



Information Requests Disclosure Log 2026

Information Requests received by Royal Berkshire Fire and Rescue Service

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Key:

EIR – Environmental Information Regulations 2004

FOI – Freedom of Information Act 2000

BAU – Business as Usual

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January 2026

Request Number 2025-0131 (Business-Intelligence, Credit-Reference and Company-Data Products)

Request received on 02 January 2026:

I would like to request information about the business-intelligence, company-information and credit-reference products used by your organisation, as follows,

1. Products used since 1 January 2022

Please confirm whether your organisation currently uses, or has used at any point since 1 January 2022, any of the following products:

- Endole
- Beauhurst
- Dun & Bradstreet (D&B)
- Creditsafe
- Experian Business
- Equifax Business
- TransUnion (UK Commercial Data & Credit Risk)
- Company Check (Creditsafe group)
- DueDil / FullCircl
- Artesian
- GlobalDatabase
- Bureau van Dijk – Orbis / Fame (Moody's)
- Plimsoll Analysis
- Kompass
- Crunchbase
- PitchBook
- S&P Capital IQ / Market Intelligence



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- Graydon UK
- Red Flag Alert
- The Data City

For each product used, please provide:

- a. Product name
- b. Whether it is currently in use (Yes/No)
- c. Main purpose(s) for which it is used

2. Contract information

For each product identified above, please provide the following where held:

- a. Supplier / vendor name
- b. Contract reference number
- c. Contract start date
- d. Contract end date
- e. Next renewal or break date
- f. Contract value (annual or total)
- g. Procurement route used (e.g., CCS framework name and lot, tender, direct award)

If any commercial information is withheld under Section 43, please still provide the non-exempt data, including start date, end date, supplier name, and procurement route.

3. Internal ownership

For each product currently in use, please provide:

- a. Job title (not the name) of the person responsible for the product
- b. The department or team that manages it

4. Past products no longer used

Where a product listed above was used after 1 January 2022 but is no longer in use, please provide:



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- a. Product name
- b. Contract start date
- c. Contract end date
- d. Contract value (annual or total)

Response:

1. Products used since 1 January 2022

Please confirm whether your organisation currently uses, or has used at any point since 1 January 2022, any of the following products:

- Endole
- Beauhurst
- Dun & Bradstreet (D&B) – **We have used D&B in the past for the Whitley Wood project. The contract will end with the supplier in 2026. To check credit score for supplier.**
- Creditsafe
- Experian Business – **Procurement uses Experian Business Express to conduct credit score check and monitor suppliers credit rating.**
- Equifax Business
- TransUnion (UK Commercial Data & Credit Risk)
- Company Check (Creditsafe group)
- DueDil / FullCircl
- Artesian
- GlobalDatabase
- Bureau van Dijk – Orbis / Fame (Moody's)
- Plimsoll Analysis



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- Kompass
- Crunchbase
- PitchBook
- S&P Capital IQ / Market Intelligence
- Graydon UK
- Red Flag Alert
- The Data City

For each product used, please provide:

- a. Product name - **D&B – Fin Analytics Starter, Experian Business – Credit Score Check and monitoring of suppliers credit score rating.**
- b. Whether it is currently in use (Yes/No)
- c. Main purpose(s) for which it is used – **Experian is in use. The D&B was used for additional analysis for one supplier. As the project has been successfully completed, D&B is not in use.**

2. Contract information

For each product identified above, please provide the following where held:

- a. Supplier / vendor name – **Dun & Bradstreet and Experian**
- b. Contract reference number – **N/A**
- c. Contract start date - **D&B – 10/07/2024 to 09/07/2026, Experian – 12/09/2025 to 12/09/2027**
- d. Contract end date



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- e. Next renewal or break date
- f. Contract value (annual or total) – **The cost of the annual subscription for D&B is £204.75 and the Experian subscription cost is £500 for two-year period.**
- g. Procurement route used (e.g., CCS framework name and lot, tender, direct award) - **One quote process due to the value of the spend substantially low than £10,000.**

If any commercial information is withheld under Section 43, please still provide the non-exempt data, including start date, end date, supplier name, and procurement route.

3. Internal ownership

For each product currently in use, please provide:

- a. Job title (not the name) of the person responsible for the product
- b. The department or team that manages it - **Procurement Department.**

4. Past products no longer used

Where a product listed above was used after 1 January 2022 but is no longer in use, please provide:

- a. Product name – **N/A**
- b. Contract start date - **N/A**
- c. Contract end date - **N/A**
- d. Contract value (annual or total) - **N/A**



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Request Number 2025-0132 (Statistics – Incidents 2025)

Request received on 02 January 2026:

Could you tell me how many incidents each fire station in your service area attended in the period of January 1st 2025 at 00:00 to December 31st 2025 at 23:59. Only by station, not to include appliances. This is to include all standby moves, calls on other stations areas, e.g. if 1 station were mobilised to stand by at another, and all reliefs, co responder calls and calls where they were stood down before arriving.

For example (place names chosen at random):

- WYTHENSHAW STATION - 632
- CHICHESTER STATION - 701
- CARLISLE EAST STATION – 492 etc

Response:

Station	Appliances	Mobilising Calls	Standby Calls	Total
Caversham Road	4	1560	6	1566
Wokingham Road	1	1184	35	1219
Newbury	2	1273	31	1304
Hungerford	2	88	31	119
Lambourn	2	14	0	14
Wokingham	1	784	162	946



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Station	Appliances	Mobilising Calls	Standby Calls	Total
Mortimer	2	103	38	141
Ascot	1	503	78	581
Crowthorne	2	226	72	298
Bracknell	5	1074	42	1116
Slough	3	1847	50	1897
Langley	1	721	83	804
Maidenhead	6	835	24	859
Whitley Wood	6	1050	66	1116
Windsor	1	493	124	617
Theale	2	834	120	954

Notes:

- Data is based on our incident reporting system, as result of using this report, the data has not been updated or gone through any quality assurance. This report has been utilised to allow us to showcase standby incidents alongside incidents mobilised to but not necessarily attended.
- Data includes only RBFRS appliances and will assign the appliance to its home station, e.g. Whitley Wood appliance 1 will be assigned to Whitley Wood Station, this includes our appliances going over the border to assist.



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- Data has been split, as requested, into mobilisation calls and standby calls, this does not include any duplicates, trainings or test incidents.
- Data has included non-attendance but excluded no-action, as non-attendance is utilised for mobilisations that occurred but not arrived to (stood down on route), whereas no-action is not mobilisation to begin with.
- Completed for calendar year 2025.



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Request Number 2025-0133 (CAD, ICCS & Rostering Systems)

Request received on 06 January 2026:

I am writing to request information under the Freedom of Information Act 2000 relating to your Command & Control (CAD), Integrated Communications & Control System (ICCS), and Rostering / Workforce Management systems for the Fire and Rescue Service.

This request has been structured and prioritised to minimise burden on operational teams and to support efficient processing. If the request risks exceeding the appropriate cost limit, please prioritise sections in the order listed below.

SECTION A – Contract & Commercial Information (Priority 1)

For each of the following systems, please provide the information requested below separately for CAD, ICCS, and Rostering where applicable.

A1. Supplier & Contract Details

- Name of current supplier(s)
- Contract reference number (if held)
- Contract start date
- Initial contract end date
- Extension options available (duration and number)
- Whether any extensions have been exercised and revised end date
- Total contract value (including any exercised extensions)
- Annual contract value
- Pricing model used (e.g. per-seat, per-control room position, per-appliance, enterprise licence)

A2. Scope of Services Included

Please confirm whether the contract includes the following elements:



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Software & Support

- Core software licence
- 1st / 2nd / 3rd line support (and support hours)
- Hosting or infrastructure provision
- Software upgrades and release management
- Contractual uptime or availability targets

Hosting Model

- SaaS / cloud hosted
- Private cloud
- On-premise
- Hybrid

Interfaces & Integrations

- Interfaces between CAD and ICCS
- Interfaces with mobilising, mapping, AVL, or other operational systems
- Any third-party integration tools or middleware

SECTION B – Contract Performance & Service Management (Priority 2)

Where held, please provide:

- Contractual service level indicators (SLAs / KPIs)
- Any documented performance reporting or review outputs from the last 24 months
- Whether any service credits, penalties, or formal escalations have been applied

SECTION C – Procurement & Contractual Documentation (Priority 3)

For the procurement leading to the current contract(s):

- Procurement route used (Open, Framework, Direct Award, Further Competition)
- If via framework: framework name, lot number and call-off reference



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- Copies of:
 - Signed contract (including schedules)
 - Any material contract variations or extensions
 - Any change control notices relating to scope or cost (where held)

Redactions are acceptable where commercially sensitive.

SECTION D – Renewal, Strategy & Market Engagement (Priority 4)

Where information is held, please confirm:

- Whether there is an intention to re-procure, extend, or replace:
 - CAD
 - ICCS
 - Rostering
- Indicative timescales for any planned market engagement
- Whether any soft-market testing, PIN notices, or supplier briefings have been conducted or are planned

SECTION E – Organisational Context (Priority 5)

For context only:

- Number of control rooms operated
- Approximate number of ICCS operator positions
- Approximate number of operational staff covered by the rostering system

Format of Response

- Digital format preferred (DOCX, XLSX, PDF)
- If information is exempt, please cite the specific FOI exemption relied upon
- If partial information is held, please provide what is available



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Follow-up Questions:

I just wanted to clarify one aspect relating specifically to the rostering / workforce management system, as I want to ensure I have correctly understood the contractual structure described.

Section A presents NEC Software Solutions contract 217 as covering the systems in scope, with pricing framed around core system provision and per control room seat arrangements. However, I was not entirely clear whether the rostering / workforce management platform is formally delivered under that same NEC contract, or whether it sits under a separate agreement.

In particular, I noted the SLA example referencing “Gartan Internal message”, which raised the question of whether Gartan is the live rostering platform (either as part of the NEC solution or under a distinct contractual arrangement).

For completeness, could you please confirm:

- Whether rostering / workforce management is provided under contract 217 with NEC;
- If not, the name of the supplier and relevant contract details;
- Whether Gartan is the workforce management system currently in use, and if so, how it is contractually provided.

Response:

SECTION A – Contract & Commercial Information (Priority 1)

For each of the following systems, please provide the information requested below separately for CAD, ICCS, and Rostering where applicable.

A1. Supplier & Contract Details

- Name of current supplier(s) - **NEC Software solutions**
- Contract reference number - **217**
- Contract start date - **21/01/14**



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- Initial contract end date - **20/04/21**
- Extension options available (duration and number) - **8 years**
- Whether any extensions have been exercised and revised end date - **10/04/28**
- Total contract value (including any exercised extensions) - **£2,000,000**
- Annual contract value - **£198,000 approx. not accounting for service credits.**
- Pricing model used (e.g. per-seat, per-control room position, per-appliance, enterprise licence) - **Combination of core pricing and per control room seat including training and secondary site.**

A2. Scope of Services Included

Please confirm whether the contract includes the following elements:

Software & Support

- Core software licence - **Yes**
- 1st / 2nd / 3rd line support (and support hours) - **Yes**
- Hosting or infrastructure provision - **Hosting on Prem**
- Software upgrades and release management - **Yes**
- Contractual uptime or availability targets - **Yes**

Hosting Model

- SaaS / cloud hosted
- Private cloud
- On-premise - **Yes**
- Hybrid

Interfaces & Integrations

- Interfaces between CAD and ICCS - **Yes, combined system**



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- Interfaces with mobilising, mapping, AVL, or other operational systems - **Yes**
- Any third-party integration tools or middleware - **Airbus gateway for Mobile Data Terminals and Multitone Station ends.**

SECTION B – Contract Performance & Service Management (Priority 2)

Where held, please provide:

- Contractual service level indicators (SLAs / KPIs)

SLA:

1. Urgent Priority

Issues that require immediate attention due to major impact on business operations.

- **Initial Call Back: Within 10 minutes**
- **Initial Diagnosis: Within 45 minutes**
- **Definitive Plan or Resolution: Within 2 hours**
- **Problem Completion: Within 24 hours**

2. High Priority

Issues that significantly affect operations but are not classified as emergencies.

- **Initial Call Back: Within 20 minutes**
- **Initial Diagnosis: Within 2 hours**
- **Definitive Plan or Resolution: Within 6 hours**
- **Problem Completion: Within 72 hours**

3. Medium Priority

Issues that cause moderate disruption but allow work to continue.



