



Information Requests Disclosure Log 2026

Information Requests received by Royal Berkshire Fire and Rescue Service

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Key:

EIR – Environmental Information Regulations 2004

FOI – Freedom of Information Act 2000

BAU – Business as Usual

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January 2026

Request Number 2025-0131 (Business-Intelligence, Credit-Reference and Company-Data Products)

Request received on 02 January 2026:

I would like to request information about the business-intelligence, company-information and credit-reference products used by your organisation, as follows,

1. Products used since 1 January 2022

Please confirm whether your organisation currently uses, or has used at any point since 1 January 2022, any of the following products:

- Endole
- Beauhurst
- Dun & Bradstreet (D&B)
- Creditsafe
- Experian Business
- Equifax Business
- TransUnion (UK Commercial Data & Credit Risk)
- Company Check (Creditsafe group)
- DueDil / FullCircl
- Artesian
- GlobalDatabase
- Bureau van Dijk – Orbis / Fame (Moody's)
- Plimsoll Analysis
- Kompass
- Crunchbase
- PitchBook
- S&P Capital IQ / Market Intelligence



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- Graydon UK
- Red Flag Alert
- The Data City

For each product used, please provide:

- a. Product name
- b. Whether it is currently in use (Yes/No)
- c. Main purpose(s) for which it is used

2. Contract information

For each product identified above, please provide the following where held:

- a. Supplier / vendor name
- b. Contract reference number
- c. Contract start date
- d. Contract end date
- e. Next renewal or break date
- f. Contract value (annual or total)
- g. Procurement route used (e.g., CCS framework name and lot, tender, direct award)

If any commercial information is withheld under Section 43, please still provide the non-exempt data, including start date, end date, supplier name, and procurement route.

3. Internal ownership

For each product currently in use, please provide:

- a. Job title (not the name) of the person responsible for the product
- b. The department or team that manages it

4. Past products no longer used

Where a product listed above was used after 1 January 2022 but is no longer in use, please provide:



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- a. Product name
- b. Contract start date
- c. Contract end date
- d. Contract value (annual or total)

Response:

In progress



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Request Number 2025-0132 (Statistics – Incidents 2025)

Request received on 02 January 2026:

Could you tell me how many incidents each fire station in your service area attended in the period of January 1st 2025 at 00:00 to December 31s 2025 at 23:59. Only by station, not to include appliances. This is to include all standby moves, calls on other stations areas, e.g. if 1 station were mobilised to stand by at another, and all reliefs, co responder calls and calls where they were stood down before arriving.

For example (place names chosen at random):

- WYTHENSHAWE STATION - 632
- CHICHESTER STATION - 701
- CARLISLE EAST STATION – 492 etc

Response:

Station	Appliances	Mobilising Calls	Standby Calls	Total
Caversham Road	4	1560	6	1566
Wokingham Road	1	1184	35	1219
Newbury	2	1273	31	1304
Hungerford	2	88	31	119
Lambourn	2	14	0	14
Wokingham	1	784	162	946



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Station	Appliances	Mobilising Calls	Standby Calls	Total
Mortimer	2	103	38	141
Ascot	1	503	78	581
Crowthorne	2	226	72	298
Bracknell	5	1074	42	1116
Slough	3	1847	50	1897
Langley	1	721	83	804
Maidenhead	6	835	24	859
Whitley Wood	6	1050	66	1116
Windsor	1	493	124	617
Theale	2	834	120	954

Notes:

- Data is based on our incident reporting system, as result of using this report, the data has not been updated or gone through any quality assurance. This report has been utilised to allow us to showcase standby incidents alongside incidents mobilised to but not necessarily attended.
- Data includes only RBFRS appliances and will assign the appliance to its home station, e.g. Whitley Wood appliance 1 will be assigned to Whitley Wood Station, this includes our appliances going over the border to assist.



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- Data has been split, as requested, into mobilisation calls and standby calls, this does not include any duplicates, trainings or test incidents.
- Data has included non-attendance but excluded no-action, as non-attendance is utilised for mobilisations that occurred but not arrived to (stood down on route), whereas no-action is not mobilisation to begin with.
- Completed for calendar year 2025.



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Request Number 2025-0133 (CAD, ICCS & Rostering Systems)

Request received on 06 January 2026:

I am writing to request information under the Freedom of Information Act 2000 relating to your Command & Control (CAD), Integrated Communications & Control System (ICCS), and Rostering / Workforce Management systems for the Fire and Rescue Service.

This request has been structured and prioritised to minimise burden on operational teams and to support efficient processing. If the request risks exceeding the appropriate cost limit, please prioritise sections in the order listed below.

