.

Fire Safety Audits:

For each financial year, please provide:

1. The total number of fire safety audits or inspections completed under the Regulatory Reform (Fire Safety) Order 2005 (or equivalent legislation).
2. If available, a breakdown of audits by building type (e.g. 10 audits in retail buildings, 8 in nursing homes, 12 in schools).

Notices:

For each financial year, please provide:

3. The total number of audits or inspections that resulted in no action needed.
4. The total number of audits or inspections that resulted in notices being issued, broken down by alteration, enforcement and prohibition notices (e.g. 5 alteration notices, 60 enforcement notices, 76 prohibition notices)
5. A breakdown of total notices issued by building type (e.g. 5 total notices in retail buildings, 8 total notices in nursing homes, 12 total notices in schools).



Information Requests Disclosure Log 2025

6. The five most common causes or issues identified in these notices or recommendations (e.g. 5 cases of inadequate fire doors, 3 faulty alarms, 10 blocked escape routes etc.). Please include the relevant statutory basis (e.g. Article 30, 31, or 32 notices) if recorded.

Prosecutions:

For each financial year, please provide:

7. The total number of prosecutions undertaken under fire safety legislation.
8. The total value of fines imposed (in £).
9. A breakdown on the number of prosecutions and total value of fines by building type (e.g. 5 prosecutions to hospitals equating £10,000).

Response:

Applicant cancelled request.



Information Requests Disclosure Log 2025

Request Number 2025-0117 (ICT – WAN Services)

Request received on 12 November 2025:

Contract 1 – Wide Area Network (WAN) Services (Including HSCN)

WAN Provider(s)

Please confirm the main supplier(s) for your WAN services. If this information is not available, please explain why.

Contract Expiry Date

Please provide the expiry date for each WAN contract (DD/MM/YYYY or MM/YYYY acceptable).

If rolling, please state the terms.

Contract Description

Please provide a brief summary of the scope of each WAN contract.

Number of Sites Covered

Please indicate the number of sites supported by the WAN. An approximation is acceptable.

Annual Average Spend

What is the annual average spend for WAN services? Please break this down by provider if more than one.

Procurement Route

Please provide details of how each WAN contract was procured. If a framework was used, please include the framework name and reference number.



Information Requests Disclosure Log 2025

Internal Contact

Responsible Contact Person(s)

Please provide the full contact details for the person(s) responsible for each of the above contracts, including:

- Full name
- Job title
- Direct phone number
- Email address

Response:

I am pleased to be able to advise you that most of the information you seek is available to you via our Contracts Register (contract ref: 1527), which is accessible to you via our Website - [Selling to RBFRS | Royal Berkshire Fire and Rescue Service](#). Please also see the response to a previous request for Information (2025-0048) which also holds information that will be of interest to you and is available on our Information Request Disclosure Log [Jan-Dec 2025 - Request Disclosure Logs | Royal Berkshire Fire and Rescue Service](#).

The framework used to award the contract is CCS RM6116 – Network Services 3 – Lot 1a: Inter Site Connectivity (Wide Area Network) / Data Access Service and Lot 2a: Intra Site Connectivity (Local Area Network) / Local Connectivity Services.

Details were given for the Responsible Contact Person.



Information Requests Disclosure Log 2025

Request Number 2025-0118 (Statistics – Fire Safety Audits, Notices and Prosecutions)

Request received on 17 November 2025:

Under the Freedom of Information Act 2000, I would like to request the following information for Royal Berkshire Fire and Rescue Service, covering the financial years 2023/24, and 2024/25.

Please provide the data separately for each financial year (not grouped together) and, if possible, in an Excel or Google Sheets document.

Fire Safety Audits:

For each financial year, please provide:

1. The total number of fire safety audits or inspections completed under the Regulatory Reform (Fire Safety) Order 2005 (or equivalent legislation).
2. If available, a breakdown of audits by building type (e.g. 10 audits in retail buildings, 8 in nursing homes, 12 in schools).

Notices:

For each financial year, please provide:

3. The total number of audits or inspections that resulted in no action needed.

Prosecutions:

For each financial year, please provide:

4. The total number of prosecutions undertaken under fire safety legislation.
5. The total value of fines imposed (in £).