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- **Initial Call Back: Within 45 minutes**
- **Initial Diagnosis: Within 4 hours**
- **Definitive Plan or Resolution: Within 11 hours**
- **Problem Completion: Within 96 hours**

4. Low Priority

Non-critical issues with minimal operational impact.

- **Initial Call Back: Within 60 minutes**
- **Initial Diagnosis: Within 24 hours**
- **Definitive Plan or Resolution: Within 48 hours**
- **Problem Completion: Within 120 hours**

1. System Fault

Description: A critical fault preventing the Client from carrying out essential tasks, with no reasonable workaround available.

Response Time: Corrective action begins within 2 hours, 24/7, 365 days a year.

- **Examples:** Complete system outage, users unable to log in.

2. Critical Interface Fault

Description: A critical fault impacting the Client's interface with no reasonable workaround.

Response Time: Corrective action begins within 2 hours, 24/7, 365 days a year.

- **Examples:** Mobilising interface down, bookings interface unresponsive.

3. Critical Issue with Workaround



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Description: A fault that is critical to the Client's tasks but where a workaround exists according to the Supplier's guidance.

Response Time: Corrective action begins within 2 hours, 24/7, 365 days a year.

Examples:

- SMS system failure (notifications redirected to "Gartan Internal message").
- Errors in schedule views (customer directed to fallback service files).

4. Non-Critical Issue

Description: A fault that does not critically impact the Client's tasks and where no reasonable workaround is available.

Response Time: As specified in the current SLA above

- Any documented performance reporting or review outputs from the last 24 months - **Not held**
- Whether any service credits, penalties, or formal escalations have been applied - **Not held**

SECTION C – Procurement & Contractual Documentation (Priority 3)

For the procurement leading to the current contract(s):

- Procurement route used (Open, Framework, Direct Award, Further Competition) - Open
- If via framework: framework name, lot number and call-off reference
- Copies of:
 - Signed contract (including schedules)
 - Any material contract variations or extensions
 - Any change control notices relating to scope or cost (where held)

The Services/Council (Royal Berkshire Fire and Rescue Service, Buckinghamshire Fire and Rescue Service and Oxfordshire County Council) considers that this information is exempt from disclosure under section 43(2) of the Freedom of Information Act 2000. Section 43(2) stipulates that information is exempt from disclosure if its disclosure would or would be likely to



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prejudice the commercial interests of any legal person (an individual, a company, the public authority itself or any other legal entity).

The requested information relates to commercially sensitive material including:

- The signed contract, including schedules
- Contract variations and extensions
- Change controlled notifies
- The pricing structure of a supplier and prices currently paid by the Services/Council
- Details revealing a supplier's business strategy

This information is inherently commercial and relates to the Fire Services and Council's ability, and that of its suppliers, to operate competitively within the marketplace. A commercial interest is defined as a person's ability to participate competitively in a commercial activity. To engage Section 43(2), the Services and Council must be satisfied that disclosure would, or would be likely to, result in prejudice (harm) to the commercial interests of the Services and Oxfordshire Council, the supplier or both.

While the prejudice need not be severe or certain, it must be real, significant and more than trivial. There must be a logical and evidential connection between the disclosure and anticipated harm.

In this case, disclosure would likely enable competitors to gain insight into the pricing and strategic position of the supplier, and into the Services/Council's expenditure on specific services. This could:

- Undermine the Services/Council's position in ongoing and future tendering processes;
- Lead to inflated bids from suppliers aware of the Services/Council's current pricing;
- Reduce the Services/Council's ability to secure best value for money;
- Harm the suppliers' competitive standing in the market.

The Council has consulted with the supplier, who has expressed strong opposition to disclosure, citing likely prejudice to their commercial interests.



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This is a qualified exemption and subject to the public interest test. The Services and Council must consider whether the public interest in disclosing the information outweighs the public interest in withholding the information. In reaching its conclusion the Services/Council considered the following factors in favour of and against disclosure:

Arguments in favour of disclosure

- **Transparency and accountability:** Disclosure would promote openness in public sector spending and decision-making informing the public about the actions undertaken on their behalf, promoting greater user engagement and joint decision-making and increasing public confidence.
- **Value for money:** Public scrutiny of contracts and commercial arrangements may help ensure that public funds are used efficiently.
- **Public confidence:** Disclosure may enhance trust in the Services' and Council's procurement and commercial practices.

Arguments in favour against disclosure

- **Tender process integrity:** Disclosure could compromise the fairness and competitiveness of current and future procurement exercises. Suppliers may tailor bids based on disclosed pricing, undermining blind bidding and potentially increasing costs. The Services and Council are obligated to ensure that the procurement procedure adheres to the principles of fairness, openness, and non-discrimination.
- **Reputational damage:** Revealing this information could unjustly harm the reputations of both the contractor and the Services/Council, potentially affecting their commercial interests due to loss of business. Such disclosure might also deter prospective contractors from bidding on future contracts if the Services and Council is seen as prone to sharing sensitive market information.
- **Supplier opposition:** The anticipated prejudice from disclosure is highly probable given the prominence and substantial value of these contracts, with a clear and logical link between the disclosure and the identified prejudice. The supplier has been consulted and strongly opposes the release of this information, arguing that its disclosure would likely prejudice (harm) their commercial interests.



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- **Pricing structures:** Revealing pricing structures could give competitors an unfair advantage. It is in the public interest for the Services/Council to secure value for money, thereby ensuring that the relevant contracting procedures attract blind, and therefore competitive, bids from third parties.
- **Avoiding reputational and financial harm:** Disclosure could lead to loss of confidence among suppliers, reluctance to engage with the Services and Council, and increased costs due to reduced competition. Disclosure of this information may cause unwarranted reputational damage or loss of confidence in the Services/Council with its partners.

Balancing test

While FOI favours disclosure and the public interest is generally served by transparency of any activity by the Services/Council, this needs to be carefully balanced against any negative impact caused to the wider public interest by any such disclosure. On this occasion, the Services and Council find that the public interest in refusing your request outweighs the public interest in complying with it.

Redactions are acceptable where commercially sensitive.

SECTION D – Renewal, Strategy & Market Engagement (Priority 4)

Where information is held, please confirm:

- Whether there is an intention to re-procure, extend, or replace:
 - CAD - **Yes**
 - ICCS - **Yes**
 - Rostering - **No**
- Indicative timescales for any planned market engagement – **Currently underway, out to full procurement in Q1 2026 (FY)**
- Whether any soft-market testing, PIN notices, or supplier briefings have been conducted or are planned - **Yes to all above and are complete.**



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SECTION E – Organisational Context (Priority 5)

For context only:

- Number of control rooms operated - **Two, Primary site and Secondary site**
- Approximate number of ICCS operator positions = **21**
- Approximate number of operational staff covered by the rostering system - **480 including Control room.**

Follow-up Response:

- Whether rostering / workforce management is provided under contract 217 with NEC; **No**
- If not, the name of the supplier and relevant contract details; **Infographics (Firewatch System)**
- Whether Gartan is the workforce management system currently in use, and if so, how it is contractually provided. **No**



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Request Number 2025-0134 (Statistics – Incidents of Arson in Slough)

Request received on 07 January 2026:

I'm currently preparing a sprinkler risk assessment for [Address provided], Slough.

The assessment includes the following questions for which I require data on the number of arson incidents

1.4. Incidence of arson in the locality (in the last 5 years)

1.5. Fires in other schools in the locality (in the last 5 years)

Are you able to provide me with some information on the arson incidents around [address provided] and other schools in the area?

Clarification requested:

Please can you confirm specific detail for 'locality'? I.e. would a mile-radius be sufficient or would you like the data for the unitary authority, Slough? If you would prefer a mile-radius, please confirm the distance.

Clarification Provided:

A 1-mile radius would be sufficient

Response:

Incidences of Deliberate Fires - Within 1 Mile of [address provided]:

Property Category	2020	2021	2022	2023	2024	2025	Grand Total
Dwelling	5	1	2	2	1	1	12
NonResidential	0	0	3	0	1	1	5
OtherResidential	1	0	0	0	0	0	1
Outdoor	2	1	8	4	2	2	19



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Property Category	2020	2021	2022	2023	2024	2025	Grand Total
OutdoorStructure	9	3	7	1	3	7	30
RoadVehicle	5	2	3	2	1	4	17
Grand Total	22	7	23	9	8	15	84

Incidences of Fires in Schools - Within 1 Mile of [address provided]:

There were no incidences of fires occurring under the property categories of education centres/schools, however there were three fires noted within close proximity of Herschel Grammar School.

Please note that incidents within Godolphin Recreation Ground (next to Herschel Grammar School) have not been included.

Property Category	Property Type	Cal Year
Road Vehicle	Car	2020
Road Vehicle	Motorcycle	2023
Outdoor Structure	Small Refuse/Rubbish	2024

Notes:

- Data has been generated using calendar years back to 2020.
- Mapping was utilised to plot a 1-mile area of the centre of Westgate School, data returned includes all incidents that were located within.



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Request Number 2025-0135 (Cyber Security Governance)

Request received on 08 January 2026:

Under the Freedom of Information Act 2000, please provide the following information for the period 1 January 2023 – 31 December 2024:

1. The number of occasions on which cyber or information security risks appeared on the agenda of your governing body (or equivalent oversight body).
2. The name(s) of any committee(s) or board(s) with formal responsibility for cyber or information security oversight.
3. Whether documented criteria exist for escalating significant cyber incidents to the governing body or senior leadership (yes/no; if yes, please provide or summarise).
4. The number of governing body members (or equivalent) who completed cyber or information security training during this period, and the total number of members in that body.
5. Whether an independent assessment of your cyber security arrangements (e.g. internal audit, external review, or third-party assessment) was reported to the governing body during this period (yes/no; if yes, please state the type of assessment).

Please note: no technical details, vulnerabilities, or sensitive operational information are requested. If this information is readily available, broken down by year, please provide it; otherwise, an aggregate figure for the period is sufficient.

Response:

1. The number of occasions on which cyber or information security risks appeared on the agenda of your governing body (or equivalent oversight body).

15 occasions

2. The name(s) of any committee(s) or board(s) with formal responsibility for cyber or information security oversight.



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Security Advisory Group (SAG). Chaired by Head of Business Information Services who is part of the Senior Leadership Team (SLT).

3. Whether documented criteria exist for escalating significant cyber incidents to the governing body or senior leadership (yes/no; if yes, please provide or summarise).

Any issue that requires escalation will be identified to the SLT which the Chair of SAG is a member of. If the issue and risk is immediate then direct contact will be made with a director of the Service and a Critical Event Management Team (CEMT) meeting will be set up.

4. The number of governing body members (or equivalent) who completed cyber or information security training during this period, and the total number of members in that body.

Our Protecting Information Course includes training on Cyber and Information Security, however, a separate Cyber Security Course was also later introduced to complement the Protecting Information Course.

Between 1 January 2023 – 31 December 2024 there were, in total, 16 Senior Leadership Team (SLT) Members and 12 Security Advisory Group (SAG) Members (28 total). A member may have taken a course in 2023 as well as 2024, thus will be counted twice. Note that these figures are for a total during the time period specified, which includes staff who would have left the group membership and subsequently replaced by new members.

	SAG completion (1 January 2023 – 31 December 2024)	SLT completion (1 January 2023 – 31 December 2024)	SLT & SAG (1 January 2023 – 31 December 2024)
Protecting Information Course	12	8	20
Cyber Security Course *	7	3	10
PI & CS Total	19	11	30

* Please note that our Cyber Security course was only introduced within the Service in September 2023.



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5. Whether an independent assessment of your cyber security arrangements (e.g. internal audit, external review, or third-party assessment) was reported to the governing body during this period (yes/no; if yes, please state the type of assessment).

There are 3 elements of protection / Audit.

1. Annual IT Health Check (ITHC) with PEN test, remediations and progress reported back to the Home Office.
2. External audit of processes and documented policies. (RSMUK)
3. A member of the Cyber Assessment Framework which involves the annual completion of a CAF questionnaire.



Information Requests Disclosure Log 2026

Request Number 2025-0136 (Statistics – On-call Incident Attendance)

Request received on 09 January 2026:

I am requesting to receive the overall number of incidents that retained crews in Berkshire were mobilised to and the number of times they subsequently booked mobile from 1/1/25 to 1/1/26. Could standby figures also be included but as a separate section.

May I also request this information in a table format, e.g. Station/Total mobilisations/Total times booked mobile/Total standbys/Total standbys booked mobile.