SECTION A – Contract & Commercial Information (Priority 1)

For each of the following systems, please provide the information requested below separately for CAD, ICCS, and Rostering where applicable.

A1. Supplier & Contract Details

- Name of current supplier(s)
- Contract reference number (if held)
- Contract start date
- Initial contract end date
- Extension options available (duration and number)
- Whether any extensions have been exercised and revised end date
- Total contract value (including any exercised extensions)
- Annual contract value
- Pricing model used (e.g. per-seat, per-control room position, per-appliance, enterprise licence)



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A2. Scope of Services Included

Please confirm whether the contract includes the following elements:

Software & Support

- Core software licence
- 1st / 2nd / 3rd line support (and support hours)
- Hosting or infrastructure provision
- Software upgrades and release management
- Contractual uptime or availability targets

Hosting Model

- SaaS / cloud hosted
- Private cloud
- On-premise
- Hybrid

Interfaces & Integrations

- Interfaces between CAD and ICCS
- Interfaces with mobilising, mapping, AVL, or other operational systems
- Any third-party integration tools or middleware

SECTION B – Contract Performance & Service Management (Priority 2)

Where held, please provide:



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- Contractual service level indicators (SLAs / KPIs)
- Any documented performance reporting or review outputs from the last 24 months
- Whether any service credits, penalties, or formal escalations have been applied

SECTION C – Procurement & Contractual Documentation (Priority 3)

For the procurement leading to the current contract(s):

- Procurement route used (Open, Framework, Direct Award, Further Competition)
- If via framework: framework name, lot number and call-off reference
- Copies of:
 - Signed contract (including schedules)
 - Any material contract variations or extensions
 - Any change control notices relating to scope or cost (where held)

Redactions are acceptable where commercially sensitive.

SECTION D – Renewal, Strategy & Market Engagement (Priority 4)

Where information is held, please confirm:

- Whether there is an intention to re-procure, extend, or replace:
 - CAD
 - ICCS
 - Rostering
- Indicative timescales for any planned market engagement



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- Whether any soft-market testing, PIN notices, or supplier briefings have been conducted or are planned

SECTION E – Organisational Context (Priority 5)

For context only:

- Number of control rooms operated
- Approximate number of ICCS operator positions
- Approximate number of operational staff covered by the rostering system

Format of Response

- Digital format preferred (DOCX, XLSX, PDF)
- If information is exempt, please cite the specific FOI exemption relied upon
- If partial information is held, please provide what is available

Response:

SECTION A – Contract & Commercial Information (Priority 1)

For each of the following systems, please provide the information requested below separately for CAD, ICCS, and Rostering where applicable.

A1. Supplier & Contract Details

- Name of current supplier(s) - **NEC Software solutions**
- Contract reference number - **217**
- Contract start date - **21/01/14**
- Initial contract end date - **20/04/21**
- Extension options available (duration and number) - **8 years**



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- Whether any extensions have been exercised and revised end date - **10/04/28**
- Total contract value (including any exercised extensions) - **£2,000,000**
- Annual contract value - **£198,000 approx. not accounting for service credits.**
- Pricing model used (e.g. per-seat, per-control room position, per-appliance, enterprise licence) - **Combination of core pricing and per control room seat including training and secondary site.**

A2. Scope of Services Included

Please confirm whether the contract includes the following elements:

Software & Support

- Core software licence - **Yes**
- 1st / 2nd / 3rd line support (and support hours) - **Yes**
- Hosting or infrastructure provision - **Hosting on Prem**
- Software upgrades and release management - **Yes**
- Contractual uptime or availability targets - **Yes**

Hosting Model

- SaaS / cloud hosted
- Private cloud
- On-premise - **Yes**
- Hybrid

Interfaces & Integrations

- Interfaces between CAD and ICCS - **Yes, combined system**
- Interfaces with mobilising, mapping, AVL, or other operational systems - **Yes**
- Any third-party integration tools or middleware - **Airbus gateway for Mobile Data Terminals and Multitone Station ends.**



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SECTION B – Contract Performance & Service Management (Priority 2)

Where held, please provide:

- Contractual service level indicators (SLAs / KPIs)

SLA:

1. Urgent Priority

Issues that require immediate attention due to major impact on business operations.

- Initial Call Back: Within 10 minutes
- Initial Diagnosis: Within 45 minutes
- Definitive Plan or Resolution: Within 2 hours
- Problem Completion: Within 24 hours

2. High Priority

Issues that significantly affect operations but are not classified as emergencies.