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6. A breakdown on the number of prosecutions and total value of fines by building type (e.g. 5 prosecutions to hospitals equating £10,000).

Response:

For questions 1 – 4, I am pleased to be able to advise you that the information you seek is already easily accessible to you and can be found via the [Fire statistics data tables - GOV.UK](#). Please go to file “FIRE1202” and navigate to tab “Data – FIRE1202a, FIRE1202b”.

5. £49,088.17

6. 1 x prosecution on a fast-food takeaway with associated staff sleeping, totalling £22.646.82.

1 x prosecution on a car wash and café with associated staff sleeping, totalling £26.441.35.

1 x prosecution on a restaurant with associated staff sleeping, resulting in a simple caution and no fine.



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Request Number 2025-0119 (Employees – Injuries and Claims)

Request received on 18 November 2025:

Under the Freedom of Information Act 2000, please can you disclose the following information:

1. The number of staff who have been injured while on duty in the last three years. (Broken down by financial years 2022/23, 2023/24, 2024/25)
 - a. Broken down by injury causes (e.g. slip/trip/fall, road traffic incident, assault) (Broken down by same years as above).
 - b. Broken down by location/area where the injury occurred. (Broken down by same years as above).
2. The number of claims made by staff for injuries sustained while on duty. (Broken down by financial years 2022/23, 2023/24, 2024/25)
 - a. The amount paid out in compensation by the service to successful claims. (Broken down by same years as above).

Response:

Please note the below figures are based on 'operational' grey book staff – excluding Control and are for the date the incident occurred. The injuries include whilst training, carrying out routine tasks and operational incidents.

Q1a) Broken down by injury causes (e.g. slip/trip/fall, road traffic incident, assault) (Broken down by same years as above).

Injury causes	2022-23	2023-24	2024-25
Exposure to fire			2
Exposure to heat	7	2	3
Exposure to noise		1	



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Injury causes	2022-23	2023-24	2024-25
Exposure to, or contact with, harmful substance	3	6	9
Fall from height up to and including 2 metres	2		
Fitness training	1		
Injured by an assault or violence		1	
Injured by other acts of aggression			1
Injured while handling, lifting or carrying	9	5	7
Other	5	2	4
Overcome by heat/humidity		1	
Slip, trip or fall on the same level	4	4	8
Smoke inhalation			1
Strike against something fixed or stationary	7	6	7
Struck by moving (including flying/falling) object	3	6	2
Total:	41	34	44



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Q1b) Broken down by location/area where the injury occurred. (Broken down by same years as above).

Location	2022-23	2023-24	2024-25
On station	13	12	12
Fire House	9	2	7
External training venue	5	12	14
Operational incident	13	8	10
Community property for non op incident	1	0	1
Total:	41	34	44

Q2) The number of claims made while on duty:

2022-2023	0
2023-2024	1
2024-2025	0

Injury happened 23/24 – claim paperwork received 25/26

2a) The amount paid out in compensation by the service to successful claims.

2022-2023	0
2023-2024	0
2024-2025	0



Information Requests Disclosure Log 2025

Request Number 2025-0120 (Occupational Exposure to PFAS)

Request received on 20 November 2025:

Please confirm/provide the following:

- Any documents (including, but not limited to any policies, memos, communications, advice) regarding PFAS generally and/or PFAS exposure.
- Whether you have, at any point, conducted any testing for PFAS levels in blood on any firefighters within your workforce.
- If you have conducted testing, please confirm the type of testing carried out and provide the data results.
- If you have not conducted testing, please confirm on what basis this decision has been made.

Response:

- Any documents (including, but not limited to any policies, memos, communications, advice) regarding PFAS generally and/or PFAS exposure.

Our documentation on PFA is limited to the NFCC briefing note on foam.

Please see the attached National Fire Chiefs Council (NFCC) briefing paper. We do not hold any other documentation.

- Whether you have, at any point, conducted any testing for PFAS levels in blood on any firefighters within your workforce.

RBFRS has not undertaken any testing for PFAS levels in blood.