Response:

Station (On-call appliance)	Incidents		Standbys	
	Assigned	Mobilised	Assigned	Mobilised
Hungerford	80	79	31	31
Lambourn	3	3	0	0
Mortimer	88	88	39	37
Crowthorne	211	210	69	67
Maidenhead	28	28	19	18
Grand Total	410	408	158	153

Notes:

- Data is based on our incident reporting system. As a result of using this report, the data has not been updated or gone through any quality assurance. This report has been utilised to allow us to showcase the standby incidents alongside incidents mobilised to but not necessarily attended.



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- Data includes only Berkshire On-Call Pump Appliances and attendance to incidents within Berkshire.
- Data has been split, as requested, into mobilisation calls and standby calls, alongside a breakdown of appliances assigned to incidents against mobilisations occurred.
- This further excludes any incidents showing as duplicate, repeat, merge, training or test incidents.
- Provided data includes all incident types, without exception of exclusions mentioned in the above line, including no-action incidents and non-attendance incidents. Provided a mobilisation occurred, the incident has been included in this breakdown.
- Please note that an appliance having a mobilised time does confirm that the appliance mobilised to an incident, however, it doesn't guarantee said appliance actually arrived.



Information Requests Disclosure Log 2026

Request Number 2025-0137 (ICT – Use of AI (Artificial Intelligence))

Request received on 12 January 2026:

I am submitting an FOI request seeking to understand how public bodies are exploring or applying Artificial Intelligence (AI) to support service delivery. These questions are intended to gather insights into current practice, governance, and future planning. They should not be interpreted as critical; we are simply researching how public services are approaching emerging technologies.

Please provide answers to the following:

AI Use in Operations

1. Does your organisation currently use any form of Artificial Intelligence (AI) or automated systems in its operations?
 - If yes, please list the tools or systems in use and provide a brief description of their purpose (e.g., administrative support, triage, analytics, chatbot services, etc.).
 - If not, please state whether your organisation has explored or piloted any AI-based technologies in the past 3 years.

AI for Decision-Making

2. Does your organisation use AI or algorithmic systems to support or inform decision-making in any area (e.g., resource allocation, risk assessments, case prioritisation)?
 - If yes, please describe the type of decision-making supported and the nature of the AI's role (e.g., advisory, automated assessment, automated decision).
 - Please also confirm whether human oversight is applied.

AI Chatbots and Customer Interaction

3. Does your organisation currently use chatbots or virtual assistants—AI-driven or rules-based—to support public enquiries or internal staff functions?



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- If yes, please specify their purpose, whether they are AI-based, and when they were implemented.

Policies and Governance

4. Does your organisation have any formal policy, strategy, or guidance relating to the use of Artificial Intelligence or automated decision-making?
- If yes, please supply a copy or provide a link.
 - If not, please indicate whether such a policy is in development.

Data Protection and Ethics

5. If AI systems are used, what measures or frameworks does your organisation have in place to ensure:
- Compliance with data protection and privacy obligations
 - Transparency for service users
 - Ethical or responsible use

(For example, DPIAs, algorithmic impact assessments, ethical guidelines—if applicable.)

Trials, Pilots, or Future Plans

6. Has your organisation run any pilots, trials, or exploratory projects involving AI in the last 3 years, or does it plan to do so in the next 12–24 months?
- If yes, please provide brief details of the purpose, timeline, and status of these initiatives.

Staff Training and Awareness

7. Does your organisation provide any training, guidance, or internal communications to staff relating to AI, its use, or its implications?
- If yes, please describe the type of training or include documents if available.



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If any of the above information is already publicly accessible, please feel free to provide links instead of attachments.

Response:

AI Use in Operations

We are still very much in the infancy of use of any AI tools, first concentrating on getting policy and governance correct before issuing guidance on wider use.

1. Does your organisation currently use any form of Artificial Intelligence (AI) or automated systems in its operations?
 - If yes, please list the tools or systems in use and provide a brief description of their purpose (e.g., administrative support, triage, analytics, chatbot services, etc.).

Yes, Co-pilot – Meeting transcriptions, pilot underway for various uses in Business as Usual process.

Teams - Meeting transcription and facilitator

- If not, please state whether your organisation has explored or piloted any AI-based technologies in the past 3 years.

AI for Decision-Making

2. Does your organisation use AI or algorithmic systems to support or inform decision-making in any area (e.g., resource allocation, risk assessments, case prioritisation)?
 - If yes, please describe the type of decision-making supported and the nature of the AI's role (e.g., advisory, automated assessment, automated decision).
 - Please also confirm whether human oversight is applied.

Not currently used



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AI Chatbots and Customer Interaction

3. Does your organisation currently use chatbots or virtual assistants—AI-driven or rules-based—to support public enquiries or internal staff functions?
 - If yes, please specify their purpose, whether they are AI-based, and when they were implemented.

Currently running a pilot chatbot for searching service documentation.

Policies and Governance

4. Does your organisation have any formal policy, strategy, or guidance relating to the use of Artificial Intelligence or automated decision-making?
 - If yes, please supply a copy or provide a link.
 - If not, please indicate whether such a policy is in development.

We have included the use of AI at a high level in our Acceptable Use policy, but this is not externally published as we are still investigating its use and implications.

Data Protection and Ethics

5. If AI systems are used, what measures or frameworks does your organisation have in place to ensure:
 - Compliance with data protection and privacy obligations
 - Transparency for service users



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- Ethical or responsible use

(For example, DPIAs, algorithmic impact assessments, ethical guidelines—if applicable.)

All of these topic areas are being carefully considered but due to the “pilot” stage of any use, we are currently not part of any frameworks.

Trials, Pilots, or Future Plans

6. Has your organisation run any pilots, trials, or exploratory projects involving AI in the last 3 years, or does it plan to do so in the next 12–24 months?
 - If yes, please provide brief details of the purpose, timeline, and status of these initiatives.

As answered above, no timeline can be identified as it is mixed in with other projects. Initial pilot has currently been running for approximately 1 year.

Staff Training and Awareness

7. Does your organisation provide any training, guidance, or internal communications to staff relating to AI, its use, or its implications?
 - If yes, please describe the type of training or include documents if available.

Yes – NCSC cyber training for all staff (annually renewable) and specific Power BI training for selected staff.



Information Requests Disclosure Log 2026

Request Number 2025-0138 (Statistics – E-Bike and E-Scooter Fires)

Request received on 13 January 2026:

I am basing my request on the fire statistics definitions laid out on this page <https://www.gov.uk/government/publications/fire-statistics-guidance/fire-statistics-definitions#fires>

From your incident recording system, please provide information relating to fire incidents attended by your service between 1 January 2019 and 31 December 2025 where the source of ignition was recorded as an e-bike or e-scooter (including associated batteries).

If data is not available to 31 December 2025, please provide data up to the most recently available date and include what date that is.

Specifically, please provide:

1. A **monthly breakdown**, by calendar year, of the number of such incidents attended.
2. The **total number of casualties** resulting from these incidents.
3. The **total number of fatalities** resulting from these incidents.
4. The **highest number of casualties recorded in any single incident** within this dataset.
5. The **number of these incidents that occurred in dwellings**.
6. Where recorded, the **size of fire** for these incidents (e.g. item, room, one floor, two or more floors, whole building).

Please provide the data in a tabular, machine-readable format such as a CSV or Excel file.

Response:

Spreadsheet provided [Summary – 2025-0138.xlsx]



Information Requests Disclosure Log 2026

Request Number 2025-0139 (Fuel Storage – 368-370 Reading Rd, Wokingham RG41 5EJ)

Request received on 13 January 2026:

RE: 368-370 Reading Road Wokingham RG41 5EJ

1. Do you have any records of fuel storage at the subject Site? If so, please provide all available details on tank volumes, licence details, installation dates, tank locations, decommissioning etc. including drawings if available.
2. Do you hold any records of fuel storage on properties adjacent to the Subject Property?
3. Are you aware of any leaks, spills or pollution incidents affecting the Subject Property?

Response:

RBFRS have searched all live and archived records relating to this address and can confirm the answer is **no** to all three questions.



Information Requests Disclosure Log 2026

Request Number 2025-0140 (Fire Safety Audit – St Marys Walk, Maidenhead)

Request received on 16 January 2026:

I write to request information held by Royal Berkshire Fire & Rescue Service relating to the fire safety audit recently completed for the residential premises known as 1–11 St Mary's Walk, High Street, Maidenhead, SL6 1QZ.

1. The current status of the RBFRS audit for the above premises (e.g. compliant, partially compliant, under review, monitoring, or other recorded status).
2. Whether the audit identified any deficiencies, observations, or matters requiring follow-up, and if so:
 - the nature of those matters (high-level description only is sufficient); and
 - whether any actions were recommended or required.
3. Whether any enforcement powers have been considered, reserved, or exercised in relation to the premises, including but not limited to informal action, advice, monitoring, or statutory enforcement.
4. Whether RBFRS is currently awaiting further information or action from the Responsible Person or managing agent in connection with this audit.
5. Copies of any internal records, audit outcome summaries, or correspondence held by RBFRS that record the outcome or status of the audit (excluding personal data where exemptions apply).

This request is made under the Freedom of Information Act 2000. If any part of this request is considered exempt, we kindly ask that the remainder be disclosed and that any exemptions relied upon are clearly identified.

If clarification or refinement would assist compliance within statutory timescales, please let us know and we will respond promptly.

Follow-up Questions:

1. Whether the alternative western escape route serving the residential units was inspected and assessed as part of the 5 January 2026 visit; and



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2. Whether the presence of known asbestos-containing materials (ACMs) within the main staircase enclosure and the western escape structure was considered during the audit process.

Response:

1. The current status of the RBFRS audit for the above premises (e.g. compliant, partially compliant, under review, monitoring, or other recorded status).

Unsatisfactory

2. Whether the audit identified any deficiencies, observations, or matters requiring follow-up, and if so:
 - the nature of those matters (high-level description only is sufficient); and
 - whether any actions were recommended or required.

Yes – Please see the attached notice for deficiencies

3. Whether any enforcement powers have been considered, reserved, or exercised in relation to the premises, including but not limited to informal action, advice, monitoring, or statutory enforcement.

Yes – Informal notice mentioned above

4. Whether RBFRS is currently awaiting further information or action from the Responsible Person or managing agent in connection with this audit.

No, we are not awaiting any further information, and the deficiencies notice will not be followed up.

5. Copies of any internal records, audit outcome summaries, or correspondence held by RBFRS that record the outcome or status of the audit (excluding personal data where exemptions apply).

Please see the attached copy of the Inspection Audit report, known as the Fire Safety Data Gathering form.



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[(469454) 1-11 St Marys Walk, Maidenhead - FSM Deficiencies No Revisit_REDACTED.pdf]

[FS080_Inspection_Audit_Report_REDACTED.pdf]

Follow-up Questions Response:

Whether the alternative western escape route serving the residential units was inspected and assessed as part of the 5 January 2026 visit

Yes, the whole premises was inspected.

Whether the presence of known asbestos-containing materials (ACMs) within the main staircase enclosure and the western escape structure was considered during the audit process

This would not fall under fire safety enforcement (The Regulatory Reform (Fire Safety) Order 2005) and is not something that has been taken account of.



Information Requests Disclosure Log 2026

Request Number 2025-0141 (PFAS-containing Firefighting Foams and Firefighter PPE)

Request received on 17 January 2026:

We are writing to request information under the Freedom of Information.

We are undertaking a study examining the presence and potential sources of per- and polyfluoroalkyl substances (PFAS) within the UK's Fire and Rescue Services (FRSs).

To support this research, we would be grateful if you could provide the following information relating to your Fire and Rescue Service, covering the last ten years, where this information is already held and readily retrievable. We do not require full incident logs or the creation of new analyses, and we are content to receive partial or high-level summaries where detailed records are not readily accessible.