- Initial Call Back: Within 20 minutes
- Initial Diagnosis: Within 2 hours
- Definitive Plan or Resolution: Within 6 hours
- Problem Completion: Within 72 hours

3. Medium Priority

Issues that cause moderate disruption but allow work to continue.

- Initial Call Back: Within 45 minutes
- Initial Diagnosis: Within 4 hours



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- **Definitive Plan or Resolution:** Within 11 hours
- **Problem Completion:** Within 96 hours

4. Low Priority

Non-critical issues with minimal operational impact.

- **Initial Call Back:** Within 60 minutes
- **Initial Diagnosis:** Within 24 hours
- **Definitive Plan or Resolution:** Within 48 hours
- **Problem Completion:** Within 120 hours

1. System Fault

Description: A critical fault preventing the Client from carrying out essential tasks, with no reasonable workaround available.

Response Time: Corrective action begins within 2 hours, 24/7, 365 days a year.

- **Examples:** Complete system outage, users unable to log in.

2. Critical Interface Fault

Description: A critical fault impacting the Client's interface with no reasonable workaround.

Response Time: Corrective action begins within 2 hours, 24/7, 365 days a year.

- **Examples:** Mobilising interface down, bookings interface unresponsive.

3. Critical Issue with Workaround

Description: A fault that is critical to the Client's tasks but where a workaround exists according to the Supplier's guidance.



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Response Time: Corrective action begins within 2 hours, 24/7, 365 days a year.

Examples:

- SMS system failure (notifications redirected to “Gartan Internal message”).
- Errors in schedule views (customer directed to fallback service files).

4. Non-Critical Issue

Description: A fault that does not critically impact the Client’s tasks and where no reasonable workaround is available.

Response Time: As specified in the current SLA above

- Any documented performance reporting or review outputs from the last 24 months - **Not held**
- Whether any service credits, penalties, or formal escalations have been applied - **Not held**

SECTION C – Procurement & Contractual Documentation (Priority 3)

For the procurement leading to the current contract(s):

- Procurement route used (Open, Framework, Direct Award, Further Competition) - Open
- If via framework: framework name, lot number and call-off reference
- Copies of:
 - Signed contract (including schedules)
 - Any material contract variations or extensions
 - Any change control notices relating to scope or cost (where held)

The Services/Council (Royal Berkshire Fire and Rescue Service, Buckinghamshire Fire and Rescue Service and Oxfordshire County Council) considers that this information is exempt from disclosure under section 43(2) of the Freedom of Information Act 2000. Section 43(2) stipulates that information is exempt from disclosure if its disclosure would or would be likely to prejudice the commercial interests of any legal person (an individual, a company, the public authority itself or any other legal entity).



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The requested information relates to commercially sensitive material including:

- The signed contract, including schedules
- Contract variations and extensions
- Change controlled notifies
- The pricing structure of a supplier and prices currently paid by the Services/Council
- Details revealing a supplier's business strategy

This information is inherently commercial and relates to the Fire Services and Council's ability, and that of its suppliers, to operate competitively within the marketplace. A commercial interest is defined as a person's ability to participate competitively in a commercial activity. To engage Section 43(2), the Services and Council must be satisfied that disclosure would, or would be likely to, result in prejudice (harm) to the commercial interests of the Services and Oxfordshire Council, the supplier or both.

While the prejudice need not be severe or certain, it must be real, significant and more than trivial. There must be a logical and evidential connection between the disclosure and anticipated harm.

In this case, disclosure would likely enable competitors to gain insight into the pricing and strategic position of the supplier, and into the Services/Council's expenditure on specific services. This could:

- Undermine the Services/Council's position in ongoing and future tendering processes;
- Lead to inflated bids from suppliers aware of the Services/Council's current pricing;
- Reduce the Services/Council's ability to secure best value for money;
- Harm the suppliers' competitive standing in the market.

The Council has consulted with the supplier, who has expressed strong opposition to disclosure, citing likely prejudice to their commercial interests.



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This is a qualified exemption and subject to the public interest test. The Services and Council must consider whether the public interest in disclosing the information outweighs the public interest in withholding the information. In reaching its conclusion the Services/Council considered the following factors in favour of and against disclosure:

Arguments in favour of disclosure

- **Transparency and accountability:** Disclosure would promote openness in public sector spending and decision-making informing the public about the actions undertaken on their behalf, promoting greater user engagement and joint decision-making and increasing public confidence.
- **Value for money:** Public scrutiny of contracts and commercial arrangements may help ensure that public funds are used efficiently.
- **Public confidence:** Disclosure may enhance trust in the Services' and Council's procurement and commercial practices.