- If you have conducted testing, please confirm the type of testing carried out and provide the data results.

Not applicable.



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- If you have not conducted testing, please confirm on what basis this decision has been made.

Currently there is no guidance from the NFCC to say that we should conduct testing. There also appears to be no HSE or NHS direction or guidance to test our staff either, as there is no set Workplace Exposure Limit. (*Analysis of the most appropriate regulatory management options (RMOA)* document published March 2023 by the HSE).



Information Requests Disclosure Log 2025

Request Number 2025-0121 (Statistics – Battery and E-bike Fires)

Request received on 20 November 2025:

I am basing my request on the fire statistics definitions laid out on this page <https://www.gov.uk/government/publications/fire-statistics-guidance/fire-statistics-definitions#fires>

1. From your incident recording system, please could you provide a yearly breakdown for how many fire incidents were attended by your service in each calendar year, from 2019 up to the date of this request, where the source of ignition was recorded as lithium-ion or similar battery.
2. Of these incidents, how many were logged as being caused by an e-bike or e-scooter battery?

For both above, please could you also provide the following breakdowns by calendar year:

- a) Number of casualties caused by such incidents, broken down by the 4 subcategories of non-fatal casualties and fatalities.
- b) The most casualties recorded in a single incident.
- c) Number of fires in each type of location, including:
 - Dwellings, including breakdown of 3 flat/maisonette sub-categories
 - Other, non-residential buildings
 - Road vehicle fires
 - Other outdoors
- d) Number of fires by cause (defect, act or omission)
- e) Number of fires by size of spread (item, room, floor, 2 floors, more than 2 floors, roofs and spaces, no damage)

Please provide the data in a tabular, machine-readable format such as a CSV or Excel file.



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Response:

Following a response from the relevant department, I am pleased to be able to provide you with the information you requested - please see the attached Excel file for details.

[2025-0121 – Summary.xlsx]



Information Requests Disclosure Log 2025

Request Number 2025-0122 (Premises – Water and Wastewater)

Request received on 21 November 2025:

For the most recent yearly data to hand: -

1. Your total billed water/sewerage usage?
2. Your total billed water/sewerage cost?
3. Name of your water provider?
4. Are you on a standard water tariff or negotiated/contracted rate i.e. via a framework/direct?
5. Have you switched water supplier?
6. Have you ever commissioned or undertaken a water and wastewater audit, with a review to reducing your water and wastewater costs?
7. Is funding prohibiting you from implementing a water and wastewater cost reduction project?
8. Have you ever carried out a water consumption benchmark exercise to all of your buildings? If so what is the water consumption per person per year?
9. Do you have a future water strategy, if so, please supply details.

Response:

1. Your total billed water/sewerage usage?

11,389 cubic meters (for the year 1 April 2024 to 31 March 2025)

2. Your total billed water/sewerage cost?

£38,553 (for the year 1 April 2024 to 31 March 2025)



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3. Name of your water provider?

Anglian Water Business (National) T/A Wave Utilities

4. Are you on a standard water tariff or negotiated/contracted rate i.e. via a framework/direct?

Contract awarded through Laser framework – Y22013

5. Have you switched water supplier?

Previous provider Castel Water under Laser framework. Switched to new supplier on the 9th April 2025 (Anglian Water Business (National) T/A Wave Utilities).

6. Have you ever commissioned or undertaken a water and wastewater audit, with a review to reducing your water and wastewater costs?

No

7. Is funding prohibiting you from implementing a water and wastewater cost reduction project?

Yes

8. Have you ever carried out a water consumption benchmark exercise to all of your buildings? If so what is the water consumption per person per year?

No

9. Do you have a future water strategy, if so, please supply details.

No



Information Requests Disclosure Log 2025

Request Number 2025-0123 (Employees – On-call Pay Offer)

Request received on 22 November 2025:

I am writing to request the following information under the Freedom of Information Act 2000:

1. **The total number of On-Call (Retained Duty System) staff currently employed by your service.**
2. **In relation to the April 2024 On-Call pay offer regarding the increase to the retainer:**
 - a. Did acceptance of this pay offer require On-Call staff to sign a new contract?
 - b. Did the pay offer require any change to contracted hours?
 - c. How many On-Call staff agreed to or signed any new contract or variation to existing terms as part of this pay offer?