1. PFAS-containing firefighting foams

Please provide details of firefighting foams containing PFAS used by your Service, including:

- The period (year range) during which PFAS-containing firefighting foams were in use
- For the last decade (2016-2026):
 - Manufacturer name(s) for PFAS-containing foam used in your service
 - Details of any PFAS-containing foams currently held in stock or storage (if applicable), including:
 - Type of foam and manufacturer
 - Approximate volume held (in litres)
 - Dates when PFAS-containing foams were phased out (if applicable)
 - Details of replacement foams, including manufacturer name(s) and approximate dates of introduction (where applicable)



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- Using already collected data and records relating to major incidents involving high foam usage (such as trainings, medium to large-scale fire incidents e.g. industrial, petrochemical, airport, landfill fires etc.). Where available, please provide:
 - Location and month/year of the incident/training(s)
 - Approximate quantity, manufacturer of PFAS-containing foam used

2. Firefighter personal protective equipment (PPE)

For the last decade, please provide:

- Manufacturer name(s) of firefighter PPE issued or used by your Service
- Whether firefighter PPE was sent to external professional cleaning services, and if so:
 - The name(s) of the service provider(s)
 - (where applicable) the type or class of PFAS treatment used, including the specific PFAS chemicals applied (e.g. C6 fluorotelomers, PFOS, PFOA).

Response:

1. PFAS-containing firefighting foams

Please provide details of firefighting foams containing PFAS used by your Service, including:

- The period (year range) during which PFAS-containing firefighting foams were in use - **The start date for use is not held, please see the end date below.**
- For the last decade (2016-2026):
 - Manufacturer name(s) for PFAS-containing foam used in your service



Information Requests Disclosure Log 2026

Angus Fire – Niagara

LFD NR 101043 BROUGHT INTO SERVICE NOV 2020

LFR NR 101008 BROUGHT INTO SERVICE OCT 2020

LFR NR 101020 BROUGHT INTO SERVICE 2018

LFR NR 101032 BROUGHT INTO SERVICE MARCH 2018

- Details of any PFAS-containing foams currently held in stock or storage (if applicable), including:
 - Type of foam and manufacturer - **Angus Fire – Niagara awaiting disposal**
 - Approximate volume held (in litres) - **approximately 6000ltrs awaiting disposal**
- Dates when PFAS-containing foams were phased out (if applicable) - **Reduction in use started Dec 2024 – Full Operational use was ceased on 1st July 2025**
- Details of replacement foams, including manufacturer name(s) and approximate dates of introduction (where applicable) - **Freegen 3FFF Ltd – Introduced approximately May 2025**
- Using already collected data and records relating to major incidents involving high foam usage (such as trainings, medium to large-scale fire incidents e.g. industrial, petrochemical, airport, landfill fires etc.). Where available, please provide:
 - Location and month/year of the incident/training(s) - **We do not keep a register/record of foam use in training, therefore this information is not held.**

Please see the attached spreadsheet which identifies all ‘large’ incidents (attracting the attendance of at least five fire engines) where foam was recorded within the ‘Equipment’ tab of the incident reporting system.



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- Approximate quantity, manufacturer of PFAS-containing foam used

See manufacturer above.

Please be advised we do not routinely record the quantity of foam used for each incident. However, RBFRS will inform the Environment Agency when we use 25 litres or more of firefighting foam concentrate. Within the attached spreadsheet, you will find all the information that we do have recorded for each incident.

2. Firefighter personal protective equipment (PPE)

For the last decade, please provide:

- Manufacturer name(s) of firefighter PPE issued or used by your Service - **2016 – 01/11/2018 – Ballyclare Ltd. – 01/11/2018 Bristol Uniforms ltd (latterly MSA Bristol)**
- Whether firefighter PPE was sent to external professional cleaning services, and if so:
 - The name(s) of the service provider(s) **Both contracts were fully managed by the respective manufacturer and all cleaning was done by them as part of the contract.**
 - (where applicable) the type or class of PFAS treatment used, including the specific PFAS chemicals applied (e.g. C6 fluorotelomers, PFOS, PFOA). - **information not known, information held by the manufacturer**



Information Requests Disclosure Log 2026

Request Number 2025-0142 (Fleet – Specialist Appliances)

Request received on 21 January 2026:

Does the service have any plans to replace its **Incident Command Unit** and **Heavy Rescue Unit** between March 7th 2026 and September 30th 2027? If yes, please provide more details as to the timescale and any other relevant information.

Response:

Yes, RBFRS does intend to replace these important assets although the timeline is not yet clear as the capability requirements are still being assessed by the specialist capability team. It is anticipated that both capabilities will be replaced by the end of 2028 with any procurement activity carried out in accordance with the public procurement regulations.



Information Requests Disclosure Log 2026

Request Number 2025-0143 (Fire Safety – Waking Watches)

Request received on 24 January 2026:

Under the Freedom of Information Act 2000, please provide the following information relating to residential buildings in your Fire & Rescue Service area where a “waking watch” (or equivalent 24/7 fire patrol) has been implemented as a fire risk mitigation measure.

For the purposes of this request, please interpret “waking watch” broadly to include any arrangement where one or more persons are employed or contracted to patrol a building for signs of fire, raise the alarm, assist evacuation, or provide a temporary fire safety presence pending remediation or installation of alternative measures (including temporary “fire marshal” arrangements and similar terminology).

1) Current number of buildings with a waking watch

As of the most recent date for which you hold data (or as close as possible to the date you process this request), please provide the number of residential buildings in your area with a waking watch in place.

2) Time series (to allow comparison with 2020/21 figures)

For each of the following dates, please provide the number of residential buildings with a waking watch in place in your area (or the nearest available snapshot):

- 31 March 2020
- 31 March 2021
- 31 March 2022
- 31 March 2023
- 31 March 2024
- 31 March 2025
- Most recent available date in 2026 (or current date)

If you only began recording after a certain point, please provide figures from the earliest date available and state when recording began.



Information Requests Disclosure Log 2026

3) Internal assessment of effectiveness (if held)

Please provide copies of any internal assessments of effectiveness of waking watches held by your Fire & Rescue Service (if held).

Response:

1) Current number of buildings with a waking watch

We currently have 14 premises with a waking watch.

2) Time series (to allow comparison with 2020/21 figures)

For each of the following dates, please provide the number of residential buildings with a waking watch in place in your area (or the nearest available snapshot):

- 31 March 2020
- 31 March 2021
- 31 March 2022
- 31 March 2023
- 31 March 2024
- 31 March 2025
- Most recent available date in 2026 (or current date)

This data is not held. We record live information on the buildings with a waking watch and therefore cannot identify a total figure on selected past dates.

3) Internal assessment of effectiveness (if held)

This information is not held. However, our Buildings in Interim Measures guidance does set expectations for crews during monthly visits. While it does not assess effectiveness, it does require crews to confirm whether a waking watch is present and actively patrolling. The guidance also instructs crews to make every effort to locate the waking watch, including allowing 20 minutes before re-checking, noting that in some buildings concierge staff may fulfil this role. If no waking watch is found, crews record this on the visit form and consider notifying the Hub Protection Team.



Information Requests Disclosure Log 2026

Request Number 2025-0144 (Fuel Storage – London Road Retail Park, Newbury RG14 2BP)

Request received on 26 January 2026:

I am currently undertaking an environmental assessment for a site at London Road Retail Park, Newbury, RG14 2BP. Site boundary below [photo/screenshot provided]:

We are hoping that you may be able to provide us with the contact details for the Petroleum Licence Officer for Berkshire in the hopes that they may be able to assist us with providing further information in relation to any tanks associated with its previous use.

Details that would be of interest to us include:

- the fuel types stored in the tanks;
- tank installation dates;
- the tank sizes and construction details;
- a plan indicating the location of the tanks;
- any results of tests undertaken to confirm the integrity of the tanks;
- any reported spillages or pollution incidents: and
- details of decommission (if applicable).

Response:

Following a response from the relevant department, I can confirm that we have searched the current and archived records for buildings associated with this postcode, and we do not hold any records relating to fuel storage and types of storage on these sites.



Information Requests Disclosure Log 2026

Request Number 2025-0145 (Statistics – Road Traffic Collisions)

Request received on 29 January 2026:

I am seeking information relating to road traffic collision (RTC) incidents attended by Royal Berkshire Fire and Rescue Service following the ban on recreational possession of nitrous oxide (effective 8 November 2023).

1. Please provide the total number of road traffic collision incidents attended by Royal Berkshire Fire and Rescue Service where any mention of the following terms appears in incident logs, notes, hazards sections, or any free-text fields of your Incident Recording System:

- "nitrous oxide"
- "laughing gas"
- "NOS"

Please provide separate aggregated totals for each of the following periods:

- 2023 (8 November 2023 to 31 December 2023 only)
- 2024 (1 January to 31 December 2024)
- 2025 (1 January 2025 to 31 December 2025 or the most recent available date if full data is not available)

Please provide the response as separate figures only for each period (e.g., "2023 (8 Nov–31 Dec): X incidents"; "2024: Y incidents"; "2025 (to date): Z incidents"). No details of individual incidents, dates, locations, or descriptions are required.

2. For the same stated periods, please also provide the total number of road traffic incidents attended by Royal Berkshire Fire and Rescue Service (regardless of nitrous oxide involvement) for context.

If extracting this data (e.g., via keyword search of free-text fields) exceeds the appropriate cost limit under Section 12, or if a keyword search is not feasible, please advise under your Section 16 duty how the request could be refined to allow compliance. This could include covering fewer periods, shortening timeframes, or using fewer keywords.



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I would be grateful if you could provide this information in a reusable format such as a spreadsheet or CSV file where possible.

Response:

RTC Incidents Attended within Berkshire:

-	08/11/2023 - 31/12/2023	01/01/2024 - 31/12/2024	01/01/2025 - 31/12/2025	01/01/2026 - 31/01/2026	Grand Total
Incident Count	84	469	494	36	1083

RTC Incidents Attended within Berkshire – Relating to Nitrous Oxide:

No incidents were identified with a cause description or reference of nitrous oxide or other familiar phrases.



Information Requests Disclosure Log 2026

Request Number 2025-0146 (Fire Hydrant Locations – Western Rd/Wokingham Rd, Bracknell)

Request received on 29 January 2026:

I am writing to request confirmation of the recorded fire hydrant locations in the vicinity of the junction between Wokingham Road and Western Road in Bracknell (postcode RG12 1RT).

Our practice is currently preparing technical documentation for a proposed development on the corner site formerly occupied by the RSA building. As part of our fire strategy review, we undertook an on-site inspection and identified the following hydrants:

- A hydrant located on the east side of Western Road, opposite the Maxis office building.
- A hydrant positioned on the west side of the roundabout, on the slip road towards Moordale Avenue.
- Hydrants located on Wokingham Road, in the vicinity of residential properties (approximately Nos. 12 and 24).

A marked extract of the area is attached for reference, indicating the approximate positions of the hydrants identified during our survey.

We would be grateful if you could confirm:

1. Whether the above hydrants correspond with those recorded in your system.
2. Whether there are any additional hydrants in this area that may not have been captured during our on-site inspection, in particular any hydrant located on Wokingham Road closer to the roundabout.
3. Whether any of the identified hydrants are currently out of service or subject to access restrictions.

[Map provided]

Response:

Request dealt with as Business as Usual by Hydrant Inspector.



Information Requests Disclosure Log 2026

Request Number 2025-0147 (Statistics – E-Bike and E-Scooter Fires)

Request received on 30 January 2026:

Please provide: The number of e-bike and e-scooter fires attended by the brigade from the start of 2021 to the end of 2025.

Please break the figures down by each calendar year, and provide separate figures for e-bike and e-scooter fires.

Response:

No. of E-Bike/E-Scooter Incidents in Berkshire:								
Cal Year	2019	2020	2021	2022	2023	2024	2025	Grand Total
E-Bike	1	1	3	2	14	4	9	34
E-Scooter	0	0	2	3	2	4	2	13
Grand Total	1	1	5	5	16	8	11	47

- Includes instances of E-Bike and E-Scooter Fires, including where the cause was specifically the battery of said vehicles (even if they were not attached to the frame of the vehicle).
- Data obtained using manual text searches of key phrases, Lithium, E-BIKE, E-SCOOTER, etc.
- Data has only been provided for incidents occurring within Berkshire per Calendar Year



Information Requests Disclosure Log 2026

February 2026

Request Number 2025-0148 (Statistics – Fires at Construction Sites)

Request received on 02 February 2026:

Please provide the following information in relation to fires attended at construction sites within your fire and rescue service area between 1 January 2021 and 31 December 2025.

For the purposes of this request, a construction site can be taken to mean a building or site that was under construction, renovation, or conversion at the time of the incident and not fully occupied.

1. The total number of fire incidents attended at construction sites during this period
2. A year-by-year breakdown of these incidents (calendar years are sufficient)
3. Where available, the number of incidents recorded as deliberate and non-deliberate/accidental (a simple split is sufficient)
4. The number of incidents that resulted in any recorded injuries or fatalities (firefighters or members of the public)

Response:

[Summary – 2025-0148.xlsx] provided to applicant.