Arguments in favour against disclosure

- **Tender process integrity:** Disclosure could compromise the fairness and competitiveness of current and future procurement exercises. Suppliers may tailor bids based on disclosed pricing, undermining blind bidding and potentially increasing costs. The Services and Council are obligated to ensure that the procurement procedure adheres to the principles of fairness, openness, and non-discrimination.
- **Reputational damage:** Revealing this information could unjustly harm the reputations of both the contractor and the Services/Council, potentially affecting their commercial interests due to loss of business. Such disclosure might also deter prospective contractors from bidding on future contracts if the Services and Council is seen as prone to sharing sensitive market information.
- **Supplier opposition:** The anticipated prejudice from disclosure is highly probable given the prominence and substantial value of these contracts, with a clear and logical link between the disclosure and the identified prejudice. The supplier has been consulted and strongly opposes the release of this information, arguing that its disclosure would likely prejudice (harm) their commercial interests.



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- **Pricing structures:** Revealing pricing structures could give competitors an unfair advantage. It is in the public interest for the Services/Council to secure value for money, thereby ensuring that the relevant contracting procedures attract blind, and therefore competitive, bids from third parties.
- **Avoiding reputational and financial harm:** Disclosure could lead to loss of confidence among suppliers, reluctance to engage with the Services and Council, and increased costs due to reduced competition. Disclosure of this information may cause unwarranted reputational damage or loss of confidence in the Services/Council with its partners.

Balancing test

While FOI favours disclosure and the public interest is generally served by transparency of any activity by the Services/Council, this needs to be carefully balanced against any negative impact caused to the wider public interest by any such disclosure. On this occasion, the Services and Council find that the public interest in refusing your request outweighs the public interest in complying with it.

Redactions are acceptable where commercially sensitive.

SECTION D – Renewal, Strategy & Market Engagement (Priority 4)

Where information is held, please confirm:

- Whether there is an intention to re-procure, extend, or replace:
 - CAD - Yes
 - ICCS - Yes
 - Rostering - No
- Indicative timescales for any planned market engagement – **Currently underway, out to full procurement in Q1 2026 (FY)**
- Whether any soft-market testing, PIN notices, or supplier briefings have been conducted or are planned - **Yes to all above and are complete.**



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SECTION E – Organisational Context (Priority 5)

For context only:

- Number of control rooms operated - **Two, Primary site and Secondary site**
- Approximate number of ICCS operator positions = **21**
- Approximate number of operational staff covered by the rostering system - **480 including Control room.**



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Request Number 2025-0134 (Statistics – Incidents of Arson in Slough)

Request received on 07 January 2026:

I'm currently preparing a sprinkler risk assessment for [Address provided], Slough.

The assessment includes the following questions for which I require data on the number of arson incidents

1.4. Incidence of arson in the locality (in the last 5 years)

1.5. Fires in other schools in the locality (in the last 5 years)

Are you able to provide me with some information on the arson incidents around [address provided] and other schools in the area?

Clarification requested:

Please can you confirm specific detail for 'locality'? I.e. would a mile-radius be sufficient or would you like the data for the unitary authority, Slough? If you would prefer a mile-radius, please confirm the distance.

Clarification Provided:

A 1-mile radius would be sufficient

Response:

Incidences of Deliberate Fires - Within 1 Mile of [address provided]:

Property Category	2020	2021	2022	2023	2024	2025	Grand Total
Dwelling	5	1	2	2	1	1	12
NonResidential	0	0	3	0	1	1	5
OtherResidential	1	0	0	0	0	0	1
Outdoor	2	1	8	4	2	2	19



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Property Category	2020	2021	2022	2023	2024	2025	Grand Total
OutdoorStructure	9	3	7	1	3	7	30
RoadVehicle	5	2	3	2	1	4	17
Grand Total	22	7	23	9	8	15	84

Incidences of Fires in Schools - Within 1 Mile of [address provided]:

There were no incidences of fires occurring under the property categories of education centres/schools, however there were three fires noted within close proximity of Herschel Grammar School.

Please note that incidents within Godolphin Recreation Ground (next to Herschel Grammar School) have not been included.

Property Category	Property Type	Cal Year
Road Vehicle	Car	2020
Road Vehicle	Motorcycle	2023
Outdoor Structure	Small Refuse/Rubbish	2024

Notes:

- Data has been generated using calendar years back to 2020.
- Mapping was utilised to plot a 1-mile area of the centre of Westgate School, data returned includes all incidents that were located within.