Response:

1. **The total number of On-Call (Retained Duty System) staff currently employed by your service.**

61 as at 24/11/25.

2. **In relation to the April 2024 On-Call pay offer regarding the increase to the retainer:**

- a. Did acceptance of this pay offer require On-Call staff to sign a new contract?

We provided eligible staff with a contract variation letter which they had to sign.

- b. Did the pay offer require any change to contracted hours?

We gave employees the option of changing hours, but if they did not and were worse off they were pay protected for 3 years.

- c. How many On-Call staff agreed to or signed any new contract or variation to existing terms as part of this pay offer?

61 variations were sent, 25 returned to date.



Information Requests Disclosure Log 2025

December 2025

Request Number 2025-0124 (Fire Safety – Flammable Cladding)

Request received on 03 December 2025:

With reference to my previous request [2025-0073](#), please can you let me know any updates to this list.

Response:

Please note that Queen's Wharf has been added to the list of high rise buildings with flammable external wall systems. While previous requests have focused on buildings in the east of the county (Maidenhead/Slough), Queen's Wharf is located in Reading and is nearing completion of its external wall system removal. It has been included in this return for completeness.

Building	Date
Lexington Apartments, Railway Terrace, Slough, SL2 5GQ	Report received from Responsible Person (RP) on 28/12/2019
Rivington Apartments, Railway Terrace, Slough, SL2 5DH	Report received from RP on 28/12/2019
Avon House, 3 Kidwells Close, Maidenhead, SL6 8FQ	Report received from RP on 01/02/2022
West Central, 1a Stoke Road, Slough, SL2 5AH	Report received from RP on 19/08/2020
Evenlode, Maidenhead, SL6 8AU	Report received from RP on 01/02/2024
Indigo Apartments, 45 Crown Street, Reading, RG1 2SE	Report received from RP on 03/06/2025
St James Wharf, Forbury Road, Reading, RG1 3JJ	Report received from RP on 29/11/2024
Queen's Wharf, Reading, RG1 4QE	Report received from RP September 2022



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Request Number 2025-0125 (Contracts – Water Chillers / Water Boilers and Coffee Machines)

Request received on 04 December 2025:

<https://www.contractsfinder.service.gov.uk/Notice/7d678de5-bc54-4ed3-a561-f111c6ca5d4b>

- What are the contractual performance KPI's for this contract?
- Suppliers who applied for inclusion on each framework/contract and were successful & not successful at the PQQ & ITT stages
- Actual spend on this contract/framework (and any sub lots), from the start of the contract to the current date
- Start date & duration of framework/contract?
- Could you please provide a copy of the service/product specification given to all bidders for when this contract was last advertised?
- Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension?
- Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed?
- Who is the senior officer (outside of procurement) responsible for this contract?
- Could you please provide a copy of the service/product specification given to all bidders for when this contract was last advertised?

Response:

- What are the contractual performance KPI's for this contract?
No KPIs issued for this contract.
- Suppliers who applied for inclusion on each framework/contract and were successful & not successful at the PQQ & ITT stages
Awarded through below threshold open tender. Seven suppliers participated in the process, two were disqualified – Nairobi Coffee & Tea Co Ltd and the Vending People. Other suppliers who submitted bids are: CSG QuickVendPlus, Crown Water and Coffee, Link Vending Ltd, Selecta UK Ltd, Waterlogic GB Ltd.



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- Actual spend on this contract/framework (and any sub lots), from the start of the contract to the current date
£136,184.13.
- Start date & duration of framework/contract?
1st January 2021 to 31st December 2025.
- Could you please provide a copy of the service/product specification given to all bidders for when this contract was last advertised?
Specification provided.
- Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension?
Yes, two years – 1st January 2024 to 31st December 2025.
- Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed?
Renewed.
- Who is the senior officer (outside of procurement) responsible for this contract?
Facilities Manager.
- Could you please provide a copy of the service/product specification given to all bidders for when this contract was last advertised?
Specification provided.