Information Requests Disclosure Log 2026

Request Number 2025-0149 (Hambleton and Hurley Court, Harmanswater, Bracknell)

Request received on 02 February 2026:

Can you please send me the current data confirming the involvement The fire and rescue service have been made subject to from March 2025 to February 2026 due to the building, Hambleton and Hurley court Harmanswater Bracknell Berkshire, being left empty with alarms going off numerous times per week.

Response:

Royal Berkshire Fire and Rescue Service (RBFRS) inspected Hambleton Court and Hurley Court on 12th February 2026. This was following reports from our crews that several AFA (automatic fire alarm) attendances had occurred in recent weeks.

Please see the attached inspection data gathering forms for the blocks attended, along with the Fire Safety Matters outcome letter.

Please note that due to the similarities in the blocks, all blocks were included in one letter.

Please see the below false alarms incidents recorded for both Hambleton Court and Hurley Court, attended by RBFRS.

- Incidents were searched from 1st March 2025 to 5th February 2026
- Only include incidents of attendance
- May include incidents where the call source was not from the AFA
- Attached is the same data within an Excel spreadsheet, if this is more convenient



Information Requests Disclosure Log 2026

Time Of Call	Result Code	Vision Address
15/03/2025 22:43	03 - False Alarm	Hambleden Court,woodmere,bracknell,rg12 9qg
29/04/2025 13:00	03 - False Alarm	Hambleden Court,woodmere,bracknell,rg12 9qg
15/05/2025 17:28	03 - False Alarm	Hambleden Court,woodmere,bracknell,rg12 9qg
25/06/2025 06:42	03 - False Alarm	Hurley Court,thornhill,bracknell,rg12 9qh
07/07/2025 02:42	03 - False Alarm	Hurley Court,thornhill,bracknell,rg12 9qh
04/08/2025 13:41	03 - False Alarm	Hambleden Court,woodmere,bracknell,rg12 9qg
04/08/2025 15:45	03 - False Alarm	Hambleden Court,woodmere,bracknell,rg12 9qg
04/09/2025 07:49	03 - False Alarm	Hambleden Court,woodmere,bracknell,rg12 9qg
15/11/2025 21:30	03 - False Alarm	Hambleden Court,woodmere,bracknell,rg12 9qg
03/12/2025 00:37	03 - False Alarm	Hambleden Court,woodmere,bracknell,rg12 9qg
03/12/2025 02:24	03 - False Alarm	Hambleden Court,woodmere,bracknell,rg12 9qg
03/12/2025 04:08	03 - False Alarm	Hambleden Court,woodmere,bracknell,rg12 9qg
07/12/2025 14:24	03 - False Alarm	Hurley Court,thornhill,bracknell,rg12 9qh
08/12/2025 07:22	03 - False Alarm	Hurley Court,thornhill,bracknell,rg12 9qh
18/12/2025 05:28	03 - False Alarm	Hambleden Court,woodmere,bracknell,rg12 9qg
19/12/2025 10:17	03 - False Alarm	Hambleden Court,woodmere,bracknell,rg12 9qg



Information Requests Disclosure Log 2026

Time Of Call	Result Code	Vision Address
25/12/2025 14:52	03 - False Alarm	Hurley Court,thornhill,bracknell,rg12 9qh
04/01/2026 08:14	03 - False Alarm	Hambleden Court,woodmere,bracknell,rg12 9qg
04/01/2026 10:06	03 - False Alarm	Hambleden Court,woodmere,bracknell,rg12 9qg
07/01/2026 17:08	03 - False Alarm	Hambleden Court,woodmere,bracknell,rg12 9qg
08/01/2026 21:22	03 - False Alarm	Hurley Court,thornhill,bracknell,rg12 9qh
14/01/2026 02:51	03 - False Alarm	Hambleden Court,woodmere,bracknell,rg12 9qg
16/01/2026 16:24	03 - False Alarm	Hambleden Court,woodmere,bracknell,rg12 9qg
16/01/2026 16:49	03 - False Alarm	Hurley Court,thornhill,bracknell,rg12 9qh
17/01/2026 01:47	04 - False Alarm Good Intent	Hurley Court,thornhill,bracknell,rg12 9qh
17/01/2026 02:52	04 - False Alarm Good Intent	Hambleden Court,woodmere,bracknell,rg12 9qg
17/01/2026 04:16	03 - False Alarm	Hambleden Court,woodmere,bracknell,rg12 9qg
23/01/2026 23:57	03 - False Alarm	Hurley Court,thornhill,bracknell,rg12 9qh
24/01/2026 18:53	03 - False Alarm	Hambleden Court,woodmere,bracknell,rg12 9qg
24/01/2026 21:50	03 - False Alarm	Hurley Court,thornhill,bracknell,rg12 9qh
25/01/2026 02:38	03 - False Alarm	Hambleden Court,woodmere,bracknell,rg12 9qg
28/01/2026 14:45	04 - False Alarm Good Intent	Hambleden Court,woodmere,bracknell,rg12 9qg



Information Requests Disclosure Log 2026

Time Of Call	Result Code	Vision Address
28/01/2026 15:48	03 - False Alarm	Hambleden Court,woodmere,bracknell,rg12 9qg
28/01/2026 19:58	03 - False Alarm	Hambleden Court,woodmere,bracknell,rg12 9qg
31/01/2026 01:28	03 - False Alarm	Hurley Court,thornhill,bracknell,rg12 9qh,
31/01/2026 02:50	03 - False Alarm	Hurley Court,thornhill,bracknell,rg12 9qh
02/02/2026 18:15	04 - False Alarm Good Intent	Hurley Court,thornhill,bracknell,rg12 9qh
02/02/2026 20:46	03 - False Alarm	Hurley Court,thornhill,bracknell,rg12 9qh
05/02/2026 10:57	03 - False Alarm	Hambleden Court,woodmere,bracknell,rg12 9qg

Documents provided:

[001b – FSM (No Revisit) – Hambleden Court and Hurley Court 20260212_REDACTED.pdf]

[FS080_Inspection_Audit_Report – 37-48 Hambleden Court 20260213_REDACTED.pdf]

[FS080_Inspection_Audit_Report (1) – 25-36 Hambleden Court 20260213_REDACTED.pdf]

[FS080_Inspection_Audit_Report (2) –13-24 Hurley Court 20260213_REDACTED.pdf]

[FS080_Inspection_Audit_Report (3) – 13-24 Hambleden Court 20260213_REDACTED.pdf]

[FS080_Inspection_Audit_Report (4) – 1-12 Hurley Court 20260213_REDACTED.pdf]

[FS080_Inspection_Audit_Report (5) – 1-12 Hambleden Court 20260213_REDACTED.pdf]

[False Alarm Incidents.xlsx]



Information Requests Disclosure Log 2026

Request Number 2025-0150 (Fire Safety – Enforcement – Buckingham Gardens, Slough)

Request received on 10 February 2026:

I have identified 2x enforcement notices that have been in force since Feb 2025 on the buildings we are dealing with. I have attached the details that are published on the NFCC website. These notices were served against the building owners, Staines Developments (No 2) Limited.

Can you please provide copies of the full notices that were served. I would also be grateful if you could confirm what the various codes mean in relation to the reasons for the notices being served.

When responding can you also clarify/ provide the following:

- How the notice came to be served? Was this following a routine inspection or had a complaint been raised?
- Any inspection reports/ photos relating to when the notices were issued.
- The notices are still in force. As they were issued Feb 2025 what action has been taken to ensure that efforts are being made to ensure compliance?
- What is required to comply with the notices?
- If any subsequent inspections were completed after the notices were issued, please provide details of same.
- All correspondence/ details of contact with Staines Developments (No 2) Limited regarding these notices.

Please confirm whether you have any record of officers giving advice to the building owners about the need to maintain a waking fire watch at the scene.

Response:

- How the notice came to be served? Was this following a routine inspection or had a complaint been raised?

A complaint was made about Brisbane Court flats to an operational fire crew at Langley Fire Station. This was then reported to the East Hub Fire Safety team, by the crew. Buckingham Court was audited at the same time as Brisbane Court.



Information Requests Disclosure Log 2026

- Any inspection reports/ photos relating to when the notices were issued.

Please see the attached FS080 inspection reports.

The photographs constitute a subject of an on-going investigation by the Investigating Officers of Royal Berkshire Fire and Rescue Service (RBFRS). The release of the information during investigation will have a real and significant adverse effect and is capable of prejudicing the live investigation.

The Environmental Information Regulations, 2004 (EIR) imposes a duty on public authorities that hold environmental information to make such information available on request. However, a public authority may refuse a request where an exception to disclosure applies and in all the circumstances of the case, the public interest in maintaining the exception outweighs the public interest in disclosing the information.

I can confirm that we do hold the information you are seeking, however, I am unable to provide you with this information as we believe that this information is exempt from disclosure under Regulation 12(1)(a) and 12(5)(b) of the EIR, 2004.

Regulation 12(5)(b) stipulates that a public authority may refuse to disclose information to the extent that its disclosure would adversely affect the course of justice, the ability of a person to receive a fair trial or the ability of a public authority to conduct an inquiry of a criminal or disciplinary nature.

Consequently, this email serves as a part Refusal Notice in accordance with Regulation 12(5)(b) of the Environmental Information Regulations 2004. In considering the application of this exception, it has been determined that in all the circumstances of the case, the public interest in maintaining the exemption outweighs the public interest in disclosing the information.

- The notices are still in force. As they were issued Feb 2025 what action has been taken to ensure that efforts are being made to ensure compliance?

Yes, they are both still in force. Continuous communication via email and follow-up inspections have been carried out.

- What is required to comply with the notices?



Information Requests Disclosure Log 2026

This is all detailed under each item on the enforcement notices.

- If any subsequent inspections were completed after the notices were issued, please provide details of same.

Please see the attached files and emails.

- All correspondence/ details of contact with Staines Developments (No 2) Limited regarding these notices.

Please see the attached files and emails.

- Please confirm whether you have any record of officers giving advice to the building owners about the need to maintain a waking fire watch at the scene.

The responsible person was advised, during the Post Fire Inspection, that the waking watch must remain in place until the alarm system was fixed and that an officer would need to carry out a site visit to confirm the alarm was fixed before the waking watch was removed.



Information Requests Disclosure Log 2026

Request Number 2025-0151 (Statistics – Vape-Related Fires at Disposal Sites)

Request received on 10 February 2026:

Under the Freedom of Information Act 2000, I am writing to request information held by your Fire and Rescue Service relating to incidents of fire attended by your service at waste disposal or recycling facilities, where the reported or suspected ignition source was the improper disposal of vaping devices (e.g. vapes or e-cigarettes containing lithium-ion batteries).

Please provide the following information for the period 1 January 2021 to the most recent date available:

1. The total number of confirmed or suspected vape-related fire incidents attended by your service at Household Waste Recycling Centres (HWRCs) and any other waste disposal, recycling, or waste transfer facilities
2. A year-by-year breakdown of the above.

For clarity:

- “Vape” includes disposable and rechargeable e-cigarette devices, whether sold legally or otherwise, that contain lithium-ion batteries.
- “Vape-related fire incidents” include confirmed fires and incidents where a fire or ignition was suspected to have been caused by a vape or its battery during or following disposal.

Please provide the information in an electronic format where possible (for example, Excel, CSV, or PDF).

Response:

For the period 1 January 2021 to the most recent date available:

1. The total number of confirmed or suspected vape-related fire incidents attended by your service at Household Waste Recycling Centres (HWRCs) and any other waste disposal, recycling, or waste transfer facilities

0 incidents recorded at Household Waste Recycling Centres or similar, for confirmed or suspected vape-related fires.



Information Requests Disclosure Log 2026

However, 1 vape fire occurred on a Lorry that was parked at a waste disposal site.

2. A year-by-year breakdown of the above.

Please note the following, if the incident on the Lorry is included:

Calendar year	2021	2022	2023	2024	2025
Vape-related fires at Disposal Sites	0	0	0	0	1

Please note, RBFRS performed a manual text search for the phrases, vape and e-cigarette, which returned 24 incidents. These incidents were manually checked for inclusion criteria of Waste Disposal / Recycling centre.