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Request Number 2025-0135 (Cyber Security Governance)

Request received on 08 January 2026:

Under the Freedom of Information Act 2000, please provide the following information for the period 1 January 2023 – 31 December 2024:

1. The number of occasions on which cyber or information security risks appeared on the agenda of your governing body (or equivalent oversight body).
2. The name(s) of any committee(s) or board(s) with formal responsibility for cyber or information security oversight.
3. Whether documented criteria exist for escalating significant cyber incidents to the governing body or senior leadership (yes/no; if yes, please provide or summarise).
4. The number of governing body members (or equivalent) who completed cyber or information security training during this period, and the total number of members in that body.
5. Whether an independent assessment of your cyber security arrangements (e.g. internal audit, external review, or third-party assessment) was reported to the governing body during this period (yes/no; if yes, please state the type of assessment).

Please note: no technical details, vulnerabilities, or sensitive operational information are requested. If this information is readily available, broken down by year, please provide it; otherwise, an aggregate figure for the period is sufficient.

Response:

1. The number of occasions on which cyber or information security risks appeared on the agenda of your governing body (or equivalent oversight body).

15 occasions

2. The name(s) of any committee(s) or board(s) with formal responsibility for cyber or information security oversight.



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Security Advisory Group (SAG). Chaired by Head of Business Information Services who is part of the Senior Leadership Team (SLT).

3. Whether documented criteria exist for escalating significant cyber incidents to the governing body or senior leadership (yes/no; if yes, please provide or summarise).

Any issue that requires escalation will be identified to the SLT which the Chair of SAG is a member of. If the issue and risk is immediate then direct contact will be made with a director of the Service and a Critical Event Management Team (CEMT) meeting will be set up.

4. The number of governing body members (or equivalent) who completed cyber or information security training during this period, and the total number of members in that body.

Our Protecting Information Course includes training on Cyber and Information Security, however, a separate Cyber Security Course was also later introduced to complement the Protecting Information Course.

Between 1 January 2023 – 31 December 2024 there were, in total, 16 Senior Leadership Team (SLT) Members and 12 Security Advisory Group (SAG) Members (28 total). A member may have taken a course in 2023 as well as 2024, thus will be counted twice. Note that these figures are for a total during the time period specified, which includes staff who would have left the group membership and subsequently replaced by new members.

	SAG completion (1 January 2023 – 31 December 2024)	SLT completion (1 January 2023 – 31 December 2024)	SLT & SAG (1 January 2023 – 31 December 2024)
Protecting Information Course	12	8	20
Cyber Security Course *	7	3	10
PI & CS Total	19	11	30

*** Please note that our Cyber Security course was only introduced within the Service in September 2023.**



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5. Whether an independent assessment of your cyber security arrangements (e.g. internal audit, external review, or third-party assessment) was reported to the governing body during this period (yes/no; if yes, please state the type of assessment).

There are 3 elements of protection / Audit.

1. Annual IT Health Check (ITHC) with PEN test, remediations and progress reported back to the Home Office.
2. External audit of processes and documented policies. (RSMUK)
3. A member of the Cyber Assessment Framework which involves the annual completion of a CAF questionnaire.



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Request Number 2025-0136 (Statistics – On-call Incident Attendance)

Request received on 09 January 2026:

I am requesting to receive the overall number of incidents that retained crews in Berkshire were mobilised to and the number of times they subsequently booked mobile from 1/1/25 to 1/1/26. Could standby figures also be included but as a separate section.

May I also request this information in a table format, e.g. Station/Total mobilisations/Total times booked mobile/Total standbys/Total standbys booked mobile.

Response:

Station (On-call appliance)	Incidents		Standbys	
	Assigned	Mobilised	Assigned	Mobilised
Hungerford	80	79	31	31
Lambourn	3	3	0	0
Mortimer	88	88	39	37
Crowthorne	211	210	69	67
Maidenhead	28	28	19	18
Grand Total	410	408	158	153

Notes:

- Data is based on our incident reporting system. As a result of using this report, the data has not been updated or gone through any quality assurance. This report has been utilised to allow us to showcase the standby incidents alongside incidents mobilised to but not necessarily attended.



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- Data includes only Berkshire On-Call Pump Appliances and attendance to incidents within Berkshire.
- Data has been split, as requested, into mobilisation calls and standby calls, alongside a breakdown of appliances assigned to incidents against mobilisations occurred.
- This further excludes any incidents showing as duplicate, repeat, merge, training or test incidents.
- Provided data includes all incident types, without exception of exclusions mentioned in the above line, including no-action incidents and non-attendance incidents. Provided a mobilisation occurred, the incident has been included in this breakdown.
- Please note that an appliance having a mobilised time does confirm that the appliance mobilised to an incident, however, it doesn't guarantee said appliance actually arrived.