Information Requests Disclosure Log 2025

Request Number 2025-0126 (Parental Leave Policies)

Request received on 09 December 2025:

I would please like to know:

- 1) Your parental leave policies, including paternity leave and pay and maternity leave and pay. If you have different policies for firefighters and non-firefighter staff, please include both
- 2) In the last three years for which you have data, how many staff members were eligible for paternity leave?
- 3) In the last three years for which you have data, how many staff members took paternity leave, and for how many weeks on average?
- 4) In the last three years for which you have data, what was the average salary for staff who were eligible for paternity leave? (If it is not possible to provide this, please provide the average salary for all the organisation's staff instead)

For queries 2 - 4, please provide separate data for firefighter and non-firefighter staff, but if this is not possible, please provide combined data for both instead.

If you are unable to answer all of these questions, please prioritise answering them in order.

Clarification requested:

For Royal Berkshire Fire and Rescue Service (RBFRS) to process your request, in relation to questions 2, 3 and 4 please can you confirm what is meant by "In the last three years..."

- Do you require data for financial years (01 April - 31 March) or calendar years (01 January - 31 December)?
We can provide staffing data for the past three years as of 31 March (financial) or for the past three years ending on 31 December (calendar).
- In addition, depending on the above requirement - as this request is part way through the year, would you want to know the figures between 31 March (financial) / 31 December (calendar) and now, i.e. the date of your request?

Clarification provided: awaiting a response from the applicant

Response: In progress

- 1) Maternity, Paternity, Shared Parental and Adoption Policy_REDACTED.pdf



Information Requests Disclosure Log 2025

Request Number 2025-0127 (Employment Tribunal Claims Since 1 January 2022)

Request received on 18 December 2025:

1. The number of Employment Tribunal claims (ET1s) presented against the Authority between 1 January 2022 and the present, broken down by financial year and/or calendar year.
2. For each year, please provide a breakdown of the outcome status of those claims, for example:
 - settled (via COT3/ACAS),
 - withdrawn,
 - struck out,
 - determined at hearing (judgment),
 - ongoing/live.
3. For each year, please provide the number of claims by broad claim type, e.g.: unfair dismissal, discrimination (and protected characteristic where stated), whistleblowing, wages/holiday pay, etc. (A count by category is sufficient—no personal details.)
4. Please provide the total external legal spend for ET matters for each year in the same period (if held), and the total value of settlement payments (if held). If settlement values are exempt, please confirm the exemption relied upon and provide any aggregate figures that can be disclosed.

Response:

1. 5 ET1s have been received since 1 January 2022. Due to the low numbers involved, we are unable to break this down into years, as to do so would identify the individual and contravene the first and second Data Protection Principles and subsequently breach the Data Protection Legislation. Therefore, this email serves as a Part Refusal Notice, in accordance with Section 40 of the Freedom of Information Act 2000, as well as the Principles of the Data Protection Legislation.



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2. Since 2022, 3 were withdrawn and 2 are ongoing. Due to the low numbers involved, we are unable to disclose specific details, as to do so would identify the individual and contravene the first and second Data Protection Principles and subsequently breach the Data Protection Legislation. Therefore, this email serves as a Part Refusal Notice, in accordance with Section 40 of the Freedom of Information Act 2000, as well as the Principles of the Data Protection Legislation.
3. Broadly, these claims have related to unfair dismissal. Due to the low numbers involved, we are unable to disclose specific details, as to do so would identify the individual and contravene the first and second Data Protection Principles and subsequently breach the Data Protection Legislation. Therefore, this email serves as a Part Refusal Notice, in accordance with Section 40 of the Freedom of Information Act 2000, as well as the Principles of the Data Protection Legislation.
4. Since 2022 the legal fees (including the cost of barrister fees) has been £106,747.86. Please note this does not include settlement payments as the two tribunals are still ongoing and no outcome determined.



Information Requests Disclosure Log 2025

Request Number 2025-0128 (Cleaning and Soft Facilities Management Services)

Request received on 19 December 2025:

I am writing to request information under the Freedom of Information Act 2000 regarding your organisation's current cleaning and soft facilities management (FM) services.