Information Requests Disclosure Log 2026

Request Number 2025-0152 (Energy Consumption and Cost)

Request received on 10 February 2026:

Please could you provide the following information relating to your organisation's energy usage:

1. Copies of electricity and gas bills (or a summary equivalent) for the most recent 12-month period available.
2. Total annual electricity consumption (kWh) for the same period.
3. Total annual gas consumption (kWh) for the same period.
4. Total annual cost (£) for electricity and gas, separately if available.
5. The name of your current energy supplier(s).
6. The contract end date(s) for electricity and gas supply.

If providing copies of bills is not possible, a summary of the above information in spreadsheet or PDF format would be sufficient.

Response:

1. Copies of electricity and gas bills (or a summary equivalent) for the most recent 12-month period available. **Please see the attached spreadsheet of consolidated Laser Invoices October 2024 – September 2025.**
2. Total annual electricity consumption (kWh) for the same period. **Please see the attached Electricity & Gas consumption to October 2025.**
3. Total annual gas consumption (kWh) for the same period. **As above.**
4. Total annual cost (£) for electricity and gas, separately if available. **As above.**
5. The name of your current energy supplier(s). **Laser**
6. The contract end date(s) for electricity and gas supply. **30/09/2028**



Information Requests Disclosure Log 2026

Request Number 2025-0153 (Equipment - AEDs)

Request received on 12 February 2026:

1. Do you have AEDs (defibrillators) in your service?
2. If yes, where are your AEDs stored? (e.g. in fire vehicles, inside stations or outside station in a cabinet)
3. How many AEDs do you have?
4. What make and model are the AEDs please?
5. How old are your AEDs and what year were they purchased?
6. When would you look to replace your AEDs?
7. Who in your organization deals with the maintenance of equipment, such as AEDs?
8. Who is in charge of purchasing equipment such as AEDs?
9. Where do you purchase AEDs from?
10. Are your AEDs serviced?

Response:

1. Do you have AEDs (defibrillators) in your service? **Yes**
2. If yes, where are your AEDs stored? (e.g. in Fire vehicles, inside the stations or outside of the station in a cabinet) **Carried on all pumping appliances, certain special appliances, at our Training Centre and all Stations.**
3. How many AEDs do you have? **124**
4. What make & model are the AEDs please? **Philips FRX and Zoll AED 3**
5. How old are the AEDs or what year were they purchased? **Philips been in service since 2014 and Zoll since 2021**



Information Requests Disclosure Log 2026

6. When would you look to replace your AEDs? **At approximately 10 years old**
7. Who in your organisation deals with the maintenance of equipment such as AEDs? **Stations carry out inspections as per equipment standard testing. A competent equipment Technician is responsible for defects and replacement of Appliance and Training AED's. The Health & Safety department are responsible for AEDs outside each Station.**
8. Who is in charge of purchasing equipment such as AEDs? **Group Manager Fleet and Equipment**
9. Where do you purchase AEDs from? **Passion First Aid Ltd**
10. Are your AEDs serviced? **If after a standard test, or at another time, there is a defect found that cannot be rectified by the Technician, the unit is sent off to the supplier, as detailed, for repair.**



Information Requests Disclosure Log 2026

Request Number 2025-0154 (Fire Training Sites Using AFFF Foam (2015-2026))

Request received on 12 February 2026:

I am requesting information about fire training sites where AFFF (aqueous film-forming foam) has been used.

1. Fire training facility locations:
 - Address and postcode (or grid reference)
 - Years operational
2. AFFF foam usage:
 - AFFF products used (2015-2026)
 - Date transitioned to fluorine-free foam (if applicable)
 - Whether PFOS/PFOA-containing foam was used
3. Environmental monitoring (if conducted):
 - Any soil or groundwater PFAS testing results
 - Sample dates and locations

Format: Excel or CSV

Time period: 2015 to February 2026

Response:

1. Fire training facility locations:
 - Address and postcode (or grid reference)



Information Requests Disclosure Log 2026

Training Centre – Whitley Wood Fire Station, 270 Whitley Wood Road, Reading RG2 8FT

- Years operational

From 1994 - present

2. AFFF foam usage:

- AFFF products used (2015-2026)
- Date transitioned to fluorine-free foam (if applicable)
- Whether PFOS/PFOA-containing foam was used

All foams listed below had PFOS:

Angus Fire – Niagara

LFD NR 101043

LFR NR 101008

LFR NR 101020

LFR NR 101032

Reduction in use started Dec 2024 – Full Operational use was ceased on 1st July 2025

3. Environmental monitoring (if conducted):

- Any soil or groundwater PFAS testing results



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- Sample dates and locations

Ground investigation works were carried out at Whitley Wood Fire Station (site) on 08/08/2023. The combined Contamination and Geotechnical Ground Investigation found no contaminants.



Information Requests Disclosure Log 2026

Request Number 2025-0155 (Statistics – E-Bike and E-Scooter Fires)

Request received on 12 February 2026:

I am writing to request information relating to domestic fires caused by e-bike and e-scooter batteries. The full request is detailed below:

1. Please provide the number domestic fires you have attended between January 1st 2020 and December 31st 2025 where the cause of the fire was deemed to be from an e-bike or e-scooter battery. Please break this data down into yearly figures and differentiate the numbers of those for e-bikes and those for e-scooters.
2. Of these incidents, please detail the breakdown of these fires where the cause was a fully manufactured e-bike, a converted or modified e-bike and an e-scooter.
3. Of these incidents, please specify the number of fatalities and casualties this has resulted in, presenting the figures for fatalities and casualties separately.

Response:

[2025-0155 – Summary.xlsx] provided to the applicant.



Information Requests Disclosure Log 2026

Request Number 2025-0156 (ICT Contracts – Computer Aided Dispatch (CAD) Systems)

Request received on 13 February 2026:

I am writing to request information under the Freedom of Information Act 2000 regarding your organisation's current Computer Aided Dispatch (CAD) solution.

Specifically, I would be grateful if you could provide the following details:

1. The name of your current CAD system supplier.
2. The contract start date and duration (including any extension options).
3. The total contract value (including any awarded extensions, where applicable).
4. Details of any additional systems, modules, or services supplied by the same vendor (for example, mobilising systems, MDT/mobile data solutions, mapping, analytics, or support services).
5. Confirmation of whether the solution was procured directly from the supplier or via a third-party organisation/framework (and if so, which framework or third party was used).

Response:

1. The name of your current CAD system supplier.
2. The contract start date and duration (including any extension options).
3. The total contract value (including any awarded extensions, where applicable).

Please refer to contract ref: 217 on our Contracts Register, under [Selling to RBFRS](#).

4. Details of any additional systems, modules, or services supplied by the same vendor (for example, mobilising systems, MDT/mobile data solutions, mapping, analytics, or support services).

N/A



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5. Confirmation of whether the solution was procured directly from the supplier or via a third-party organisation/framework (and if so, which framework or third party was used).

The Vision system was directly purchased through SSS Public Safety following the procurement process when the contract was awarded in 2014.



Information Requests Disclosure Log 2026

Request Number 2025-0157 (Statistics – House Fires)

Request received on 13 February 2026:

I am writing to request information under the Freedom of Information Act 2000.

Please provide the following information for the period 2023, 2024, and 2025 (or the most recent data held within this period):

- The number of dwelling (house) fires attended by the service
- For each period, please provide:
 - The total number of dwelling fires attended in each calendar year.
 - A breakdown of the primary causes of these dwelling fires, ideally using the same categorisation you use internally (e.g., cooking-related, electrical faults)

Please use the service's standard incident classification categories (for example: primary fires, secondary fires, special service incidents, and false alarms).

Please provide the information in a CSV if possible.

Response:

[2025-0157 - Summary.xlsx] Document provided.



Information Requests Disclosure Log 2026

Request Number 2025-0158 (Incidents – Cannabis Cultivation)

Request received on 14 February 2026:

1) Incidents at sites linked to cannabis cultivation

For each calendar year from 2015 to the most recent complete year available, please provide the number of incidents attended by your service where the property or site was confirmed or suspected to be associated with cannabis cultivation.

These incidents may involve, but are not limited to, fires, electrical faults, rescues, or other emergency responses at sites where cannabis cultivation was identified or suspected.

If providing data for the full period from 2015 would exceed the cost limit under Section 12 of the Act, please instead provide the figures for the most recent five calendar years.

Numeric totals only are requested; no personal or incident-level detail is required.

2) Policies, procedures, or operational guidance

Please confirm whether your service holds any written policies, procedures, operational guidance, or risk assessment documentation relating to attending fires or other emergencies at sites used, or suspected to be used, for cannabis cultivation.

If so, I would be grateful if you could:

- Provide a web link to the relevant material, or
- Attach copies of the documents to your response, or
- Confirm if the material is exempt from disclosure and specify the relevant exemption(s).

Response:

1. Incidents at sites linked to cannabis cultivation



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-	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025	Grand Total
Incident Involving Cannabis Farms	0	1	1	3	3	2	4	8	3	4	1	30

Notes

- Data has been collated based on manual text searches of the phrases:
 - Cannabis
 - Weed
 - Cultivation
 - Any records that matched this criteria were then manually checked for applicability before being included in the summary.
 - If the checks were unable to clarify a direct link to a Cannabis Farm, then the incident was not included.
 - Mentions of recreational cannabis use or smell of cannabis were not included.
 - Summary only includes incidents from our emergency incident measure.
2. Policies, procedures, or operational guidance

Please see the attached Operational Information Note [OIN-TV-642 Illicit Drug and Alcohol Manufacture.pdf]



Information Requests Disclosure Log 2026

Request Number 2025-0159 (Fire Safety – Royal Berkshire NHS Foundation Trust)

Request received on 20 February 2026:

I'm writing to please request copies of any of the following letters/documents which have been sent to The Royal Berkshire NHS Foundation Trust within the last 24 months.

- Improvement Notices
- Enforcement Notices
- Prohibition Notices

We are requesting this information as we are currently undertaking FRAs at RBH NHS Foundation Trust, but when we request this information, we are not being provided access.

We believe details of our company might be named in some of the letters and other information in the letters is required/vital for us to undertake suitable and sufficient secondary FRA.

Clarification Requested: Does the request relate to all “Royal Berkshire NHS Foundation Trust” sites or specifically “RBH NHS Foundation Trust”, meaning Royal Berkshire Hospital.

Clarification Provided: Applicant confirmed that they are only requesting information concerning the Royal Berkshire Hospital site.

Response:

In progress



Information Requests Disclosure Log 2026

Request Number 2025-0160 (Statistics – Lithium Ion & Electric Vehicle Fires)

Request received on 20 February 2026:

1. How many fires linked to lithium-ion batteries did you record in the following periods?
 - a. 1st January – 31st December 2022
 - b. 1st January – 31st December 2023
 - c. 1st January – 31st December 2024
 - d. 1st January – 31st December 2025
2. How many fires linked to lithium-ion batteries took place in the following locations in **2024**?
 - a. Commercial property
 - b. House or flat
 - c. Outdoors
3. How many fires linked to lithium-ion batteries took place in the following locations in **2025**?
 - a. Commercial property
 - b. House or flat
 - c. Outdoors
4. How many fatalities as a result of lithium-ion battery fires did you record in the following periods?
 - a. 1st January – 31st December 2022
 - b. 1st January – 31st December 2023
 - c. 1st January – 31st December 2024
 - d. 1st January – 31st December 2025



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5. What equipment or firefighting methods are typically used by your fire service to extinguish or control lithium-ion fires?
 - a. Standard water hoses/jets
 - b. Foam additive hoses
 - c. CO2 and/or Dry Powder
 - d. Specialist extinguishing agents, if so please specify. For example, encapsulating agents (e.g. F-500EA, LithEx and ColdFire) or shielding coolants (e.g. PTSG Trinity Fire MPF and MPF+)
 - e. Other agents or equipment/tools, if so please specify (e.g. water baths)
6. How many fires involving an electric bike did you record in the following periods?
 - a. 1st January – 31st December 2022
 - b. 1st January – 31st December 2023
 - c. 1st January – 31st December 2024
 - d. 1st January – 31st December 2025
7. How many fires involving an electric bike were from either of the following **in 2024**?
 - a. Converted battery e-bikes
 - b. Officially manufactured e-bikes
8. How many fires involving an electric bike were from either of the following **in 2025**?
 - a. Converted battery e-bikes
 - b. Officially manufactured e-bikes
9. How many fires involving an electric scooter did you record in the following periods?
 - a. 1st January – 31st December 2022



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- b. 1st January – 31st December 2023
- c. 1st January – 31st December 2024
- d. 1st January – 31st December 2025

10. How many fires involving an electric car did you record in the following periods?

- a. 1st January – 31st December 2022
- b. 1st January – 31st December 2023
- c. 1st January – 31st December 2024
- d. 1st January – 31st December 2025

11. How many fires involving an electric mobility scooter that operated using a lithium-ion battery did you record in the following periods?