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Request Number 2025-0137 (ICT – Use of AI (Artificial Intelligence))

Request received on 12 January 2026:

I am submitting an FOI request seeking to understand how public bodies are exploring or applying Artificial Intelligence (AI) to support service delivery. These questions are intended to gather insights into current practice, governance, and future planning. They should not be interpreted as critical; we are simply researching how public services are approaching emerging technologies.

Please provide answers to the following:

AI Use in Operations

1. Does your organisation currently use any form of Artificial Intelligence (AI) or automated systems in its operations?
 - o If yes, please list the tools or systems in use and provide a brief description of their purpose (e.g., administrative support, triage, analytics, chatbot services, etc.).
 - o If not, please state whether your organisation has explored or piloted any AI-based technologies in the past 3 years.

AI for Decision-Making

2. Does your organisation use AI or algorithmic systems to support or inform decision-making in any area (e.g., resource allocation, risk assessments, case prioritisation)?
 - o If yes, please describe the type of decision-making supported and the nature of the AI's role (e.g., advisory, automated assessment, automated decision).
 - o Please also confirm whether human oversight is applied.

AI Chatbots and Customer Interaction

3. Does your organisation currently use chatbots or virtual assistants—AI-driven or rules-based—to support public enquiries or internal staff functions?



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- If yes, please specify their purpose, whether they are AI-based, and when they were implemented.

Policies and Governance

4. Does your organisation have any formal policy, strategy, or guidance relating to the use of Artificial Intelligence or automated decision-making?

- If yes, please supply a copy or provide a link.
- If not, please indicate whether such a policy is in development.

Data Protection and Ethics

5. If AI systems are used, what measures or frameworks does your organisation have in place to ensure:

- Compliance with data protection and privacy obligations
- Transparency for service users
- Ethical or responsible use

(For example, DPIAs, algorithmic impact assessments, ethical guidelines—if applicable.)

Trials, Pilots, or Future Plans

6. Has your organisation run any pilots, trials, or exploratory projects involving AI in the last 3 years, or does it plan to do so in the next 12–24 months?

- If yes, please provide brief details of the purpose, timeline, and status of these initiatives.

Staff Training and Awareness

7. Does your organisation provide any training, guidance, or internal communications to staff relating to AI, its use, or its implications?

- If yes, please describe the type of training or include documents if available.



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If any of the above information is already publicly accessible, please feel free to provide links instead of attachments.

Response:

In progress



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Request Number 2025-0138 (Statistics – E-Bike and E-Scooter Fires)

Request received on 13 January 2026:

I am basing my request on the fire statistics definitions laid out on this page <https://www.gov.uk/government/publications/fire-statistics-guidance/fire-statistics-definitions#fires>

From your incident recording system, please provide information relating to fire incidents attended by your service between 1 January 2019 and 31 December 2025 where the source of ignition was recorded as an e-bike or e-scooter (including associated batteries).

If data is not available to 31 December 2025, please provide data up to the most recently available date and include what date that is.

Specifically, please provide:

1. A **monthly breakdown**, by calendar year, of the number of such incidents attended.
2. The **total number of casualties** resulting from these incidents.
3. The **total number of fatalities** resulting from these incidents.
4. The **highest number of casualties recorded in any single incident** within this dataset.
5. The **number of these incidents that occurred in dwellings**.
6. Where recorded, the **size of fire** for these incidents (e.g. item, room, one floor, two or more floors, whole building).

Please provide the data in a tabular, machine-readable format such as a CSV or Excel file.

Response:

Spreadsheet provided [Summary – 2025-0138.xlsx]



Information Requests Disclosure Log 2026

Request Number 2025-0139 (Fuel Storage – 368-370 Reading Rd, Wokingham RG41 5EJ)

Request received on 13 January 2026:

RE: 368-370 Reading Road Wokingham RG41 5EJ

1. Do you have any records of fuel storage at the subject Site? If so, please provide all available details on tank volumes, licence details, installation dates, tank locations, decommissioning etc. including drawings if available.
2. Do you hold any records of fuel storage on properties adjacent to the Subject Property?
3. Are you aware of any leaks, spills or pollution incidents affecting the Subject Property?

Response:

In progress



Information Requests Disclosure Log 2026

Request Number 2025-0140 (Fire Safety Audit – St Marys Walk, Maidenhead)

Request received on 16 January 2026:

I write to request information held by Royal Berkshire Fire & Rescue Service relating to the fire safety audit recently completed for the residential premises known as 1–11 St Mary's Walk, High Street, Maidenhead, SL6 1QZ.