Please provide the following:

1. Current Contract Information
 - The name(s) of the supplier(s) delivering cleaning and/or soft FM services.
 - A description of the services included (e.g., cleaning, waste, grounds maintenance, washroom services, pest control, etc.).
 - Contract start date, end date, and any extension options.
 - The total annual contract value (or estimated value if exact figures are not held).
 - Contact Details of the person responsible for the contract.
2. Upcoming Opportunities
 - Details of any planned re-procurement or market engagement for cleaning or soft FM services within the next 24–36 months.
 - Any published procurement timetables, PIN notices, or soft market testing documents.
3. Additional Information
 - The name or job title of the internal contact responsible for estates/FM contract oversight (not personal details beyond what is permissible under FOIA Section 40).

Response:

1. Current Contract Information



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- The name(s) of the supplier(s) delivering cleaning and/or soft FM services. – **Originally awarded to Nexgen Group. Due to commercial acquisition activity and a subsequent corporate restructure during the contract, the supplier is now Bidvest Noonan (UK) Ltd, effective from 1st October 2025.**
- A description of the services included (e.g., cleaning, waste, grounds maintenance, washroom services, pest control, etc.). – **Standardised, general day to day building cleaning services. No waste or grounds maintenance or pest control service is included in the specification.**
- Contract start date, end date, and any extension options. – **1st April 2024 to 31st March 2027 with the option to extend for two further years in one-year increments until 31st March 2029.**
- The total annual contract value (or estimated value if exact figures are not held). **Total contract value for the duration of the contract is £1.3 million.**
- Contact Details of the person responsible for the contract. – **[name redacted], Facilities Manager.**

2. Upcoming Opportunities

- Details of any planned re-procurement or market engagement for cleaning or soft FM services within the next 24–36 months. **No re-procurement or market engagement planned for cleaning or soft FM services within the next 24-36 months. All future opportunities will be advertised through the Central Digital Platform.**
- Any published procurement timetables, PIN notices, or soft market testing documents. **Not for the foreseeable future as the contract for cleaning services is still live with extension options available.**

3. Additional Information

- The name or job title of the internal contact responsible for estates/FM contract oversight. **Facilities Manager and Estate Manager [names redacted].**



Information Requests Disclosure Log 2025

Request Number 2025-0129 (Station Closures and Cuts to Operational Fleet)

Request received on 23 December 2025:

- Can you provide details whether the service is expecting any station closures in the near future?
- Is the service expecting any cuts to the operational fleet?

Response:

- Can you provide details whether the service is expecting any station closures in the near future?
No closures are being planned.
- Is the service expecting any cuts to the operational fleet?
No.



Information Requests Disclosure Log 2025

Request Number 2025-0130 (Call-off Contracts)

Request received on 30 December 2025:

I am doing a research project investigating call-off contracts in the public sector. I have identified a potential call-off contract awarded by Royal Berkshire Fire & Rescue Service, but I can't find details of the framework agreement it was awarded from, or which lot was used.

I have attached an Excel file that contains the information I am looking at. The last two columns ("Title of framework used" and "Further framework info") is where I am missing information. Please could you provide the name of the specific framework agreement or DPS/Dynamic Market used here, as well as the lot used if the framework was divided into lots. If there is any further info which you think would help me locate the framework agreement (e.g., a link to the framework's Contract Finder or FTS listing, the framework provider, or a widely-used reference number such as CCS's RM codes), please use the final column for this. Please use the second column for the relevant lot information.

Please note that I have identified this contract as a possible call-off contract, so there is a chance it is not a call-off. It could be, for instance, procured directly (without being called off from a framework agreement), or could be itself a notice of the establishment of a framework agreement. Therefore I would kindly ask you to specify in this instance what kind of procurement was used in the "Title of framework used" column.

I have provided the title, description, the publication date, and procedure type used to award the potential call-off, as well as a URL link to the call-off in question and a unique reference ID for the potential call-off. Please let me know if there is anything else you need to complete the request.

Response:

Following a response from the relevant department, I am pleased to be able to provide you with the information you requested - please see the attached spreadsheet for details [Royal Berkshire Fire & Rescue Service - Call-off Contracts.xlsx].