- a. 1st January – 31st December 2022
- b. 1st January – 31st December 2023
- c. 1st January – 31st December 2024
- d. 1st January – 31st December 2025

Response:

In progress



Information Requests Disclosure Log 2026

Request Number 2025-0161 (Statistics – Solar Panel Fires)

Request received on 20 February 2026:

1. How many fire incidents involving solar panels (photovoltaic) systems were recorded in the following time periods?
 - a. 01/01/2022 - 31/12/2022
 - b. 01/01/2023 - 31/12/2023
 - c. 01/01/2024 - 31/12/2024
 - d. 01/12/2025 – 31/12/2025
2. In 2024, how many fire incidents involving solar panels occurred in each of the following locations?
 - a. Residential properties
 - b. Commercial properties
 - c. Industrial properties
 - d. Solar farms (ground-mounted solar installations)
3. In 2025, how many fire incidents involving solar panels occurred in each of the following locations?
 - a. Residential properties
 - b. Commercial properties
 - c. Industrial properties
 - d. Solar farms (ground-mounted solar installations)
4. In 2024, how many solar-panel related fires originated in the following settings?
 - a. Solar panel
 - b. DC cabling/ connectors
 - c. Invertor
 - d. Battery bank
5. In 2025, how many solar-panel related fires originated in the following settings?



Information Requests Disclosure Log 2026

- a. Solar panel
- b. DC cabling/ connectors
- c. Invertor
- d. Battery bank

6. In the following years, how many fire incidents involving solar panels were
 - a. confined to the solar panel system?
 - b. spread to the wider building?

Please provide figures for:

- a. 01/01/2022 – 31/12/2022
- b. 01/01/2023 – 31/12/2023
- c. 01/01/2024 – 31/12/2024
- d. 01/01/2025 – 31/12/2025

7. What equipment or firefighting methods are typically used by your fire service to extinguish or control solar panel fires?
 - a. Standard water hoses/jets
 - b. Foam additive hoses
 - c. CO2 and/or Dry Powder
 - d. Specialist extinguishing agents, if so please specify
 - e. Other agents or equipment/tools, please specify (e.g. black out blankets, PV Stop)

Response:

In progress



Information Requests Disclosure Log 2026

Request Number 2025-0162 (Firefighter Pensions – Remediable Service Statements)

Request received on 21 February 2026:

The following request for information pertains to firefighter pensions.

- 1) In regard to the Sargeant judgment how many RSSs were identified as needing to be calculated in total?
- 2) Can you break down the total RSSs, which needed to be calculated, into specific categories?
- 3) In regard to issuing Remediable Service Statements, pertaining to the Sargeant judgment, how many RSSs have been issued from the beginning and up to and including 31st January 2026?
- 4) Can you break down the total of RSSs issued during this period into categories?
- 5) How many Remediable Service Statements are still outstanding?
- 6) Can you break down the outstanding RSS numbers into categories?

Response:

- 1) In regard to the Sargeant judgment how many RSSs were identified as needing to be calculated in total?

343

- 2) Can you break down the total RSSs, which needed to be calculated, into specific categories?

DC-RSS Actives – 177

DC-RSS Deferred – 68

IC-RSS - 98

- 3) In regard to issuing Remediable Service Statements, pertaining to the Sargeant judgment, how many RSSs have been issued from the beginning and up to and including 31st January 2026?

166



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4) Can you break down the total of RSSs issued during this period into categories?

DC-RSS Actives – 165

DC-RSS Deferred – 0

IC-RSS - 3

5) How many Remediable Service Statements are still outstanding?

178

6) Can you break down the outstanding RSS numbers into categories?

DC-RSS Actives – 15

DC-RSS Deferred – 68

IC-RSS - 95



Information Requests Disclosure Log 2026

Request Number 2025-0163 (Historic Incident: RTC, M4 Motorway - 1960s/1970s)

Request received on 20 February 2026:

Any information relating to an RTC on the M4 Motorway (Newbury-Hungerford) sometime in the 1960s or 1970s.

Response:

Having search our archives, regrettably, I must advise you that we did not identify any relevant information.

I am sorry that we couldn't be of assistance to you on this occasion.



Information Requests Disclosure Log 2026

Request Number 2025-0164 (Fire Safety – Kings Quarter and Queens Quarter, Binfield)

Request received on 23 February 2026:

Re Kings Quarter, RG42 4FG and Queens Quarter, RG42 4FH

I would like to request the following information regarding both blocks:

1. All documentation relating to the building regulations consultation proposal for both blocks which would have been presented to the service at the time they were consulted about the new builds by the building control body.
2. The fire strategy document/s that may have been presented to support and justify compliance of the new build flats with the functional requirements of the Approved Documents.
3. The response the Fire Service provided to the Building Control body in connection with the statutory consultation.

Response:

Following a check of the premises identified, RBFRS do not hold any related consultation documents.



Information Requests Disclosure Log 2026

Request Number 2025-0165 (Fire Safety – Fire Door Failures)

Request received on 27 February 2026:

Under the Freedom of Information Act 2000, I would like to request the following information covering the financial year 2024/25. Please provide the data in an Excel or Google Sheets document, if possible.

Please provide the following information for your Fire and Rescue Service area.

1. Fire door-related failures

The number of fire safety inspections carried out under the Regulatory Reform (Fire Safety) Order 2005 where the outcome recorded included non-compliance specifically due to deficiencies relating to fire doors.

For the purposes of this request, a fire door-related failure should be counted where any non-compliant building had fire doors recorded as either the primary reason for non-compliance, or a contributing factor to non-compliance.

Fire door non-compliance should be understood to include (but not be limited to): inadequate fire resistance of fire doors, damaged, poorly fitting, or incorrectly installed fire doors, missing, defective, or disabled self-closing devices, missing or defective intumescent or smoke seals, inappropriate fire door specification for the location, inadequate maintenance of fire doors.

2. Reasons for fire door failures

Based on inspection records, enforcement records, or deficiency categories held, the five most frequently recorded reasons for fire door-related non-compliance during the timeframe above.

Please base this response only on existing recorded categories or descriptions used by your service, and not on new analysis or interpretation.



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3. Building types affected

Based on inspection or enforcement records, the five most common building types in which fire door-related non-compliance was recorded during the timeframe above.

If building types are categorised by your service (for example, residential, care homes, commercial, educational, etc.), please use the categories already recorded.

If your service does not record inspection outcomes in a way that allows the above numbers to be provided exactly, please supply the closest equivalent figure held and briefly explain how it differs from the request.

Response:

In progress



Information Requests Disclosure Log 2026

Request Number 2025-0166 (Statistics – Religious Building Fires)

Request received on 28 February 2026:

Please provide the following information:

1. The number of incidents attended at church or other religious building locations since 1 January 2018, broken down by year and by incident type (e.g., accidental fire, deliberate fire, false alarm).
2. Confirmation of whether your incident recording system has a specific location type field for religious sites (church, mosque, synagogue, temple, etc.).
3. Copies of any guidance or policy documents used by your service regarding the recording of incidents at places of worship.

I would prefer the information to be provided in electronic format.

Response:

In progress



Information Requests Disclosure Log 2026

March 2026

Request Number 2025-0167 (CAFM Systems)

Request received on 02 March 2026:

Please could you provide the following information:

1. What software solutions does your organisation currently use for CAFM (Computer-Aided Facilities Management) or IWMS (Integrated Workplace Management Systems)?

If multiple solutions are in use, please list all systems, including any niche, specialist, or secondary solutions.

2. What are the contractual terms for each solution?

Please provide the contract start and end dates. If the contract is annual or rolling, please indicate this and include any renewal terms.

3. What are your organisation's plans at the end of each contract?

For example, do you intend to renew, extend, replace, or re-evaluate the software solution?

4. What are the total contract values for each solution?

Please provide annual, monthly, or total lifetime costs, as applicable.

5. Who is responsible for managing the CAFM/IWMS system(s)?

Please provide their name, job title, and department.

Response:

In progress



Information Requests Disclosure Log 2026

Request Number 2025-0168 (Fleet Management Software)

Request received on 04 March 2026:

information about how your organisation manages its vehicle fleet. For the purposes of this request, “fleet management software” means any system used to manage vehicle maintenance, inspections, servicing, compliance, or related fleet activities.

Please provide the following information for your current position:

1. Fleet size

The number of vehicles currently operated by your organisation (or the most recent figure held).

If obtainable, the number of non-vehicle assets operated by your organization that are subject to regular maintenance and compliance inspections.

NOTE - Where vehicles are managed across multiple departments or directorates, a single aggregated fleet figure is sufficient.

2. Fleet management software usage

Please indicate one of the following:

- Yes – dedicated fleet management software used
- Yes – fleet management functionality provided by a vehicle leasing or hire provider
- No fleet management software used

3. Current fleet management software provider (If applicable).

4. Name of the fleet management software application If different from the provider name (for example, the product or system name).

5. Annual spend



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The current annual cost associated with the fleet management software (for example licence, support and/or hosting), if this information is held.

If this information is not held as an annual figure, please state this.

6. Start year

The year in which your organisation began using the current fleet management software provider.

7. Current contract end date

If a fixed-term contract exists, please provide the contract end date.

If the arrangement is rolling or open-ended, please state this.

8. Contract type

Please indicate one of the following:

- Fixed term
- Rolling annual renewal
- Open-ended / no fixed end date

9. Licensing model

Please indicate whether the fleet management software is:

- Subscription-based (for example annual licence or SaaS), or
- Perpetual licence (with or without annual support)



Information Requests Disclosure Log 2026

Response:

1. Fleet size

The number of vehicles currently operated by your organisation (or the most recent figure held).

109 Vehicles.

2. Fleet management software usage

Yes, this is provided via a fleet maintenance public sector joint working agreement with Hampshire and Isle of Wight Fire Authority, partnership Fire and Rescue Service.

3. Current fleet management software provider (If applicable).

Tranman.

4. Name of the fleet management software application If different from the provider name (for example, the product or system name).

Not applicable (N/A) – See above.

5. Annual spend

This is controlled by the partnership Fire and Rescue Service, with the Royal Berkshire Fire and Rescue Service (RBFERS) contribution for access being £10,000 per annum.

6. Start year

The current partnership agreement was renewed in August 2025 with legacy information held by Hampshire and Isle of Wight Fire and Rescue Service (HIWFRS).

7. Current contract end date



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In accordance with Section 1(1)(a) of the Freedom of Information Act 2000, I can confirm that the Information you seek is not held by Royal Berkshire Fire and Rescue Service (RBFRS).

Information is likely held by the partnership Fire and Rescue Service; Hampshire and Isle of Wight Fire and Rescue Service (HIWFRS). Consequently, I would advise referring your request directly to them - [Applications under the Freedom of Information Act - Hampshire & Isle of Wight Fire & Rescue Service, Official website of Hampshire & Isle of Wight Fire & Rescue Service](#).

8. Contract type

In accordance with Section 1(1)(a) of the Freedom of Information Act 2000, I can confirm that the Information you seek is not held by Royal Berkshire Fire and Rescue Service (RBFRS).

Information is likely held by the partnership Fire and Rescue Service; Hampshire and Isle of Wight Fire and Rescue Service (HIWFRS). Consequently, I would advise referring your request directly to them - [Applications under the Freedom of Information Act - Hampshire & Isle of Wight Fire & Rescue Service, Official website of Hampshire & Isle of Wight Fire & Rescue Service](#).

9. Licensing model

In accordance with Section 1(1)(a) of the Freedom of Information Act 2000, I can confirm that the Information you seek is not held by Royal Berkshire Fire and Rescue Service (RBFRS).

Information is likely held by the partnership Fire and Rescue Service; Hampshire and Isle of Wight Fire and Rescue Service (HIWFRS). Consequently, I would advise referring your request directly to them - [Applications under the Freedom of Information Act - Hampshire & Isle of Wight Fire & Rescue Service, Official website of Hampshire & Isle of Wight Fire & Rescue Service](#).