1. The current status of the RBFRS audit for the above premises (e.g. compliant, partially compliant, under review, monitoring, or other recorded status).
2. Whether the audit identified any deficiencies, observations, or matters requiring follow-up, and if so:
 - the nature of those matters (high-level description only is sufficient); and
 - whether any actions were recommended or required.
3. Whether any enforcement powers have been considered, reserved, or exercised in relation to the premises, including but not limited to informal action, advice, monitoring, or statutory enforcement.
4. Whether RBFRS is currently awaiting further information or action from the Responsible Person or managing agent in connection with this audit.
5. Copies of any internal records, audit outcome summaries, or correspondence held by RBFRS that record the outcome or status of the audit (excluding personal data where exemptions apply).

This request is made under the Freedom of Information Act 2000. If any part of this request is considered exempt, we kindly ask that the remainder be disclosed and that any exemptions relied upon are clearly identified.

If clarification or refinement would assist compliance within statutory timescales, please let us know and we will respond promptly.

Response:

In progress



Information Requests Disclosure Log 2026

Request Number 2025-0141 (PFAS-containing Firefighting Foams and Firefighter PPE)

Request received on 17 January 2026:

We are writing to request information under the Freedom of Information.

We are undertaking a study examining the presence and potential sources of per- and polyfluoroalkyl substances (PFAS) within the UK's Fire and Rescue Services (FRSs).

To support this research, we would be grateful if you could provide the following information relating to your Fire and Rescue Service, covering the last ten years, where this information is already held and readily retrievable. We do not require full incident logs or the creation of new analyses, and we are content to receive partial or high-level summaries where detailed records are not readily accessible.

1. PFAS-containing firefighting foams

Please provide details of firefighting foams containing PFAS used by your Service, including:

- The period (year range) during which PFAS-containing firefighting foams were in use
- For the last decade (2016-2026):
 - Manufacturer name(s) for PFAS-containing foam used in your service
 - Details of any PFAS-containing foams currently held in stock or storage (if applicable), including:
 - Type of foam and manufacturer
 - Approximate volume held (in litres)
 - Dates when PFAS-containing foams were phased out (if applicable)
 - Details of replacement foams, including manufacturer name(s) and approximate dates of introduction (where applicable)



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- Using already collected data and records relating to major incidents involving high foam usage (such as trainings, medium to large-scale fire incidents e.g. industrial, petrochemical, airport, landfill fires etc.). Where available, please provide:
 - Location and month/year of the incident/training(s)
 - Approximate quantity, manufacturer of PFAS-containing foam used

2. Firefighter personal protective equipment (PPE)

For the last decade, please provide:

- Manufacturer name(s) of firefighter PPE issued or used by your Service
- Whether firefighter PPE was sent to external professional cleaning services, and if so:
 - The name(s) of the service provider(s)
 - (where applicable) the type or class of PFAS treatment used, including the specific PFAS chemicals applied (e.g. C6 fluorotelomers, PFOS, PFOA).

Response:

In progress



Information Requests Disclosure Log 2026

Request Number 2025-0142 (Fleet – Specialist Appliances)

Request received on 21 January 2026:

Does the service have any plans to replace its **Incident Command Unit** and **Heavy Rescue Unit** between March 7th 2026 and September 30th 2027? If yes, please provide more details as to the timescale and any other relevant information.

Response:

Yes, RBFRS does intend to replace these important assets although the timeline is not yet clear as the capability requirements are still being assessed by the specialist capability team. It is anticipated that both capabilities will be replaced by the end of 2028 with any procurement activity carried out in accordance with the public procurement regulations.



Information Requests Disclosure Log 2026

Request Number 2025-0143 (Fire Safety – Waking Watches)

Request received on 24 January 2026:

Under the Freedom of Information Act 2000, please provide the following information relating to residential buildings in your Fire & Rescue Service area where a “waking watch” (or equivalent 24/7 fire patrol) has been implemented as a fire risk mitigation measure.

For the purposes of this request, please interpret “waking watch” broadly to include any arrangement where one or more persons are employed or contracted to patrol a building for signs of fire, raise the alarm, assist evacuation, or provide a temporary fire safety presence pending remediation or installation of alternative measures (including temporary “fire marshal” arrangements and similar terminology).

1) Current number of buildings with a waking watch

As of the most recent date for which you hold data (or as close as possible to the date you process this request), please provide the number of residential buildings in your area with a waking watch in place.