Information Requests Disclosure Log 2026

Request Number 2025-0169 (Pot Holes)

Request received on 07 March 2026:

For each of the following calendar years respectively 2025, 2024, 2023, 2022 and 2021

How many fire engines in your fleet have been damaged by potholes, including damage to tyres, wheels, steering alignment? What has the repair cost been?

How many times has a fire engine been taken out of service to be checked after pot hole related damage?

Have there been any incidents where a pothole related problem has delayed the response to a 999 call? Can you please supply examples

Has your organisation successfully claimed compensation for pothole related damaged to your fire engines – and if so how much compensation was received?

Response:

In progress



Information Requests Disclosure Log 2026

Request Number 2025-0170 (Budget Reductions – Fire Safety in New Housing Developments)

Request received on 10 March 2026:

I am writing under the Freedom of Information Act 2000 to request information relating to the impact of financial pressures and recent budget reductions on your service's involvement in fire safety planning for new housing developments in Berkshire since January 2022.

Please provide the following:

1. All datasets, spreadsheets, or summary tables tracking:
 - a. The number of new housing development consultations or requests for fire safety input, by district, from January 2022 to present.
 - b. Response times to such consultations in the same period.
 - c. Any resource allocation data showing changes in staffing or budget assigned to fire safety planning and inspection work relating to new housing developments since 2022.
2. Copies of all internal reports, briefing notes, or risk assessments produced since January 2022 concerning the ability of the service to fulfil its statutory fire safety obligations in relation to new housing developments in the context of budget pressures.
3. Copies of meeting minutes or extracts from meetings (including senior management, operational, or joint meetings with local planning authorities) where budget cuts, financial pressures, or resource constraints affecting fire safety in new housing developments were discussed from January 2022 to present.
4. A list of all contracts, memoranda of understanding, or partnership agreements currently in place between Royal Berkshire Fire and Rescue Service and local planning authorities, housing developers, or outsourced contractors regarding fire safety input/inspection for new developments, including contract values and dates.



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5. Copies of any correspondence (including emails and letters) between your service and local planning authorities or developers from January 2022 to present where the impact of reduced resources or delayed response regarding fire safety consultation for new housing developments is referenced or discussed.
6. Copies of any policy reviews, decisions, or revised guidance documents issued since January 2022 that relate to prioritising, streamlining, or altering the fire safety planning and inspection process for new residential developments due to financial or staffing constraints.
7. Summary of any additional funding bids, submissions, or outcomes since January 2022 specifically aimed at securing extra resources for fire safety consultation or inspection work in the context of increasing new housing developments.

Response:

In progress



Information Requests Disclosure Log 2026

Request Number 2025-0171 (Statistics – Fires and Pets)

Request received on 10 March 2026:

We are requesting the fire service provide the following information covering January 1st 2020, to December 31st 2025, regarding:

- The number of domestic fires the fire service responded to where animal rescue was performed as part of the response. Please break these figures down for each year.
- Of these incidents, please provide details on where the source of the fire was deemed to be electrical and, where possible, identify the common electrical causes in these incidents (e.g., faulty wiring, appliance malfunction, overloaded circuits, air fryer fire etc)
- Of these incidents, please provide:
 - o The number of pet injuries (non-fatal)
 - o The number of pet fatalities
 - o If known, the number of pets requiring veterinary treatment
- Where a pet death or injury was recorded, please provide a breakdown by animal type (dogs, cats, birds, etc.)

Questions:

1. Please provide details of the number of domestic fires responded to by your fire service between January 1st 2020, and December 31st 2025, where a pet was either rescued or killed at the scene of the fire. Please break down these figures into animal rescue and animal fatality.
2. Of these incidents where a pet was either rescued or killed during a domestic fire, please provide details of the number of these incidents where the fire was caused by an electrical source of ignition.
3. Of the incidents involving pets where the source of ignition was deemed electrical, please provide details on the causes where possible (e.g faulty wiring, appliance malfunction, misuse of appliances, overloaded sockets etc)



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4. Where a pet death or injury was recorded, please provide a breakdown by animal type (dogs, cats, birds, etc.)
5. Of the incidents whereby a pet was rescued or killed how many of these occurred while the pet was alone in the dwelling.

Response:

In progress



Information Requests Disclosure Log 2026

Request Number 2025-0172 (Employees – Disability Data)

Request received on 12 March 2026:

1. Please state how many people your Service/Brigade employ at the end of each financial year?

Please complete the boxes provided below:

At the end of 2024/25, how many people did your service employ?	At the end of 2023/24, how many people did your service employ?	At the end of 2019/20, how many people did your service employ?

2. How many disabled employees did your Service/Brigade employ at the end of each financial year?

Please complete the boxes provided below:

At the end of 2024/25, how many people did your service employ?	At the end of 2023/24, how many people did your service employ?	At the end of 2019/20, how many people did your service employ?

3. Using the table below, can you please state the number of disabled employees in operational roles, control and non-operational/corporate service roles currently, 1 year ago and 5 years ago.



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	At the end of 2024/25, how many people did your service employ?	At the end of 2023/24, how many people did your service employ?	At the end of 2019/20, how many people did your service employ?
Number of disabled employees in operational roles			
Number of disabled employees in control			
Number of disabled employees in non-operational/corporate service roles			
Total Number of Disabled Employees			

4. Which disability related data does your Service/Brigade collect from your employees?

Using the options below, please tick the most appropriate answer

Disability / Long Term Health Condition (with descriptors and indicators).	Yes, we collect	No, we don't collect
Physical Disabilities (Impairments affecting mobility, dexterity, or physical function. This includes conditions like arthritis, orthopaedic limitations, and chronic pain).		
Sensory Disabilities (Conditions that affect the senses. Examples include visual impairments (blindness, low vision) and hearing impairments (deafness, hard of hearing)).		



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Disability / Long Term Health Condition (with descriptors and indicators).	Yes, we collect	No, we don't collect
Intellectual and Developmental Disabilities (Conditions that affect intellectual functioning, learning, and development. This includes intellectual disability, Down syndrome, and developmental disorders).		
Learning Disabilities (Disorders that affect specific cognitive skills, such as reading, writing, and math. Examples include dyslexia, dysgraphia, and dyscalculia).		
Mental Health Conditions (Mental illnesses that affect a person's thinking, mood, or behaviour. Examples include depression, anxiety disorders, bipolar disorder, and schizophrenia).		
Neurodevelopmental Disorders (Conditions that affect brain development, such as autism spectrum disorder and Attention-Deficit/Hyperactivity Disorder (ADHD)).		
Chronic Illnesses and Medical Conditions (Long-term health conditions that can impact daily life. Examples include diabetes, heart disease, cancer, multiple sclerosis, and chronic fatigue syndrome).		

5. Does your Service/Brigade collect any other categories or terminology used for disability and/or long-term health condition?

6. What is the disclosure rate (%) of your workforce concerning disability and/or health condition (including 'no disability')

Please note, 'No disability' is still disclosure, unlike 'prefer not to say' or when an employee leaves the question blank which is non-disclosure.

7. Please describe your Service/Brigade experiences of collecting employee personal data relating to disability and/or long terms health conditions.



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8. How successful is your Service/Brigade in attracting and recruiting disabled people across all roles?

Please describe your experiences in the past 5 years.

9. Does your Service/Brigade monitor the total numbers of applicants that are successful and unsuccessful in the recruitment process during 2024/25?

If so, please provide the relevant data below:

Number of successful applicants for operational roles	Number of unsuccessful applicants for operational roles	Number of successful applicants for control roles	Number of unsuccessful applicants for control roles	Number of successful applicants for non- operational/ corporate service roles	Number of unsuccessful applicants for non- operational/ corporate service roles

10. Does your Service/Brigade monitor the numbers of disabled applicants that are successful and unsuccessful in the recruitment process during 2024/25?

If so, please provide the relevant data below:



Information Requests Disclosure Log 2026

Number of successful disabled applicants for operational roles	Number of unsuccessful disabled applicants for operational roles	Number of successful disabled applicants for control roles	Number of unsuccessful disabled applicants for control roles	Number of successful disabled applicants for non- operational/ corporate service roles	Number of unsuccessful disabled applicants for non- operational/ corporate service roles

11. Has your Service/Brigade used positive action in the past year?

Please tick appropriate answer

Yes, we use positive action all the time (On a monthly basis)	Yes, we use positive action occasionally (Every 3 months)	Yes, but we use positive action rarely (Once or twice over the year)	No, we haven't used positive action in the past 1-2 year	No, we haven't used positive action in the past 2-5 years	No, we have never used positive action

12. Does your Service/Brigade target disabled people as part of your positive action?

Please tick the most appropriate answer



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Yes, all the time (On a monthly basis)	Yes, occasionally (Every 3 months)	Yes, but rarely (Once or twice over the year)	No, we haven't targeted disabled people in the past 1-2 year	No, we haven't targeted disabled people in the past 2-5 years	No, we have never targeted disabled people

13. If your Service/Brigade target disabled people through positive action, please provide any information that explains the interventions used and the impact (positive and negative) of these interventions.

14. Please describe the triggers (or drivers) that prompt your service to organise targeted recruitment and position action to attract more disabled applicants.

15. Please can you describe any position action activities you have organised and its impact on disabled people (Positive or Negative)

Please list any examples, scenarios and experiences

16. Does your Service/Brigade participate in the governments 'Disability Confident' scheme?

Please tick the relevant box below:

Yes, we are currently holding Disability Confident Leaders status (Level 3)	Yes, we are currently holding Disability Confident Leaders status (Level 2)	Yes, we are currently holding Disability Confident Leaders status (Level 1)	No, we are not currently participating in the Disability Confident Scheme

17. Does your Service/Brigade participate in any other disability related accreditations or benchmarking that helps promote inclusive recruitment and retention practices for disabled people?



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Please circle (or highlight) relevant answer: Yes No

If you answer yes, please describe which accreditations or memberships you have participated in, and what have been the main outcomes (i.e. the impact).

18. Does your Service/Brigade use buddying schemes or mentoring to support disabled people during the application and recruitment process?

Please circle (or highlight) relevant answer: Yes No

If you answer yes, please describe which accreditations or memberships you have participated in, and what have been the main outcomes (i.e. the impact).

19. Please use this space to provide an additional information

Response:

In progress



Information Requests Disclosure Log 2026

Request Number 2025-0173 (Statistics – Lithium Batteries)

Request received on 13 March 2026:

Please could I request data from 2016–2025 or the earliest year after 2016 data is available from for the following:

- Total number of domestic property fires
- Number of those fires where the ignition source was a lithium battery
- Number of those fires linked to specific device types (if recorded)

Response:

In progress



Information Requests Disclosure Log 2026

Request Number 2025-0174 (Statistics – Callouts 2025)

Request received on 16 March 2026:

I would like to request the number of times each station/appliance (including special appliances) has had a call in 2025. Also include as a separate file the incident types attended.

Response:

In progress



Information Requests Disclosure Log 2026

Request Number 2025-0175 (Henley Fire Station)

Request received on 17 March 2026:

I am reaching out to ask for the contents of the fire station report, in contact with Oxfordshire County Council and Buckinghamshire Fire Service, relating to the potential closure of the Henley branch.

Clarification request: Please can you confirm what information you are looking for i.e. an explanation of what the 'fire station report' is? Henley Fire Station is not a RBFRS station so you may wish to re-direct your request to Oxfordshire Fire and Rescue Service.

Clarification provided: I understand that a report was completed by Oxfordshire County Council regarding the potential closure of Henley Fire Station. I understand that Berkshire Fire and Rescue Service responded to the report and the public consultation, due to some fire rescue vehicles from Berkshire being deployed to fight fires in Henley when there are shortages. Please, under my FOI request, could you let us know your response.

Response:

In progress



Information Requests Disclosure Log 2026

Request Number 2025-0176 (Animal Rescue Incidents)

Request received on 18 March 2026:

The purpose of this request is to gather data on animal rescue incidents attended by the Service, specifically, where the incident involved a vehicle (for example, rescuing animals locked in cars).

I am seeking anonymised data on the following from **January 2020 to December 2025 (inclusive)**.

For each relevant incident, please provide the following information:

1. The date and time the incident was logged
2. A brief description or classification of the incident
3. The total duration of the incident (in hours or minutes) - eg. Pump Hours/attendance time
4. The estimated notional hourly or total cost applied to the incident (if recorded)

Please provide the information in electronic format, preferably as an Excel spreadsheet or CSV file. Please avoid sending PDFs or Word documents if possible.

Response:

In progress