2) Time series (to allow comparison with 2020/21 figures)

For each of the following dates, please provide the number of residential buildings with a waking watch in place in your area (or the nearest available snapshot):

- 31 March 2020
- 31 March 2021
- 31 March 2022
- 31 March 2023
- 31 March 2024
- 31 March 2025
- Most recent available date in 2026 (or current date)



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If you only began recording after a certain point, please provide figures from the earliest date available and state when recording began.

3) Internal assessment of effectiveness (if held)

Please provide copies of any internal assessments of effectiveness of waking watches held by your Fire & Rescue Service (if held).

Response:

In progress



Information Requests Disclosure Log 2026

Request Number 2025-0144 (Fuel Storage – London Road Retail Park, Newbury RG14 2BP)

Request received on 26 January 2026:

I am currently undertaking an environmental assessment for a site at London Road Retail Park, Newbury, RG14 2BP. Site boundary below [photo/screenshot provided]:

We are hoping that you may be able to provide us with the contact details for the Petroleum Licence Officer for Berkshire in the hopes that they may be able to assist us with providing further information in relation to any tanks associated with its previous use.

Details that would be of interest to us include:

- the fuel types stored in the tanks;
- tank installation dates;
- the tank sizes and construction details;
- a plan indicating the location of the tanks;
- any results of tests undertaken to confirm the integrity of the tanks;
- any reported spillages or pollution incidents: and
- details of decommission (if applicable).

Response:

In progress



Information Requests Disclosure Log 2026

Request Number 2025-0145 (Statistics – Road Traffic Collisions)

Request received on 29 January 2026:

I am seeking information relating to road traffic collision (RTC) incidents attended by Royal Berkshire Fire and Rescue Service following the ban on recreational possession of nitrous oxide (effective 8 November 2023).

1. Please provide the total number of road traffic collision incidents attended by Royal Berkshire Fire and Rescue Service where any mention of the following terms appears in incident logs, notes, hazards sections, or any free-text fields of your Incident Recording System:

- "nitrous oxide"
- "laughing gas"
- "NOS"

Please provide separate aggregated totals for each of the following periods:

- 2023 (8 November 2023 to 31 December 2023 only)
- 2024 (1 January to 31 December 2024)
- 2025 (1 January 2025 to 31 December 2025 or the most recent available date if full data is not available)

Please provide the response as separate figures only for each period (e.g., "2023 (8 Nov–31 Dec): X incidents"; "2024: Y incidents"; "2025 (to date): Z incidents"). No details of individual incidents, dates, locations, or descriptions are required.

2. For the same stated periods, please also provide the total number of road traffic incidents attended by Royal Berkshire Fire and Rescue Service (regardless of nitrous oxide involvement) for context.



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If extracting this data (e.g., via keyword search of free-text fields) exceeds the appropriate cost limit under Section 12, or if a keyword search is not feasible, please advise under your Section 16 duty how the request could be refined to allow compliance. This could include covering fewer periods, shortening timeframes, or using fewer keywords.

I would be grateful if you could provide this information in a reusable format such as a spreadsheet or CSV file where possible.

Response:

In progress



Information Requests Disclosure Log 2026

Request Number 2025-0146 (Fire Hydrant Locations – Western Rd/Wokingham Rd, Bracknell)

Request received on 29 January 2026:

I am writing to request confirmation of the recorded fire hydrant locations in the vicinity of the junction between Wokingham Road and Western Road in Bracknell (postcode RG12 1RT).

Our practice is currently preparing technical documentation for a proposed development on the corner site formerly occupied by the RSA building. As part of our fire strategy review, we undertook an on-site inspection and identified the following hydrants:

- A hydrant located on the east side of Western Road, opposite the Maxis office building.
- A hydrant positioned on the west side of the roundabout, on the slip road towards Moordale Avenue.
- Hydrants located on Wokingham Road, in the vicinity of residential properties (approximately Nos. 12 and 24).

A marked extract of the area is attached for reference, indicating the approximate positions of the hydrants identified during our survey.

We would be grateful if you could confirm:

1. Whether the above hydrants correspond with those recorded in your system.
2. Whether there are any additional hydrants in this area that may not have been captured during our on-site inspection, in particular any hydrant located on Wokingham Road closer to the roundabout.
3. Whether any of the identified hydrants are currently out of service or subject to access restrictions.

[Map provided]

Response:

In progress



Information Requests Disclosure Log 2026

Request Number 2025-0147 (Statistics – E-Bike and E-Scooter Fires)

Request received on 30 January 2026:

Please provide: The number of e-bike and e-scooter fires attended by the brigade from the start of 2021 to the end of 2025.

Please break the figures down by each calendar year, and provide separate figures for e-bike and e-scooter fires.

Response:

In progress